

# Release Notes

March 2024



## Contents

Introduction .....	4
Part 1.....	4
Compatible products & their application versions .....	4
New features.....	5
1. Bypass CVV entry .....	5
2. Print declined transaction receipts.....	7
3. Amount confirmation screen for default mode .....	8
4. Operator user login restriction .....	10
Enhancements & upgrades.....	11
1. The phrase “Fee” has been replaced with “Differential” .....	11
2. Increased display font size .....	15
3. Tip adjust & Void functionality .....	16
4. Batch report for Cash discounts and surcharge profiles .....	19
5. Dual Pricing option has been extended .....	24
6. Enhancement of Settlement Report for a Partial Gift Sale.....	25
7. Merchant account name display option in the Add device page .....	28
8. Clerk ID error message.....	29
Part 2.....	30
Compatible products & their application versions .....	30
New features.....	30
1. Enhanced Force Signature Options for improved signature line control .....	30
2. Utility testing for troubleshooting purpose .....	35
3. Uniformity of EBT and cash prices .....	37
4. Download option with enhanced alert message .....	40
5. Void feature for PayNow link transactions .....	42
Enhancements & upgrades.....	44
1. Addition of line items on transaction export reports and POS receipts .....	44
2. Addition of gift card transactions for Valutec and Factor4 .....	47
3. Email address display in transaction module .....	48
4. Tip Report: "Fee" replaced with "Differential" .....	49

- 5. Additional input items on settlement report and receipts .....50
- 6. Removal of deactivate option.....53
- 7. Exclusion of issue refund option for recurring payments .....54
- Part 3.....55
- Compatible products & their application versions .....55
- New features.....56
  - 1. Remove tax option in amount confirmation screen.....56
  - 2. Tip suggestions options .....59
  - 3. Enable Worldpay processor .....69
  - 4. Partial approval option .....70
- Enhancements & upgrades .....72
  - 1. Enhanced error message .....72
  - 2. Addition of Initiator name and Invoice number .....74
  - 3. Additional fields on gift card screen .....75
  - 4. Display of e-commerce method on transaction page .....75
  - 5. Dashboard enhancement: Expanded transaction volume graph .....79
  - 6. Date filter has been added for the tax report .....80
- Conclusion & contact details .....81
- Author information & version details .....82
  - Author Name & Job Position.....82
  - Reviewer And Approver Name(s) & Job Position(s) .....82
  - Version History.....82

## Introduction

We are excited to bring you a set of enhancements and new features designed to enhance your experience with our products, and we appreciate your ongoing partnership with Valor PayTech.

### Part 1

This section of the release notes covers the range of new features aimed at streamlining transactions from the month of December, 2023. This release introduces a range of new features aimed at streamlining transactions, including the ability to bypass CVV entry, print declined transaction receipts, and an amount confirmation screen. Operator login security is enhanced with new restrictions. Upgrades encompass terminology changes, increased font size for POS displays, improved tip adjustment, Void functionality, batch reports, extended dual pricing options, a settlement report, and many more.

### Compatible products & their application versions

Devices	Version
<b>VL100, VL110, and VL300</b>	v1.3.44
<b>VP100 and VP300</b>	v1.1.30
<b>VL500</b>	v2.0.28
<b>VP500</b>	v1.2.14

## New features

### 1. Bypass CVV entry

<b>Applicable Devices</b>	All Devices
<b>Feature Description</b>	Activating the bypass CVV functionality empowers users to skip the CVV entry step during transactions, offering them more choices and enhancing the overall user experience.
<b>Portal Navigation Pathway</b>	<p><b>Improved Portal</b>            Valor Portal &gt; Device Management &gt; [Select Device] &gt; Edit Parameters &gt; Device Parameters Page &gt; Terminal &amp; Transaction &gt; Transaction &gt; Pin Bypass</p> <p><b>Classic Portal</b>            Valor Portal &gt; Device Management &gt; [Select Device] &gt; Edit Parameters &gt; Device Parameters Page &gt; Terminal &amp; Transaction &gt; Pin Bypass allowed</p>
<b>Remarks</b>	Please take note that this feature can only be activated when the manual entry option is turned on. Therefore, to make PIN pad transactions requiring bypassing CVV, both the manual entry and CVV bypass entry options should be enabled at the same time.

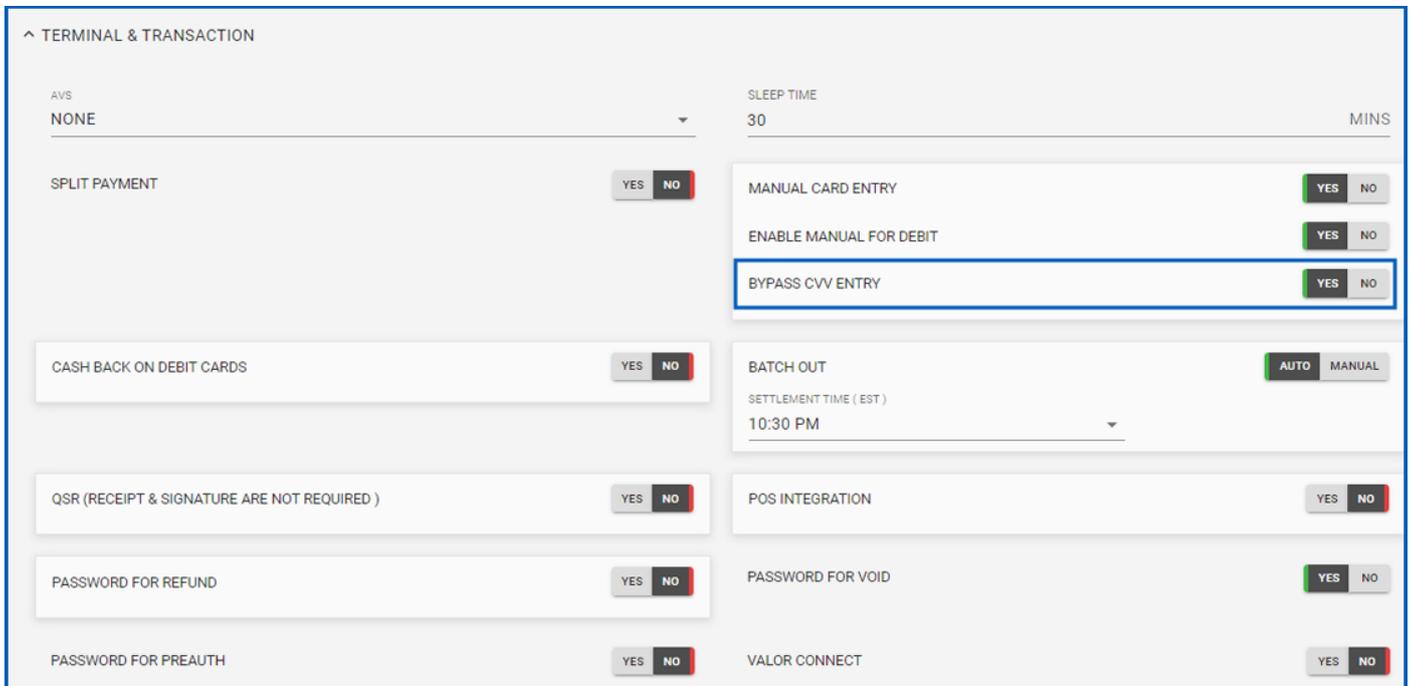


Figure 1: Classic portal showcasing the bypass CVV entry option

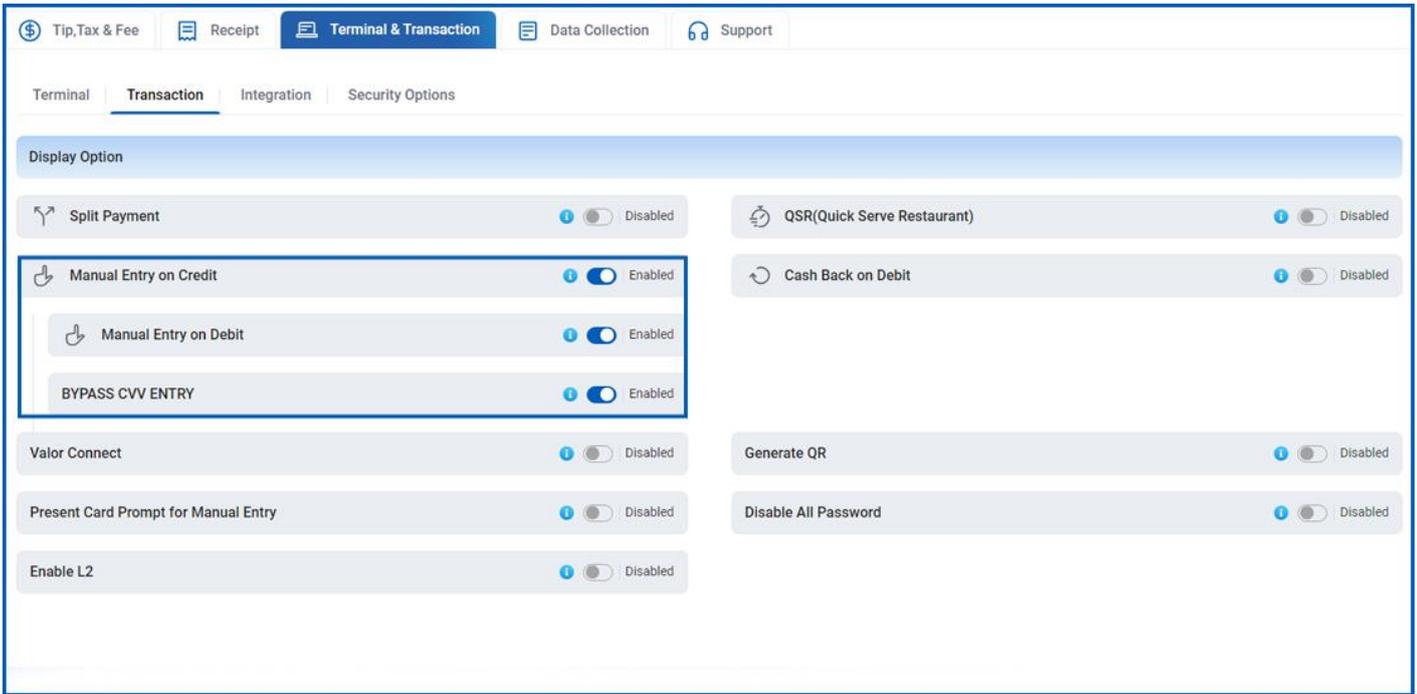


Figure 2: Improved portal showcasing the bypass CVV bypass options

POS Terminal	When the feature is disabled	When the feature is enabled
<p>VP500</p>		

## 2. Print declined transaction receipts

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	This feature allows users to print declined transactions. Previously, the users cannot retrieve declined transactions for printing. The reprinted receipt will include a "Declined" title in it.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Receipt > Print Option > Receipt for declined transaction
<b>Remarks</b>	The reprint functionality is accessible on POS devices through two pathways: "FAVORITES > REPRINT RECEIPT" for the last transaction and "Main menu > Reprint" for the last transaction, transaction number, and card number. The declined receipt provides comprehensive details about the declined transaction, incorporating the associated error code for reference.

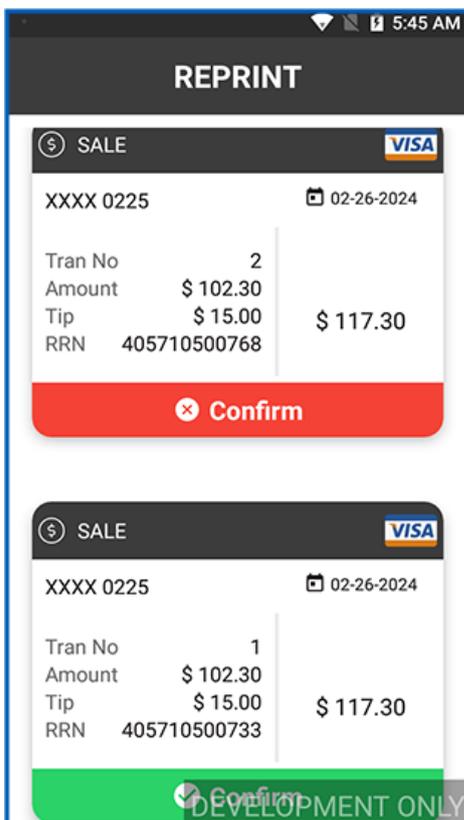


Figure 3: POS terminal showing the reprint screen



Figure 4: Receipt with 'Declined' tagline

### 3. Amount confirmation screen for default mode

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	Two new features, namely the "Amount Confirmation Screen" and "Amount Confirmation Before Present Card," have been introduced in the default mode.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen > Application options > Default > Amount confirmation screen
<b>Remarks</b>	Please note the "Amount Confirmation Screen" can only be activated if either the "Show Option to Remove Differential" or "Disclosure of differential" option is enabled.

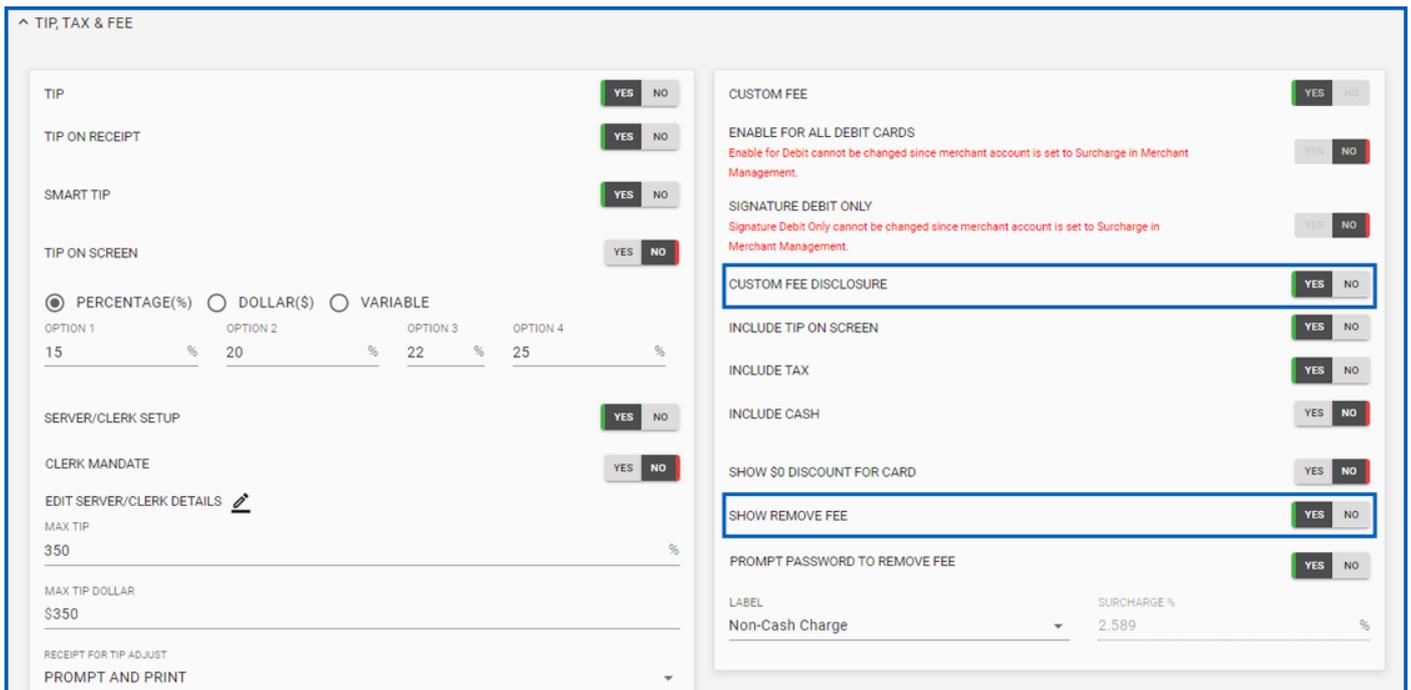


Figure 5: Classic portal showcasing the custom fee disclosure options

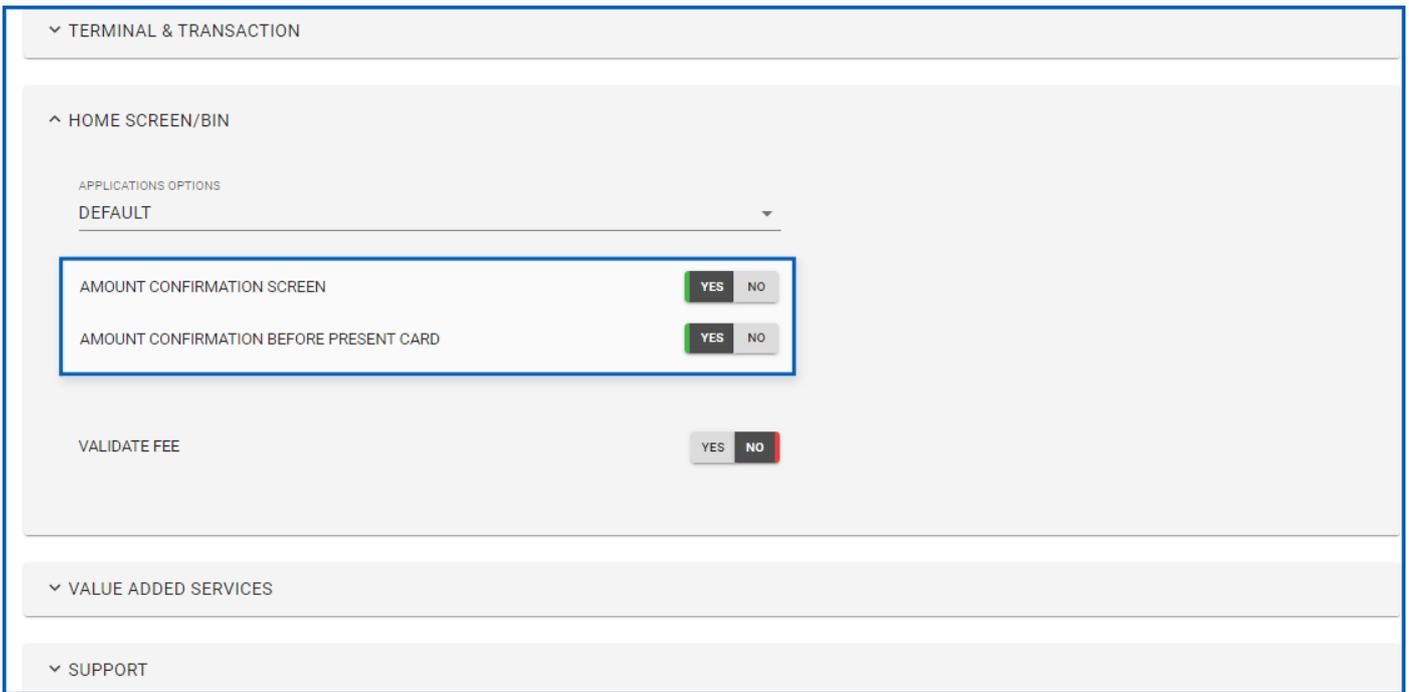


Figure 6: Classic portal showcasing the confirmation screen options

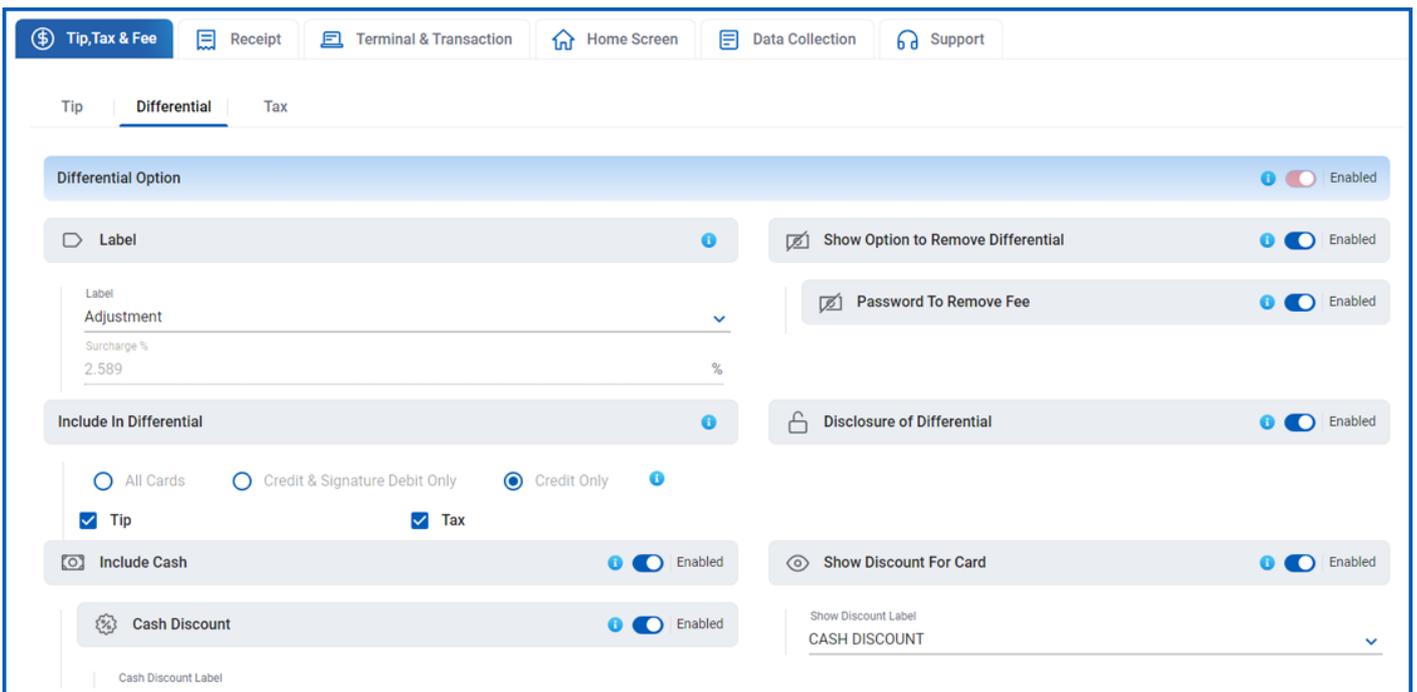


Figure 7: Improved portal showcasing the differential options

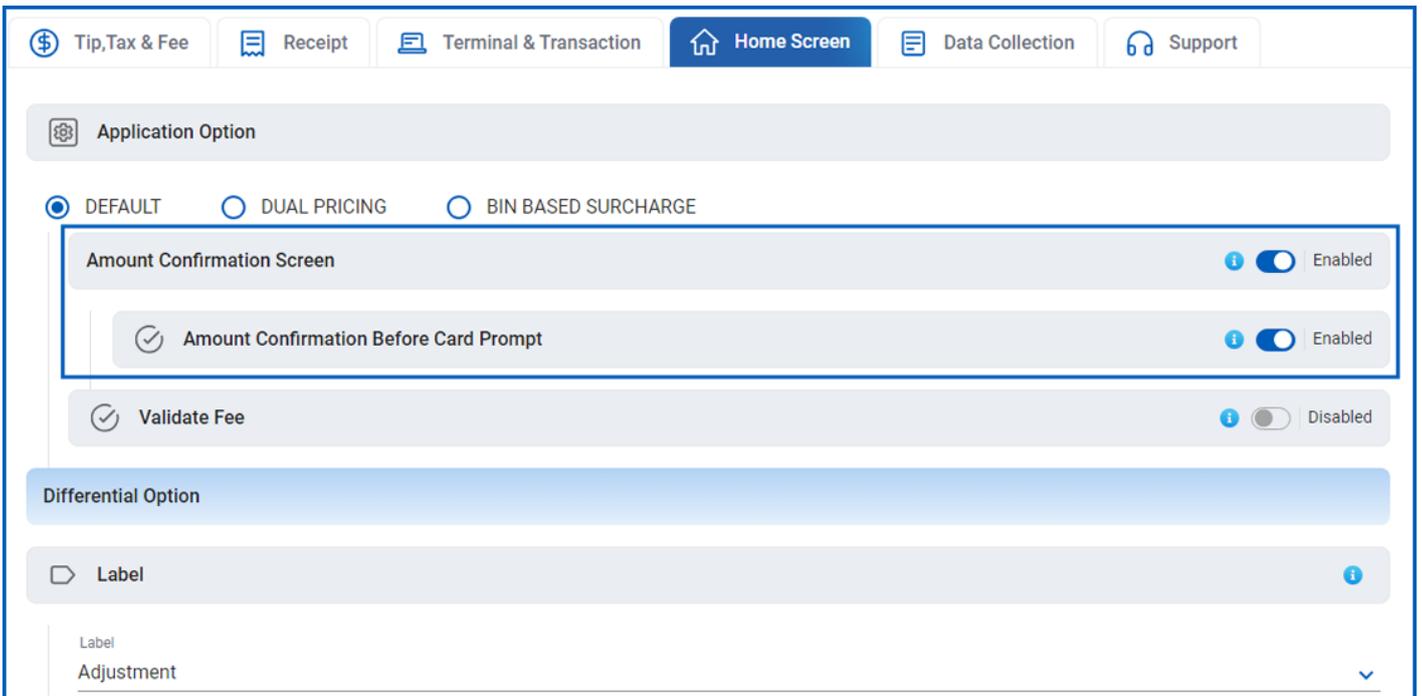


Figure 8: Improved portal showcasing the confirmation screen options

#### 4. Operator user login restriction

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	Merchants can restrict Refund, add Cash, and Recurring options for operator accounts. This feature provides more control for the user over the process.
<b>Portal Navigation Pathway</b>	Not applicable
<b>Remarks</b>	Not applicable

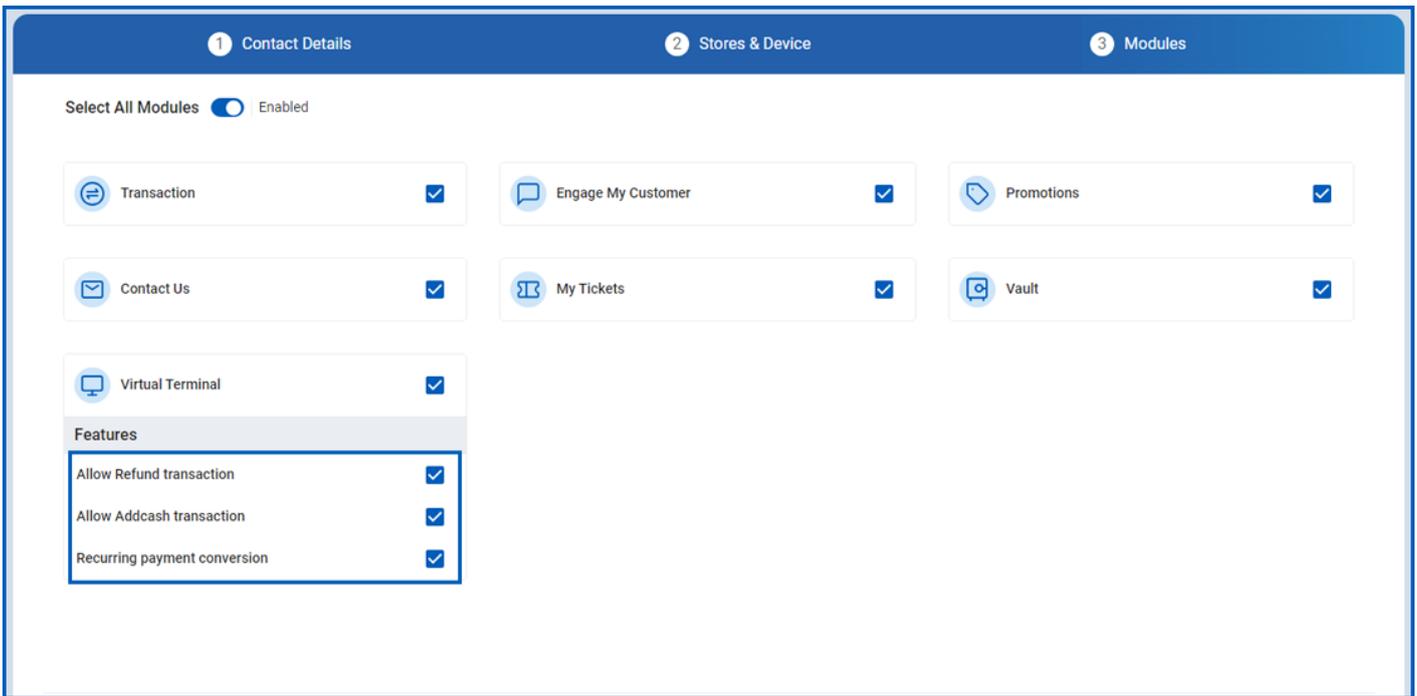


Figure 9: Improved portal featuring the operator user login restriction options during the onboarding process

## Enhancements & upgrades

### 1. The phrase “Fee” has been replaced with “Differential”

<b>Applicable Devices</b>	All devices.
<b>Feature Description</b>	The term "Include Custom Fee" has been updated to "Include In Differential." The phrase "Disclosure of Custom Fee" has been modified to "Disclosure of Differential." Similarly, the "Show Option to Remove Custom Fee" option has been refined to "Show Option to Remove Differential." These changes contribute to a more user-friendly and intuitive interface for better communication. The same enhancement has taken place in the settlement report as well.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Tip, Tax & Differential > Differential
<b>Remarks</b>	Not applicable

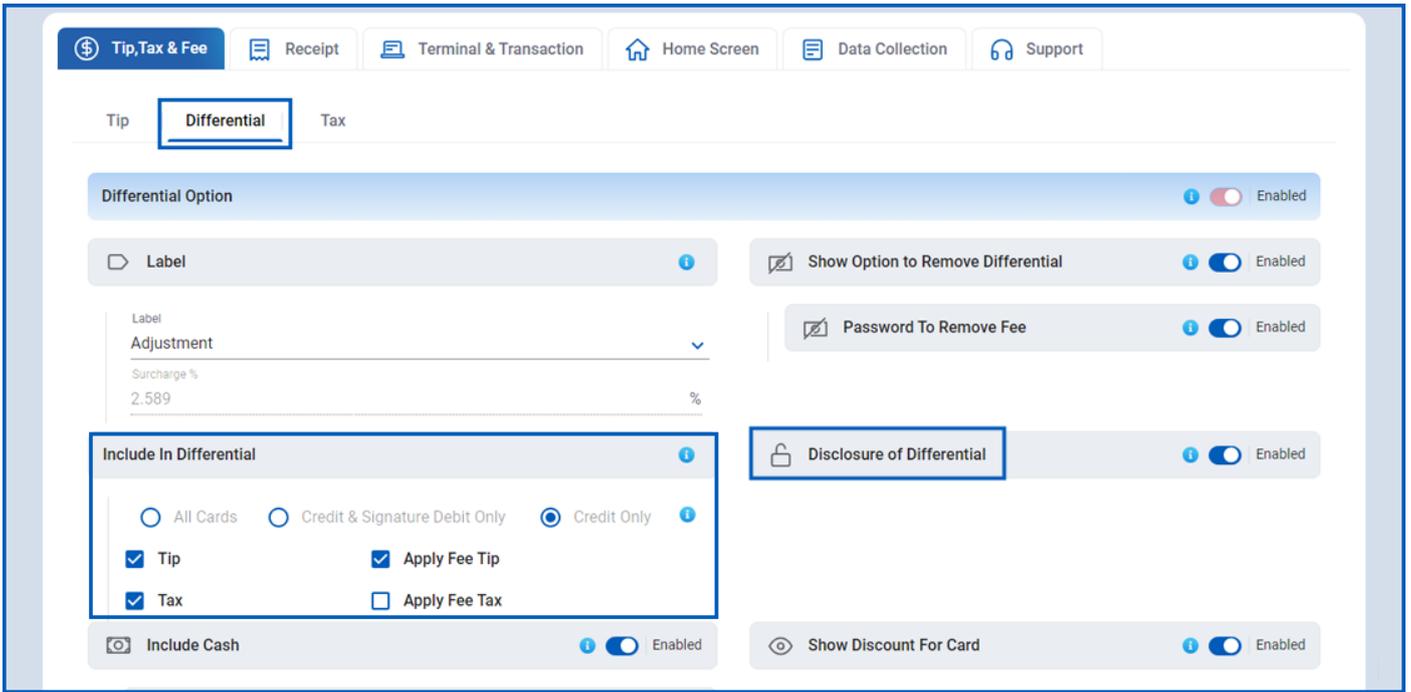


Figure 10: Improved portal showcasing the differential page

Detailed Report											
Tran No	Type	RRN #	Date and Time	Base Amount	Tip Amount	Tax Amount	Differential	Net Amount	Card	Additional	Invoice No
1	GIFT CARD	004043003001	02/12/2024	\$10.00	-	-	-	\$10.00	XXXX 2926 /	-	-
	ADD VALUE		00:53:12								
2	GIFT CARD	004043005001	02/12/2024	\$9.00	\$1.00	-	-	\$10.00	XXXX 2926 /	-	-
	SALE		00:54:30								
3	SALE	404305501914	02/12/2024 00:56:28	\$2.00	-	\$0.08	-	\$2.08	XXXX 6787 / Visa	-	-

SUMMARY	
Total Sales with Differential:	\$2.00
Total Tax:	\$0.08
<b>Net Sales:</b>	<b>\$2.08</b>
<b>Net Amount W/o Differential:</b>	<b>\$2.08</b>

Figure 11: Detailed report with differential phrase usage

Settlement Summary ✉ ✕

---

Total Amount: \$2.08

**Valor Store**  
 456, Park Avenue, New York, NY  
 10022  
 9600495483

EPI: 2319921061	Batch#: 11	Mode: Manual	02/12/24 12:57 AM
-----------------	------------	--------------	-------------------

Base Volume \$ 2.00	Batch Count 1	Differential \$ 0.00	Refund (\$ 0.00)
Tip \$ 0.00	Tax \$ 0.08	Net Amount W/o Differential \$ 2.08	

▼ Detailed Report

Card Scheme	#Txn Count:	Amount
Gift	2	\$20.00
Visa	1	\$2.08

Figure 12: Settlement report with differential phrase usage

**Valor Store**  
456 Park Avenue New York  
NEW YORK NY 10022  
960 049 5483

**DETAIL REPORT**

EPI: 2319921061  
Device Type: VP500  
Batch No: 15  
Batch Total: \$ 613.85  
Batch Open Date: 02/13/2024 02:04  
Batch Close Date: N/A

---

**EDC : CREDIT**

Tran Card Txn Acct	Amount(\$)	Differential Amount
Base Amount		!#S%^&*
Tip		!#S%^&*
0001 VI SL 6787	293.93	
\$ 247.00	\$ 0.00	
\$ 37.05	!#S%.<?/?[-	

---

**EDC : DEBIT**

Tran Card Txn Acct	Amount(\$)	Differential Amount
Base Amount		!#S%^&*
Tip		!#S%^&*
0002 VI SL 6787	319.92	
\$ 258.00	\$ 0.00	
\$ 51.60	!#S%.<?/?[-	

---

**EDC : CASH**

Tran Card Txn Acct	Amount(\$)	Differential Amount
Base Amount		!#S%^&*
Tip		!#S%^&*
0003 CA SL	234.83	
\$ 225.80	\$ 0.00	
\$ 0.00		

---

**EDC : GIFT CARD**

Tran Card Txn Acct	Amount(\$)	Differential Amount
Base Amount		!#S%^&*
Tip		!#S%^&*
0004 GI SL 2926	90.99	
\$ 74.58		
\$ 16.41	!#S%.<?/?[-	

**End of Report**

Figure 13: Detailed report

**Valor Store**  
456 Park Avenue New York  
NEW YORK NY 10022  
960 049 5483

**TIP REPORT**

EPI: 2319921061  
Device Type: VP500  
Batch: 000012  
Batch Total: \$ 322.50  
Batch Open Date: 02/12/2024 02:55  
Batch Close Date: N/A

---

Tran Card Txn Acct	Amount	Differential
Tip		!#S%^&*
0001 VI SL 6787	\$ 322.50	
\$ 62.50	!#S%.<?/?[-	

---

Total Record	1
Total Amount	322.50
Total Tip	62.50
Total W/o Tip	260.00
Total W/o Adjustment	\$ 322.50
Total Tax	10.00
<b>Net Amount W/o Tip/Differential</b>	<b>260.00</b>

---

**Tip Batch Summary**

Total Record	1
Total Amount	322.50
Total Tip	62.50
Total W/o Tip	260.00
Total W/o Adjustment	\$ 322.50
Total Tax	10.00
<b>Net Amount W/o Tip/Differential</b>	<b>260.00</b>

**End of Report**

Figure 14: Tip report

**Open Summary**

**Valor Store**

EPI: 2319921061  
Batch: 12  
Device Type: VP500  
Batch Open Date: 02/12/2024 02:55  
Batch Close Date: N/A

---

Type	Tran#	Amount(\$)
Sale	1	250.00
Tip	1	62.50

---

Card	Tran#	Amount(\$)
VISA	1	322.50

---

Total Record	1
State Tax	10.00
Total Tax	10.00
Net Amount	322.50
<b>Net Amount W/o Differential</b>	<b>322.50</b>

**End of Report**

Figure 15: Open summary



Figure 13: Batch report

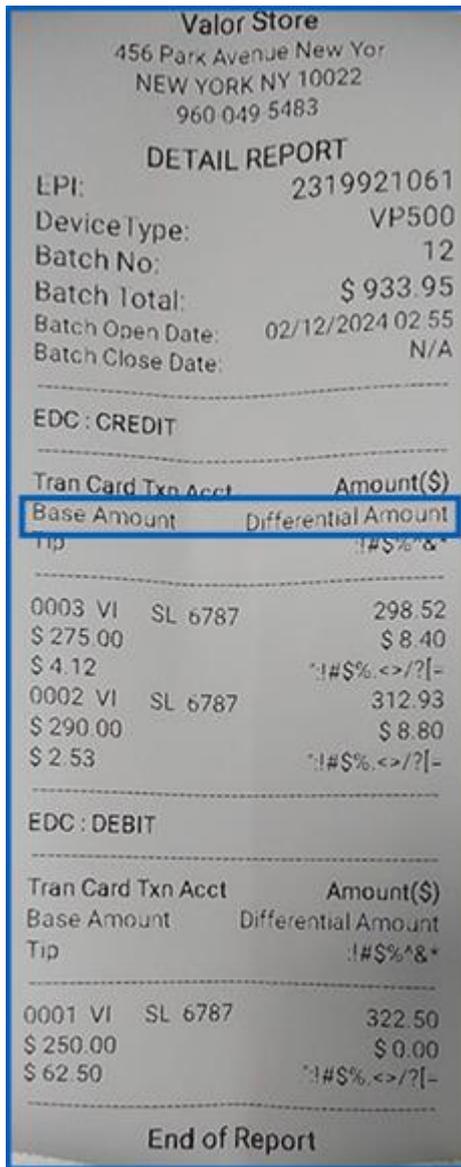


Figure 17: Detail report



Figure 18: Closed summary

## 2. Increased display font size

<b>Applicable Devices</b>	VP500
---------------------------	-------

<b>Feature Description</b>	The font size on VP500 screens has been enlarged to accommodate darker fonts.
<b>Portal Navigation Pathway</b>	Not applicable.
<b>Remarks</b>	Not applicable.

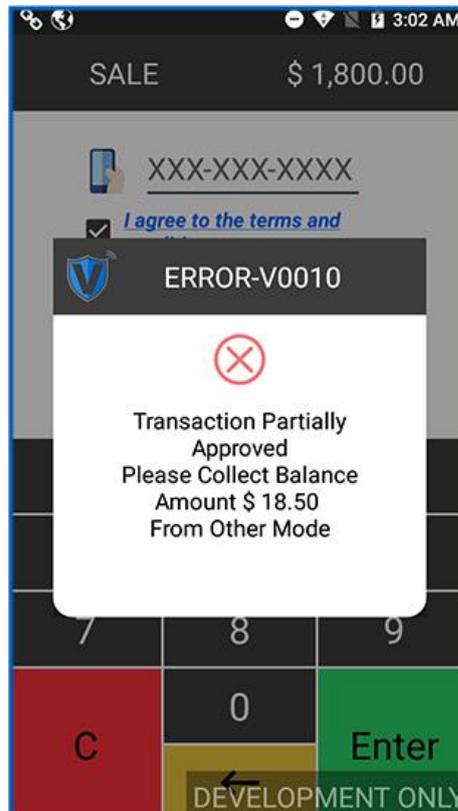
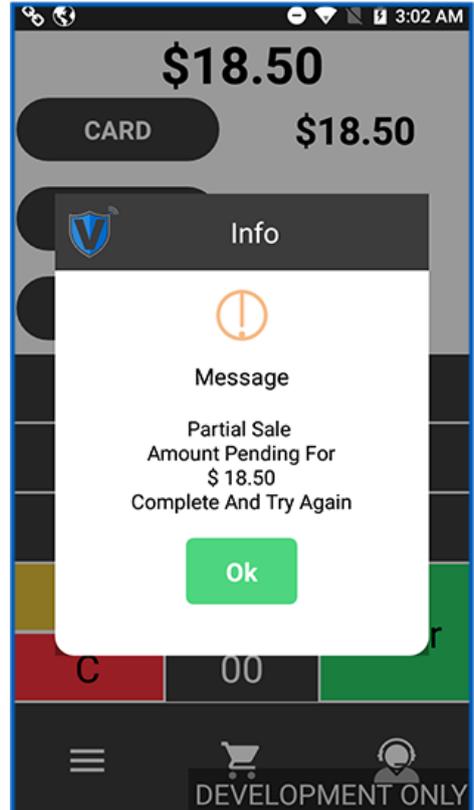
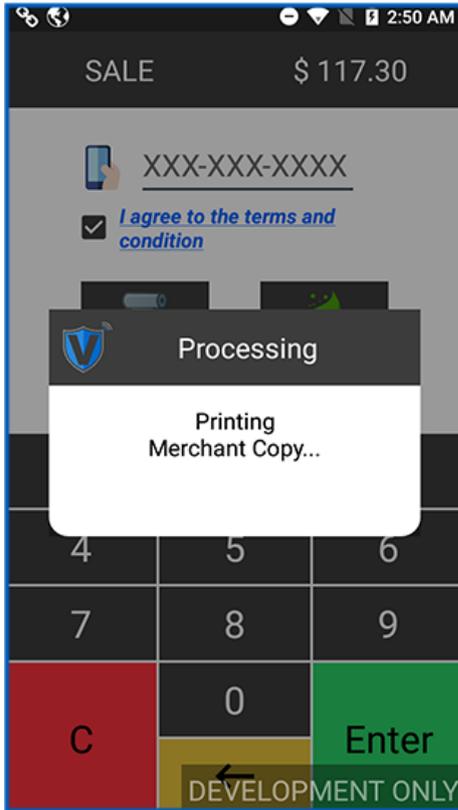
POS Terminal	Before the enhancement	After the enhancement
VP500		

### 3. Tip adjust & Void functionality

<b>Applicable Devices</b>	VL500 & VP500
<b>Feature Description</b>	In the latest enhancement for Android devices, the Open Batch report now supports Tip Adjustment and Void functionalities for specific transactions.
<b>POS Navigation Pathway</b>	Device Transaction > Select Date > Detail Batch Report > Open Batch > Select Transaction > Three Dots Menu > Choose Void or Tip Adjustments

<p><b>Remarks</b></p>	<p>Please note if a transaction is ineligible for tip adjustment, the menu will display only the Void option. The option will remain invisible for transactions that cannot be voided or adjusted. Tip adjustment is not applicable for Refund transactions.</p> <p><b>For FD Processor:</b> The Tip adjustment is disallowed if a transaction has already been tipped. A maximum of two tip adjustments is permitted, but only if the online tip has not been processed. Tip adjustment can only be done for an amount greater than the previous tip; adjustments less than the previous tip are not allowed.</p> <p><b>For TSYS Processor:</b> Users are allowed up to two tip adjustments, even if the transaction has already been tipped. Tip adjustments can be performed twice if the online tip has not been processed. Users have the flexibility to adjust tips by any amount, whether more or less than the previous tip.</p>
-----------------------	--

POS Terminal	When the feature is enabled																																					
<p>VP500</p>	<table border="1"> <thead> <tr> <th>TRAN#</th> <th>DATE</th> <th>TOTAL</th> <th>CARD DETAILS</th> </tr> </thead> <tbody> <tr> <td>✓ 10</td> <td>02:18 02/23/24</td> <td>\$ 11.50</td> <td>GIFT SALE XX 3756</td> </tr> <tr> <td>✓ 9</td> <td>01:28 02/23/24</td> <td>\$ 49.32</td> <td>CREDIT TICKET VISA XX 0225</td> </tr> <tr> <td>✓ 7</td> <td>01:20 02/23/24</td> <td>\$ 30.00</td> <td>CREDIT PREAUTH VISA XX 0225</td> </tr> <tr> <td>✓ 6</td> <td>01:10 02/23/24</td> <td>\$ 64.80</td> <td>CREDIT TICKET VISA XX 0225</td> </tr> <tr> <td>✓ 4</td> <td>00:51 02/23/24</td> <td></td> <td>Refund</td> </tr> <tr> <td>✓ 2</td> <td>00:44 02/23/24</td> <td></td> <td>Tip Adjust</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Void</td> </tr> <tr> <td>✓ 1</td> <td>00:43 02/23/24</td> <td>\$ 10.00</td> <td>CREDIT PREAUTH VISA XX 0225</td> </tr> </tbody> </table> <p>DEVELOPMENT ONLY</p>	TRAN#	DATE	TOTAL	CARD DETAILS	✓ 10	02:18 02/23/24	\$ 11.50	GIFT SALE XX 3756	✓ 9	01:28 02/23/24	\$ 49.32	CREDIT TICKET VISA XX 0225	✓ 7	01:20 02/23/24	\$ 30.00	CREDIT PREAUTH VISA XX 0225	✓ 6	01:10 02/23/24	\$ 64.80	CREDIT TICKET VISA XX 0225	✓ 4	00:51 02/23/24		Refund	✓ 2	00:44 02/23/24		Tip Adjust				Void	✓ 1	00:43 02/23/24	\$ 10.00	CREDIT PREAUTH VISA XX 0225	<p>SALE \$ 30.69    TIP \$ 80.00    TOTAL \$ 112.49</p> <p>Tip Amount \$80.00</p> <p>15 %    20 %</p> <p>Info</p> <p>Entered Tip Amount Exceed Allowed Max \$ 60.00</p> <p>Ok</p> <p>7    8    9</p> <p>C    0    Enter</p> <p>DEVELOPMENT ONLY</p>
TRAN#	DATE	TOTAL	CARD DETAILS																																			
✓ 10	02:18 02/23/24	\$ 11.50	GIFT SALE XX 3756																																			
✓ 9	01:28 02/23/24	\$ 49.32	CREDIT TICKET VISA XX 0225																																			
✓ 7	01:20 02/23/24	\$ 30.00	CREDIT PREAUTH VISA XX 0225																																			
✓ 6	01:10 02/23/24	\$ 64.80	CREDIT TICKET VISA XX 0225																																			
✓ 4	00:51 02/23/24		Refund																																			
✓ 2	00:44 02/23/24		Tip Adjust																																			
			Void																																			
✓ 1	00:43 02/23/24	\$ 10.00	CREDIT PREAUTH VISA XX 0225																																			



#### 4. Batch report for Cash discounts and surcharge profiles

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	In the detailed report, when the EPI has two profiles, we incorporate sub-headers for 'Cash Discount/Surcharge Transactions' and 'Traditional Transactions.' This differentiation is tailored for dual profiles, which encompass both Cash discount/surcharge and traditional options. The detail print name will vary depending upon the profile settings.
<b>Portal Navigation Pathway</b>	Valor Portal > Merchant Management > [Select Device] > Overview > Devices > [Select Device] > Edit
<b>Remarks</b>	Not applicable

The screenshot displays a configuration page for a device profile. At the top, there are tabs for 'Tag 2', 'Tag 3', and 'Tag 5'. Below the tabs, there are three main sections: 'CASH DISCOUNT/SURCHARGE', 'TRADITIONAL', and 'GIFT CARD'. The 'CASH DISCOUNT/SURCHARGE' section is active and contains the following fields:

- MID \*: 887000003191
- Bin Number \*: 999991
- Agent \*: 0001
- EBT Cash:
- EBT Food:
- FNS NO \*: 1245788
- Store no \*: 5999
- Agent Bank Number \*: 000000
- Flat fee amount \$:
- Custom fee %:  2.545
- Term No \*: 1515
- Chain \*: 111111
- Surcharge:
- Cash Discount:

At the bottom right, there is a '+ Update Device' button. At the bottom center, there are 'Prev' and 'Next' buttons.

Figure 19: Classic portal showcasing the Cash discount option

Tags
ADD TAGS

Cash Discount & Surcharge
Traditional
Gift Card

MID * 887000003191	V#Number * 75021678	Store No * 5999	Term No * 1515
Bin Number * 999991	Industry * Food/Restaurant	Agent Bank Number * 000000	Chain * 111111
Agent * 0001			

EBT Cash  
 EBT Food  
FNS No. \*  
 1245788

Surcharge  
 Cash Discount

Flat Fee Amount \$  
Custom fee % \*  
 2.545

Custom Fee %

SAVE

Figure 20: Improved portal showcasing the Cash discount option

Tag 2
Tag 3
Tag 4

Tag 5

CASH DISCOUNT/SURCHARGE
TRADITIONAL
GIFT CARD

MID * 887000003191	V#number * 75021678	Store no * 5999	Term No * 1515
Bin Number * 999991	Industry * Food/Restaurant	Agent Bank Number * 000000	Chain * 111111
Agent * 0001	<input checked="" type="checkbox"/> EBT Cash <input checked="" type="checkbox"/> EBT Food	<small>FNS NO *</small> 1245788	<input type="radio"/> Flat fee amount \$ <input checked="" type="radio"/> Custom fee % <small>Custom fee % *</small> 2.545
		<input type="radio"/> Surcharge <input type="radio"/> Cash Discount	

Prev
Next

+ Update Device

Figure 21: Classic portal showcasing the surcharge option

Tags
ADD TAGS

Cash Discount & Surcharge
Traditional
Gift Card

MID * 887000003191	V#Number * 75021678	Store No * 5999	Term No * 1515
Bin Number * 999991	Industry * Food/Restaurant	Agent Bank Number * 000000	Chain * 111111
Agent * 0001			

EBT Cash     EBT Food  
FNS No. \*

Surcharge  
 Cash Discount

Flat Fee Amount \$     Custom Fee %  
Custom fee % \*

SAVE

Figure 22: Improved portal showcasing the surcharge option

Tag 2
Tag 3
Tag 4

CASH DISCOUNT/SURCHARGE
TRADITIONAL
GIFT CARD

MID * 887000003191	V#number * 75021670	Store no * 5999	Term No * 1515
Bin Number * 999991	Industry * Direct Marketing	Agent Bank Number * 000000	Chain * 111111
Agent * 0001			

EBT Cash     EBT Food  
FNS NO \*

Prev
Next

+ Update Device

Figure 23: Classic portal showcasing the traditional option

© 2024 Valor PayTech. All rights reserved | R1.03292024

Page | 21

Tags
ADD TAGS

Cash Discount & Surcharge
Traditional

Gift Card

MID * 88700003191	V#Number * 75021670	Store No * 5999	Term No * 1515
Bin Number * 999991	Industry * Direct Marketing	Agent Bank Number * 000000	Chain * 111111
Agent * 0001			

EBT Cash
 EBT Food

FNS No. \*  
 1245457

SAVE

Figure 24: Improved portal showcasing the traditional option

**Valor Store**  
456 Park Avenue New Yor  
NEW YORK NY 10022  
960 049 5483

**DETAIL REPORT**

EPI: 2319921061  
Device Type: VP500  
Batch No: 13  
Batch Total: \$ 559.96  
Batch Open Date: 02/13/2024 01:38  
Batch Close Date: N/A

**Traditional Transactions**

EDC : CASH

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	!#\$%^&*
-----	
0003 CA SL	218.40
\$ 210.00	\$ 0.00
\$ 0.00	
-----	

EDC : GIFT CARD

Tran Card Txn Acct	Amount(\$)
Tip	!#\$%^&*
-----	
0004 GI AV 2926	1,000.00
\$ 0.00	

**Cash Discount Transactions**

EDC : CREDIT

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	!#\$%^&*
-----	
0001 VI SL 6787	300.92
\$ 280.00	\$ 8.47
\$ 1.25	*!#\$%.<>/?!=-
-----	

EDC : DEBIT

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	!#\$%^&*
-----	
0002 VI SL 6787	259.04
\$ 240.00	\$ 7.29
\$ 2.15	*!#\$%.<>/?!=-
-----	

End of Report

**Valor Store**  
456 Park Avenue New Yor  
NEW YORK NY 10022  
960 049 5483

**DETAIL REPORT**

EPI: 2319921061  
Device Type: VP500  
Batch No: 14  
Batch Total: \$ 226.94  
Batch Open Date: 02/13/2024 01:54  
Batch Close Date: N/A

**Traditional Transactions**

EDC : CASH

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	!#\$%^&*
-----	
0002 CA SL	223.60
\$ 215.00	\$ 0.00
\$ 0.00	
-----	

EDC : GIFT CARD

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	!#\$%^&*
-----	
0003 GI SL 2926	26.05
\$ 25.80	
\$ 0.25	*!#\$%.<>/?!=-
-----	

**Surcharge Transactions**

EDC : CREDIT

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	!#\$%^&*
-----	
0001 MC SL 0011	226.94
\$ 210.00	\$ 6.39
\$ 2.15	*!#\$%.<>/?!=-
-----	

End of Report

### 5. Dual Pricing option has been extended

<b>Applicable Devices</b>	iOS and android mobile application
<b>Feature Description</b>	Dual Pricing functionality has been extended for iOS and Android mobile applications. After entering the amount, options for 'Pay by Card' and 'Pay by Cash' will be displayed. If 'Pay by Card' is selected (indicated by a tick mark), the process proceeds to the card details screen, followed by the tip and signature screen, and finally the approval screen. If 'Pay by Cash' is selected, the process goes directly to the approval screen.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen > Dual Pricing
<b>Remarks</b>	Not applicable

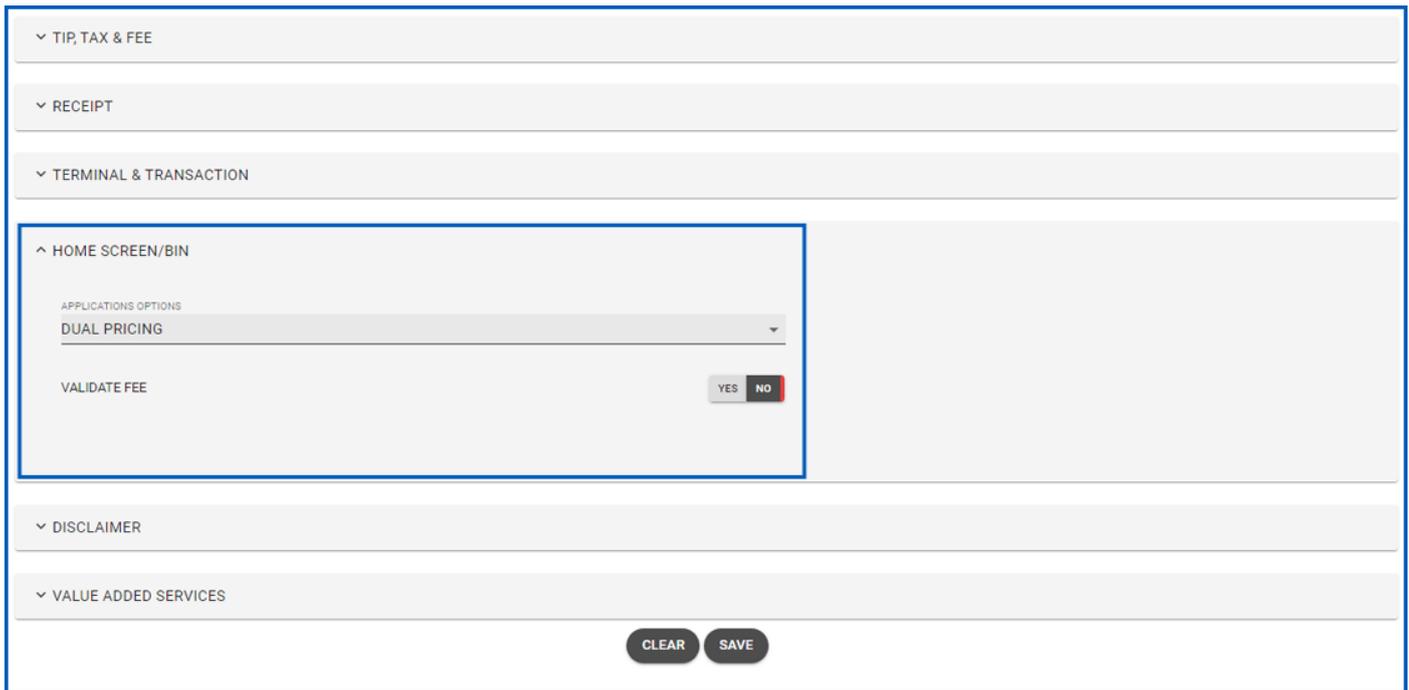


Figure 25: Classic portal showcasing the Dual Pricing option

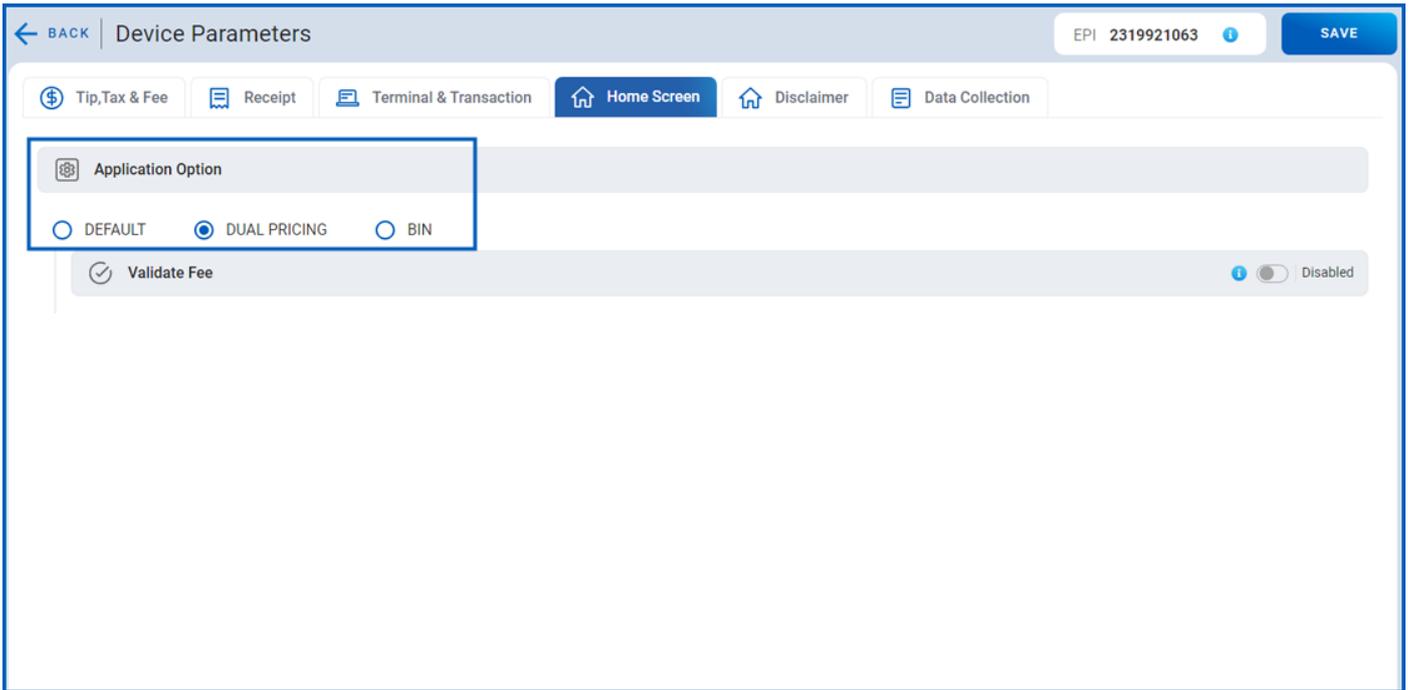


Figure 26: Improved portal showcasing the Dual Pricing option

## 6. Enhancement of Settlement Report for a Partial Gift Sale

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	<p>The Gift partial sale transaction Settlement Report now presents distinct fields for partial amount transactions and Gift Card transactions. In cases where the customer's Gift Card balance is insufficient for the full transaction amount, users can perform partial transactions. For example, if the Gift Card balance is \$10 and the customer completes a transaction of \$8 with a \$5 tip, leaving a \$3 balance, they can use a different payment method to cover the remaining amount. The POS receipt will advise collecting the outstanding balance of \$3 in an alternative payment mode.</p> <p>The POS settlement report is updated to display Gift Card and other transactions methods (e.g., Credit, Debit, Cash) as two separate fields. This enhancement ensures a clearer and more transparent representation of transactions in the Gift Sale partial transaction settlement report. Please note that this is applicable only for card and gift card cases.</p>
<b>Portal Navigation Pathway</b>	<p><b>To enable Gift partial sale:</b>          Valor Portal &gt; Device Management &gt; Select EPI &gt; Edit Parameters &gt; Terminal &amp; Transaction &gt; Transaction &gt; Partial Approval</p> <p><b>To enable detailed report:</b></p>

	Valor Portal > Device Management > [Select device] > Device Parameters page > Receipt > Batch > Detailed Report.
Remarks	Not applicable

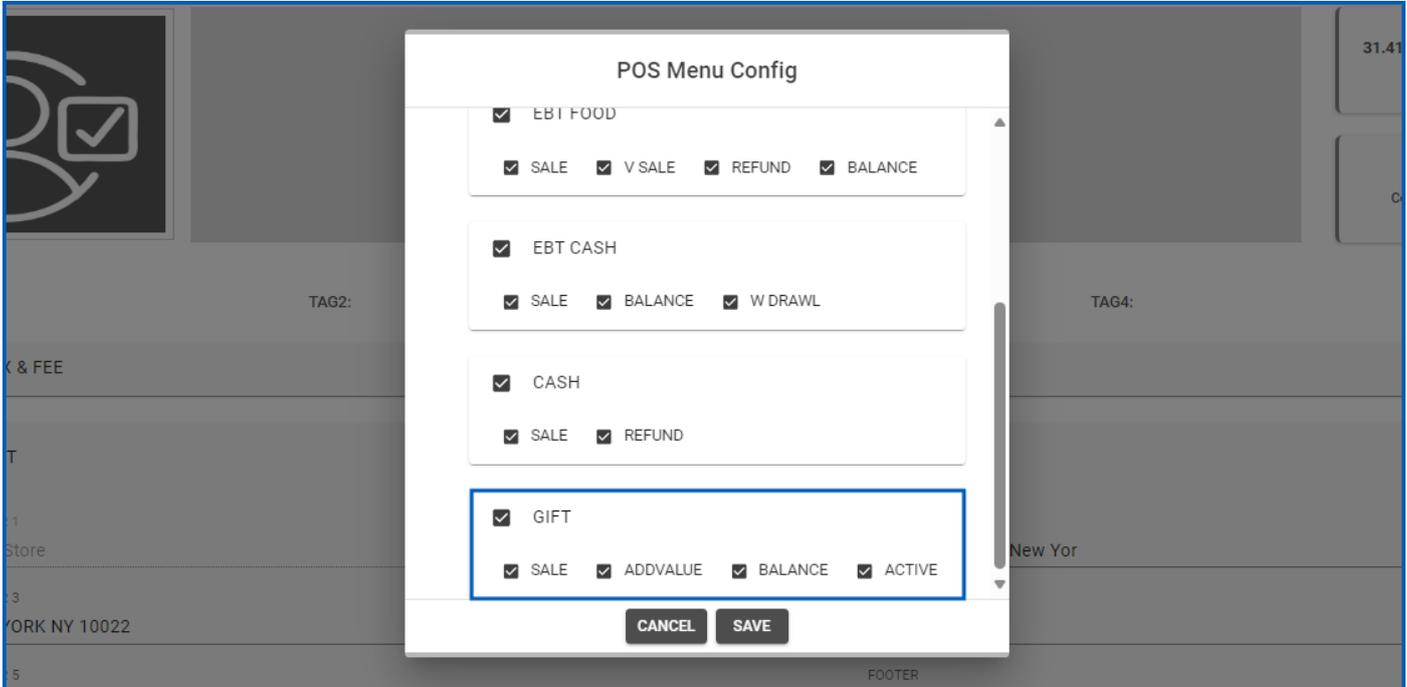


Figure 27: Classic portal showcasing the POS menu configuration

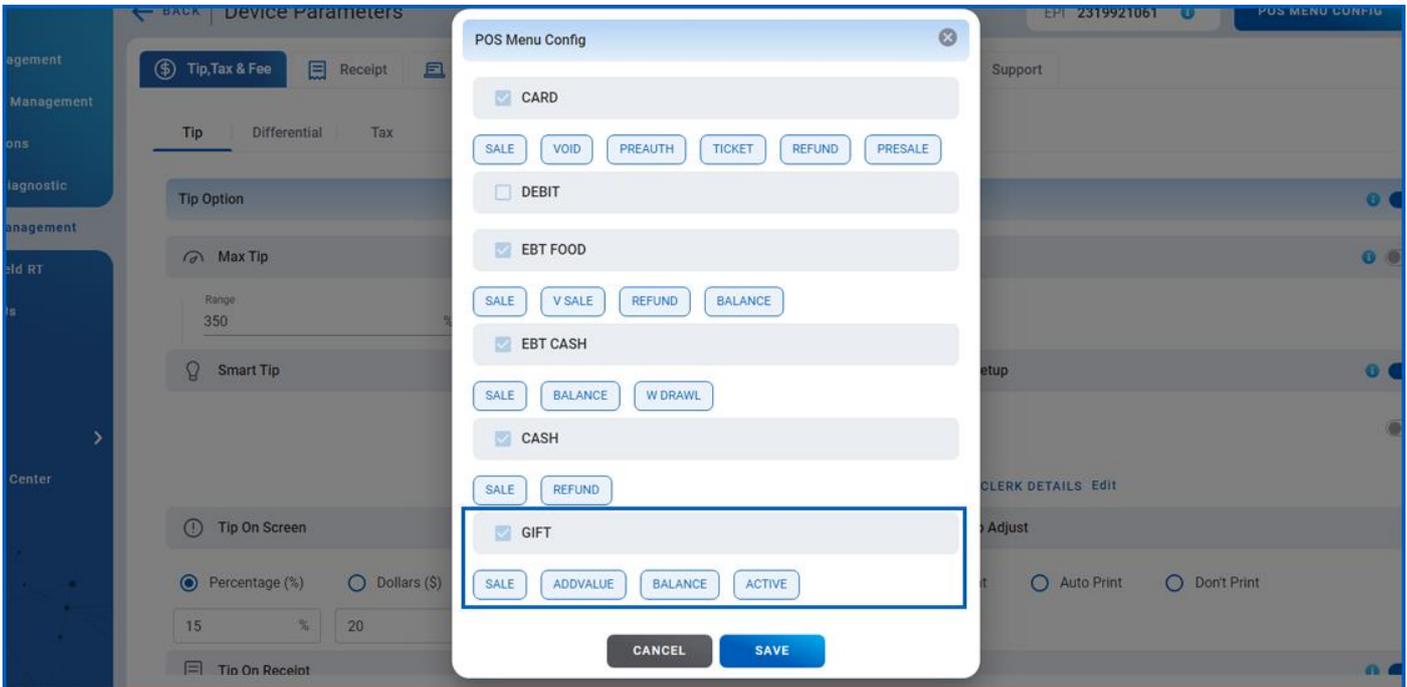


Figure 28: Improved portal showcasing the POS menu configuration

**Valor Store**  
 456 Park Avenue New York  
 NEW YORK NY 10022  
 960 049 5483

**DETAIL REPORT**

EPI: 2319921061  
 Device Type: VP500  
 Batch No: 15  
 Batch Total: \$ 613.85  
 Batch Open Date: 02/13/2024 02:04  
 Batch Close Date: N/A

**EDC : CREDIT**

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	:!#\$%^&*

0001 VI SL 6787 293.93  
 \$ 247.00 \$ 0.00  
 \$ 37.05 :!#\$%^&.\*<?/?[-

**EDC : DEBIT**

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	:!#\$%^&*

0002 VI SL 6787 319.92  
 \$ 258.00 \$ 0.00  
 \$ 51.60 :!#\$%^&.\*<?/?[-

**EDC : CASH**

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	:!#\$%^&*

0003 CA SL 234.83  
 \$ 225.80 \$ 0.00  
 \$ 0.00

**EDC : GIFT CARD**

Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	:!#\$%^&*

0004 GI SL 2926 90.99  
 \$ 74.58  
 \$ 16.41 :!#\$%^&.\*<?/?[-

**End of Report**

Figure 29: POS screen showing the error message

**Valor Store**  
 456 Park Avenue New York  
 NEW YORK NY 10022  
 960-049-5483

02/12/2024 00:54

**Gift Sale**

Trans:2 Batch:11  
 :!#\$%^&\* #: :!#\$%^&.\*<?/?[-(112)  
 GIFT CARD MANUAL  
 Benefit: Gift Card  
 \*\*\*\*\*2926 \*\*/\*\*

AMOUNT : \$ 9.00  
 TIP: \$ 1.00

TOTAL: \$ 10.00

BAL AMOUNT : \$ 0.00

Please collect balance  
 amount(\$ 2.00) in other mode  
 of payment

Code: 65948925  
 Ref#: 004043005001

Cardholder acknowledges  
 receipt of goods and  
 obligations set forth  
 by the cardholder's  
 agreement with issuer.

**MERCHANT COPY**  
 Thank You  
 Powered By ValorPay (V1.2.17C)

Figure 30: Gift card sale receipt

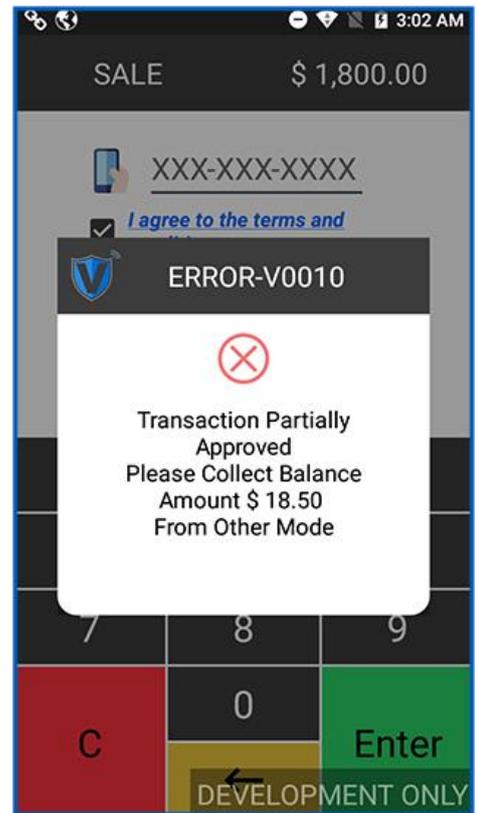


Figure 31: Settlement detailed report

### 7. Merchant account name display option in the Add device page

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	The merchant account name is added to the Add Device page and Edit Device Page.
<b>Portal Navigation Pathway</b>	Portal > Merchant Management > Merchant Overview > Devices > Add Device  Go to Demo Portal > Merchant Management > Merchant Overview > [Select Device] > Edit Parameters
<b>Remarks</b>	Not applicable

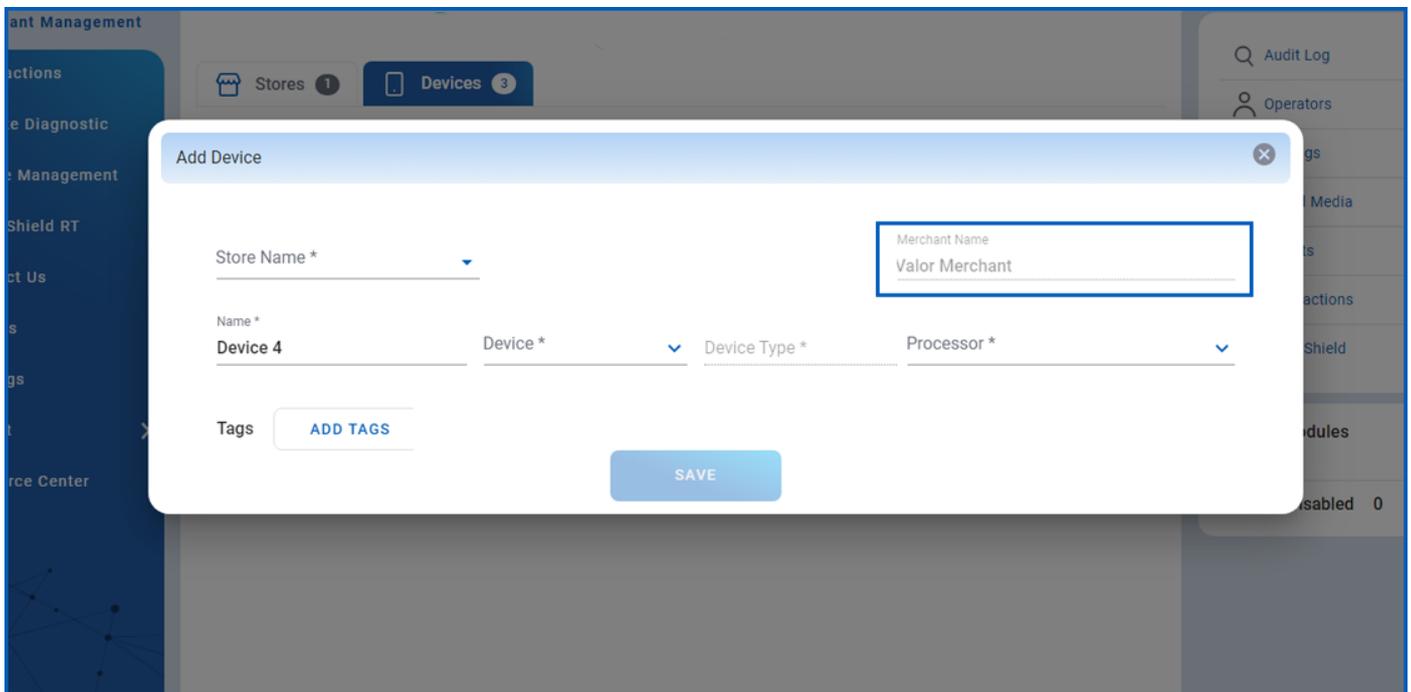


Figure 32: Improved portal showing the merchant account name

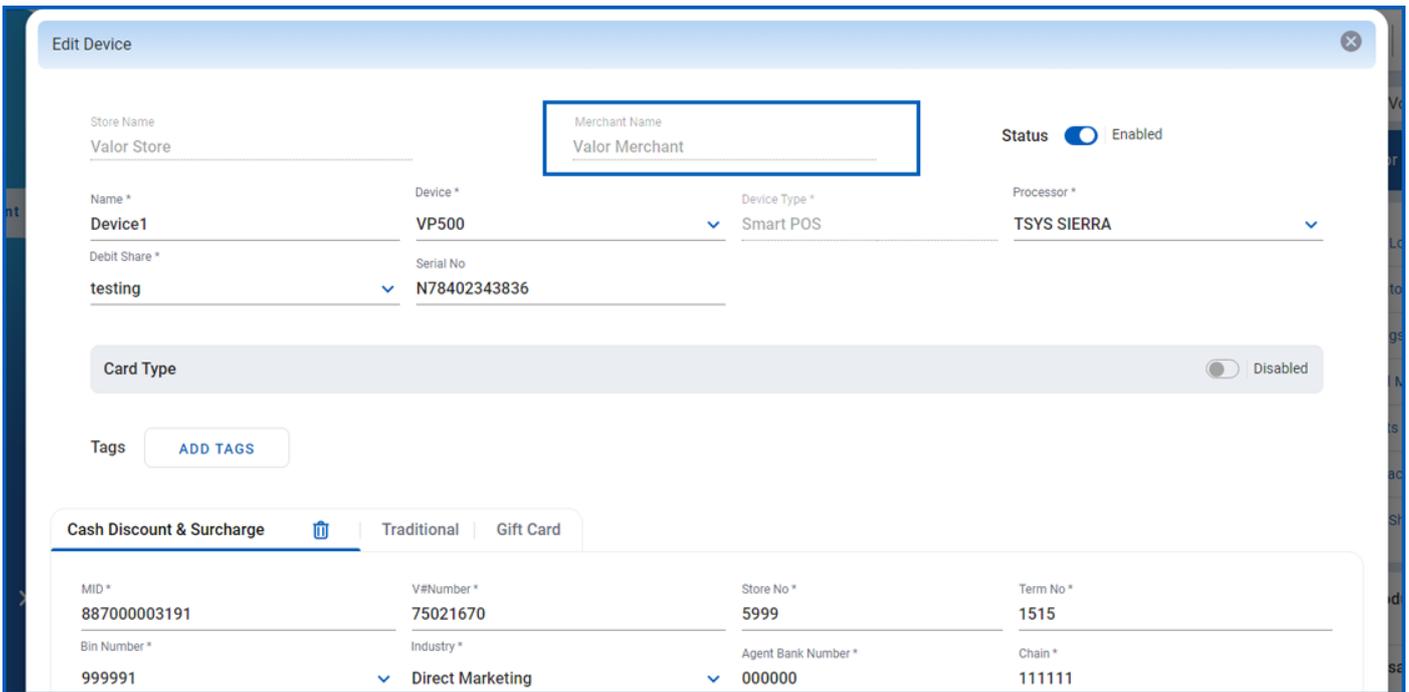


Figure 33: Improved portal showing the merchant account name

## 8. Clerk ID error message

<b>Applicable Devices</b>	All devices										
<b>Description</b>	<p>The Clerk IDs used in the Portal and POS will restrict the usage of special characters. The following special characters will not be supported for the Clerk ID name and label. This helps to avoid the appearance of error messages in the settlement report.</p> <table border="1"> <thead> <tr> <th>Special character</th> <th>Special character name</th> </tr> </thead> <tbody> <tr> <td>;</td> <td>Semicolon</td> </tr> <tr> <td> </td> <td>Pipe</td> </tr> <tr> <td>@</td> <td>AT</td> </tr> <tr> <td>'</td> <td>Single quote</td> </tr> </tbody> </table>	Special character	Special character name	;	Semicolon		Pipe	@	AT	'	Single quote
Special character	Special character name										
;	Semicolon										
	Pipe										
@	AT										
'	Single quote										
<b>Portal Navigation Pathway</b>	Not applicable										
<b>Remarks</b>	Not applicable										

## Part 2

This section of the release notes covers the range of new features aimed at streamlining transactions from the month of January, 2024. Enhanced Force Signature Options boost security. Utility Testing Aids in troubleshooting. EBT and cash price uniformity ensures consistent reporting. The download option with an alert message enhances troubleshooting. The void feature adds flexibility. Gift card transactions are added for more payment options. Line items in reports give a comprehensive view. Email display in the transactions module improves communication. Settlement reports and receipts were upgraded for customization. The refund option for recurring payments is excluded for a streamlined experience along with many more enhancements. Overall, these changes collectively enhance the platform's efficiency, consistency, and user-friendliness.

## Compatible products & their application versions

Devices	Version
VL100	v1.3.48
VP100	v1.1.34
VL500	v2.0.32
VP500	v1.2.18

## New features

### 1. Enhanced Force Signature Options for improved signature line control

Applicable Devices	All devices
--------------------	-------------

<p><b>Feature Description</b></p>	<p>The Force Signature Option has been improved to provide users with better control over the display of signature lines on both screens and receipts. We've introduced additional options to optimize the customer experience.</p> <p>Force signature options are as follows:</p> <ol style="list-style-type: none"> <li><b>1. Default</b></li> </ol> <p>Opting for the default setting ensures that the signature line is printed on receipts when the transaction amount exceeds the Quick Service Restaurant (QSR) range. This option ensures that signature lines doesn't get printed for transaction amounts below the QSR range. If the Force on-screen Signature is enabled, the signature line will also be printed on receipts if the QSR range is being exceeded.</p> <ol style="list-style-type: none"> <li><b>2. On Paper</b></li> </ol> <p>By selecting this option, the signature line will get printed on receipts, providing a tangible record of transactions.</p> <ol style="list-style-type: none"> <li><b>3. On Display</b></li> </ol> <p>Opting for this option prompts the signature screen for transactions falling both below and above the QSR range of the amount. Please note if the Forced on-signature option is enabled and the on-display option is selected, a signature is mandatory to proceed with the transaction.</p> <ol style="list-style-type: none"> <li><b>4. None</b></li> </ol> <p>Opting for this option ensures that the signature screen will not be prompted, and consequently, the signature line will not be printed on receipts.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• The default option is automatically set during the onboarding procedure, ensuring a user-friendly experience from the start.</li> <li>• Choose the option that aligns with your preferences to tailor the signature experience according to your specific needs. These new options are designed to provide greater flexibility and customization to enhance your overall experience.</li> </ul>
<p><b>Portal Navigation Pathway</b></p>	<p><b>Improved Portal</b></p> <p>Valor Portal &gt; Device Management &gt; [Select Device] &gt; Edit Parameters &gt; Device Parameters Page &gt; Receipt &gt; Print option &gt; Forced Signature</p> <p><b>Classic Portal</b></p> <p>Valor Portal &gt; Device Management &gt; [Select Device] &gt; Edit Parameters &gt; Device Parameters Page &gt; Receipt &gt; Print option &gt; Forced Signature Prompt</p>

<b>Remarks</b>	Not applicable
----------------	----------------

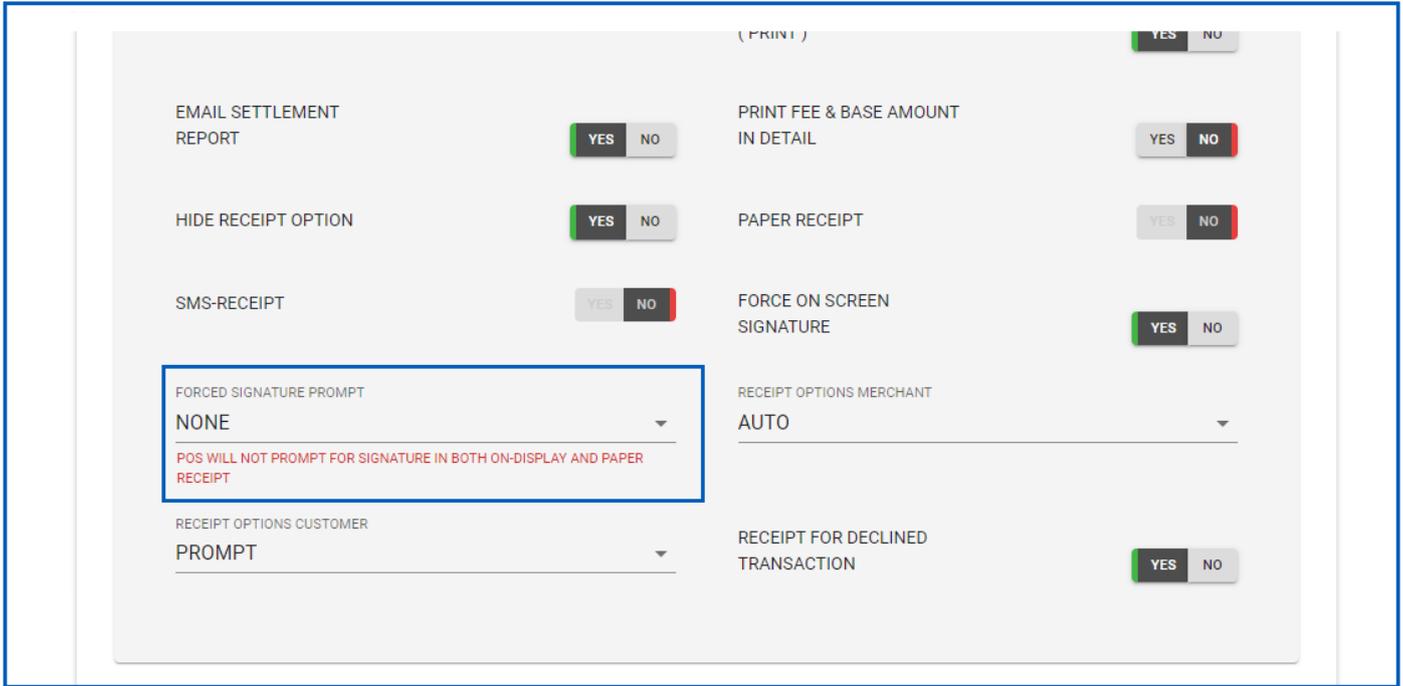


Figure 14: Screenshot of the classic portal screen showcasing the Forced Signature prompt option

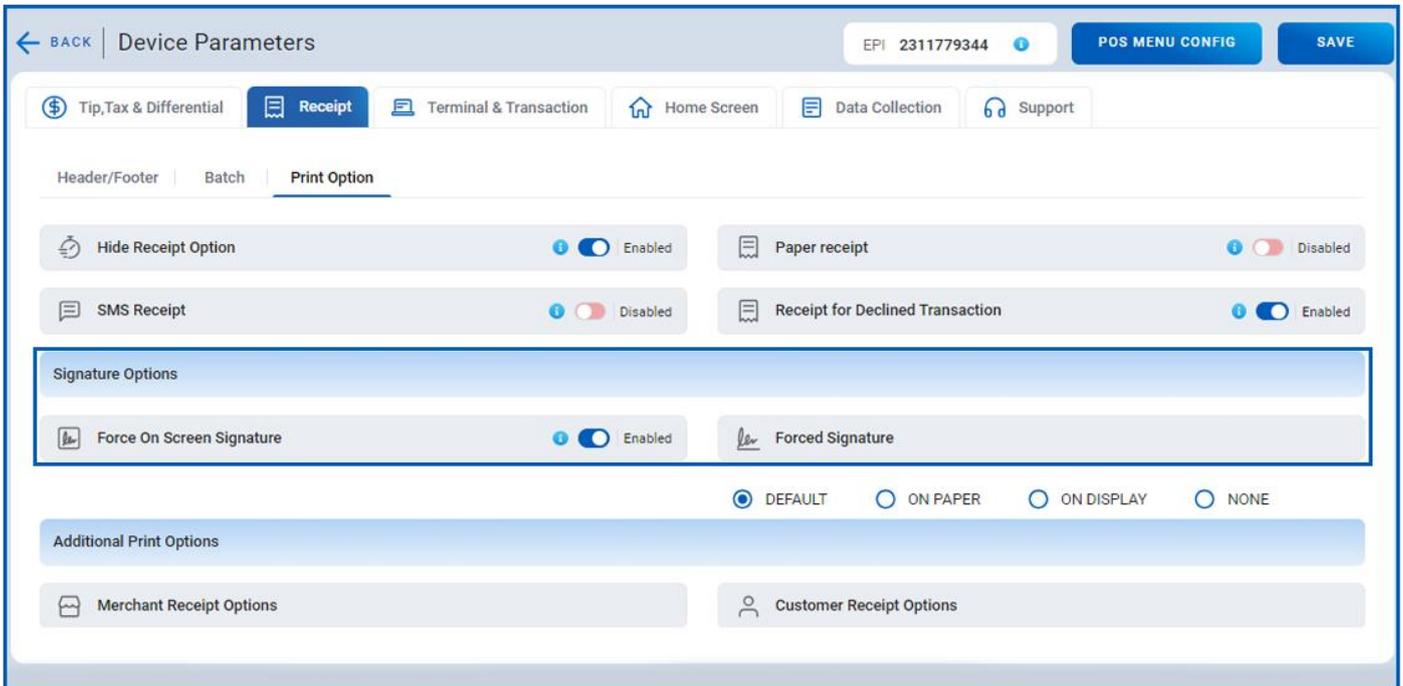
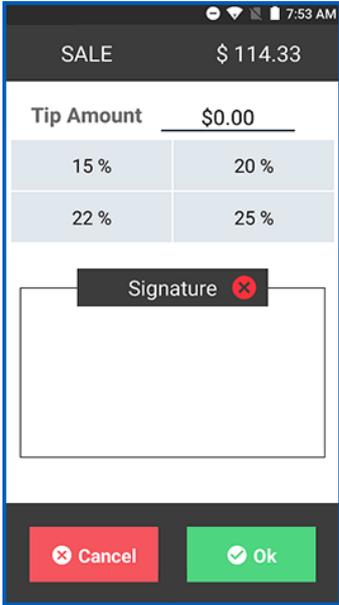


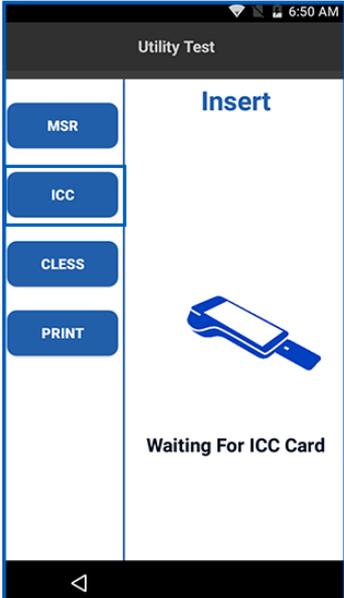
Figure 15: Screenshot of the improved portal screen showcasing the Forced Signature Prompt Option

POS Terminal	Selected option	Receipt copy	POS screen
VP500	Default  (Below QSR range)		
VP500	Default  (Above QSR range)		

<p>VP500</p>	<p>On Paper</p>		
<p>VP500</p>	<p>On Display</p>		
<p>VP500</p>	<p>None</p>		

## 2. Utility testing for troubleshooting purpose

<b>Applicable Devices</b>	VL500 and VP500
<b>Feature Description</b>	<p>This feature plays a crucial role in application and hardware testing during troubleshooting processes, aiding in pinpointing and diagnosing issues with devices, as they relate to printers, chip readers, or applications.</p> <p>Utility testing features are as follows:</p> <ol style="list-style-type: none"> <li> <p><b>1. MSR (Magnetic Stripe Reader)</b></p> <p>This option allows you to swipe the card, instantly displaying whether the card is detected or not. The POS screen will indicate "MSR detected" if the card swipe is successful. In case of an unsuccessful swipe, the issue can be narrowed down to an application-related problem, aiding in targeted issue resolution.</p> </li> <li> <p><b>2. ICC (Integrated Circuit Card)</b></p> <p>Inserting the card and clicking this option reveals whether the card is detected or not. The POS screen will immediately show "ICC Card detected" if the card insertion is functioning properly. In the event of an unsuccessful card detection, the issue can be narrowed down to an application-related problem, facilitating targeted issue resolution.</p> </li> <li> <p><b>3. CLESS (Tap - Contactless Payment)</b></p> <p>This option assesses whether the card is successfully detected when tapped for contactless payments. Upon successful detection, the POS screen will display "CLSS detected." In the case of an unsuccessful tap detection, the issue can be pinpointed to an application-related problem, contributing to targeted issue resolution.</p> </li> <li> <p><b>4. Print</b></p> <p>This option assesses the print functionality. Activating it will print a receipt, and if the paper receipt is blank, it suggests a potential printer issue.</p> </li> </ol> <p>These utility testing features provide quick insights into the functionality of different components, streamlining the troubleshooting process and facilitating efficient issue resolution.</p>
<b>POS Navigation Pathway</b>	Valor Pay > POS Homepage > Main Menu > Settings > Utility > Utility Test
<b>Remarks</b>	Not applicable

POS Terminal	Selected option	POS screenshot
VP500/VL500	MSR	
VP500/VL500	ICC	

<p>VP500/VL500</p>	<p>CLESS</p>	
<p>VP500/VL500</p>	<p>PRINT</p>	

### 3. Uniformity of EBT and cash prices

<p><b>Applicable Devices</b></p>	<p>All devices</p>
<p><b>Feature Description</b></p>	<p>Previously, when EBT was entered, the displayed card price on the POS terminal did not align with the cash amount, but reflected the card price. Recognizing this issue, a solution has been implemented to ensure that EBT consistently matches the cash price, regardless of the entered amount.</p> <p>Now, the entered amount is considered the card price, including surcharge fees. Following the deduction of these fees, the remaining amount is applied as both the EBT</p>

	and cash price. The EBT amount displayed on the POS' home screen will be the same as the cash price, ensuring an accurate representation of transaction details.
<b>Portal Navigation Pathway</b>	<p><b>Improved Portal</b></p> <p>Valor Portal &gt; Device Management &gt; [Select Device] &gt; Edit Parameters &gt; Device Parameters Page &gt; Home Screen &gt; Dual Pricing &gt; Entered Amount &gt; Card Price</p> <p><b>Classic Portal</b></p> <p>Valor Portal &gt; Device Management &gt; [Select Device] &gt; Edit Parameters &gt; Device Parameters Page &gt; Home Screen/ Bin &gt; Dual Pricing &gt; Entered Amount &gt; Card Price</p>
<b>Remarks</b>	Not applicable

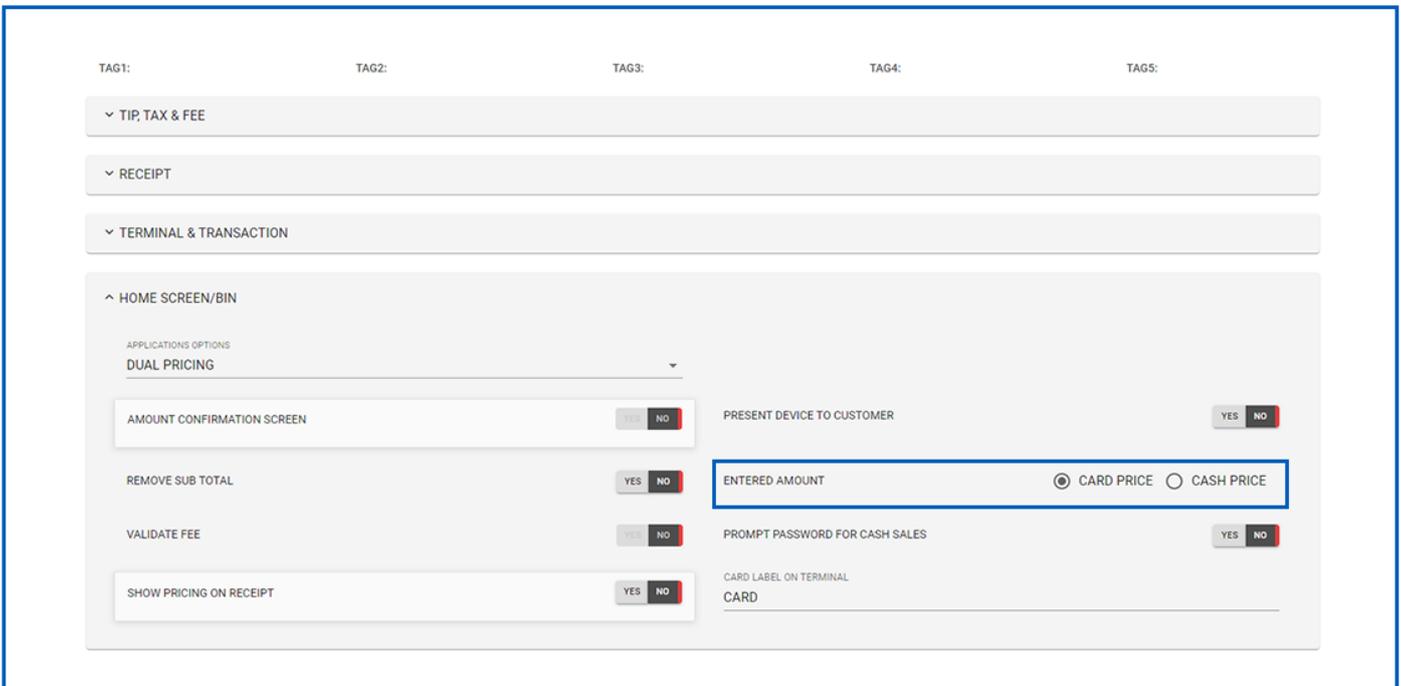


Figure 16: Screenshot of the classic portal screen showcasing the cash price option

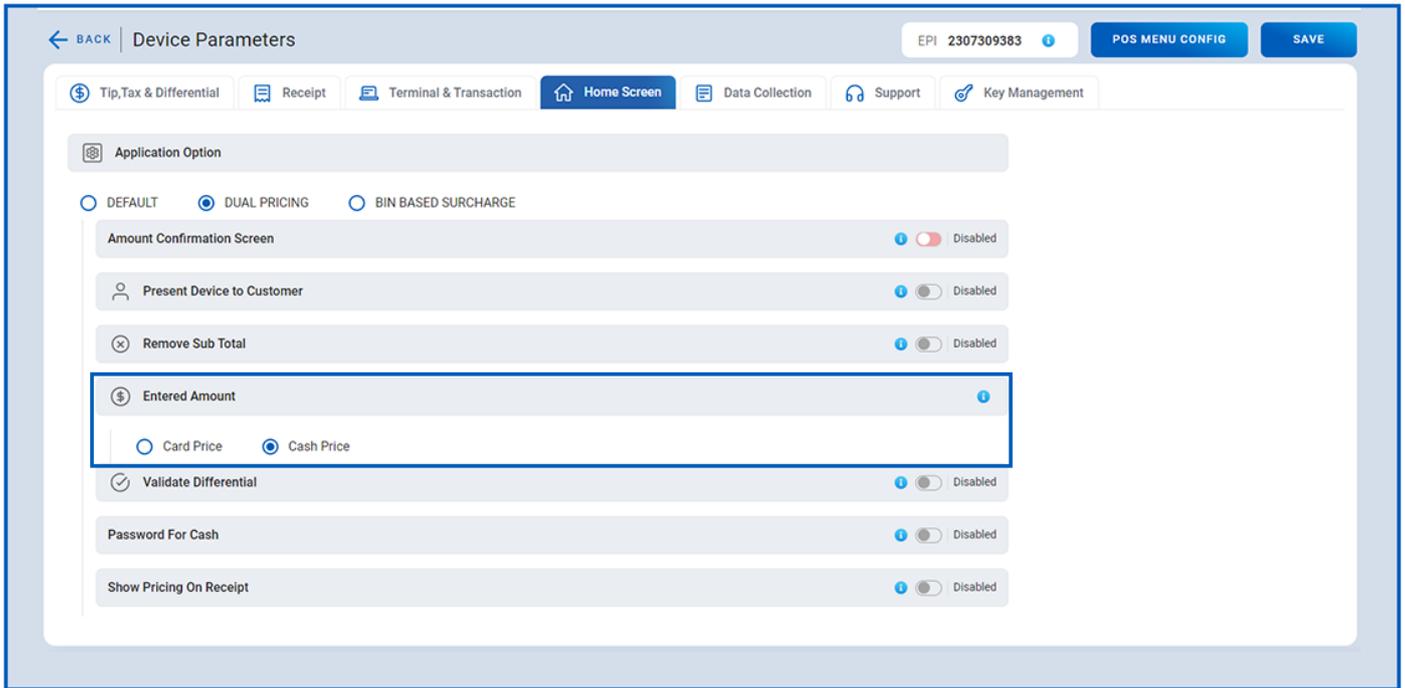


Figure 17: Screenshot of the improved portal screen showcasing the cash price

POS Terminal	POS screenshot
VP500/VL500	

#### 4. Download option with enhanced alert message

<b>Applicable Devices</b>	Virtual Terminal
<b>Feature Description</b>	Previously, the parameter mismatch alert message pointed out that an issue existed, but now it has been improved to provide detailed steps to solve the issue. Additionally, a download tab has been introduced to initiate app and param downloads. This speeds up the process, creating a more user-friendly experience.
<b>Portal Navigation Pathway</b>	Virtual terminal > Download
<b>Remarks</b>	Not applicable

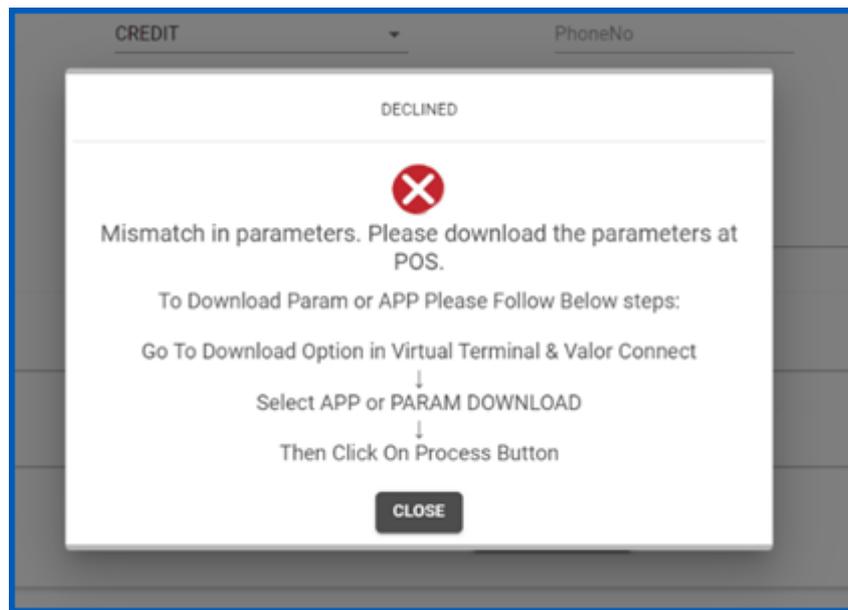


Figure 18: Screenshot of the classic portal screen showcasing the alert message

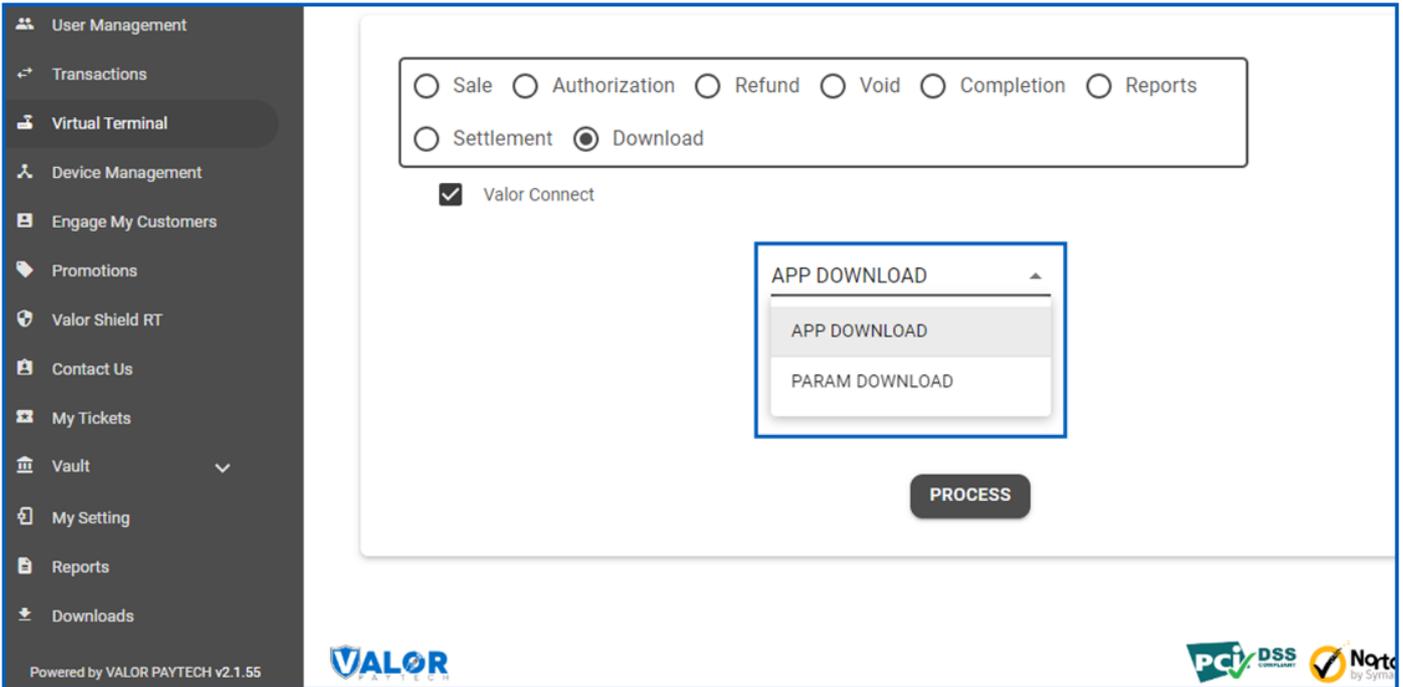


Figure 19: Screenshot of the classic portal screen showcasing the download page

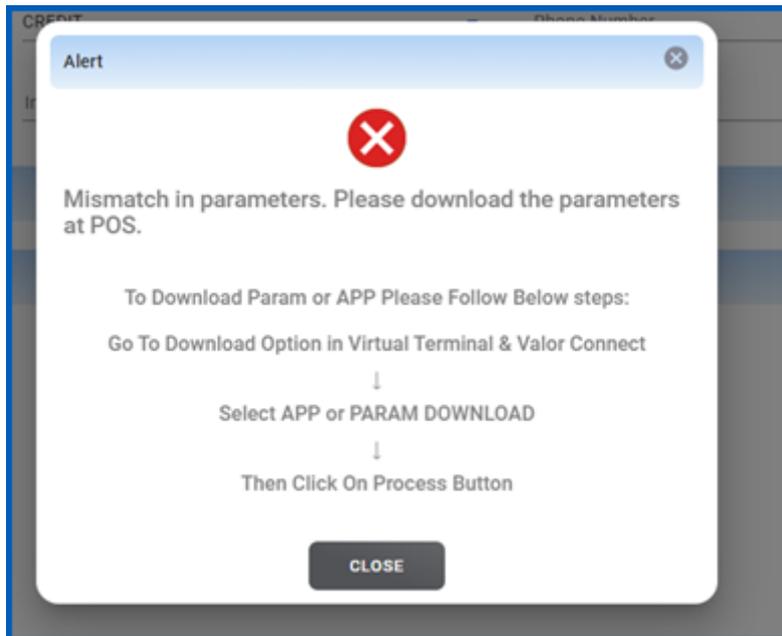


Figure 20: Screenshot of the improved portal screen showcasing the alert message

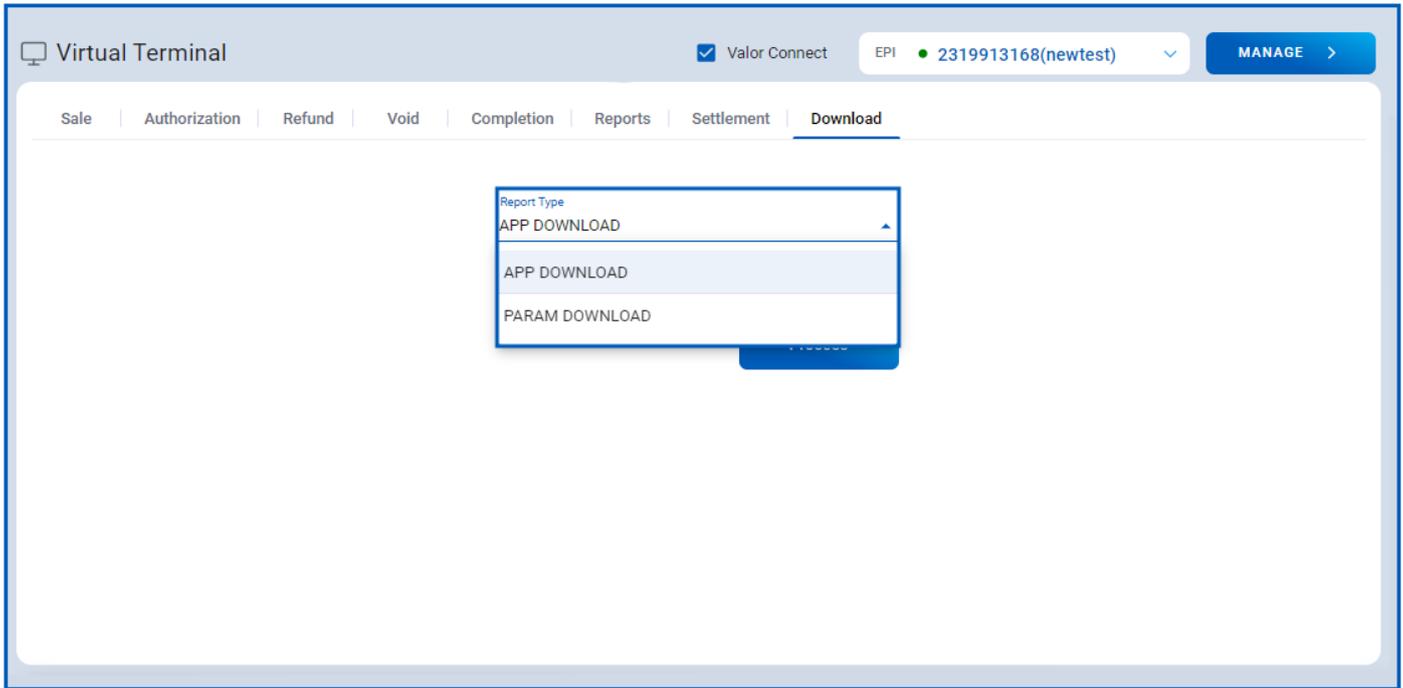


Figure 21: Screenshot of the improved portal screen showcasing the download page

## 5. Void feature for PayNow link transactions

<b>Applicable Devices</b>	Virtual terminal
<b>Feature Description</b>	A void feature has been introduced for PayNow link transactions, applicable to all scenarios, including expiring links, never-expiring links, flexible amounts, and non-flexible amount transactions.
<b>Portal Navigation Pathway</b>	Valor Portal > Transactions > [Select Transaction] > Void Transaction
<b>Remarks</b>	Not applicable

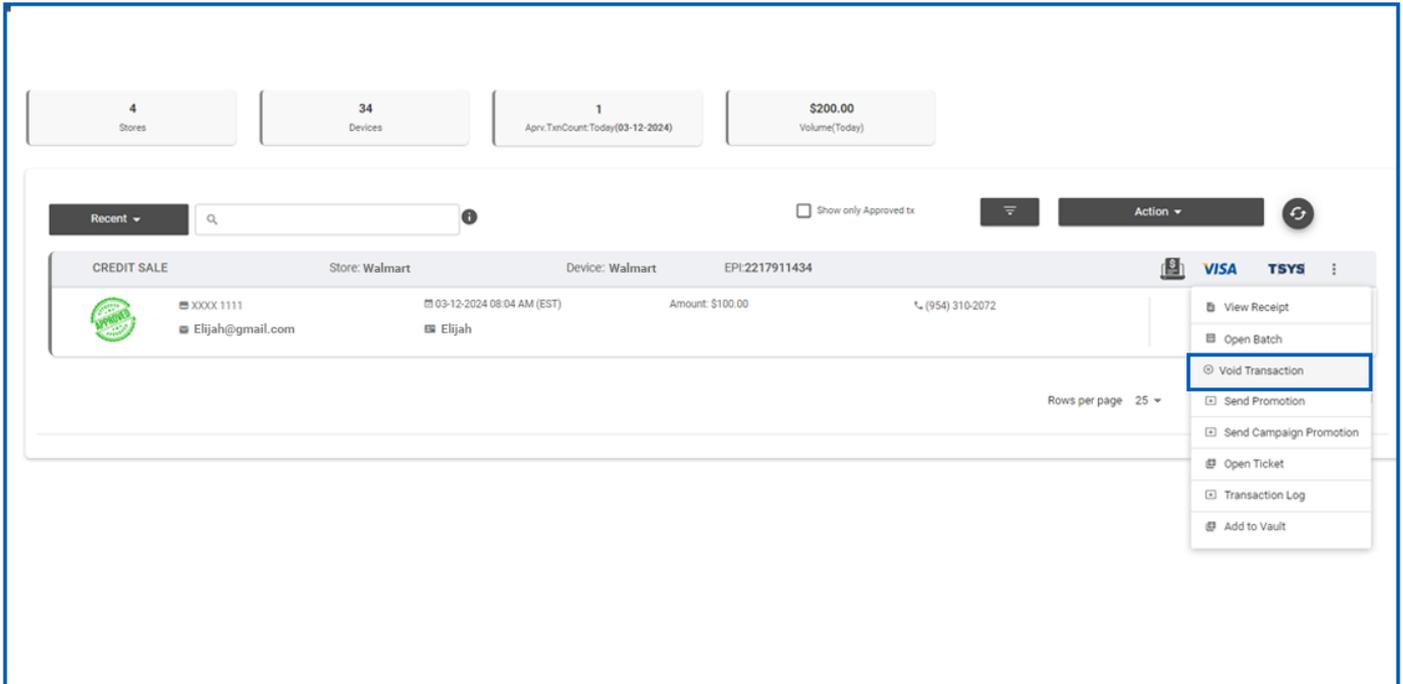


Figure 22: Screenshot of the classic portal screen showcasing the void option on the transactions page

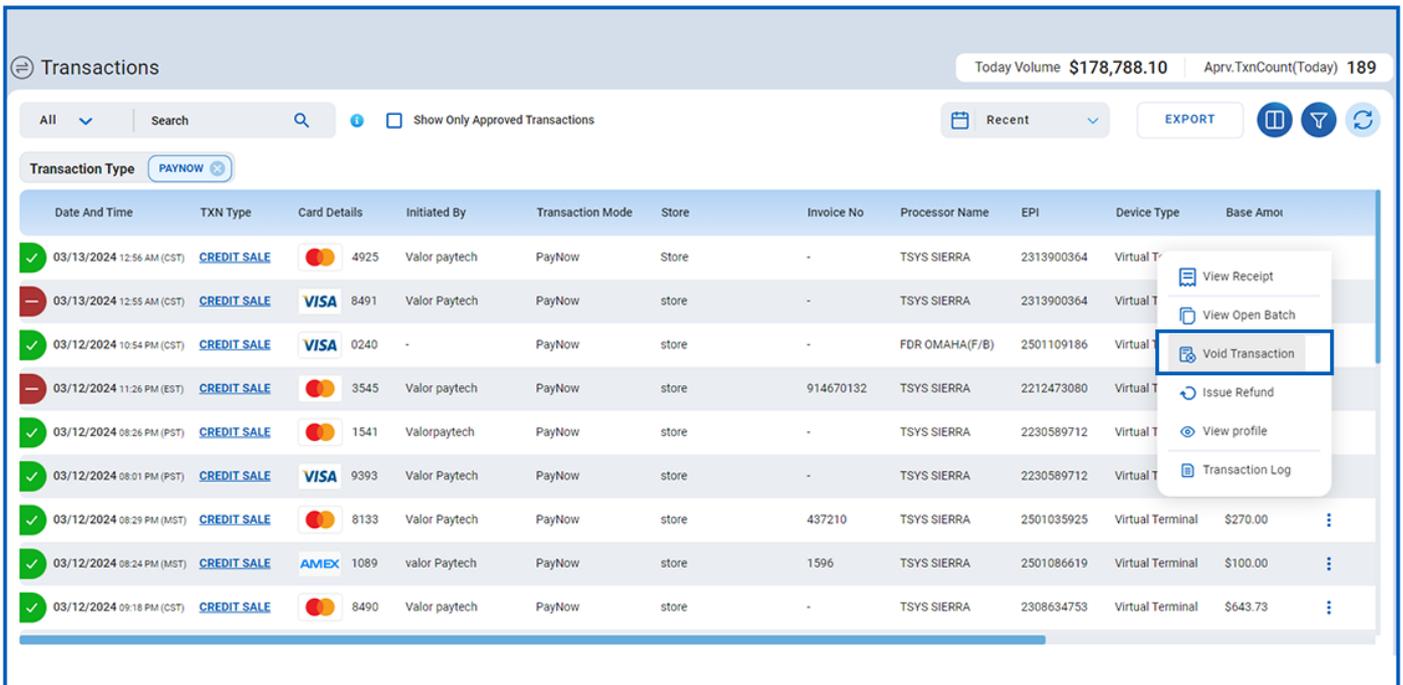


Figure 23: Screenshot of the improved portal screen showcasing the void option on the transactions page

## Enhancements & upgrades

### 1. Addition of line items on transaction export reports and POS receipts

<b>Applicable Devices</b>	Virtual Terminal
<b>Feature Description</b>	Detailed line items have been incorporated into transaction export reports and receipts, offering users more comprehensive information, ensuring convenience, and enhancing transparency in transactions.
<b>Portal Navigation Pathway</b>	Valor Portal > Transactions > Export
<b>Remarks</b>	Not applicable

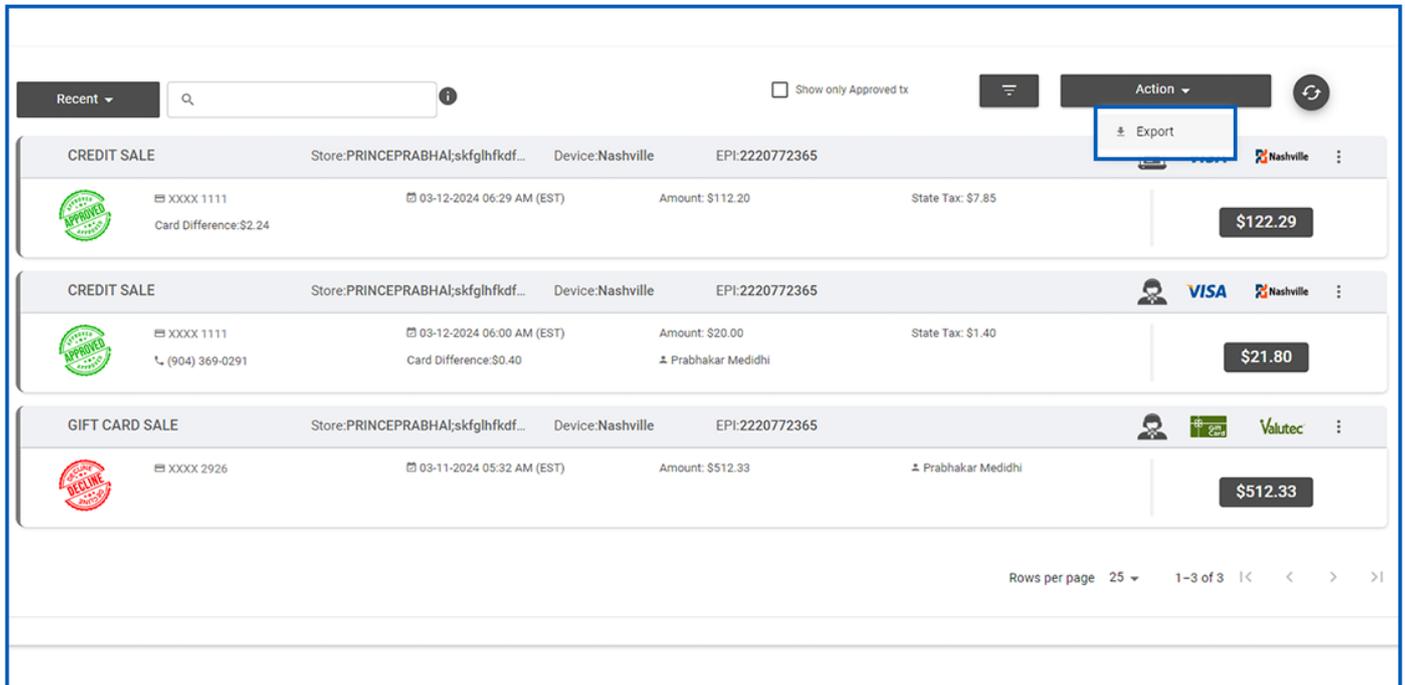


Figure 24: Screenshot of the classic portal screen showcasing the export option

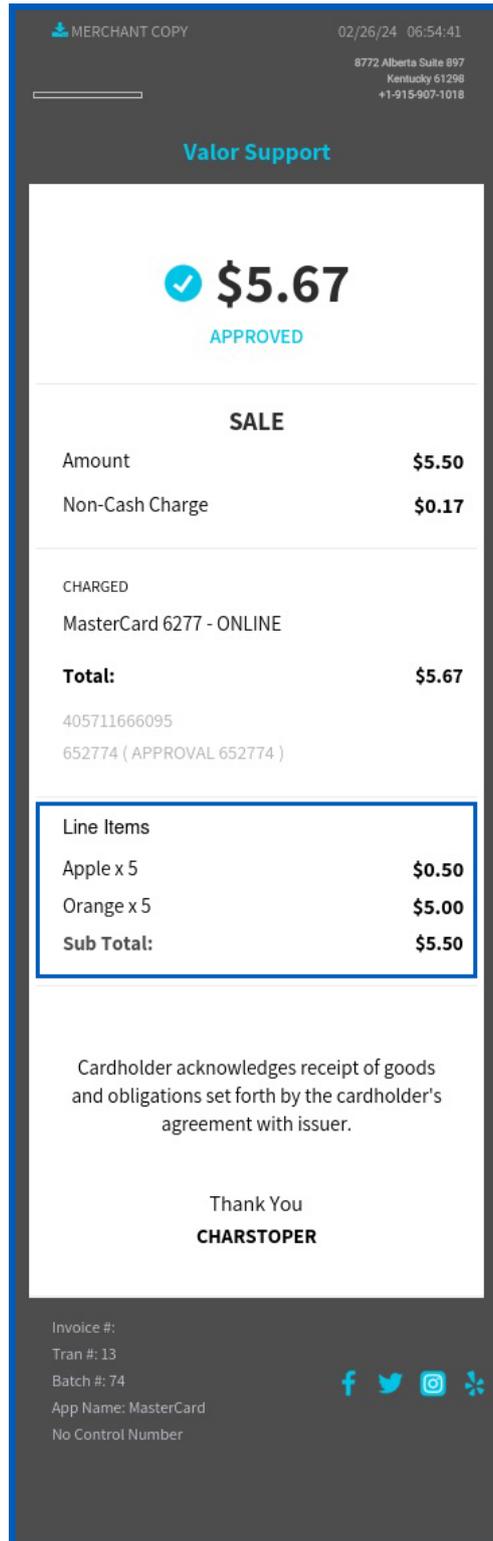


Figure 25: Screenshot of the classic portal screen showcasing the receipt details

Transactions MTD Volume **\$53.74**    Aprv.TxnCount(MTD) **4**    [View Open Batch >](#)

All Search  Show Only Approved Transactions  MTD  **EXPORT**

Date And Time	TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI
03/06/2024 12:46 AM (EST)	<a href="#">CREDIT SALE(Voided)</a>	1111	VALOR PAYTECH	PayNow	Deli & Grocery	-	TSYS SIERRA	23092577
03/06/2024 12:45 AM (EST)	<a href="#">CREDIT SALE</a>	1111	-	E-Commerce	Deli & Grocery	-	TSYS SIERRA	23092577
03/06/2024 12:44 AM (EST)	<a href="#">CREDIT SALE</a>	1111	-	E-Commerce	Deli & Grocery	-	TSYS SIERRA	23092577
03/06/2024 12:34 AM (EST)	<a href="#">CREDIT AUTH</a>	1111	VALOR PAYTECH	Virtual Terminal	Deli & Grocery	-	TSYS SIERRA	23092577
03/06/2024 12:27 AM (EST)	<a href="#">COMPLETION</a>	1111	-	Virtual Terminal	Deli & Grocery	-	TSYS SIERRA	23092577
03/06/2024 12:22 AM (EST)	<a href="#">CREDIT SALE</a>	1111	VALOR PAYTECH	Virtual Terminal	Deli & Grocery	-	TSYS SIERRA	23092577

Rows on page 25 Showing 1 to 6 of 6 entries

Figure 26: Screenshot of the improved portal screen showcasing the export option

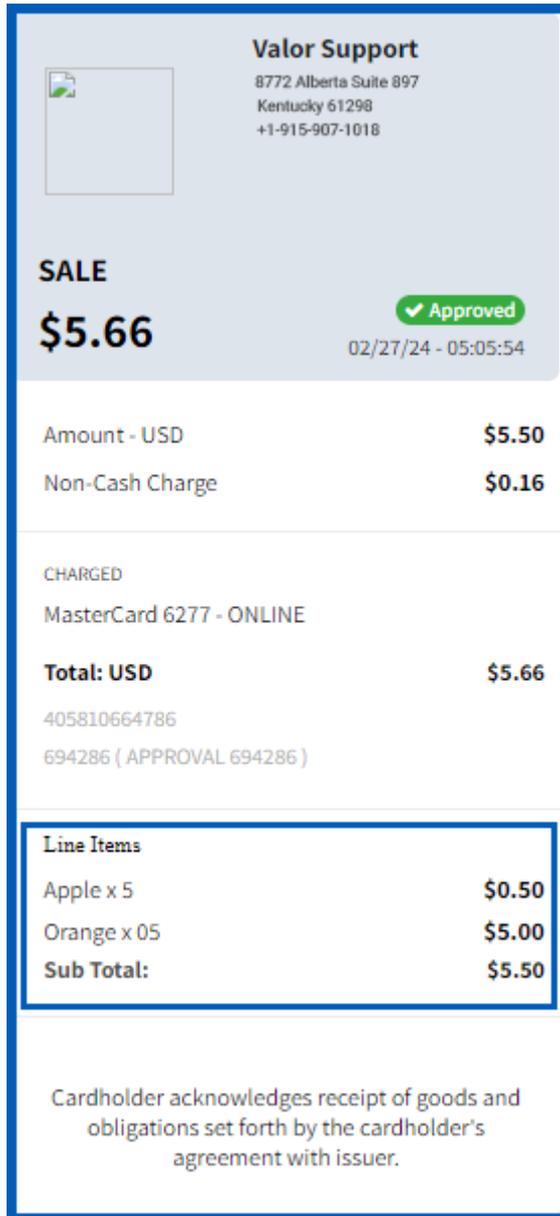


Figure 27: Screenshot of the improved portal screen showcasing the receipt details

## 2. Addition of gift card transactions for Valutec and Factor4

<b>Applicable Devices</b>	API
<b>Feature Description</b>	This enhancement allows API integrated users to process gift card transactions for both Valutec and Factor4, empowering users with new capabilities for a convenient and versatile engagement with gift card functionalities.
<b>Portal Navigation Pathway</b>	Not applicable

<b>Remarks</b>	Please refer to the <a href="#">API specifications link</a> for detailed information.
----------------	---

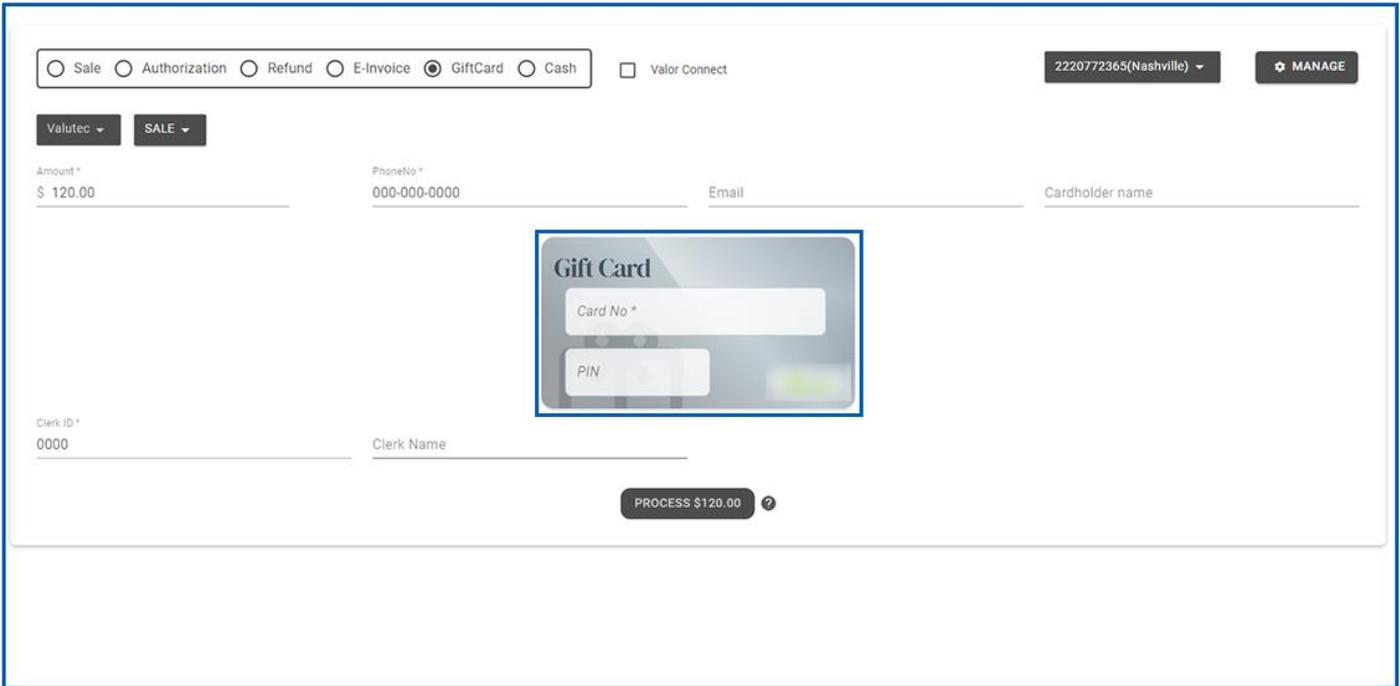


Figure 28: Screenshot of the classic portal screen showcasing the gift card screen

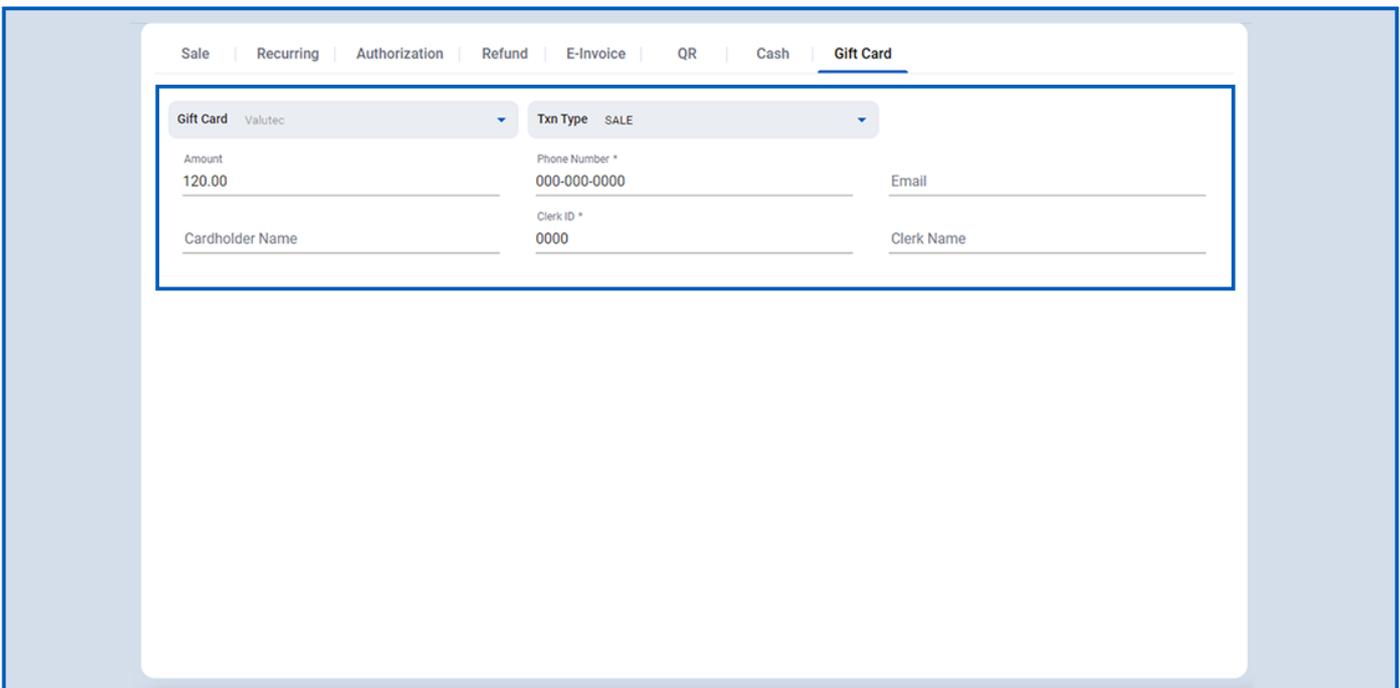


Figure 29: Screenshot of the improved portal screen showcasing the gift card screen

### 3. Email address display in transaction module

<b>Applicable Devices</b>	Virtual Terminal
<b>Feature Description</b>	In the latest update to the transaction module of the classic portal, users can now view the corresponding email address directly on the transaction page, introducing a valuable enhancement for improved visibility and convenience.
<b>Portal Navigation Pathway</b>	<b>Classic Portal</b> Valor Portal > Transaction Module
<b>Remarks</b>	Not applicable

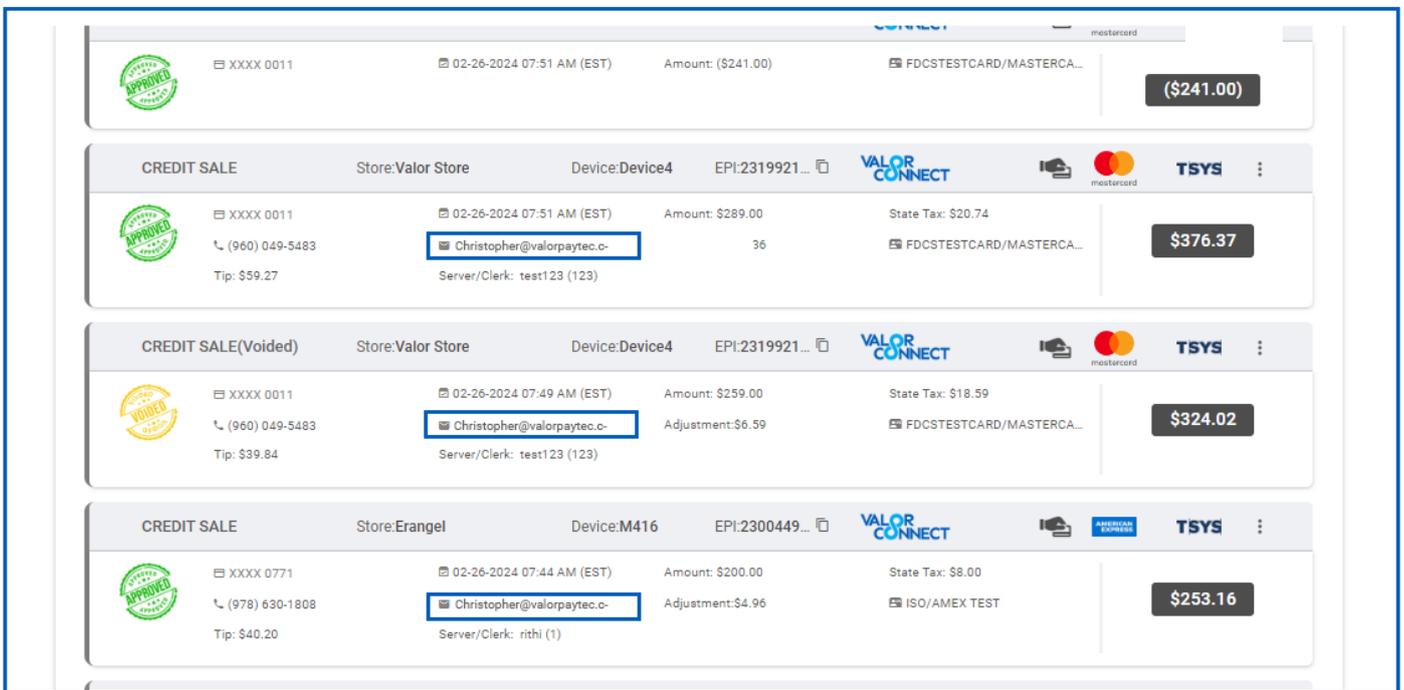


Figure 30: Screenshot of the classic portal screen showcasing the email address in transaction module

#### 4. Tip Report: "Fee" replaced with "Differential"

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	In the tip report, the term "Fee" has been replaced with "Differential" to ensure consistency across all sections and to create a more user-friendly and intuitive interface.
<b>Portal Navigation Pathway</b>	Valor Portal > Report > Tip Report
<b>Remarks</b>	Not applicable

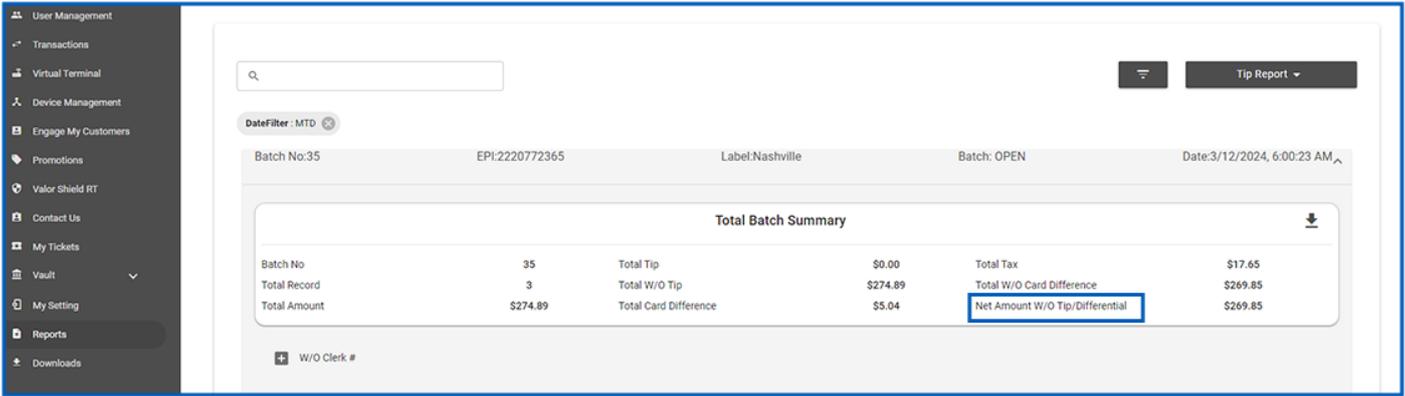


Figure 31: Screenshot of the classic portal screen showcasing the tip report

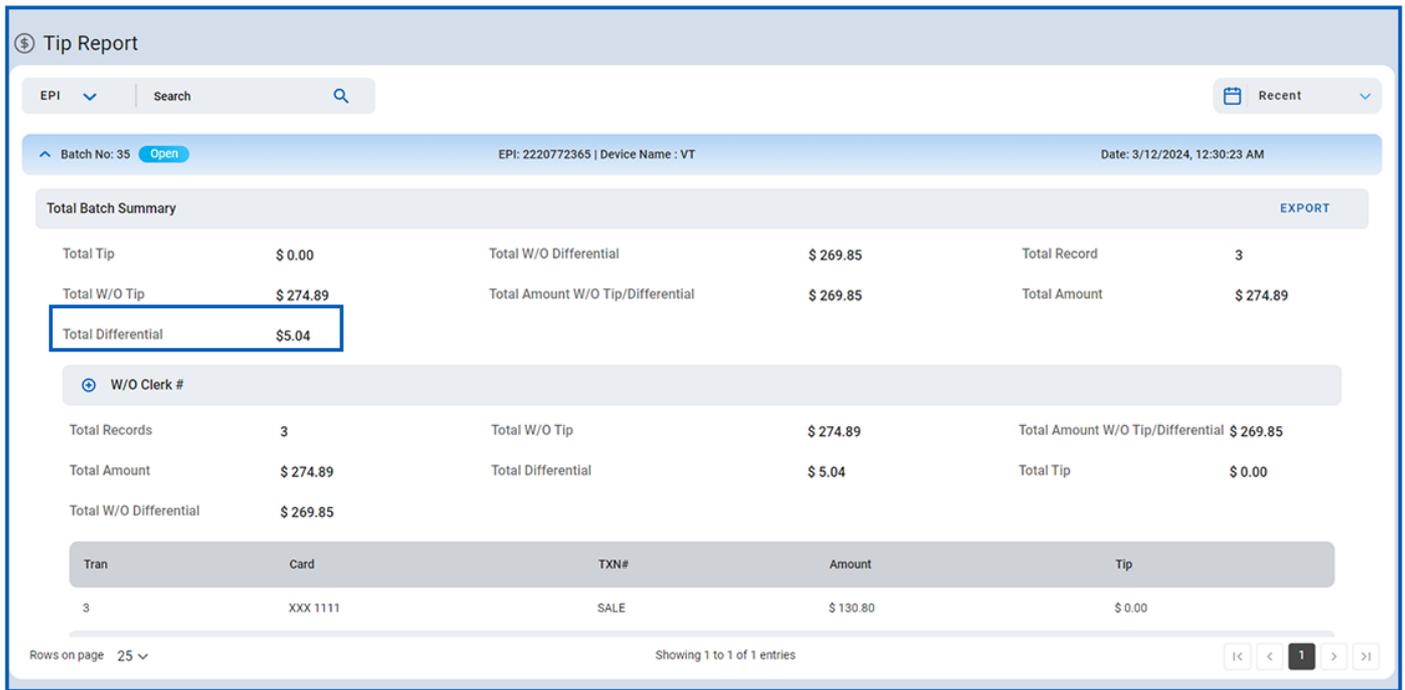


Figure 32: Screenshot of the improved portal screen showcasing the tip report

## 5. Additional input items on settlement report and receipts

<b>Applicable Devices</b>	All Devices
<b>Feature Description</b>	The settlement report and receipts have been upgraded to incorporate additional input items along with their corresponding values. Users can now include customized information, such as company name, clerk ID, clerk name, and other user-selected details, providing a more comprehensive and customizable reporting experience.
<b>Portal Navigation Pathway</b>	<b>Pathway for settlement report:</b> Valor Portal > Reports > Batch Out Report > [Select transaction] > View Batch report

	<p><b>Pathway for receipt details:</b></p> <p>Valor Portal &gt; Transactions &gt; View Receipt</p>
<b>Remarks</b>	Not applicable

**Settlement Summary Report**

**Net Amount : \$2.00**

EPI: 2229471018      Batch#: 628      Mode: **Manual**      02/27/2024 08:34:20

Sale Volume: **\$2.00**      Batch Count: **2**

**Detailed Report**

Tran No	Type	RRN #	Date and Time	Base Amount	Tip Amount	Tax Amount	Differential	Net Amount	Card	Additional	Invoice No
1	VOID(SALE)	405811750375	02/27/2024 06:12:26	\$1.00	-	-	-	\$1.00	XXXX 1111 / Visa	Nizar-1	-
2	SALE	405811750388	02/27/2024 06:19:29	\$1.00	-	-	-	\$1.00	XXXX 1111 / Visa	-	-
3	SALE	405811750399	02/27/2024 06:53:44	\$1.00	-	-	-	\$1.00	XXXX 1111 / Visa	Clerk-1	-

**SUMMARY**

Total Sales with Differential: \$2.00

**Net Sales: \$2.00**

**Net Amount W/o Differential: \$2.00**

Figure 33: Screenshot of the classic portal screen showcasing the settlement report

**Settlement Summary**

Total Amount: \$2.00

VALOR PAYTECH  
rgettet, XX 57494  
9629372772

EPI: 2229471018      Batch#: 628      Mode: Manual      02/27/24 08:34 AM

Base Volume \$ 2.00	Batch Count 2	Differential \$ 0.00	Refund (\$ 0.00)
Tip \$ 0.00	Tax \$ 0.00	Net Amount W/o Differential \$ 2.00	

**Detailed Report**

TXN#	Type	RRN#	Date & Time	Base Amount	Tip	Tax	Differential	Total Amount	Card	Additional
1	VOID	405811750375	02-27-24 06:12 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 1111/Visa	Nizar-1
2	SALE	405811750388	02-27-24 06:19 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 1111/Visa	-
3	SALE	405811750399	02-27-24 06:53 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 1111/Visa	Clerk-1

Card Scheme      #Txn Count:      Amount

Figure 34: Screenshot of the improved portal screen showcasing the settlement report

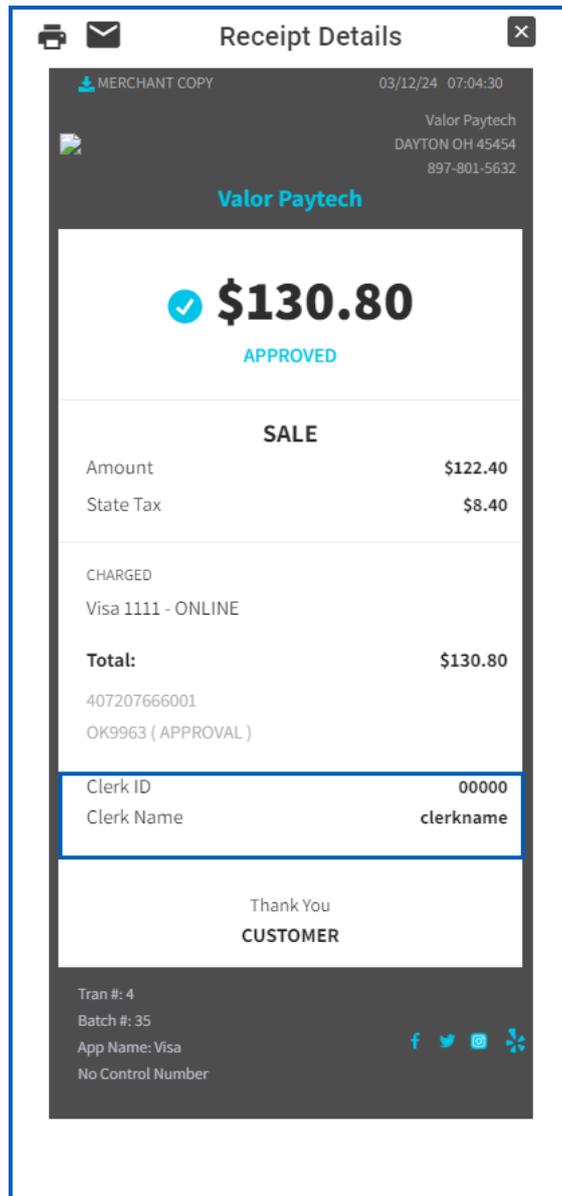


Figure 35: Screenshot of the classic portal screen showcasing the receipt details

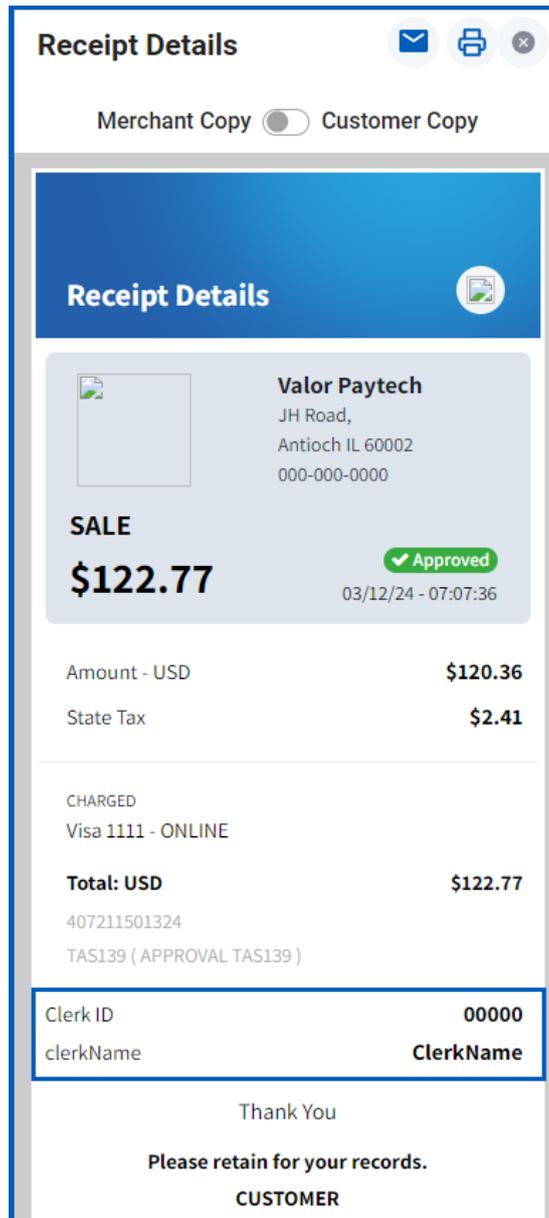


Figure 36: Screenshot of the improved portal screen showcasing the receipt details

## 6. Removal of deactivate option

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	Previously, issues were encountered with the deactivate option for both Valutec and Factor4. In response, the decision has been made to remove the deactivate option, aiming to enhance the overall customer experience. The option has been removed both from the POS menu configuration page, the gift card tab of the Virtual Terminal, and POS terminals.

<b>Portal Navigation Pathway</b>	Not applicable
<b>Remarks</b>	Not applicable

**7. Exclusion of issue refund option for recurring payments**

<b>Applicable Devices</b>	Virtual Terminal
<b>Feature Description</b>	The issue refund option has been excluded for recurring payments, contributing to more effective transactions.
<b>Portal Navigation Pathway</b>	Not applicable
<b>Remarks</b>	Not applicable

### Part 3

This section of the release notes covers the range of new features aimed at streamlining transactions from the month of February, 2024. Among these updates, users will find the convenience of removing the tax option during amount confirmations, newly introduced tip suggestion options, the integration of the Worldpay processor for more payment flexibility, and the capability for partial approvals, refining the check-out process.

Improvements have been made across the board to optimize user experience, including more descriptive error messages, and the addition of key details such as initiator names and invoice numbers for better record tracking. The gift card screen now boasts additional fields for comprehensive data entry. We have also introduced the display of e-commerce methods on transaction pages, enhancing clarity for merchants. Our dashboard has undergone a transformation too, providing an expanded view of your transaction volume graph, granting you a more detailed financial overview at a glance. Rounding off our list of upgrades, a new date filter now enhances our tax report, allowing for more precise and tailored reporting. These adjustments serve to streamline operations, empowering both new and seasoned finance teams to achieve their business objectives with greater ease and precision. Compatible products & their application versions

### Compatible products & their application versions

Devices	Version
<b>VL100, VL110 and VL300</b>	v1.3.50
<b>VP100 and VP300</b>	v1.1.36
<b>VL500</b>	v2.0.34
<b>VP500</b>	v1.2.20

## New features

### 1. Remove tax option in amount confirmation screen

<b>Applicable Devices</b>	VL100, VL110, VL300, VP100, VL500 and VP500
<b>Feature Description</b>	<p>A new functionality has been introduced in the amount confirmation screen, providing merchants the flexibility to remove the tax amount for a transaction, along with any associated fees calculated for that tax. They can also decide if the users will be allowed to remove the tax only after entering the designated password or not, ensuring an additional layer of protection for this transactional adjustment.</p> <p>Once activated, the "Remove Tax" icon will appear on the amount confirmation screen of the POS terminal.</p>
<b>Portal Navigation Pathway</b>	<p><b>Old portal pathway:</b>            Valor portal &gt; Device management &gt; [Select device] &gt; Edit parameters &gt; Device parameters page &gt; Tip, Tax, &amp; Fee &gt; Tax &gt; Show remove tax &gt; Prompt password to remove tax</p> <p><b>New portal pathway:</b>            Valor portal &gt; Device management &gt; [Select device] &gt; Edit parameters &gt; Device parameters page &gt; Tip, Tax, &amp; Differential &gt; Tax &gt; Show remove tax &gt; Prompt password to remove tax</p>
<b>Remarks</b>	Please be aware that this option can be enabled only if the amount confirmation screen and tax option is enabled.

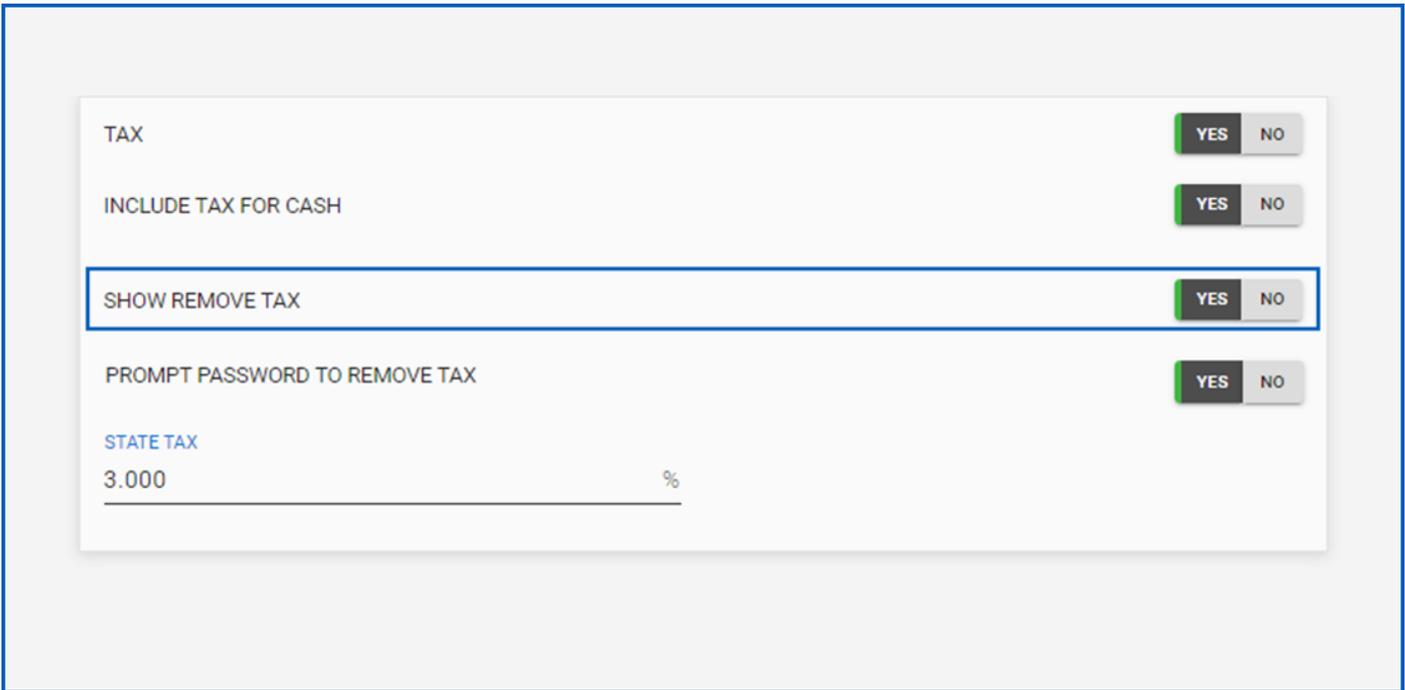


Figure 37: Screenshot of the classic portal showcasing the show remove tax option

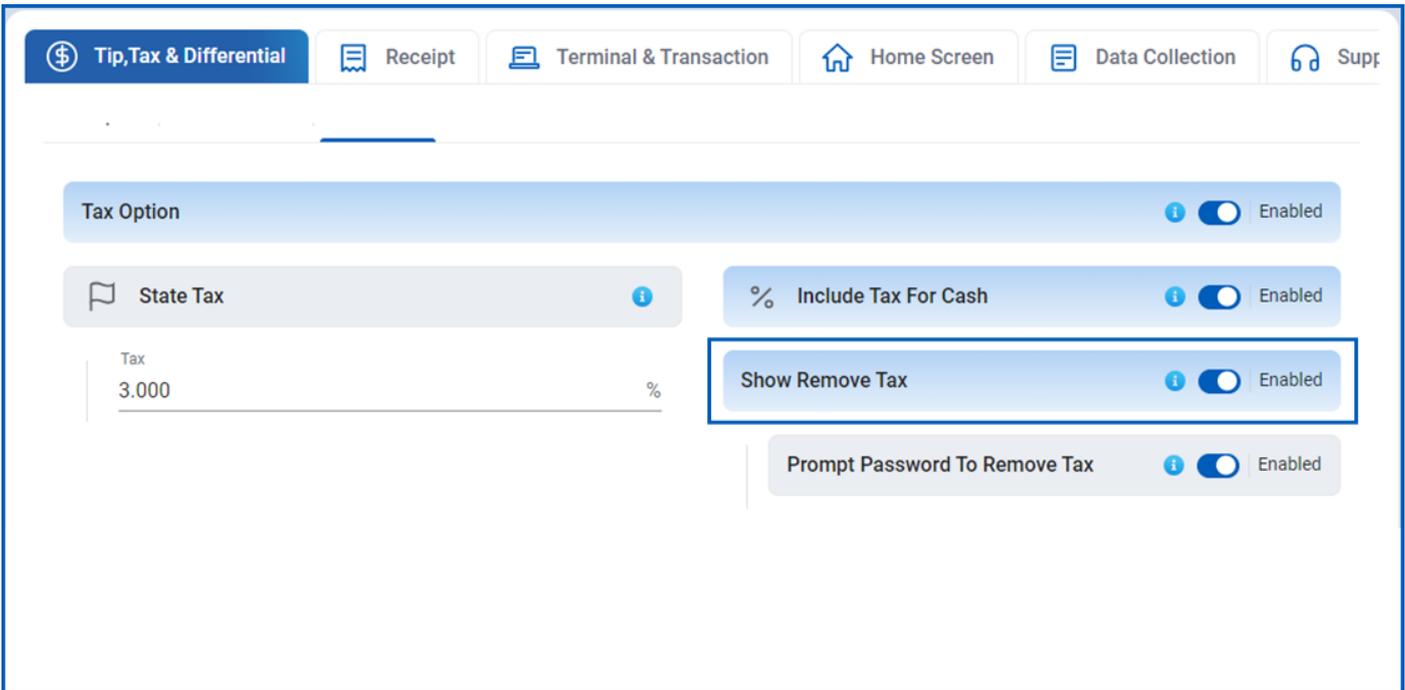
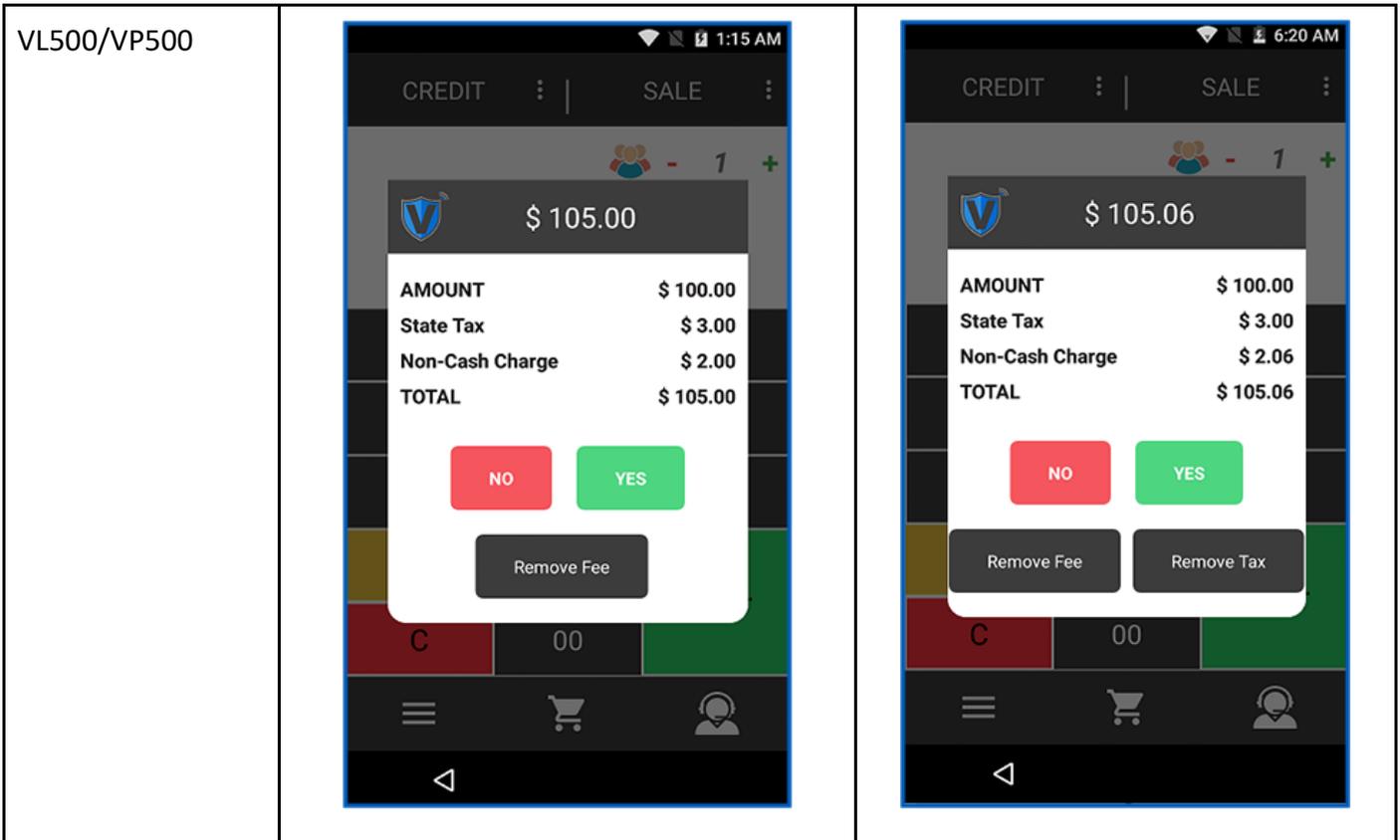


Figure 38: Screenshot of the improved portal showcasing the show remove tax option

POS Terminal	When the feature is disabled	When the feature is enabled
VL100 / VL110	<p>02/09 05:56</p> <p>Confirmation</p> <p>AMOUNT \$ 100.00  TIP \$ 1.00  State Tax \$ 4.00  Non-Cash Charge \$ 3.15  TOTAL \$ 108.15</p> <p>CANCEL OK</p> <p>X</p>	<p>02/09 05:54</p> <p>Confirmation</p> <p>AMOUNT \$ 100.00  TIP \$ 1.00  State Tax \$ 4.00  Non-Cash Charge \$ 3.15  TOTAL \$ 108.15</p> <p>CANCEL OK</p> <p>X TAX</p>
VP100	<p>03/11 02:10</p> <p>Confirmation</p> <p>AMOUNT \$ 100.00  TIP \$ 0.10  Non-Cash Charge \$ 2.00  TOTAL \$ 102.10</p> <p>CANCEL OK</p> <p>X</p> <p>Do not use for payment</p>	<p>03/11 02:10</p> <p>Confirmation</p> <p>AMOUNT \$ 100.00  TIP \$ 0.10  State Tax \$ 7.00  Non-Cash Charge \$ 2.00  TOTAL \$ 109.10</p> <p>CANCEL OK</p> <p>X TAX</p> <p>Do not use for payment</p>



## 2. Tip suggestions options

<p><b>Applicable Devices</b></p>	<p>VL100, VL110, VL300, VP100, VL500 and VP500</p>
<p><b>Feature Description</b></p>	<p>Users have the flexibility to choose from multiple tip suggestion options, selecting any four from the drop-down menu available in the Valor Portal. Here’s how each options works:</p> <ol style="list-style-type: none"> <li><b>1. Tip on screen and on receipt:</b> <ul style="list-style-type: none"> <li>• POS terminals display the tip suggestions on both online and offline tip screens.</li> <li>• This option gets selected by default when the tip on screen option is enabled.</li> </ul> </li> <li><b>2. Tip on screen only:</b> <ul style="list-style-type: none"> <li>• POS terminals display "Tip suggestion" on the online screen during the transaction.</li> <li>• The tip suggestions do not appear on the offline tip adjust screen.</li> <li>• The offline tip adjust screen displays percentage or flat fee-based tip screen.</li> </ul> </li> <li><b>3. Tip on receipt only:</b></li> </ol>

	<ul style="list-style-type: none"> <li>• POS terminal does not display "Tip suggestion" on the online screen during the transaction.</li> <li>• Appears only on the offline tip adjust screen.</li> <li>• Online tip adjust screen displays percentage or flat fee-based Tip screen.</li> </ul> <p><b>4. None</b></p> <ul style="list-style-type: none"> <li>• POS terminal does not display tip suggestions on both online and offline screens.</li> <li>• Only percentage or flat fee-based tip screen is displayed on both screens.</li> </ul>
<p><b>Portal Navigation Pathway</b></p>	<p><b>Old portal pathway:</b></p> <p>Valor portal &gt; Device management &gt; [Select device] &gt; Edit parameters &gt; Device Parameters Page &gt; Tip, Tax, &amp; Differential &gt; Tip &gt; Show tip suggestion</p> <p><b>New portal pathway:</b></p> <p>Valor portal &gt; Device management &gt; [Select device] &gt; Edit parameters &gt; Device Parameters Page &gt; Tip, Tax, &amp; Fee &gt; Tip &gt; Show tip suggestion</p>
<p><b>Remarks</b></p>	<p>Please be aware that these options will be visible only if the "Tip on Screen" option is enabled.</p>

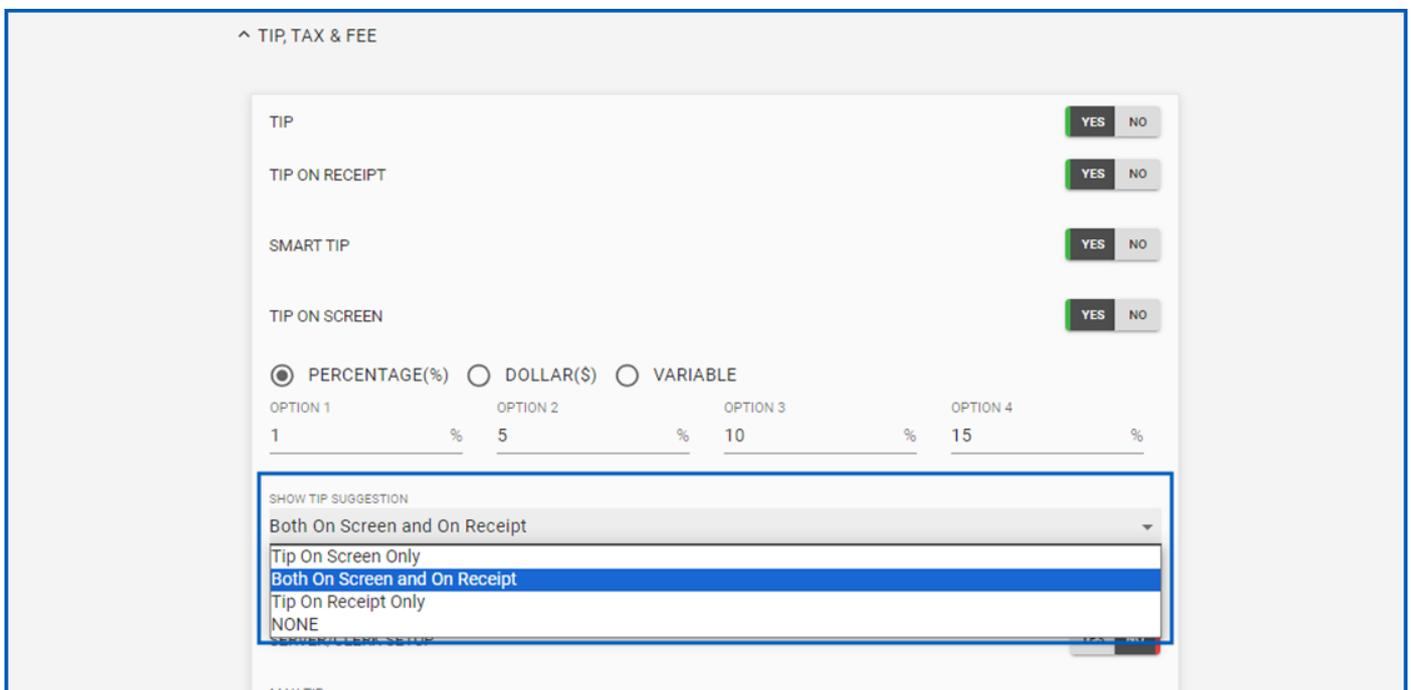


Figure 39: Screenshot of the classic portal showcasing the show tip suggestion options

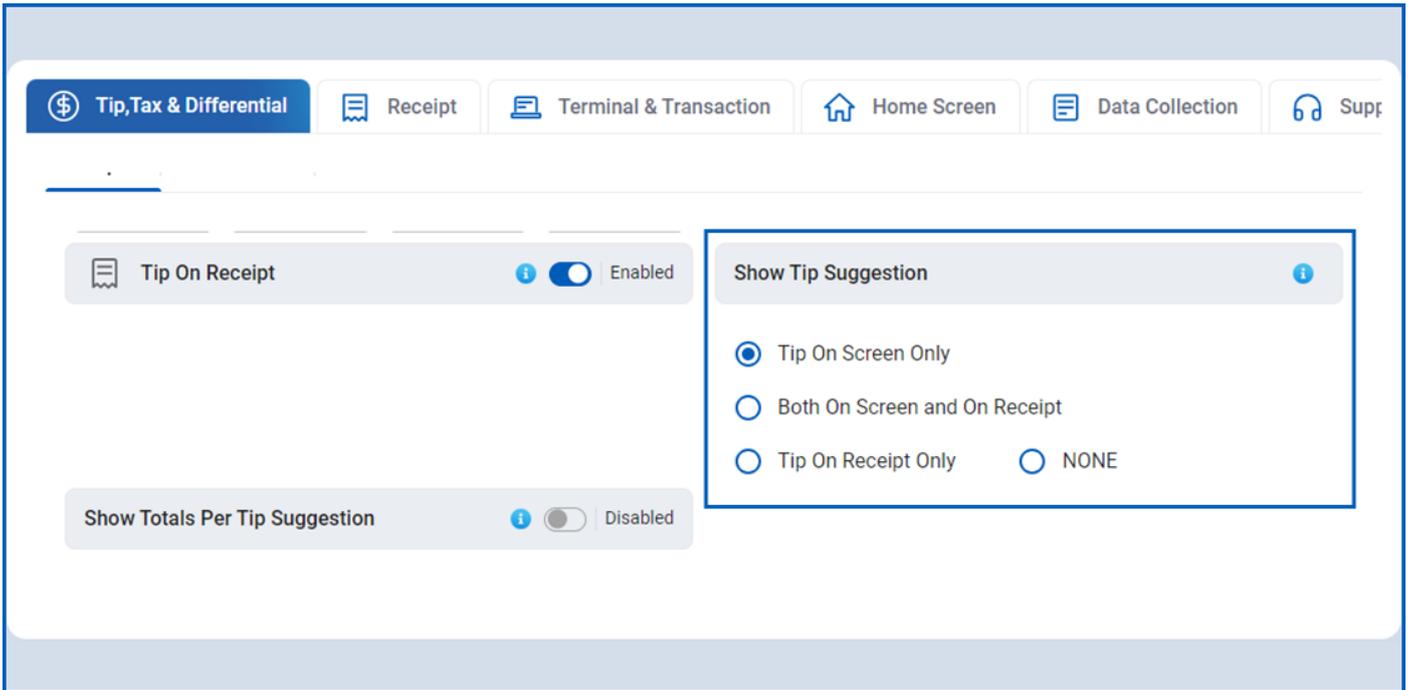
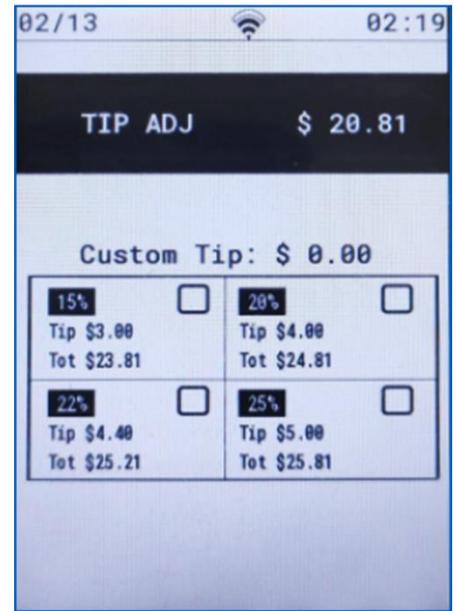


Figure 40: Screenshot of the improved portal showcasing the show tip suggestion options

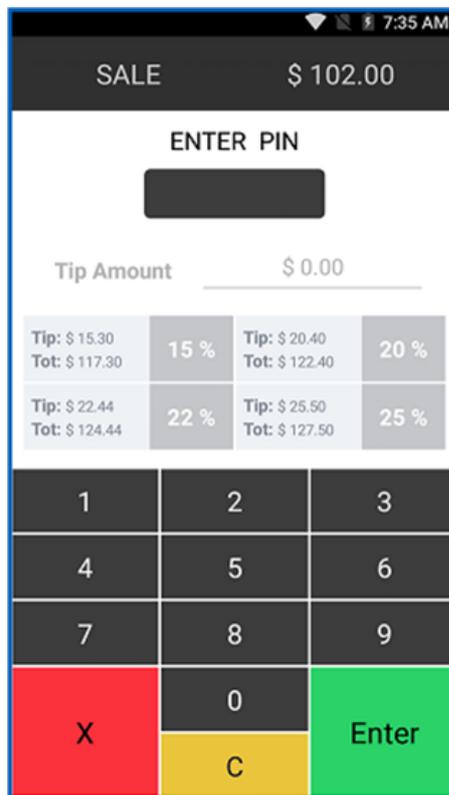
- **Tip on screen and on receipt:**

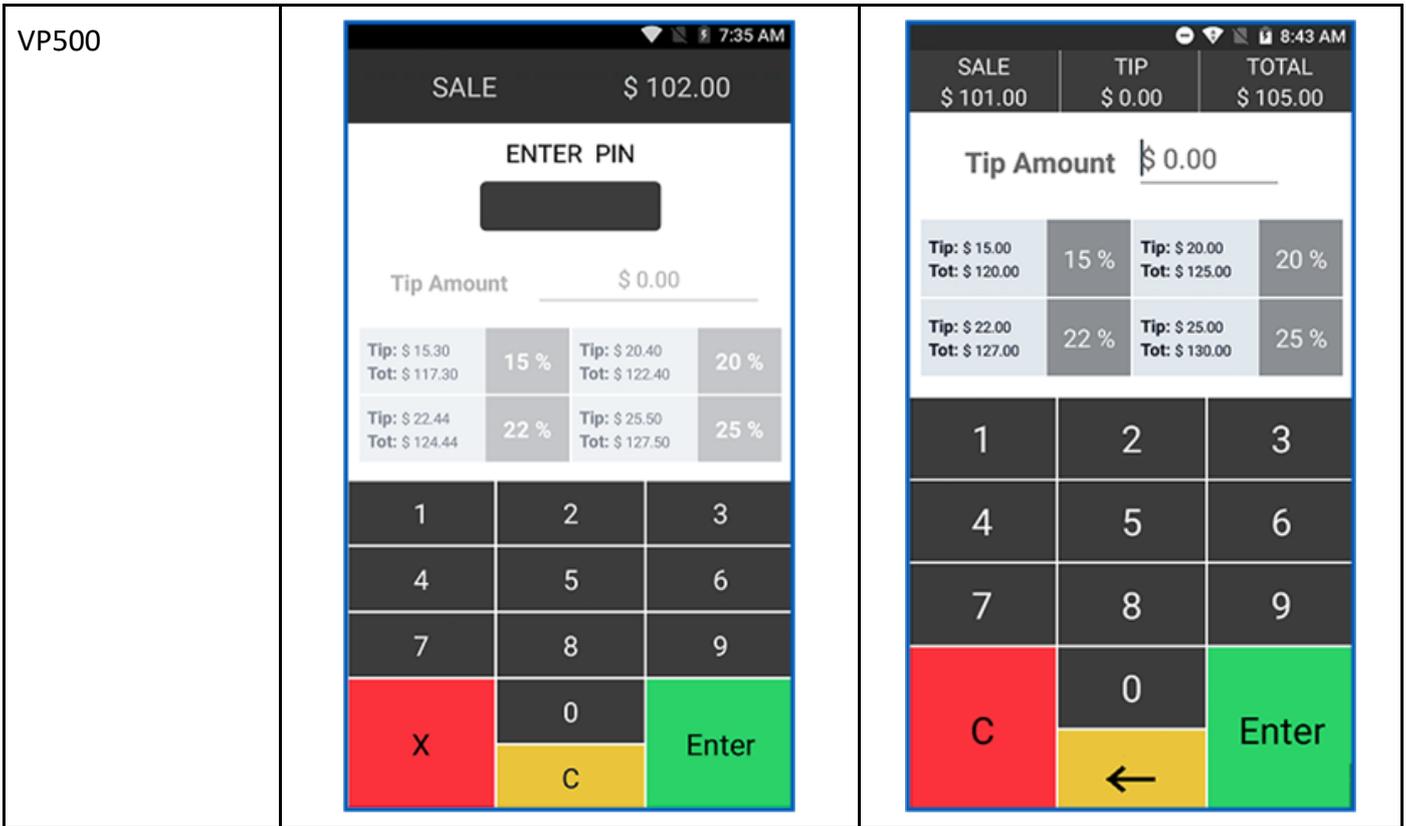
POS Terminal	Online tip mode screen	Offline tip mode screen
VL100/VL110	<p>The online tip mode screen displays a sale of \$108.15. Below the sale amount is an 'ENTER PIN' field. At the bottom, there is a 'Custom Tip: \$ 0.00' section with four radio button options: 5% (Tip \$5.00, Tot \$113.38), 10% (Tip \$10.00, Tot \$118.45), 25% (Tip \$25.00, Tot \$133.98), and 20% (Tip \$20.00, Tot \$128.75).</p>	<p>The offline tip mode screen displays a 'TIP ADJ' of \$10.82. Below this is a 'Custom Tip: \$ 0.00' section with four radio button options: 5% (Tip \$0.58, Tot \$11.32), 10% (Tip \$1.08, Tot \$11.82), 25% (Tip \$2.58, Tot \$13.32), and 20% (Tip \$2.08, Tot \$12.82).</p>

VP100

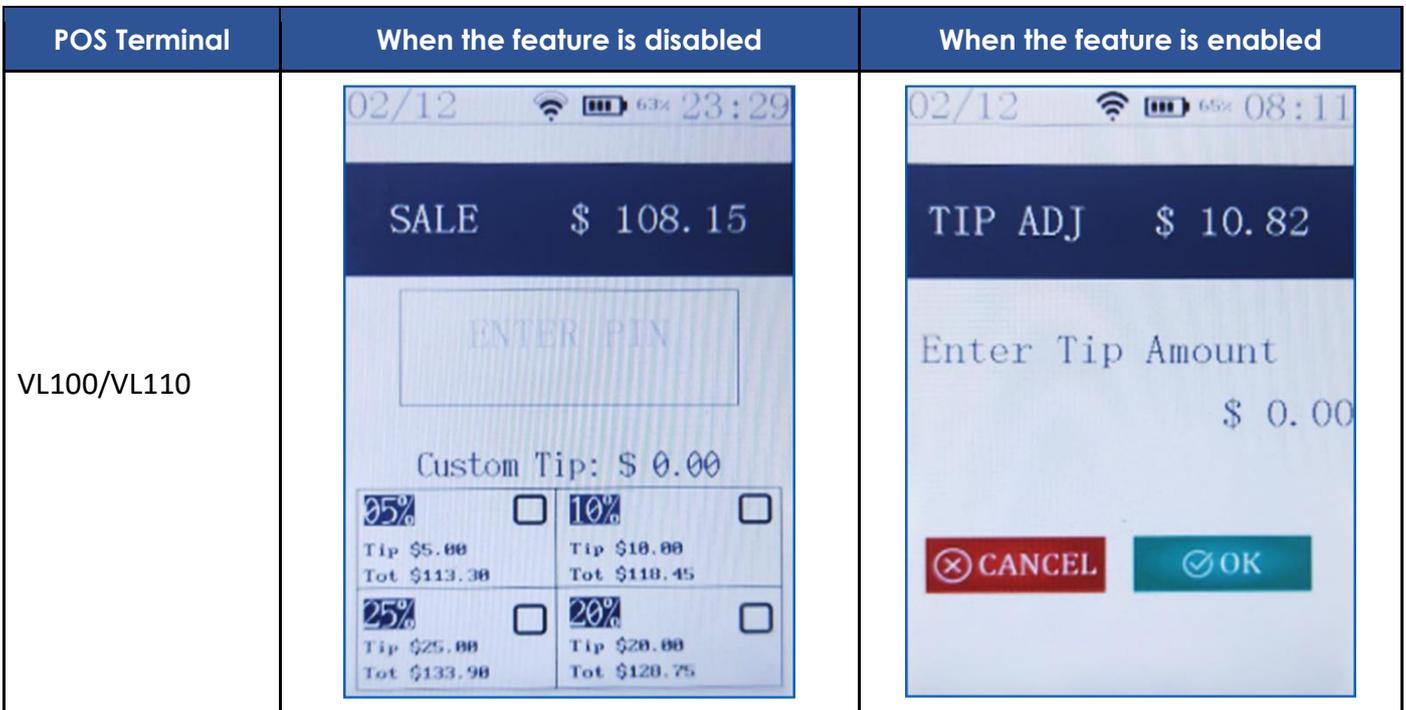


VL500

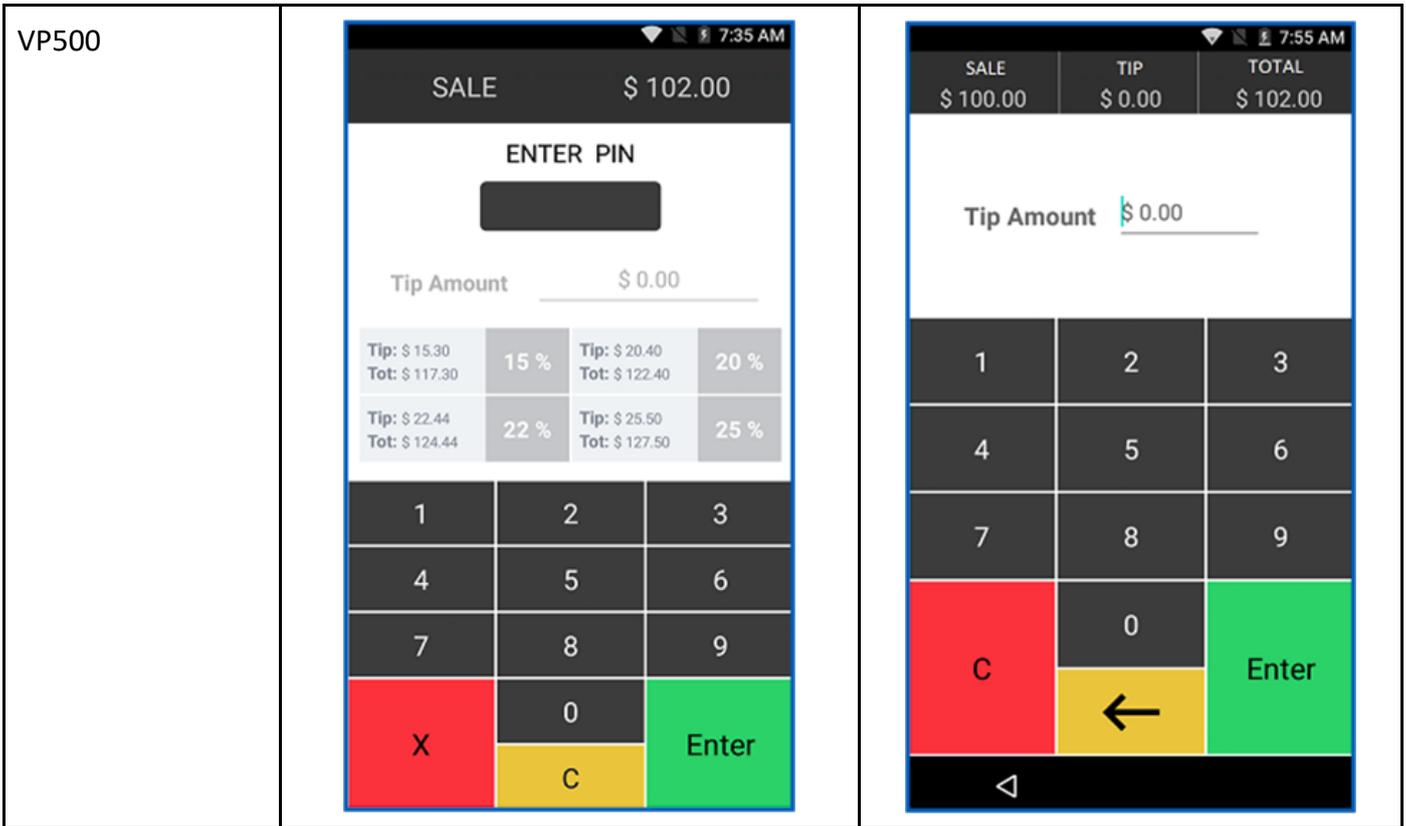




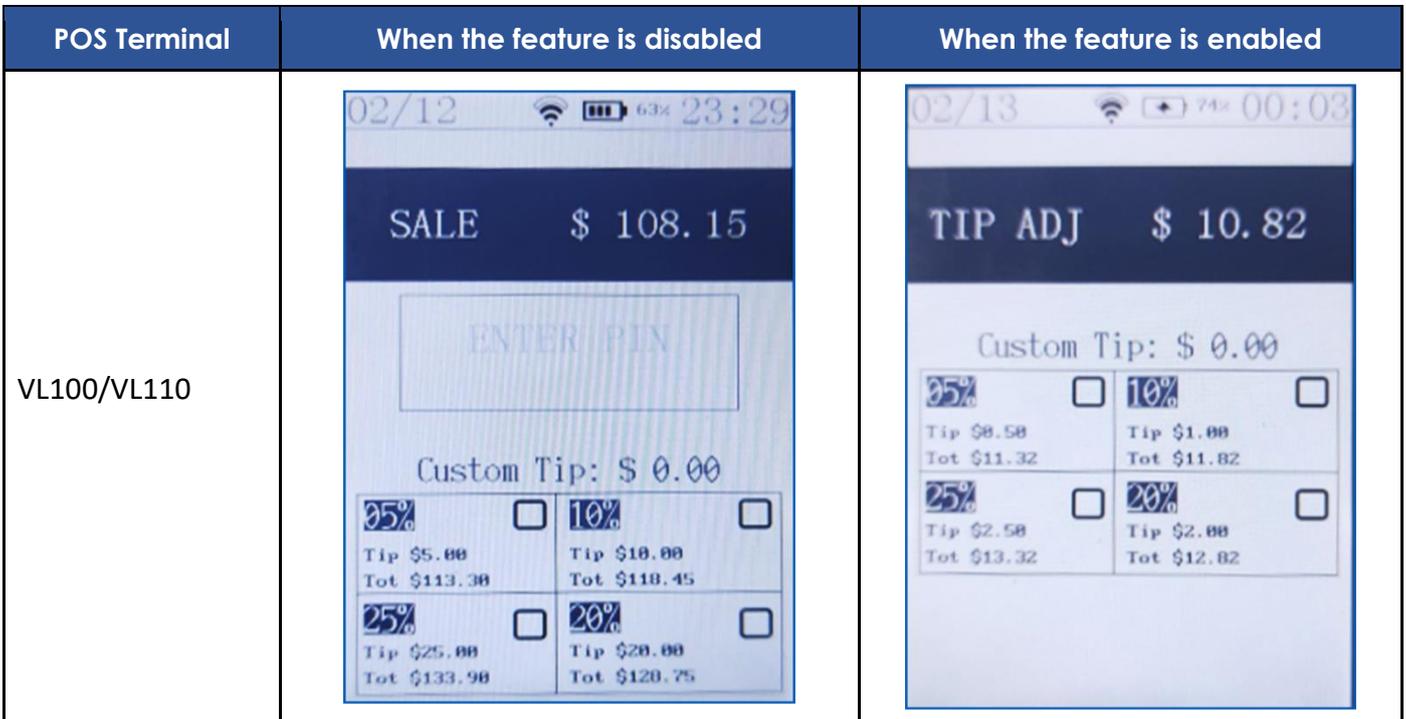
- Tip on screen only:



<p>VP100</p>		
<p>VL500</p>		



- Tip on receipt only:



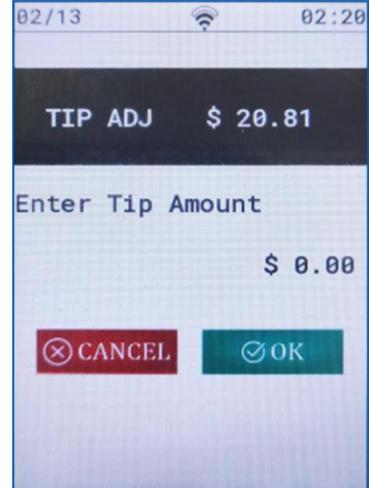
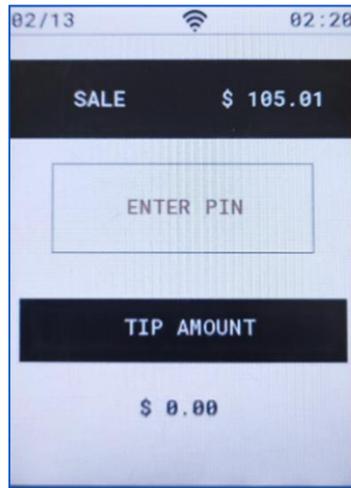
<p>VP100</p>		
<p>VL500</p>		

<p>VP500</p>		
--------------	--	--

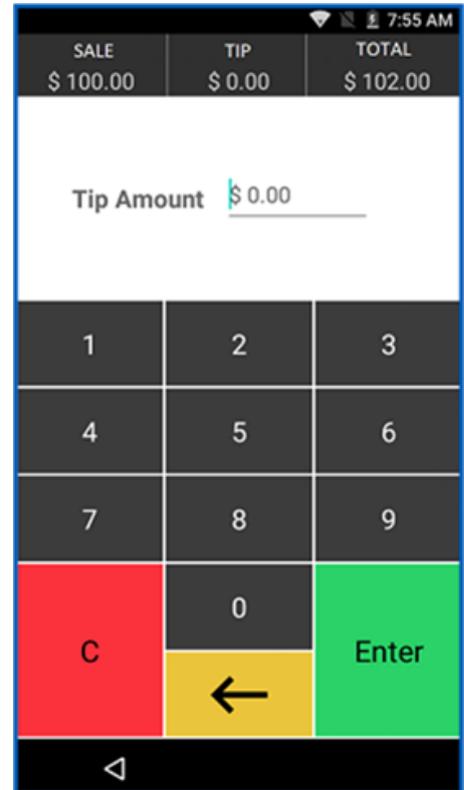
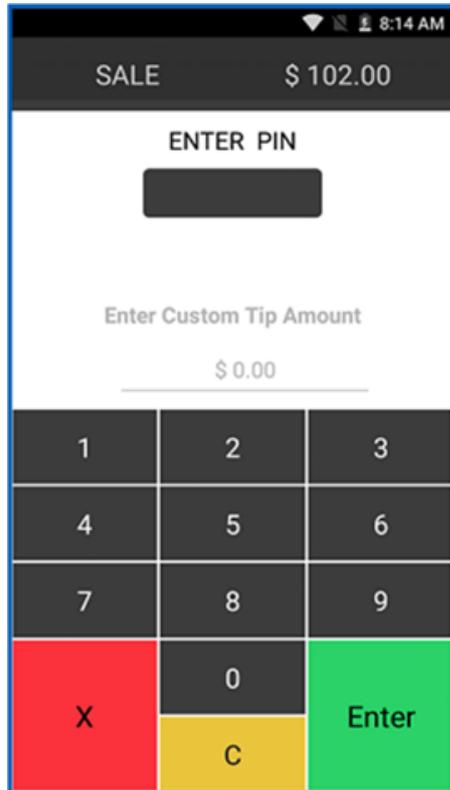
- None:

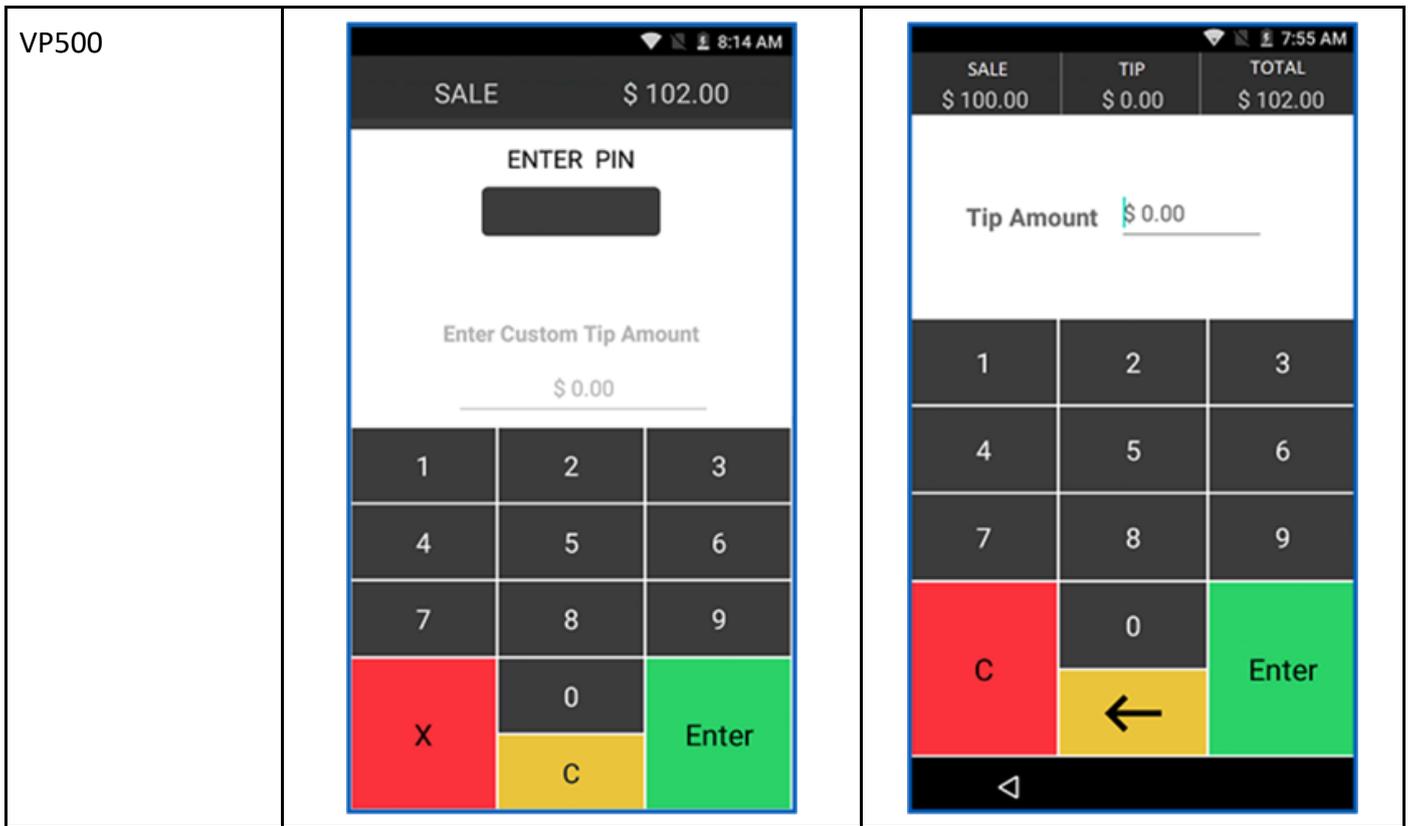
POS Terminal	When the feature is disabled	When the feature is enabled
<p>VL100/VL110</p>		

VP100



VL500





### 3. Enable Worldpay processor

<p><b>Applicable Devices</b></p>	<p>All devices</p>
<p><b>Feature Description</b></p>	<p>WorldPay processor is now available for users.</p>
<p><b>Portal Navigation Pathway</b></p>	<p><b>Classic Portal:</b>          Valor Portal &gt; Merchant management &gt; [Select Merchant] &gt; Edit &gt; Devices &gt; Add Device &gt; Processor</p> <p><b>Improved Portal:</b>          Valor Portal &gt; Merchant management &gt; [Select Merchant] &gt; Overview &gt; Merchant Overview page &gt; Devices &gt; Add Device &gt; Processor</p>
<p><b>Remarks</b></p>	<p>ISOs are advised to contact Valor PayTech to initiate the activation process for this processor, both for their own usage and to enable it for their merchants.</p>

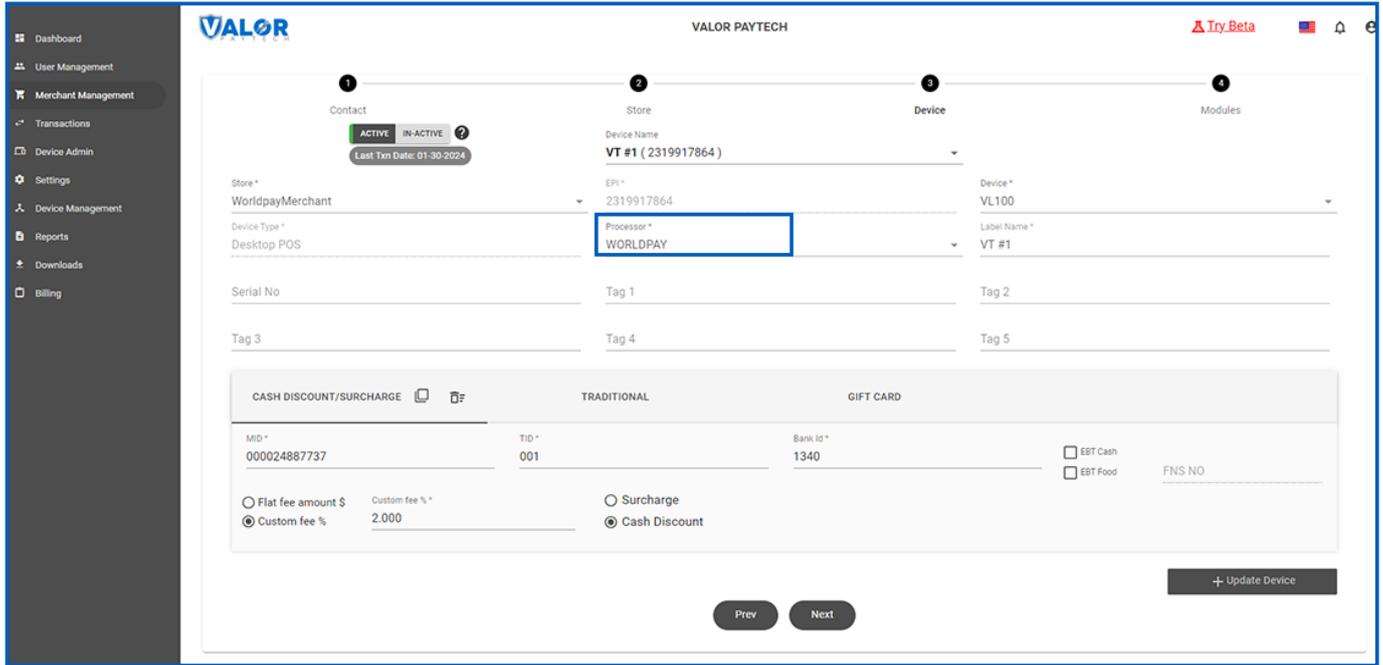


Figure 41: Screenshot of the classic portal screen showcasing the Worldpay processor option

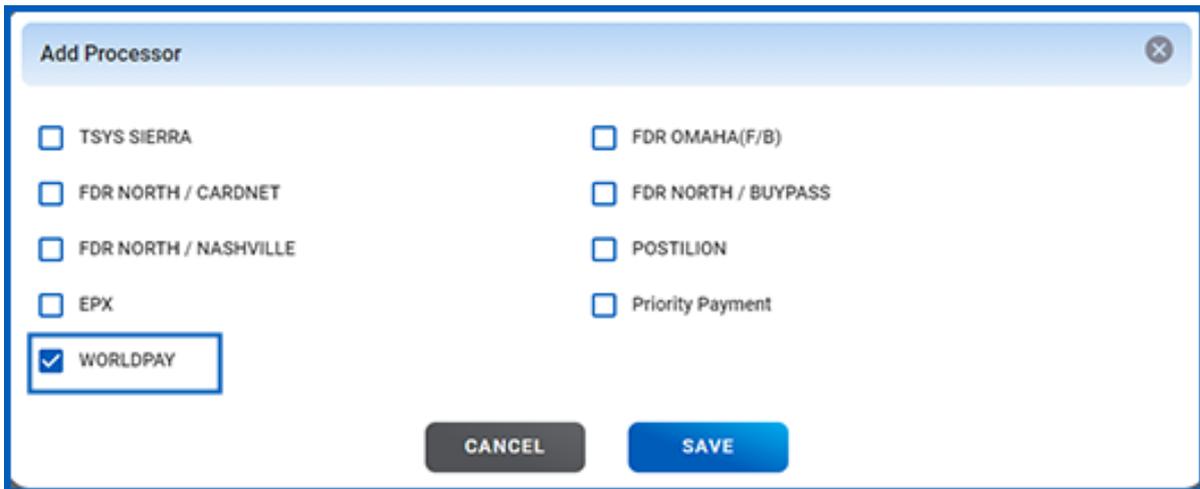


Figure 42: Screenshot of the improved portal screen showcasing the Worldpay processor option

#### 4. Partial approval option

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	By introducing the option to partially approve transactions, users can now pay partial amounts for transactions and settle the remaining balance via cash. This feature provides flexibility and convenience for users.

<b>Portal Navigation Pathway</b>	Valor portal > Device management > [Select device] > Edit parameters > Device Parameters Page > Terminal & Transaction > Transaction > Partial approval
<b>Remarks</b>	Not applicable

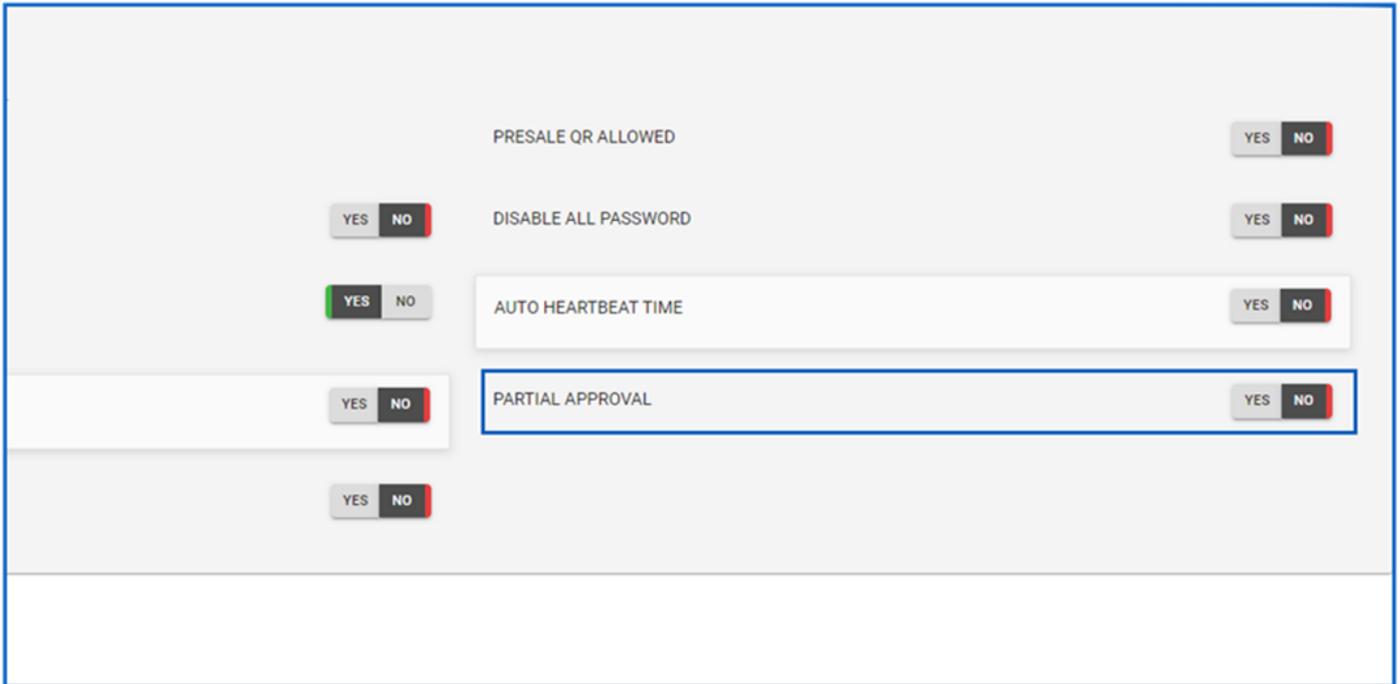


Figure 43: Screenshot of the classic portal screen showcasing the partial approval option

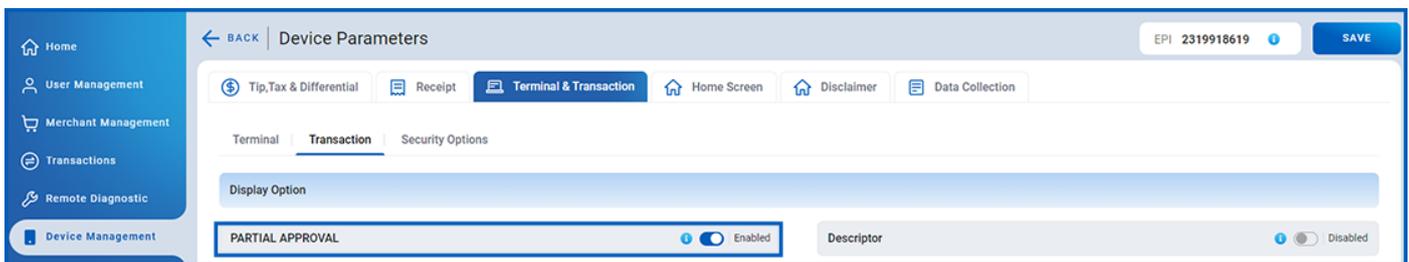


Figure 44: Screenshot of the improved portal screen showcasing the partial approval option

## Enhancements & upgrades

### 1. Enhanced error message

<b>Applicable Devices</b>	VP100
<b>Feature Description</b>	The error messages for Wi-Fi, Ethernet, TMS, Curl, and TCP modules have been upgraded from single-line descriptions to detailed and user-friendly messages.
<b>Portal Navigation Pathway</b>	Not applicable
<b>Remarks</b>	Not applicable

POS Terminal	Original error message	Updated error message
VP1000		

<p>VP100</p>	<p>02/13 02:31</p> <p><b>ERROR-39300958</b></p> <p>Invalid scanning state</p> <p>OK</p>	<p>02/13 01:53</p> <p><b>ERROR-39300958</b></p> <p>Couldn't refresh SSIDs</p> <p>OK</p>
<p>VP100</p>	<p>02/13 02:08</p> <p><b>ERROR-39301059</b></p> <p>Device timeout</p> <p>OK</p>	<p>02/13 01:53</p> <p><b>ERROR-39301059</b></p> <p>WiFi Connection Timed out</p> <p>OK</p>
<p>VP100</p>	<p>02/13 02:08</p> <p><b>ERROR-39301160</b></p> <p>Not connected</p> <p>OK</p>	<p>02/13 01:53</p> <p><b>ERROR-39301160</b></p> <p>WiFi Connection is not Active</p> <p>OK</p>

## 2. Addition of Initiator name and Invoice number

<b>Applicable Devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	Two columns have been introduced into the transaction module for the initiator name and invoice number. This addition is exclusive to transactions performed using Valor Connect. The new columns provide users with enhanced visibility, allowing for quick reference and better tracking of transactions.
<b>Portal Navigation Pathway</b>	Valor portal > Transactions
<b>Remarks</b>	Not applicable

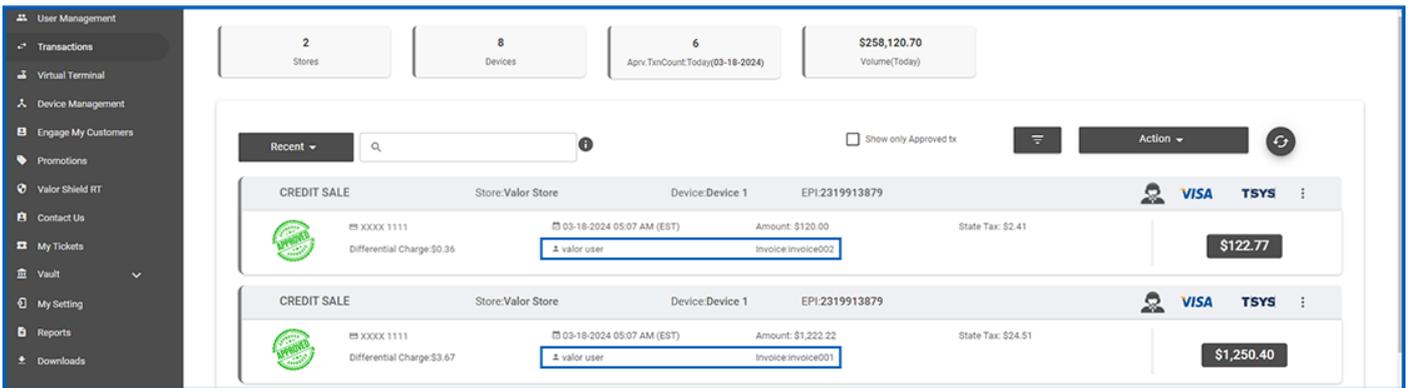


Figure 45: Screenshot of the classic portal screen showcasing the new columns on the transaction page

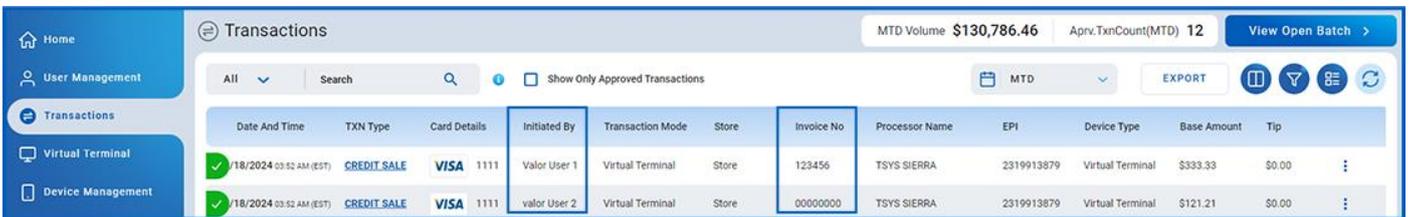


Figure 46: Screenshot of the improved portal screen showcasing the new columns on the transaction page

### 3. Additional fields on gift card screen

<b>Applicable Devices</b>	Virtual terminal
<b>Feature Description</b>	In the classic portal, users will now find two additional fields on the gift card transaction screen: company name and additional input text. This enhancement improves user-friendliness and transparency.
<b>Portal Navigation Pathway</b>	Portal > Virtual Terminal
<b>Remarks</b>	Please note that this feature is already present on the improved portal.

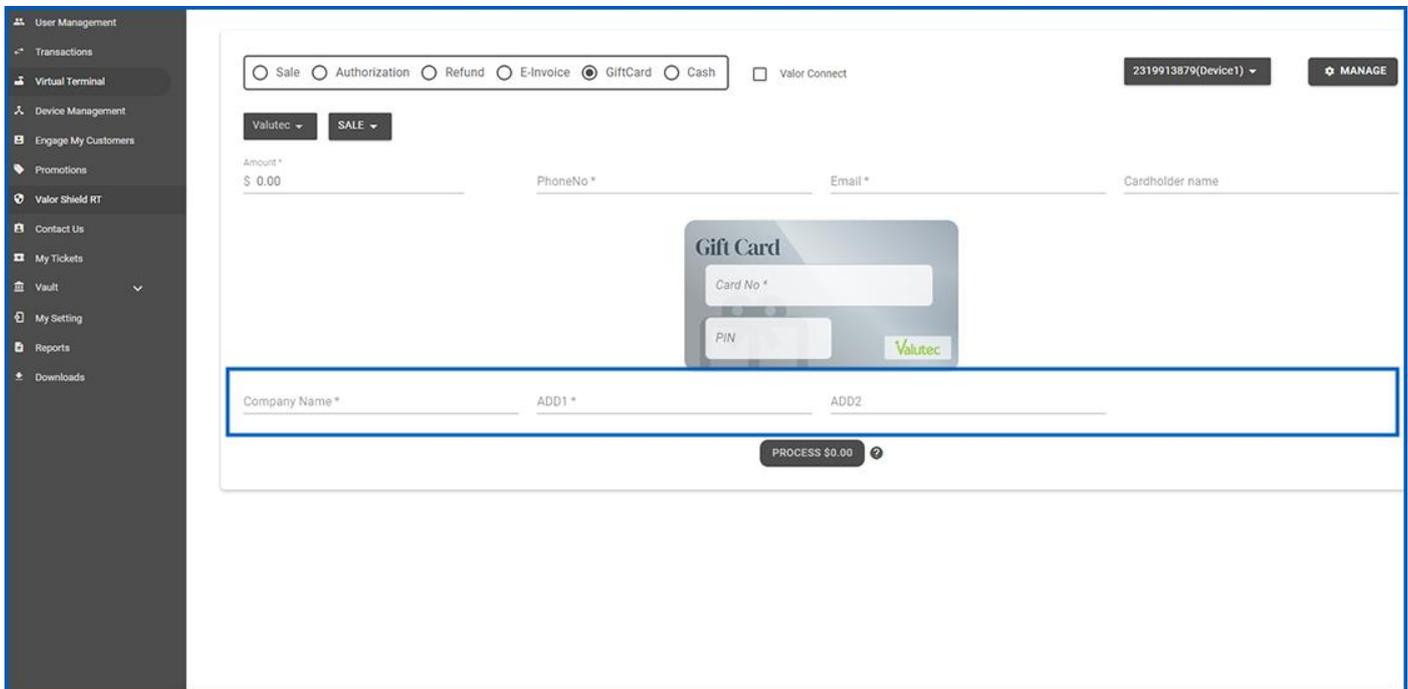


Figure 47: Screenshot of the classic portal screen showcasing the additional fields

### 4. Display of e-commerce method on transaction page

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	The transaction page has been upgraded to include the type of e-commerce method used for each transaction.

	<p>In the classic portal, users can view the shopping cart logo of the transaction mode for each transaction. In the improved portal, this option will be available under the transaction mode.</p> <p>Clicking on the transaction type will reveal the logo of the opted e-commerce method, further enhancing user accessibility and navigation.</p>
<p><b>Portal Navigation Pathway</b></p>	<p>Valor Portal &gt; Transactions</p>
<p><b>Remarks</b></p>	<p>Please be aware that users can only use the enabled e-commerce methods. This may vary based on their users' account settings.</p>

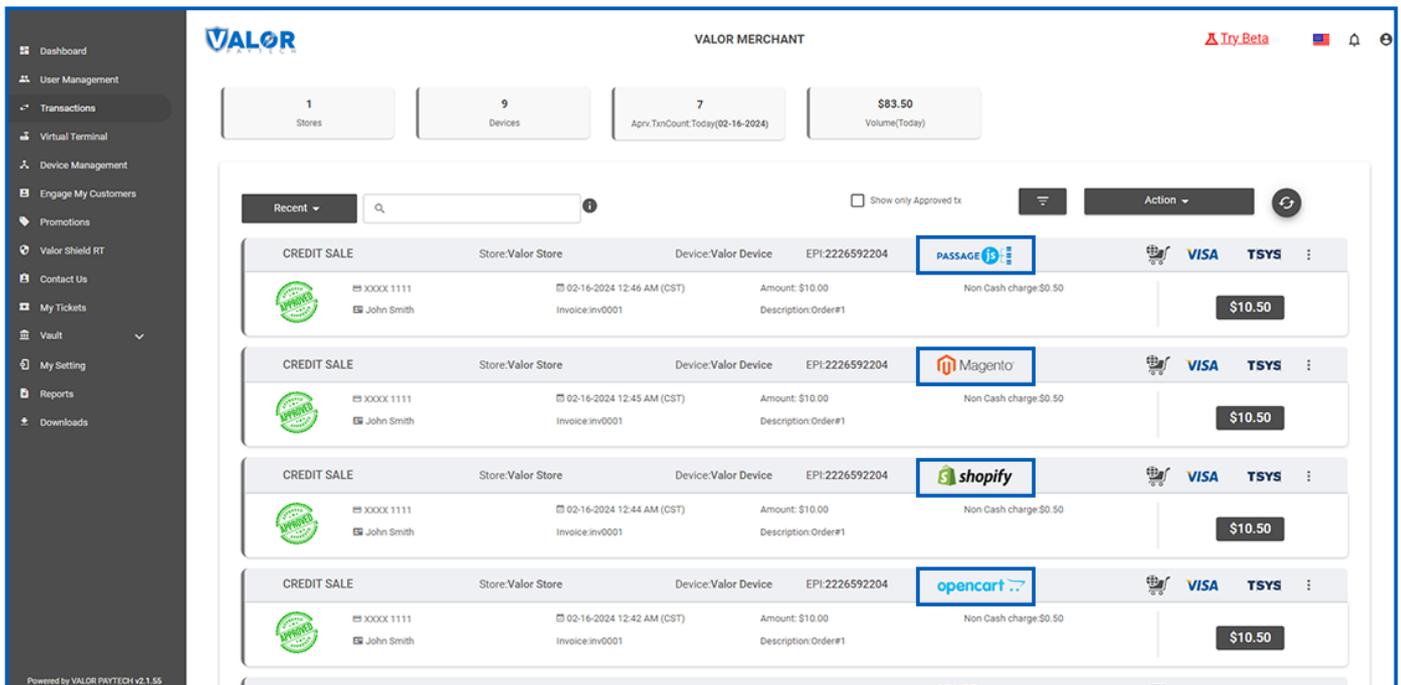


Figure 48: Screenshot of the classic portal screen showcasing the transaction page

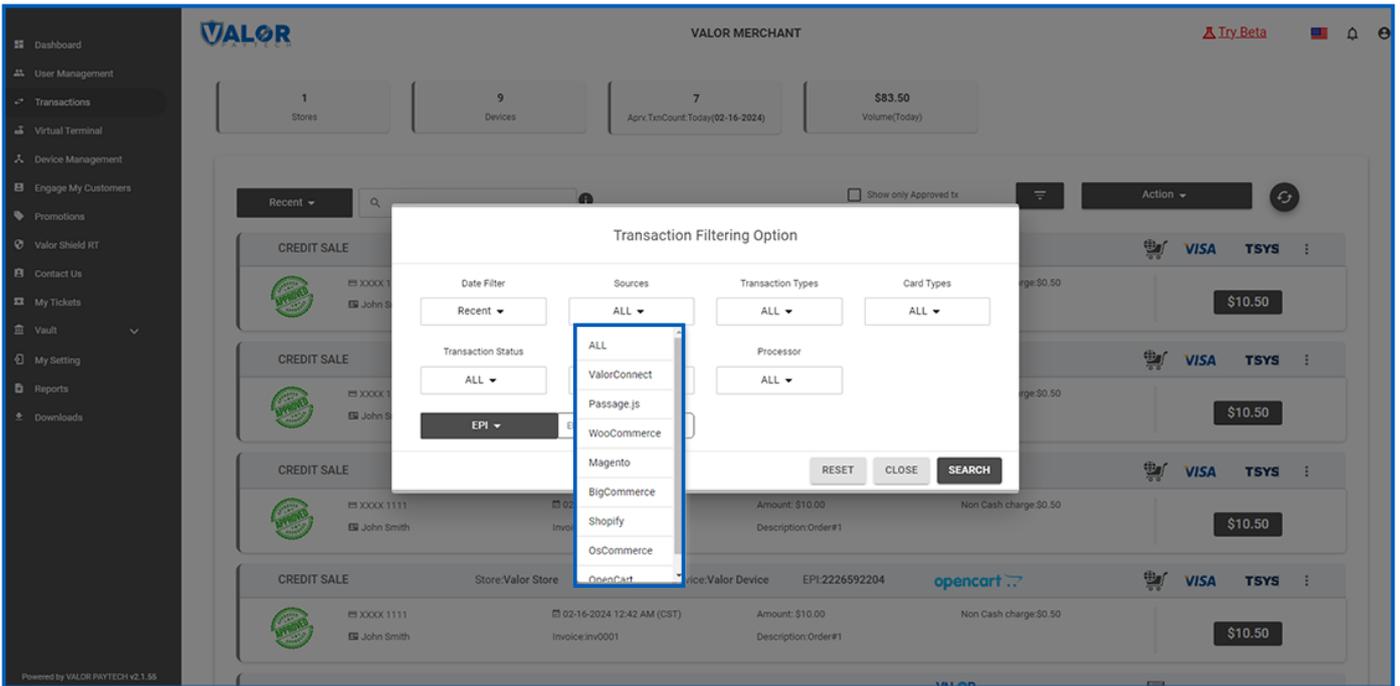


Figure 49: Screenshot of the classic portal screen showcasing the filter box with source types on the transaction page

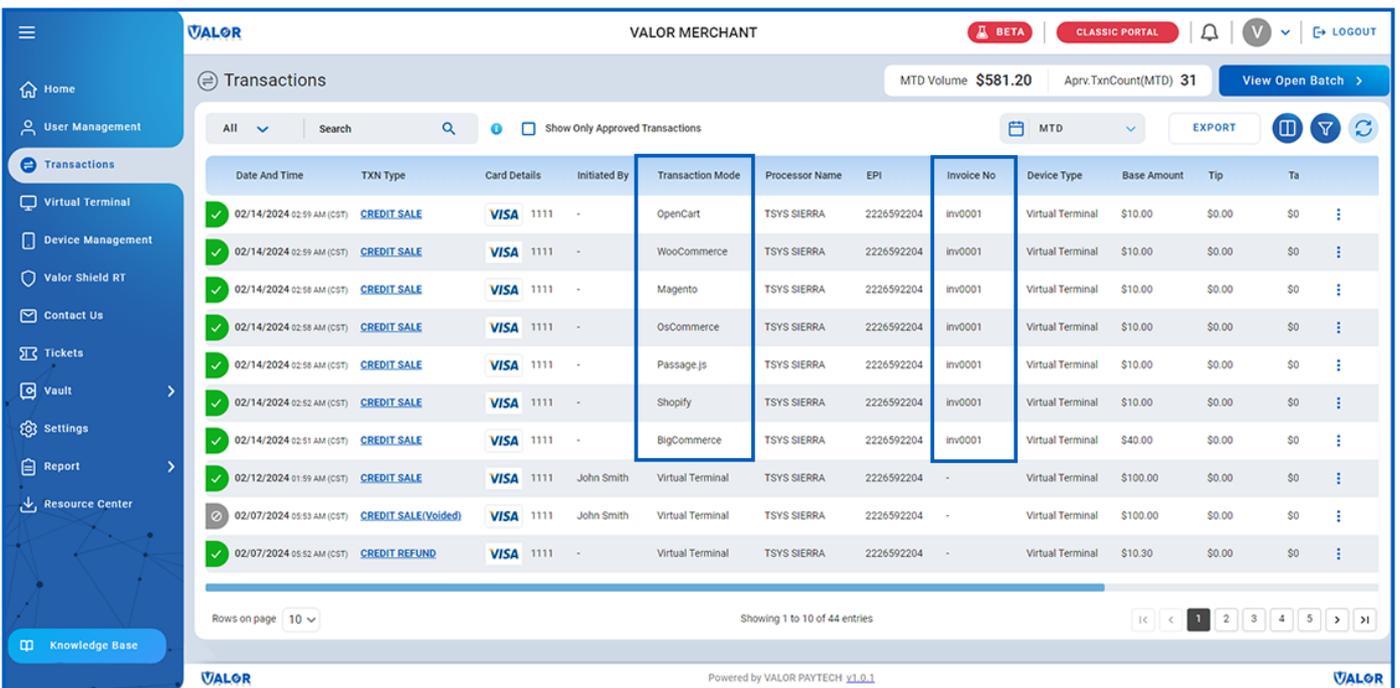


Figure 50: Screenshot of the improved portal screen showcasing the transaction mode details

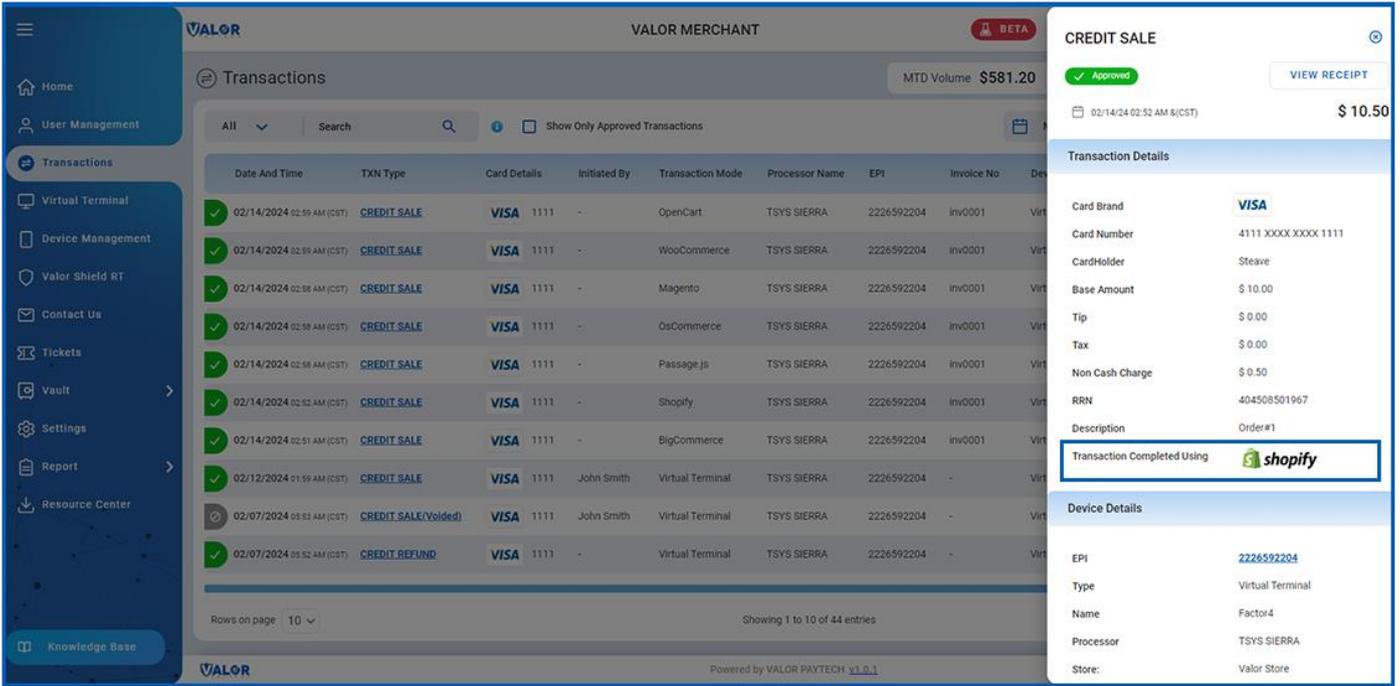


Figure 51: Screenshot of the improved portal screen showcasing the transaction type details

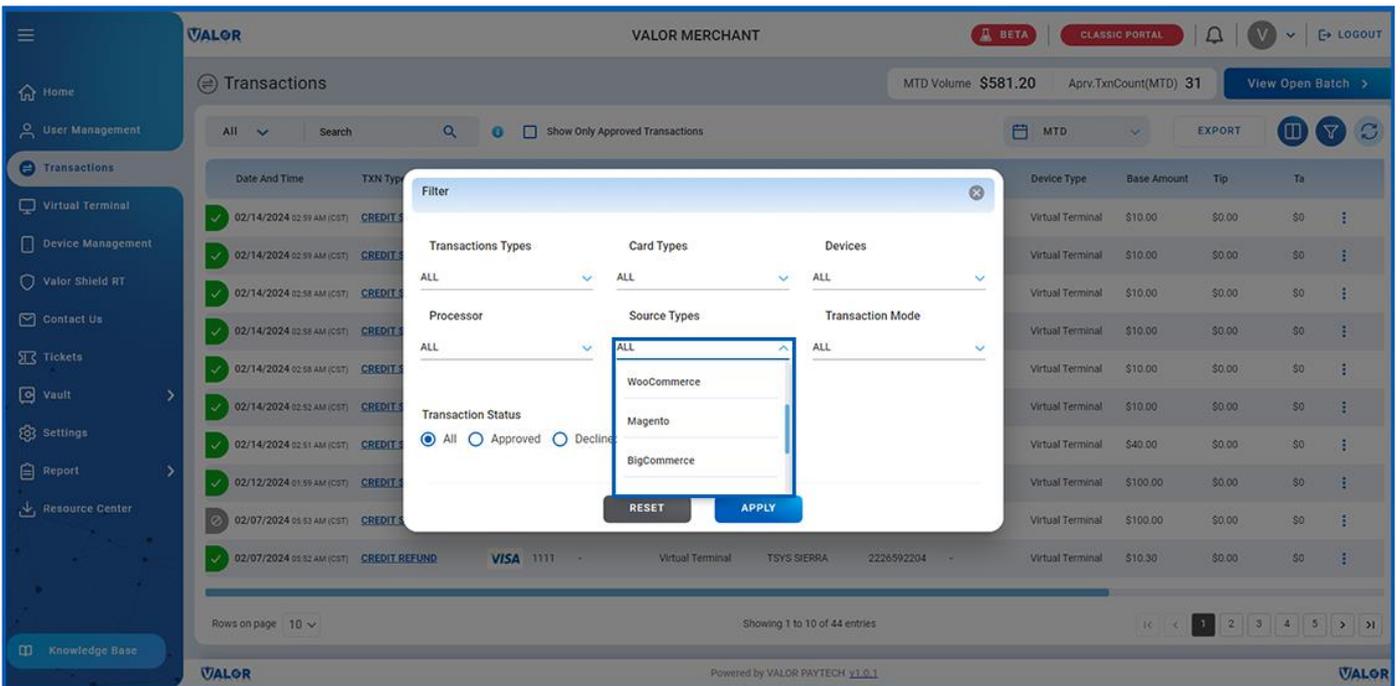


Figure 52: Screenshot of the improved portal screen showcasing the filter box with source types on the transaction page

### 5. Dashboard enhancement: Expanded transaction volume graph

<b>Applicable Devices</b>	Improved portal
<b>Feature Description</b>	Previously, the dashboard displayed only the transaction volume graph for the current year. Now, for a broader perspective and continuous assessment, the dashboard has been updated to include a bar graph showing the transaction volume for the last 13 months, including the current month.
<b>Portal Navigation Pathway</b>	Portal > Dashboard
<b>Remarks</b>	This is applicable for the improved portal only.

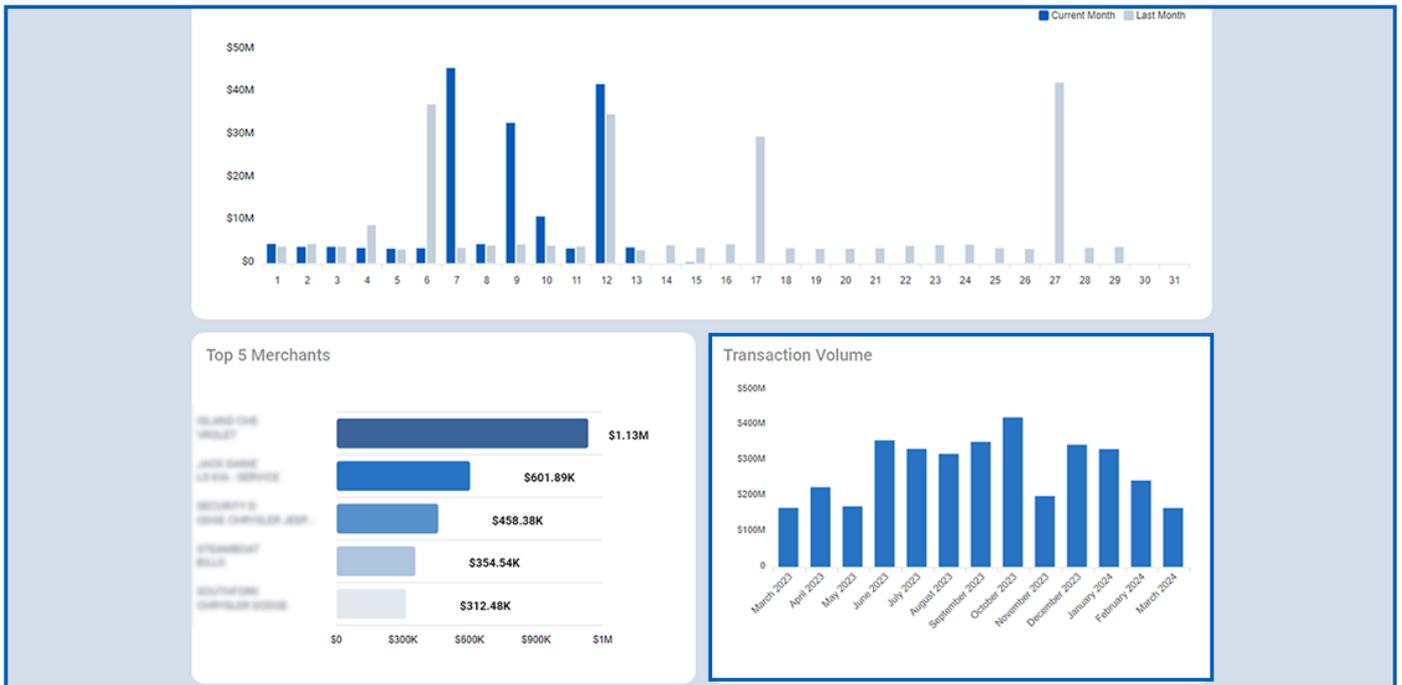


Figure 53: Screenshot of the improved portal screen showcasing the transaction volume graph

## 6. Date filter has been added for the tax report

<b>Applicable Devices</b>	All devices
<b>Feature Description</b>	A new date filter has been introduced in the tax report. This provides a more user-friendly experience.
<b>Portal Navigation Pathway</b>	Valor Portal > Report > Tax Report
<b>Remarks</b>	This is applicable for the improved portal only.

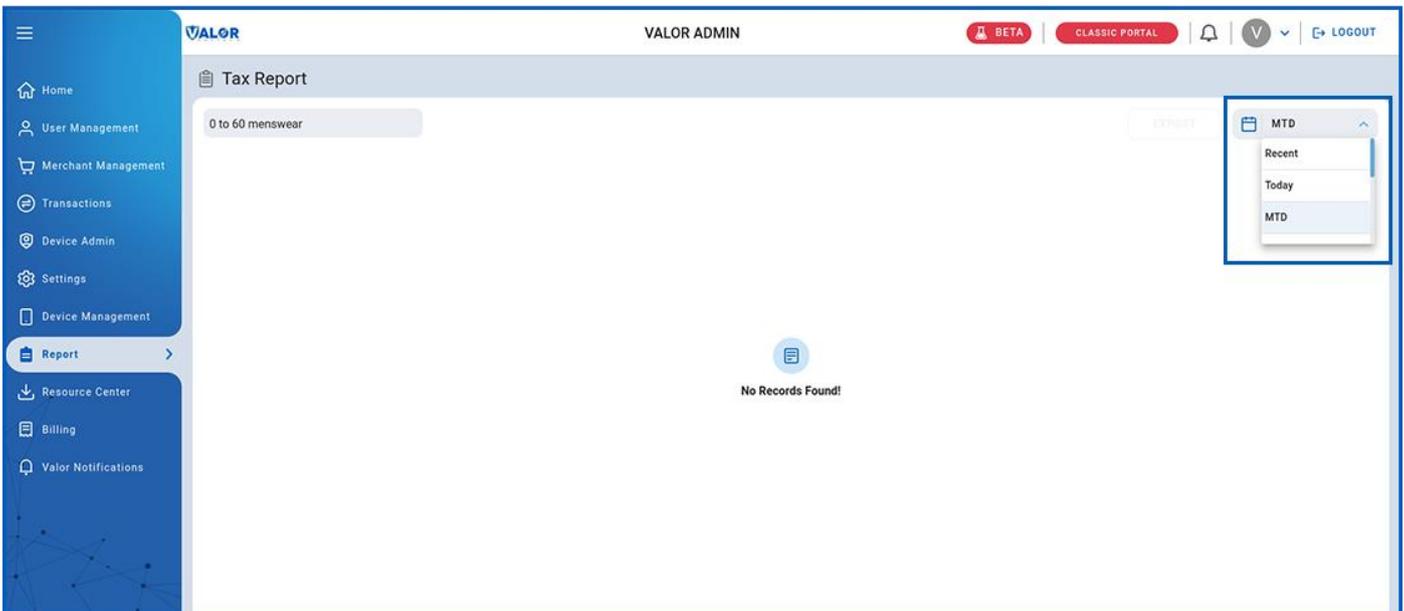


Figure 54: Screenshot of the classic portal screen showcasing the date filter options

## Conclusion & contact details

In conclusion, the latest update highlights our commitment to delivering a platform that meets and exceeds the needs and expectations of our users. With a focus on user control, transparency, and simplification, we've introduced significant enhancements across the Valor system. From fine-tuning features for greater utility to streamlining processes for a smoother user encounter, every change has been guided by the goal of creating a more efficient and pleasurable experience. We believe these updates will make a substantial difference in your daily operations, and we are excited to see how they empower you and your clients to manage tasks with newfound ease and precision. Thank you for choosing our platform, and we look forward to supporting your continued success with these improvements.

For any questions or assistance, please don't hesitate to reach out to our team at [sales@valorpaytech.com](mailto:sales@valorpaytech.com) or call us at 1.800.615.8755. For additional resources, be sure to visit [www.valorpaytech.com/kb](http://www.valorpaytech.com/kb). We appreciate your trust in us and look forward to serving your payment processing needs.

## Author information & version details

### Author Name & Job Position

1. **Praveen M.**, Senior Technical Content Writer, Valor PayTech.

### Reviewer And Approver Name(s) & Job Position(s)

1. **Christopher Washington**, Technical Support Specialist, Valor PayTech.
2. **Randall Singh**, Project Manager, Valor PayTech.

### Version History

Document Name	Version	Date (MM/DD/YYYY)
Release Notes March 2024	1.0	03/29/2024



# Thank You



2 Jericho Plaza, Suite 304  
Jericho, NY 11753, United States

[valorpaytech.com](http://valorpaytech.com)

This document is protected by U.S. and International copyright laws. Reproduction and/or distribution of the contents of this publication without the express written consent of the owner is prohibited.



Scan the QR Code to Access  
Our Knowledge Base Articles