

Release Notes

April 2024



Contents

Introduction.....	3
Issue Summary.....	3
New Features.....	3
1. QuickBooks integration.....	3
2. The Vault powered by Valor.....	7
3. Void functionality has been added for open batch transactions.....	8
Enhancements and Upgrades	9
1. Transaction module enhancement	9
2. Enhanced 'Line item' functionality.....	10
3. Access provision for 'Same-level ISO' by 'Main ISO'	11
4. Enhancement of 'Batch-out report'	14
5. Enhanced Home Screen/Bin options for New York users.....	15
6. Access provision options.....	17
7. Enhanced UX text.....	18
Conclusion & Contact Details.....	19
Author Information & Version Details	20
Author name & job position	20
Reviewer and Approver names & job positions	20
Version history.....	20

Introduction

In this latest April release notes, we are excited to bring you a set of new features and enhancements designed to enhance your experience with our products, and we appreciate your ongoing partnership with Valor PayTech. We are excited to showcase the advancements made to improve user experience, address feedback, and introduce innovative functionalities.

Issue Summary

In this comprehensive release, we have diligently addressed user-reported issues while introducing exciting new features and enhancements to step-up the overall user experience. From the integration with QuickBooks to the advanced functionality of The Vault powered by Valor, along with improvements like void functionality for open batch transactions and enhanced 'Line Item' functionality, we have addressed various issues reported by our users to enhance the overall functionality and user experience of our product. These improvements aim to resolve known issues, optimize processes, and introduce new features that align with our commitment to providing an efficient, go-to platform for your business needs.

New Features

1. QuickBooks integration

Applicable Devices	Improved Portal
Feature Description	<p>QuickBooks integration provides a convenient way to manage various financial transactions. With this new feature, users can easily import and sync sales, recurring transactions, refunds, e-invoices, and PayNow links into QuickBooks while performing them. By authenticating their QuickBooks account with Valor, transactions are automatically updated.</p> <p>Furthermore, users have the option to customize the color of the PayNow link button, with a preview option available for their convenience. QuickBooks reports can also be generated from the report module. It can be customized using the date filter option as well.</p> <p>For detailed information on how to integrate, perform, and sync transactions with QuickBooks, please click here.</p>

<p>Portal Navigation Pathway</p>	<p>Pathway to access QuickBooks feature is as follows: Portal > Settings > QuickBooks.</p> <p>Pathway to access QuickBooks report is as follows: Portal > Reports > QuickBooks Report.</p>
<p>Remarks</p>	<p>Please be aware that this feature is available only on the 'Improved' portal.</p>

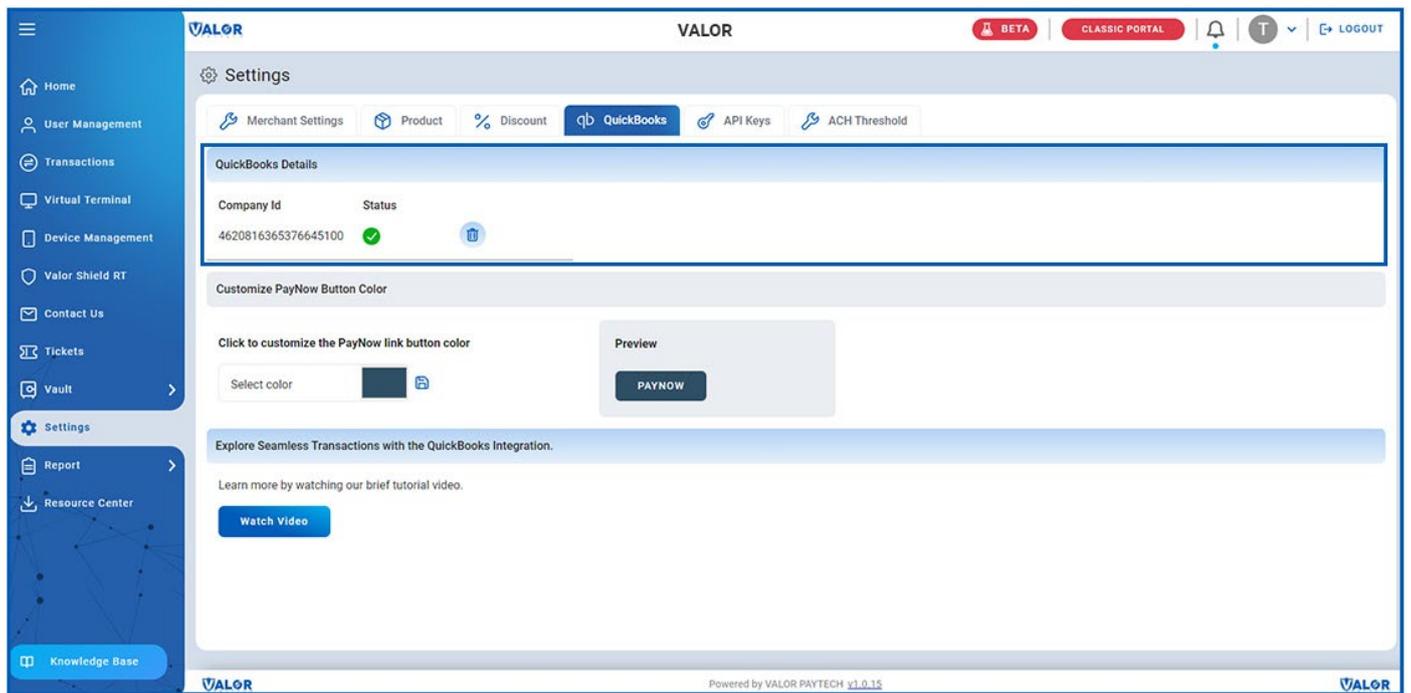


Figure 1: The 'QuickBooks' page showcasing the QuickBooks details

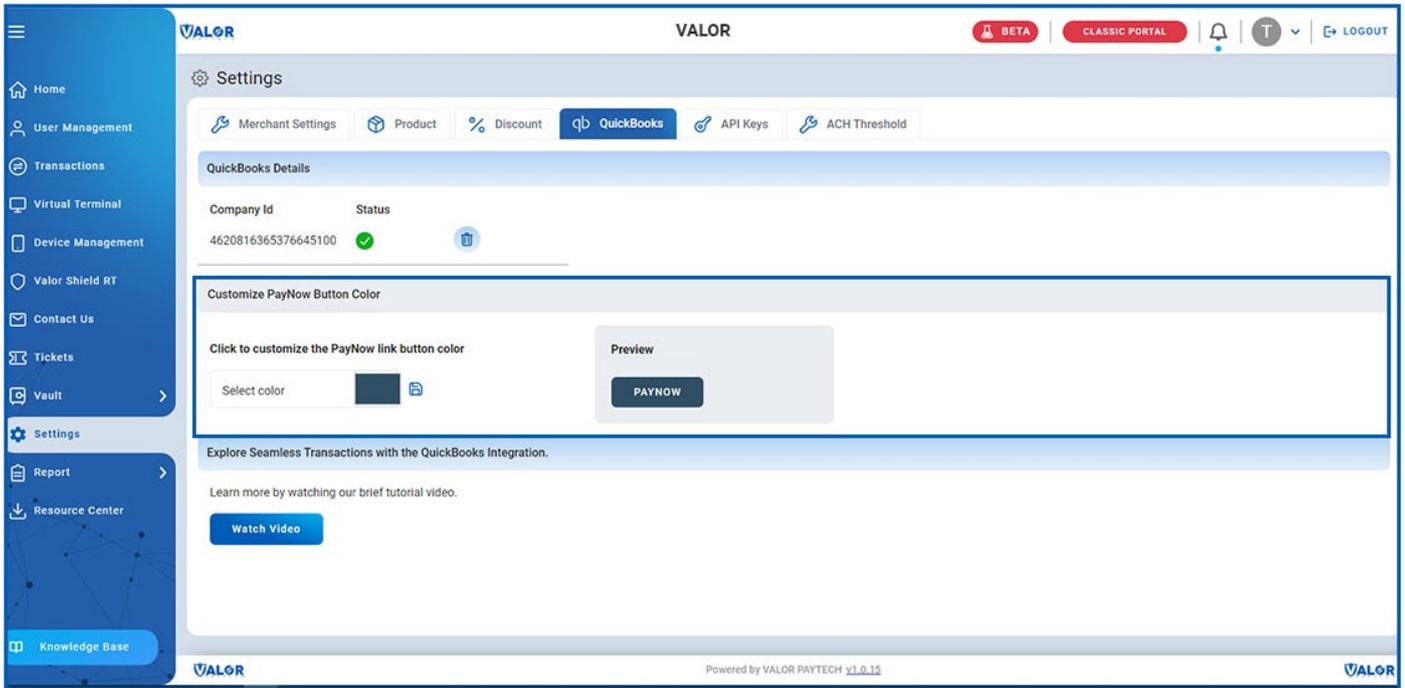


Figure 2: The QuickBooks page showcasing the option to customize the 'PayNow' button color

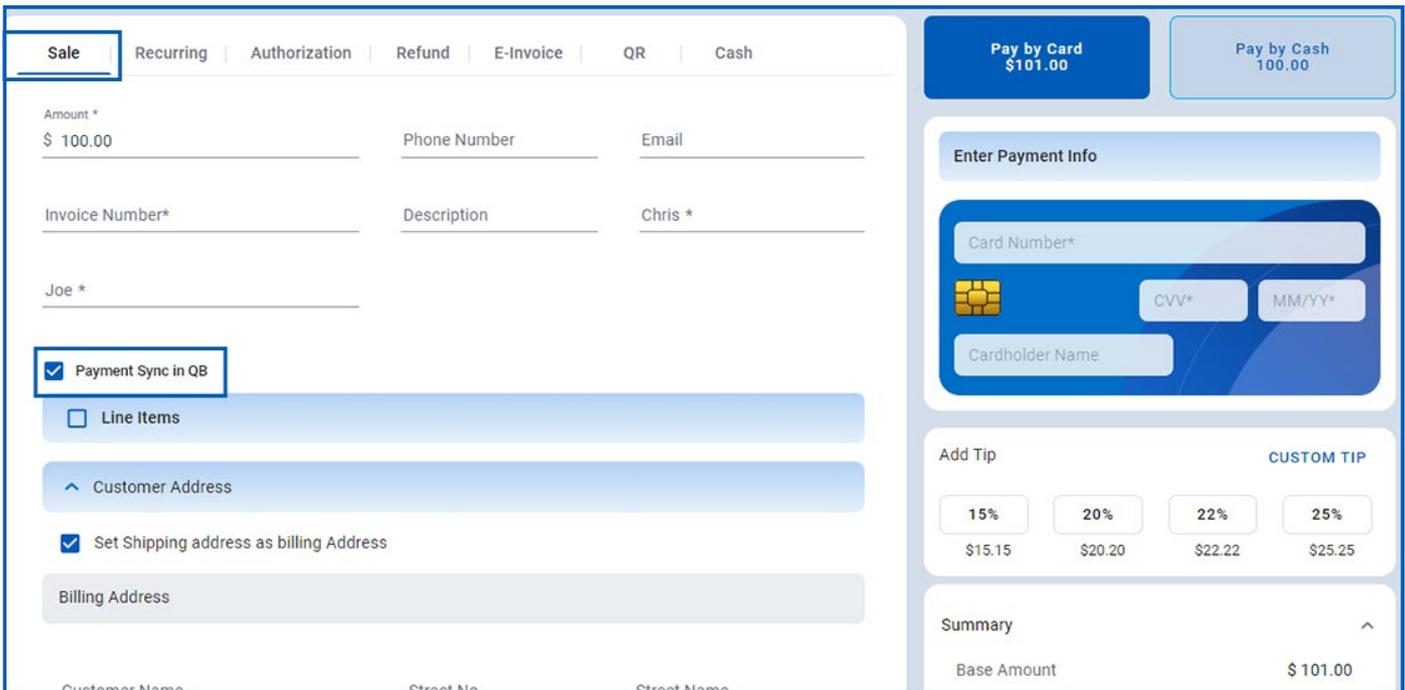


Figure 3: The 'Sale' page showcasing the 'Payment Sync in QB' option

Sale | **Recurring** | Authorization | Refund | E-Invoice | QR | Cash

Subscription | **Installment**

Frequency: Monthly | Charge Monthly On: 21st | Start Date: 21-03-2024

Expires: Expire After 6 Months | Never

Billing Detail

Amount * \$ 200.00 | Phone Number | Email

Invoice Number* | Description | Chris *

Joe *

Payment Sync in QB

Enter Payment Info

Card Number*
CVV* MM/YY*

Cardholder Name

Summary

Base Amount \$ 202.00

Total Amount \$202.00

VALIDATE PROCESS PAYMENT

Figure 4: The 'Recurring' page showcasing the 'Payment Sync in QB' option

Sale | Recurring | Authorization | **Refund** | E-Invoice | QR | Cash

Amount * \$ 300.00 | Phone Number | Email

Invoice Number* 11101 | Description | Chris *

Joe *

Payment Sync in QB

Customer Address

Set Shipping address as billing Address

Billing Address

Customer Name | Street No | Street Name

Unit | ZipCode * 11101 | City Long Island City

Enter Payment Info

Card Number*
CVV MM/YY*

Cardholder Name

Summary

Total Amount \$300.00

CANCEL PROCESS PAYMENT

Figure 5: The 'Refund' page showcasing the 'Payment Sync in QB' option

Detailed Report				
Invoice No		Search		
EPI	Invoice No	Status	Amount	Updated On
2319916122	1178	Success	\$ 110	03/20/2024
2319916122	1180	Success	\$ 594	03/20/2024
2319916122	1181	Success	\$ 594	03/20/2024
2319916122	1181	Success	\$ 4950	03/20/2024
2319916122	1150	Success	\$ 550	03/20/2024
2319916122	1183	Success	\$ 110	03/21/2024
2319916122	1182	Success	\$ 242.46	03/21/2024
2319916122	1183	Success	\$ 110	03/21/2024
2319916122	1182	Success	\$ 330	03/21/2024

Figure 6: The 'QuickBooks Detailed Report' showcasing the details

2. The Vault powered by Valor

Applicable Devices	Improved Portal
Feature Description	<p>The 'Vault powered by Valor' is an exclusive feature from Valor PayTech. It allows merchants to securely store and retrieve customer card details, enabling quick and efficient transactions. The Vault is a premium feature that ISOs will need to subscribe to additionally to enable and extend to their merchants. It replaces your card details with unique tokens, keeping your data secure from start to finish. The merchant can add the customer details such as cardholder name, customer address, phone number, and email address to 'The Vault' from processed transactions. In 'The Vault', the merchant can also track customer data based on transactions and recurring billing payments.</p> <p>For detailed information on how to add information to 'The Vault' and perform transactions using saved information, please click here.</p>
Portal Navigation Pathway	Portal > Vault
Remarks	Please be aware that this feature is available only on the 'Improved' portal.

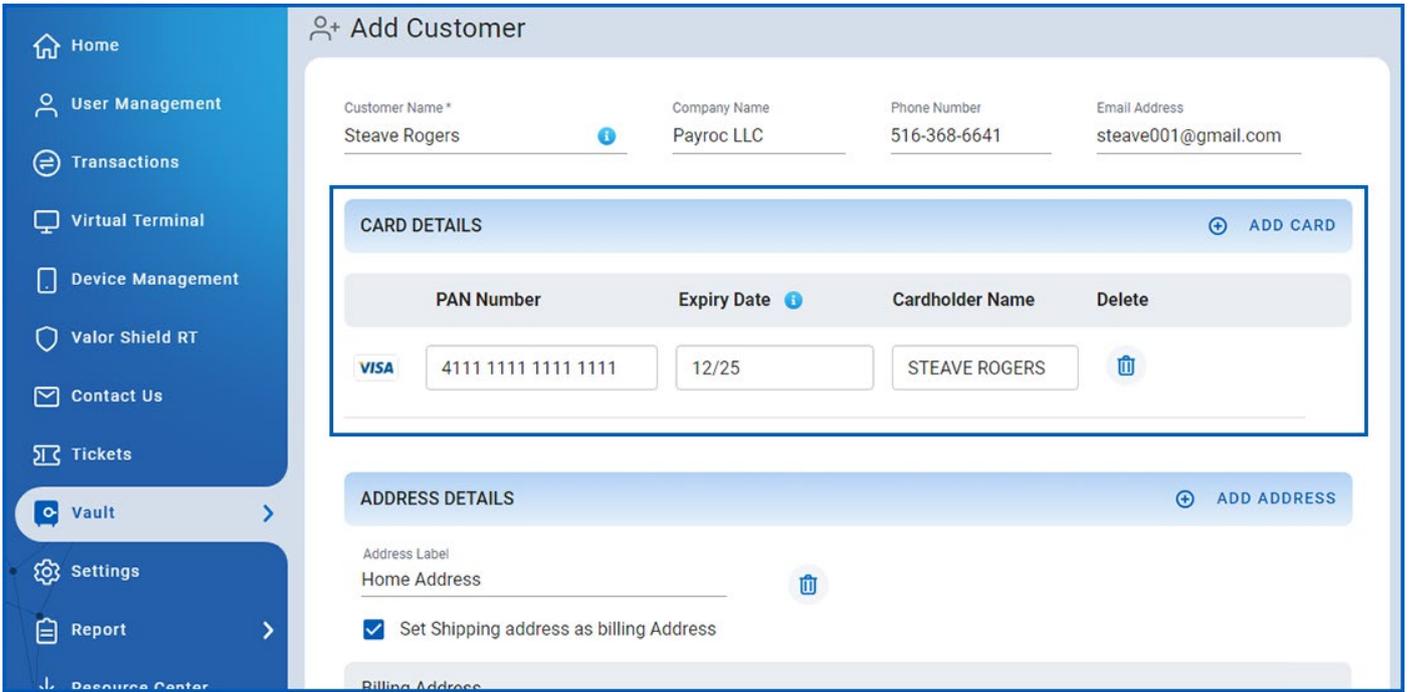


Figure 7: The 'Vault' module showcasing the saved card details

3. Void functionality has been added for open batch transactions

Applicable Devices	Portal
Feature Description	Now the users have the Void functionality option available for open batch transactions.
Portal Navigation Pathway	Valor Portal > Transactions > Void Transaction
Remarks	This functionality is already present on the 'Improved' portal. Now, it has been implemented in the 'Classic' portal as well.

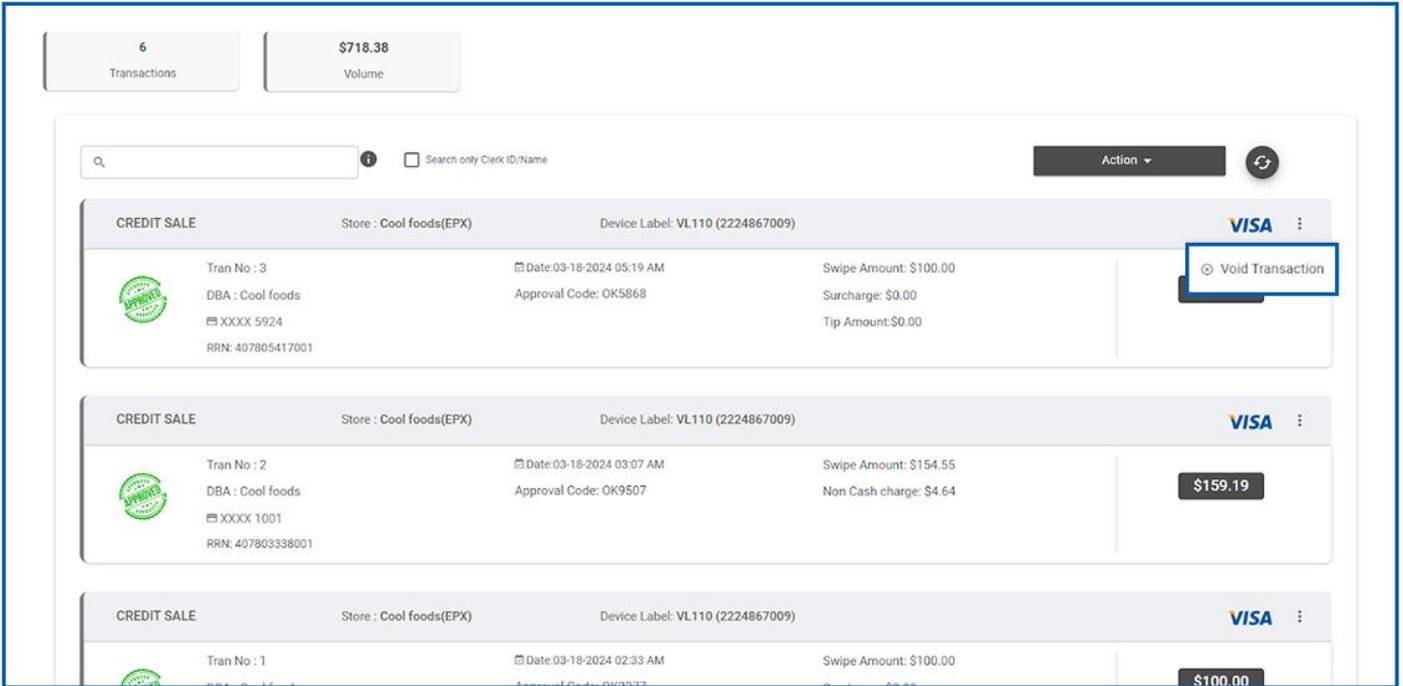


Figure 8: The Classic portal showcasing the 'Void' functionality

Enhancements and Upgrades

1. Transaction module enhancement

Applicable Devices	Portal
Feature Description	This functionality provides users an option to group transactions by date using the new filter option. This feature allows users to categorize transactions based on their dates, providing enhanced convenience and organization.
Portal Navigation Pathway	Valor Portal > Transactions
Remarks	Please be aware that this enhancement is available only on the 'Improved' portal.

Transactions

All Search Show Only Approved Transactions MTD EXPORT

Date And Time	TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	Device Type	Base Amount	Tip	Tax
2024-03-28 25										\$1,266.05	\$0.00	\$0.00
03/28/2024 07:43 AM (EST)	CASH SALE	****	-	Manual Key Entered	PRIORITY PAY MERCH...	-	-	2319917712	VP100	\$1.00	\$0.00	\$0.00
03/28/2024 07:17 AM (EST)	SIGN/DEBIT SALE	VISA 0025	-	Swipe	Candy	-	TSYS SIERRA	2310988707	VL500	\$1.00	\$0.00	\$0.00
03/28/2024 07:09 AM (EST)	CREDIT SALE	VISA 0025	-	Swipe	ELECTRONICE	-	TSYS SIERRA	2319918325	VL110	\$1.00	\$0.00	\$0.00
03/28/2024 07:06 AM (EST)	CREDIT SALE	AMEX 1003	Silverman k	Contactless EMV	SMITH HARDWARE#15	-	FDR NORTH / CARDNET	2319918638	RCKT	\$10.00	\$0.00	\$0.00
03/28/2024 06:56 AM (EST)	CREDIT SALE	VISA 0025	-	Swipe	Cashew	-	TSYS SIERRA	2319918325	VL110	\$1.00	\$0.00	\$0.00
03/28/2024 06:55 AM (EST)	CREDIT SALE	AMEX 1003	Silverman k	Contactless EMV	SMITH HARDWARE#15	-	FDR NORTH / CARDNET	2319918638	RCKT	\$12.00	\$0.00	\$0.00
03/28/2024 06:36 AM (EST)	SIGN/DEBIT SALE	VISA 0025	-	Swipe	PRIORITY PAY MERCH...	-	PRIORITY PAYMENT	2319917712	VP100	\$1.00	\$0.00	\$0.00
03/28/2024 06:35 AM (EST)	CREDIT SALE	DISCOVER 0950	-	Contactless EMV	Smith	-	TSYS SIERRA	2319917308	VP100	\$89.00	\$0.00	\$0.00
03/28/2024 06:23 AM (EST)	SALE	0058	-	Contactless EMV	Charles	-	FDR NORTH / BUYPASS	2319915807	VL500	\$3.50	\$0.00	\$0.00
03/28/2024 04:23 AM (MST)	CREDIT AUTH	0045	-	Swipe	Steve	-	TSYS SIERRA	2106143990	Virtual Terminal	\$32.54	\$0.00	\$0.00

Rows on page 25 Prev Next

Figure 9: The 'Transactions' module showcasing the filter option

Transactions

MTD Volume \$51,497.30 Aprv.TxnCount(MTD) 39 View Open Batch >

All Search Show Only Approved Transactions MTD EXPORT

Date And Time	TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	Device Type	Base Amount
2024-03-21	1									\$200.00
2024-03-19	7									\$700.00
2024-03-18	2									\$150.00

Figure 10: The 'Transactions' module showcasing the categorized transactions

2. Enhanced 'Line item' functionality

Applicable Devices	Portal
--------------------	--------

Feature Description	The 'Line item' functionality has been extended to include all processors. Users can now add line items for all processors, resulting in an improved user experience.
Portal Navigation Pathway	Valor Portal > Virtual Terminal > Sale
Remarks	This feature is available on both 'Classic' and 'Improved' portal.

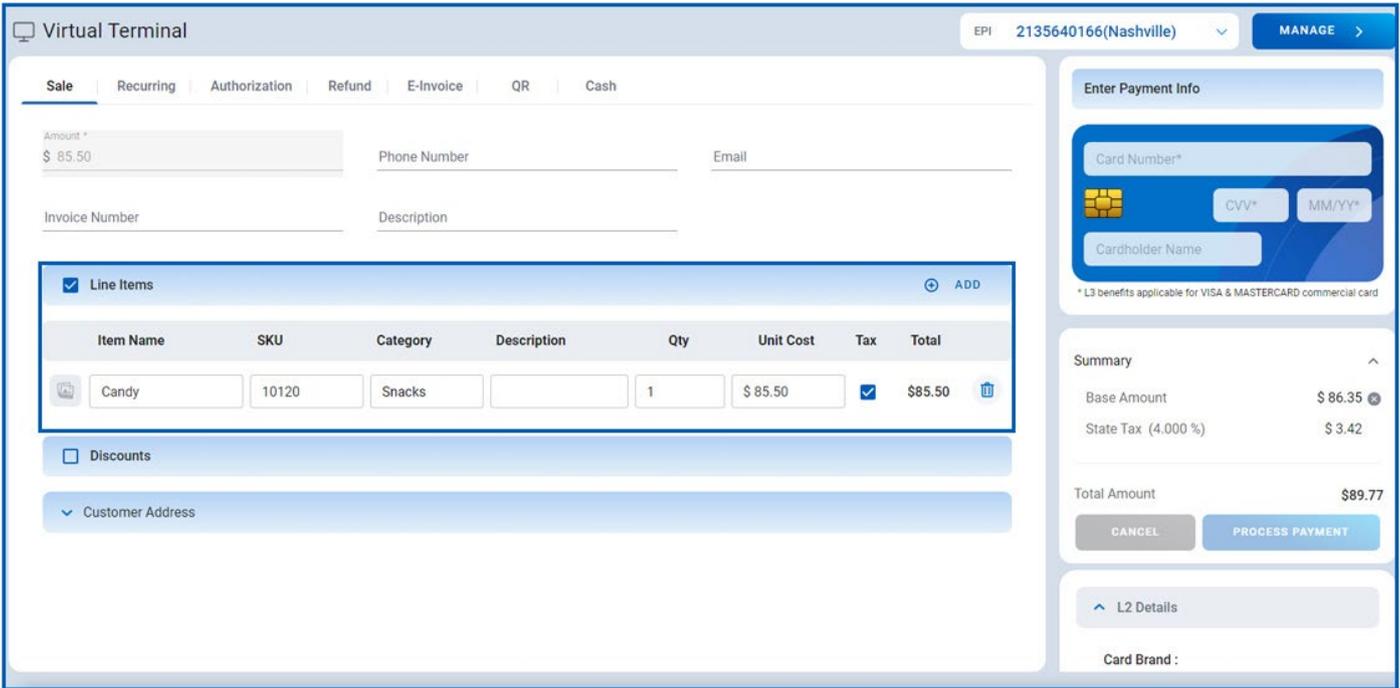


Figure 11: The 'Virtual Terminal' showcasing the 'Line Items' option

3. Access provision for 'Same-level ISO' by 'Main ISO'

Applicable Devices	Portal
Feature Description	During the onboarding process of a same-level ISO by a main ISO, there is an option to grant access to the Settings module and settings option within the merchant management module. So, only if the main ISO provides access under user management module, the same level ISO will have 'Settings' module and 'Settings' option in the merchant management module.
Portal Navigation Pathway	<p>Pathway to access 'Settings' option is as follows: Portal > Merchant Management > [Select Merchant] > Settings.</p> <p>Pathway to access 'Settings' module is as follows: Portal > Settings.</p>

Remarks	This feature is available on both 'Classic' and 'Improved' portal.
----------------	--

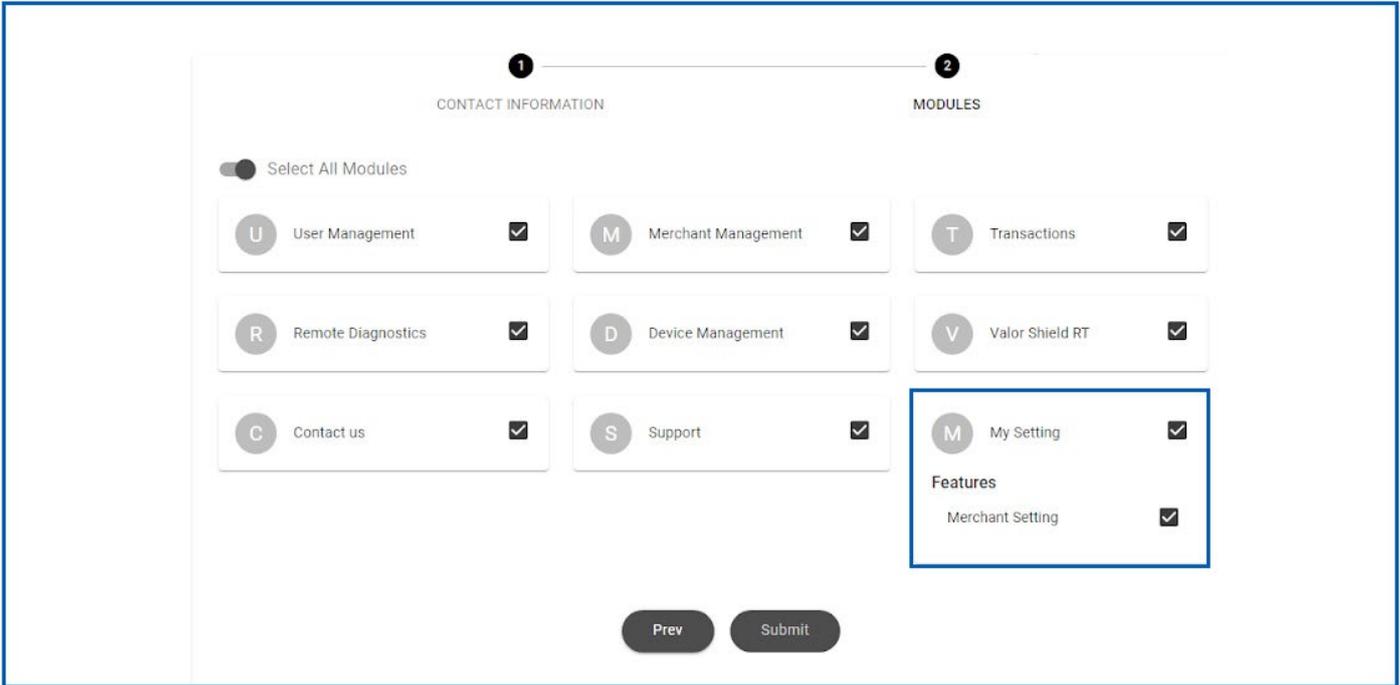


Figure 12: Classic Portal showcasing the access options on the 'User Management' module

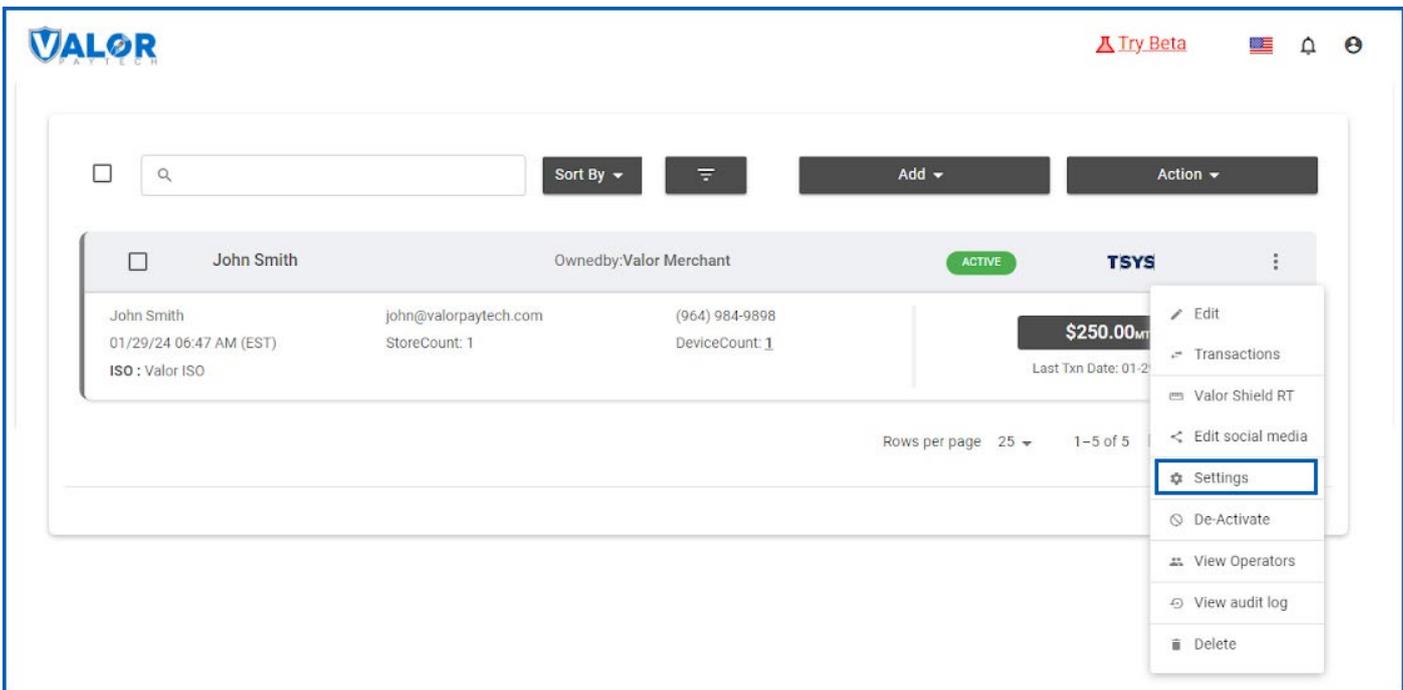


Figure 13: The 'Classic Portal' showcasing the 'Settings' option on the 'Merchant Management' module

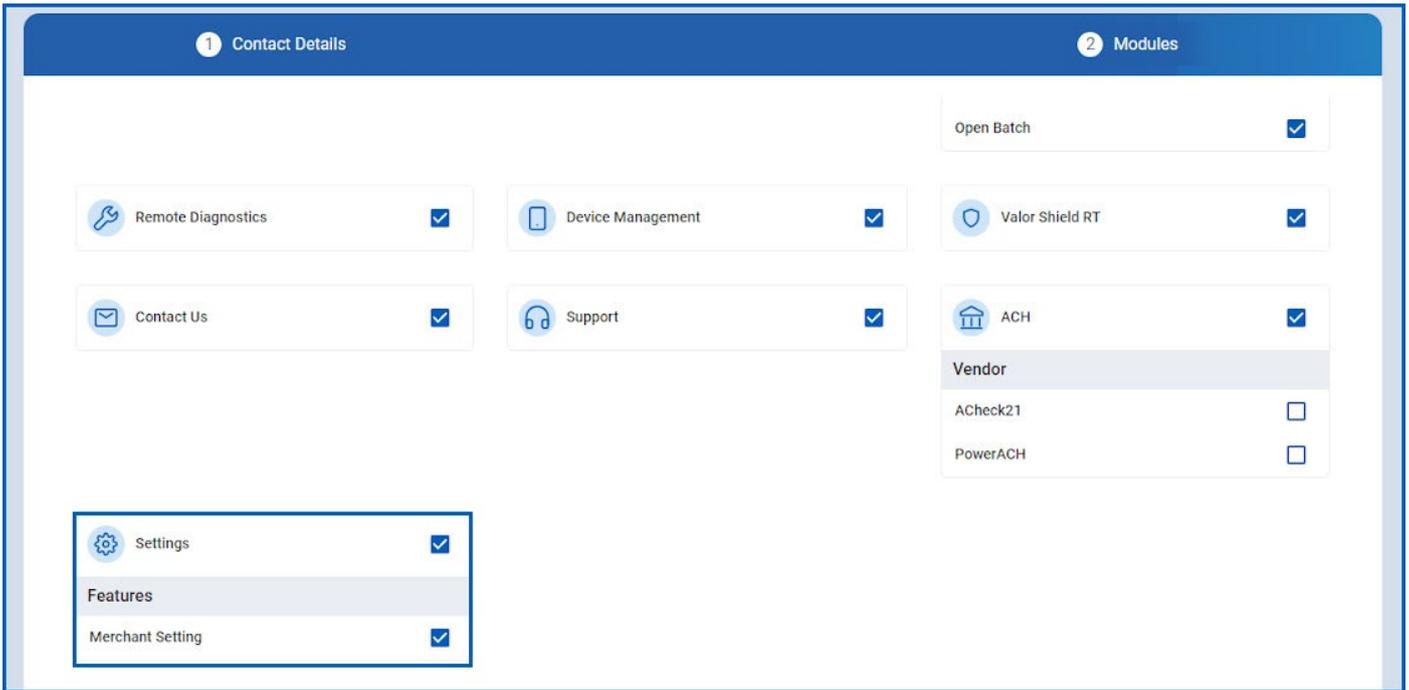


Figure 14: Improved Portal showcasing the access options on the 'User Management' module

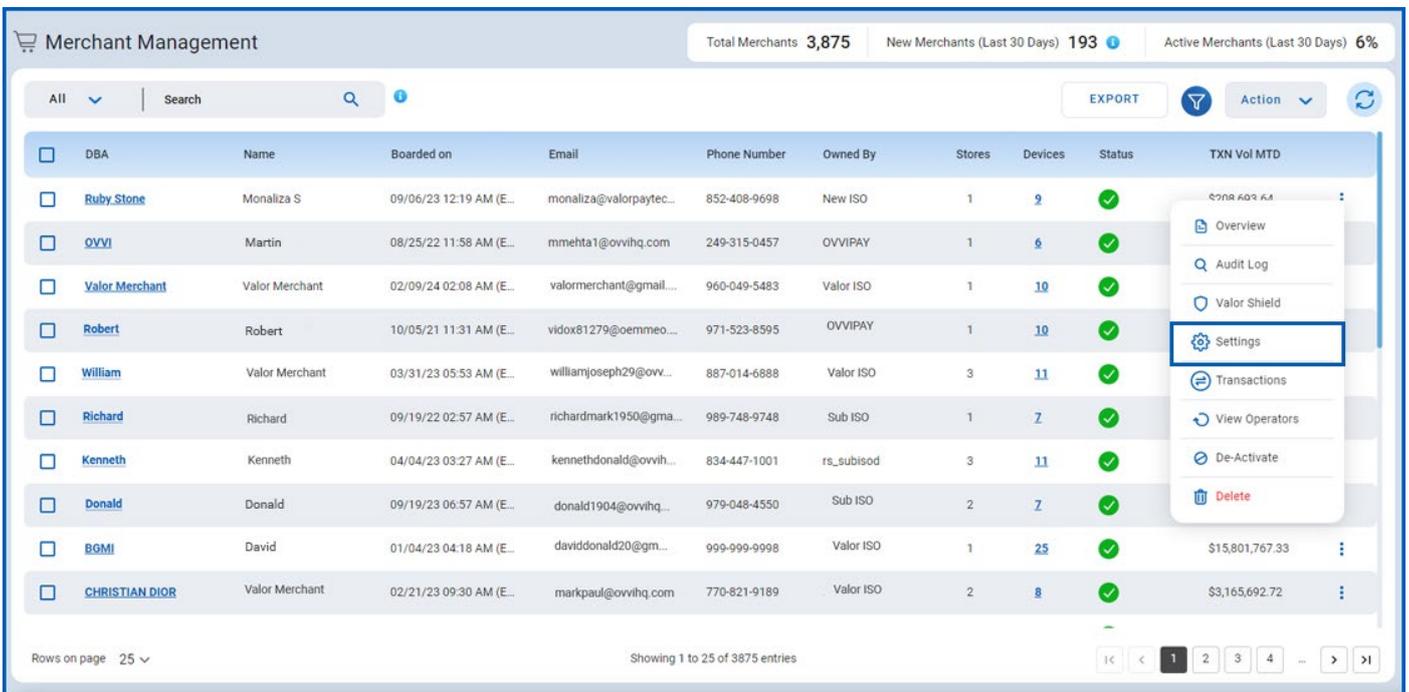


Figure 15: Improved Portal showcasing the access options on the 'User Management' module

4. Enhancement of 'Batch-out report'

Applicable Devices	Portal
Feature Description	The batch report has been updated to distinguish signature transactions from other transactions. This enhancement assists users in easily differentiating between transactions processed with a signature and those processed without one.
Portal Navigation Pathway	Portal > Report > Batch out Report
Remarks	It is available on both 'Classic' and 'Improved' portals.

Settlement Summary Report

Net Amount : \$155.44

EPI: 2319920494

Batch#: 5

Mode: Auto Switch

03/22/2024 00:15:04

Sale Volume

\$155.44

Batch Count

4

Detailed Report

Tran No	Type	RRN #	Date and Time	Base Amount	Tip Amount	Tax Amount	Differential	Net Amount	Card	Additional	Invoice No
1	SIGN/DEBIT SALE	408114500010	03/21/2024 08:16:51	\$22.22	-	-	-	\$22.22	XXXX 5371 / Visa	source_lch_UNtIT3VyGfp1	-
2	CREDIT SALE	408114500046	03/21/2024 08:19:16	\$12.22	-	-	-	\$12.22	XXXX 5371 / Visa	source_lch_PhgM5Evc63jj	-
3	DEBIT SALE	408114500248	03/21/2024 08:25:52	\$66.00	-	-	-	\$66.00	XXXX 5371 / Visa	source_lch_92liuw7Q5yu4	-
4	CREDIT REFUND	408114500263	03/21/2024 08:27:30	\$55.00	-	-	-	\$55.00	XXXX 5371 / Visa	source_lch_1a8bNUpMxsEd	-

Figure 16: The 'Settlement Summary Report' showcasing the types of transactions

BatchOut Report		ID	Transaction Type	Card Number	Time	Amount	Tip	Discount	Net	Card	Auth	Decl		
<input type="checkbox"/>	2319918977	Jenifer clott	9	CREDIT SALE	404512500584	02-14-24 07:51 AM	\$100.00	\$0.00	\$5.00	\$0.53	\$105.53	XXXX 1111/Visa	-	-
<input type="checkbox"/>	2319913808	Daniel	10	CREDIT SALE	404512500628	02-14-24 07:54 AM	\$10.00	\$0.00	\$0.50	\$0.05	\$10.55	XXXX 1111/Visa	-	-
<input type="checkbox"/>	2132186130	Elgo	11	CREDIT SALE	404512500660	02-14-24 07:55 AM	\$100.00	\$0.00	\$5.00	\$0.53	\$105.53	XXXX 1111/Visa	-	-
			12	CREDIT SALE	404513500878	02-14-24 08:04 AM	\$100.00	\$0.00	\$5.00	\$0.53	\$105.53	XXXX 1111/Visa	-	-
			13	COMPLETION	404604501382	02-14-24 11:07 PM	\$100.00	\$0.00	\$5.00	\$0.53	\$105.53	XXXX 1111/Visa	-	-
			14	COMPLETION	404604501407	02-14-24 11:09 PM	\$22.22	\$0.00	\$1.11	\$0.12	\$23.45	XXXX 1111/Visa	-	-
			15	COMPLETION	404604501447	02-14-24 11:12 PM	\$1,000.00	\$0.00	\$50.00	\$5.25	\$1,055.25	XXXX 1111/Visa	-	-
			16	CREDIT SALE	404604501653	02-14-24 11:33 PM	\$100.00	\$0.00	\$5.00	\$0.53	\$105.53	XXXX 1111/Visa	-	-
			17	CREDIT SALE	404605502008	02-15-24 12:58 AM	\$100.00	\$0.00	\$5.00	\$0.53	\$105.53	XXXX 1111/Visa	-	-
			18	SIGN/DEBIT SALE	405007500060	02-19-24 02:28 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 0025/Visa	-	-
			19	SIGN/DEBIT SALE	405306501279	02-22-24 01:26 AM	\$10.00	\$0.20	\$1.00	\$0.00	\$11.20	XXXX 1111/Visa	-	-
			20	CASH SALE	222925244823	02-22-24 01:32 AM	\$10.00	\$0.00	\$0.50	\$10.00	\$20.50	/Cash	-	-
			21	GIFT CARD SALE	000275234366	02-22-24 05:01 AM	\$100.00	\$0.00	\$0.00	\$0.00	\$100.00	XXXX 2542/Gift	-	-
			22	SIGN/DEBIT SALE	405805500936	02-27-24 12:36 AM	\$90.00	\$1.00	\$5.00	\$0.00	\$96.00	XXXX 1111/Visa	-	-
			23	SIGN/DEBIT SALE	405805500964	02-27-24 12:38 AM	\$90.00	\$1.00	\$5.00	\$0.00	\$96.00	XXXX 1111/Visa	-	-

Figure 17: Improved Portal with the 'Batch out report' showcasing the types of transactions

5. Enhanced Home Screen/Bin options for New York users

Applicable Devices	Portal
Feature Description	<p>For users with 'Surcharge-based pricing' in New York, the Home Screen/Bin now offers three options instead of two. In addition to the Default option, users will have access to 'BIN-based Dual Pricing' and 'BIN-based Surcharging' options based on surcharge conditions.</p> <p>For users with 'Cash Discount-based pricing' in New York, the Home Screen/Bin now offers two options. Users will have access to the 'Default' option and the 'Dual Pricing' option.</p>
Portal Navigation Pathway	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen > Applications Options
Remarks	It is available on both 'Classic' and 'Improved' portals.

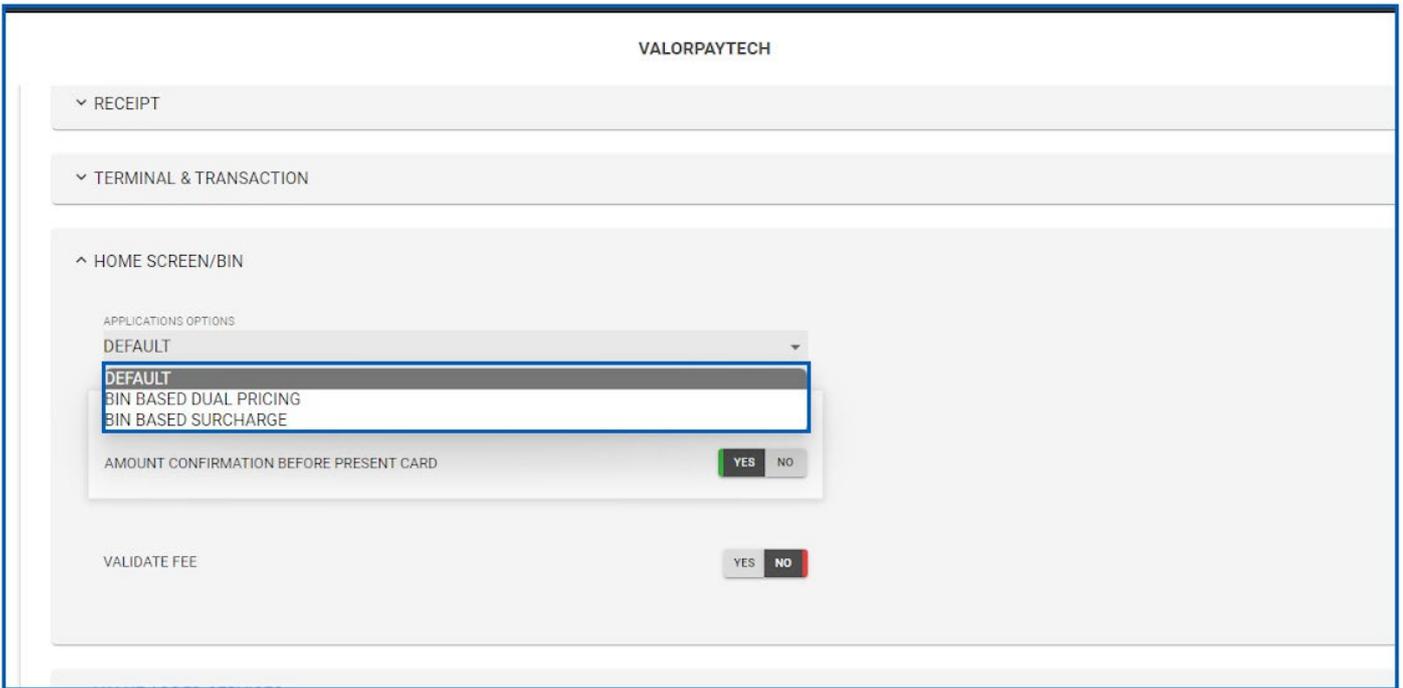


Figure 18: The 'Classic Portal' showcasing the 'Home Screen' options

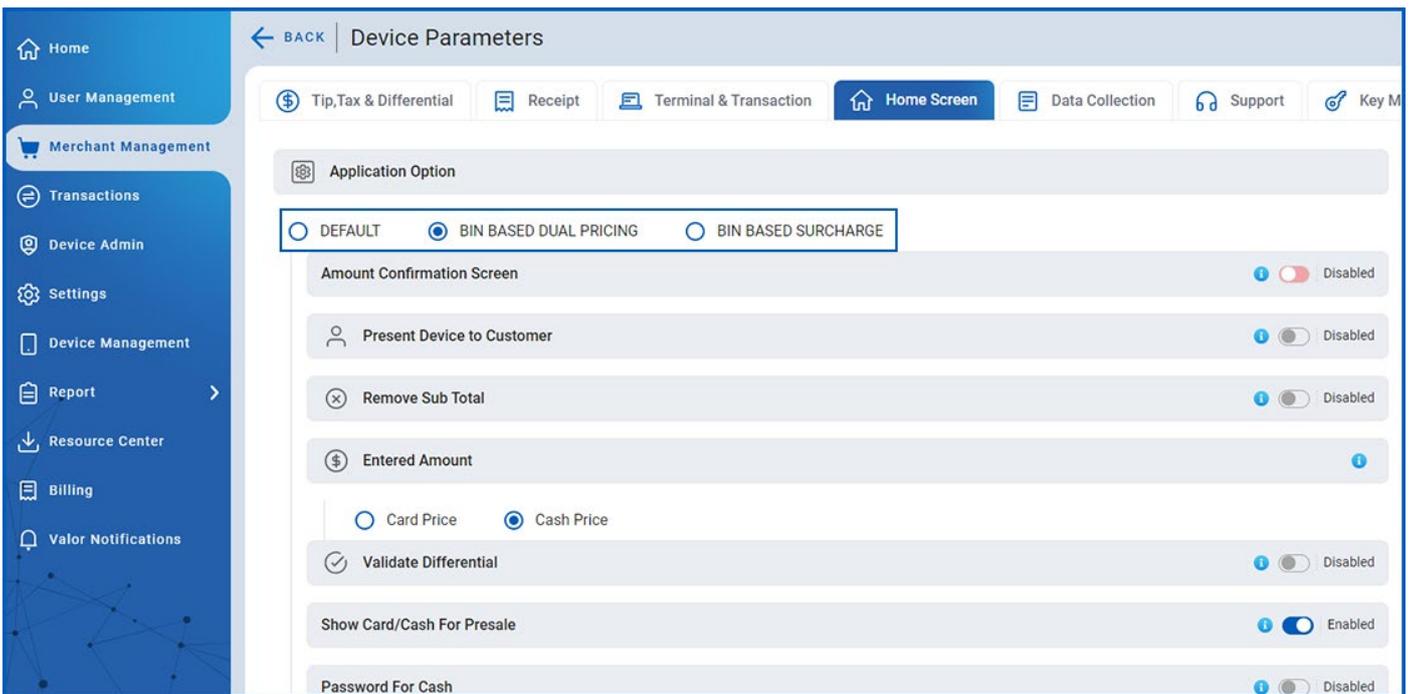


Figure 19: The 'Improved Portal' showcasing the 'Home Screen' options

6. Access provision options

Applicable Devices	Portal
Feature Description	To enhance user control, three new options—Void, Refund, and Open Batch—have been incorporated into the onboarding process. During onboarding, the onboarder can now determine whether they want to grant access for their ISOs, Sub-ISOs, or operators, to ‘Void’, ‘Refund’, and ‘Open Batch’ functionalities. This functionality is already present for merchants. This has now been extended to other users. This empowers onboarding users to tailor accessibility, providing greater control and streamlining the process according to their preferences.
Portal Navigation Pathway	Valor Portal > User Management > [Select User] > Overview > Modules
Remarks	Please be aware that this feature is available only on the ‘Improved’ portal.

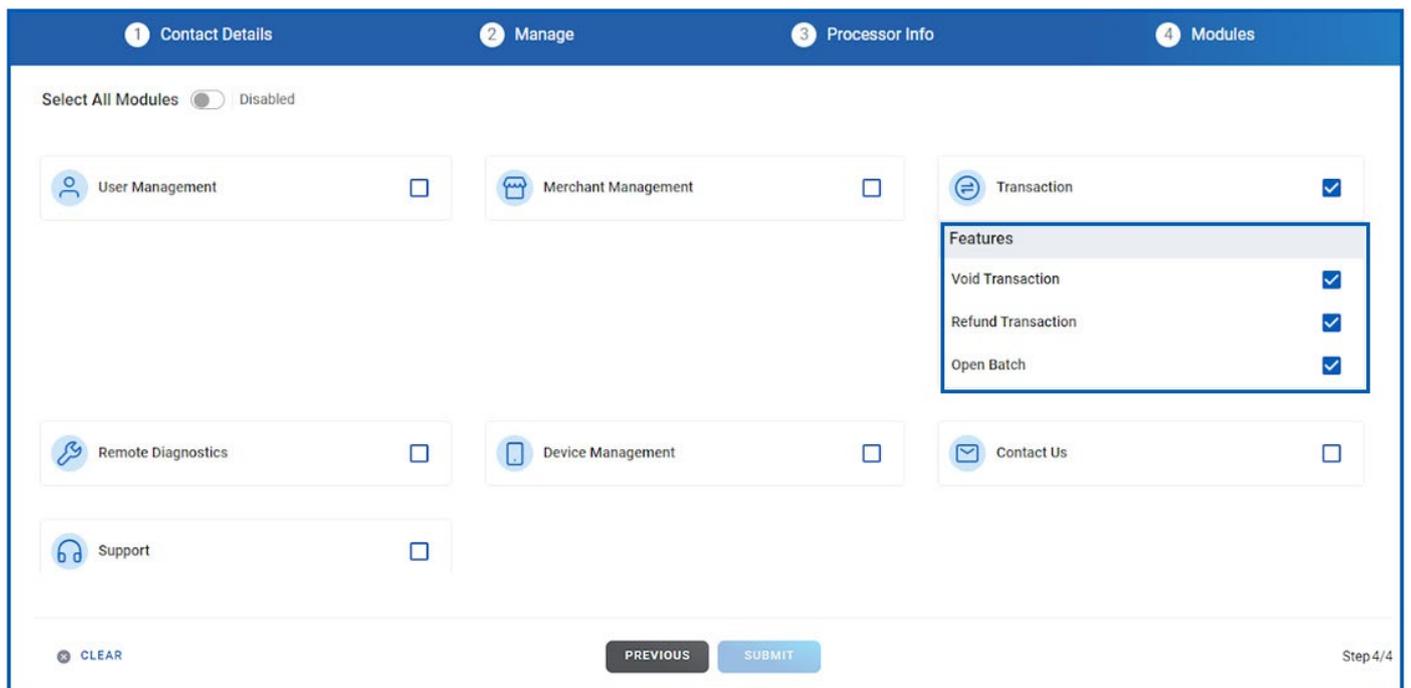


Figure 20: The ‘Improved Portal’ showcasing the feature

7. Enhanced UX text

Applicable Devices	Portal
Feature Description	The Vault module has undergone several enhancements to improve the user experience. This includes textual changes in error messages and confirmation UX texts. These improvements aim to facilitate smoother user navigation, ultimately enhancing the overall user experience.
Portal Navigation Pathway	Valor Portal > User Management > [Select User] > Overview > Modules
Remarks	Please be aware that this feature is available only on the 'Improved' portal.

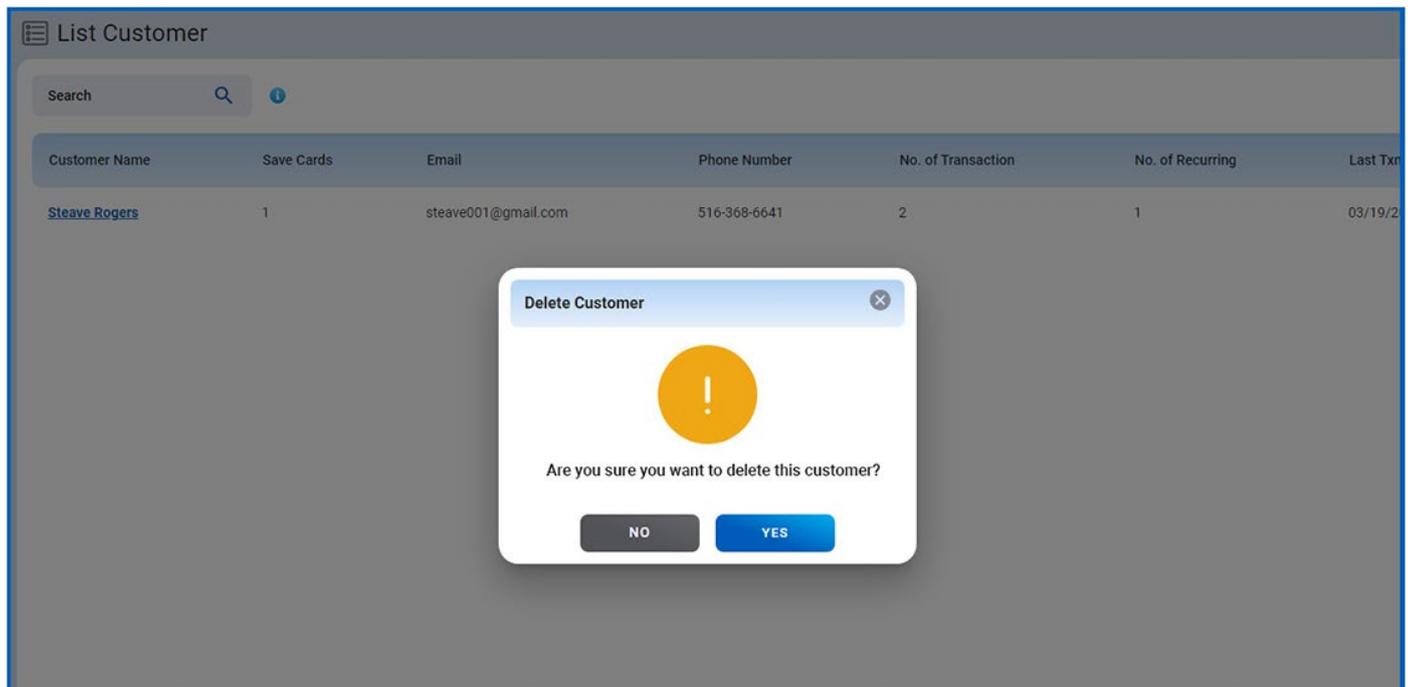


Figure 21: The 'Vault' module showcasing the 'Delete Confirmation' box with the enhanced text

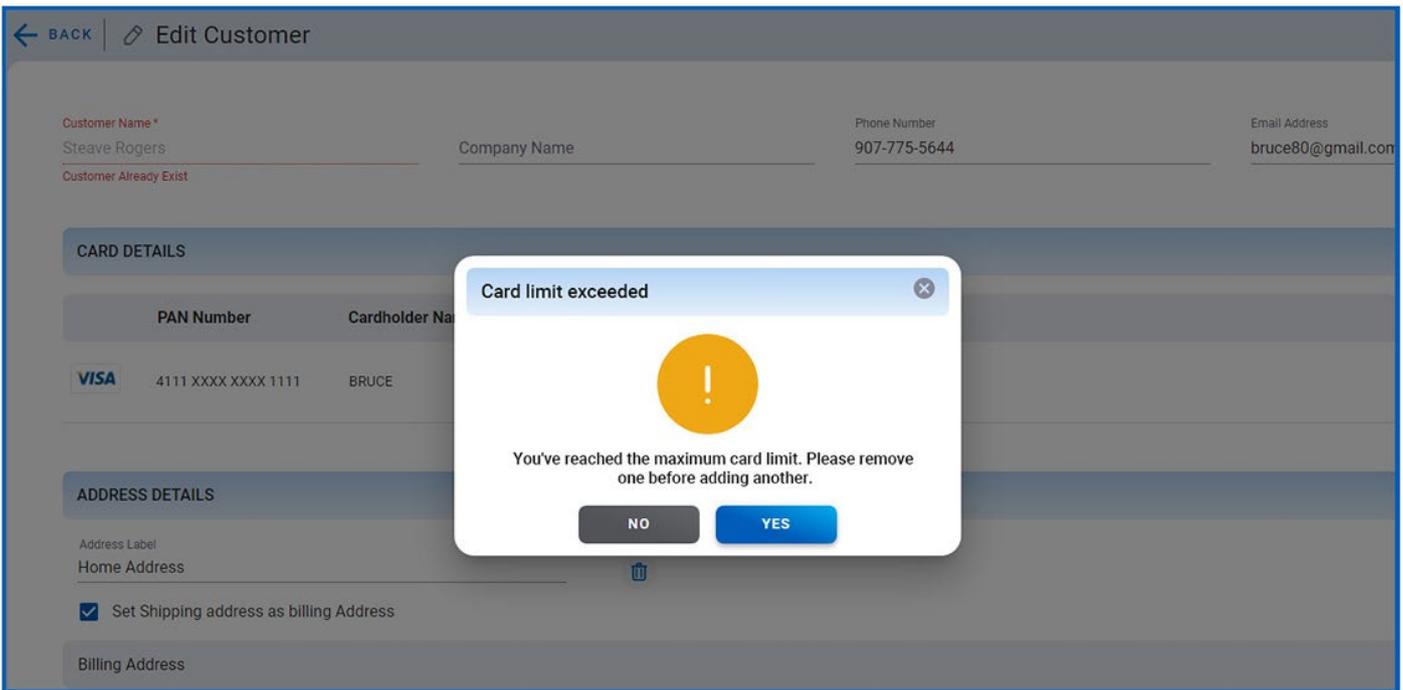


Figure 22: The 'Vault' module showcasing the 'Card limit' notification box with enhanced text

Conclusion & Contact Details

In conclusion, the latest updates highlight our commitment to delivering a platform that meets and exceeds the needs and expectations of our users. With a focus on user control, transparency, and simplification, we've introduced significant enhancements across the Valor system. From fine-tuning features for greater utility to streamlining processes for a smoother user encounter, every change has been guided by the goal of creating a more efficient and pleasurable experience. We believe these updates will make a substantial difference in your daily operations, and we are excited to see how they empower you and your clients to manage tasks with newfound ease and precision. Thank you for choosing our platform, and we look forward to supporting your continued success with these improvements.

For any questions or assistance, please don't hesitate to reach out to our team at sales@valorpaytech.com or call us at 1.800.615.8755. For additional resources, be sure to visit www.valorpaytech.com/kb. We appreciate your trust in us and look forward to serving your payment processing needs.

Author Information & Version Details

Author name & job position

1. **Praveen M.**, Content Manager, Valor PayTech.

Reviewer and Approver names & job positions

1. **Christopher Washington**, Technical Support Specialist, Valor PayTech.
2. **Randall Singh**, Project Manager, Valor PayTech.

Version history

Document Name	Version	Date (MM/DD/YYYY)
Release Notes April 2024	1.0	04/29/2024



Thank You



2 Jericho Plaza, Suite 304
Jericho, NY 11753, United States

valorpaytech.com

This document is protected by U.S. and International copyright laws. Reproduction and/or distribution of the contents of this publication without the express written consent of the owner is prohibited.



Scan the QR Code to Access
Our Knowledge Base Articles