

Release Notes

May 2024



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Introduction

In the May release notes, we are excited to introduce a set of new features and enhancements designed to enhance your experience with our products. We appreciate your ongoing partnership with Valor PayTech and are excited to showcase the advancements made to improve user experience, address feedback, and introduce innovative functionalities.

Issue Summary

This extensive May release covers a wide range of key updates and enhancements based on user-reported issues and suggestions to enhance the customer experience and streamline transaction processing. Our release encompasses the launch of new POS devices, certified TPP ID enhancements, enhanced customer management, Email receipts, POS integration reports, and much more to offer our users. These improvements maximize our services, resulting in uplifting businesses beyond standards.

Compatible products & their application versions

Devices	Version
VL100	v1.3.54
VL110	v1.3.54
VP100	v1.1.40
VL500	v2.0.38
VP500/VP550	v1.2.24
VP550E	v1.1.24

New Features

1. Show Card vs. Cash and Credit vs. Debit for Pre-Sale Ticket

Applicable Devices	VL100, VL110, VP100, VL500, VP500
Feature Description	<p>For Dual Pricing profiles, Terminals will print the total amount for Cash and Card separately on paper receipts. Please be aware that this feature will work only if the 'Show Card/Cash for Presale' option is enabled on the portal.</p> <p>For the Bin-Based Surcharge profile, Terminals will print the total amount for Credit and Debit separately on paper receipts. Please be aware that this feature will work only if the 'Show Credit/Debit for Presale' option is enabled on the portal.</p>
POS Navigation Pathway	<p>Pathway for Dual Pricing based profile: Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen> Bin-based Dual Pricing > Show Card/Cash for Presale.</p> <p>Pathway for Surcharge based profile: Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen> Bin-based Surcharge > Show Credit/Debit for Presale.</p>
Remarks	This feature only applies to the EPIs under Dual Pricing and Bin-based Surcharge home screens. It is already available for card and cash transactions for the Dual Pricing profile on both Classic and Improved Portals.

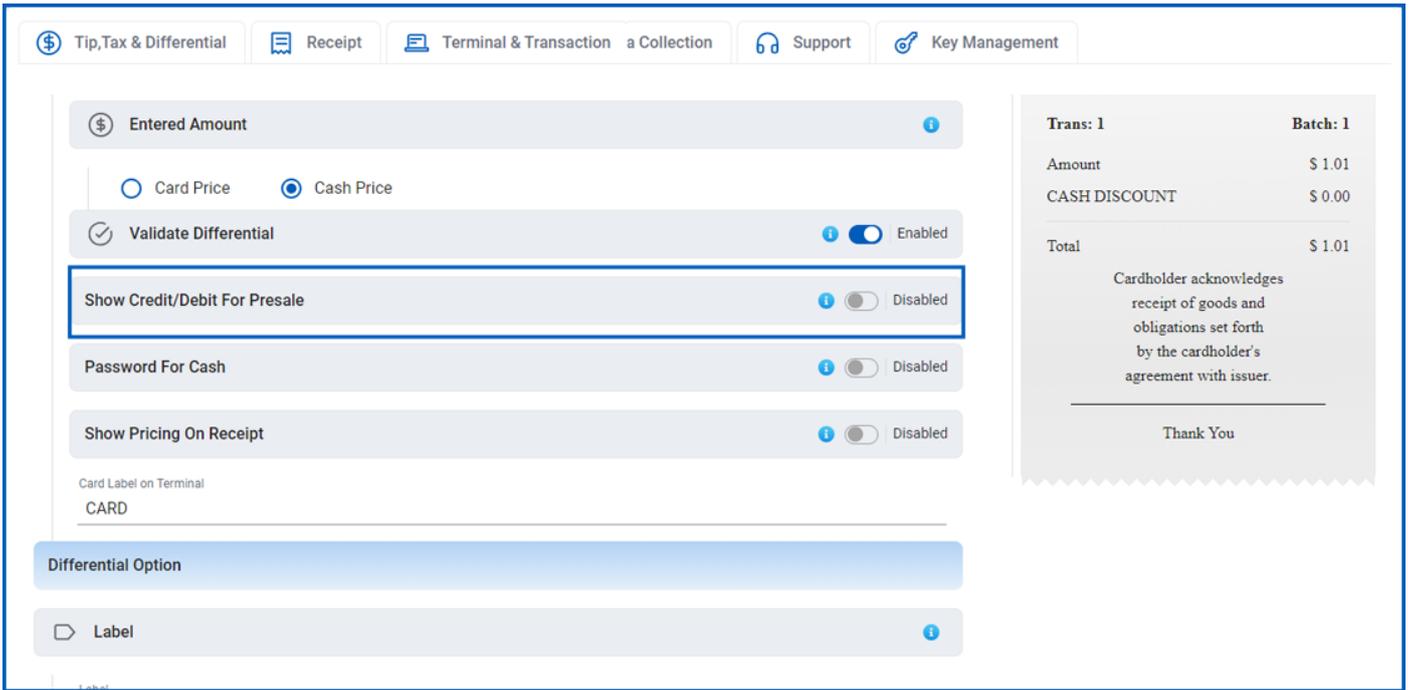


Figure 2: Improved Portal showcasing the 'Show Card/Cash for Presale' option

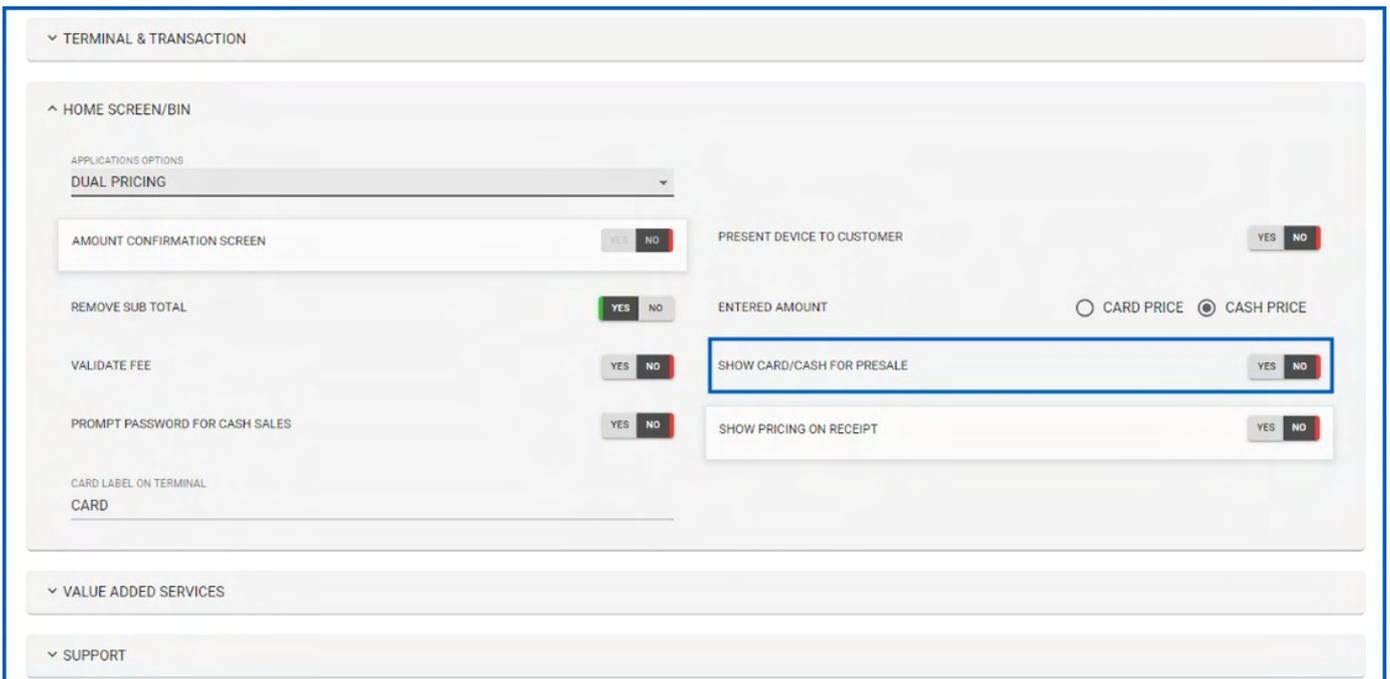


Figure 3: Classic Portal showcasing the 'Show Card/Cash for Presale' option

TAG1: 123456 TAG2: 654321 TAG3: TAG4: TAG5:

▼ TIP, TAX & FEE

▼ RECEIPT

▼ TERMINAL & TRANSACTION

^ HOME SCREEN/BIN

APPLICATIONS OPTIONS

BIN BASED SURCHARGE

AMOUNT CONFIRMATION SCREEN

VALIDATE FEE SHOW CREDIT/DEBIT FOR PRESALE

▼ VALUE ADDED SERVICES

Figure 4: Classic Portal showcasing Bin-based Surcharge profile



Figure 5: Default Pre-sale ticket



Figure 6: Pre-sale ticket with Dual Pricing profile



Figure 7: Pre-sale ticket with Bin-based profile

2. Email Receipt

Applicable Devices	VP550E
Feature Description	Our new VP550E supports a convenient feature that allows users to opt to receive receipts via email. This provides cardholders with quick access to their receipts whenever necessary.
Portal and POS Navigation Pathway	Device management > Select device > Edit Parameters > Receipt > Print Option > Email Receipt
Remarks	Not applicable

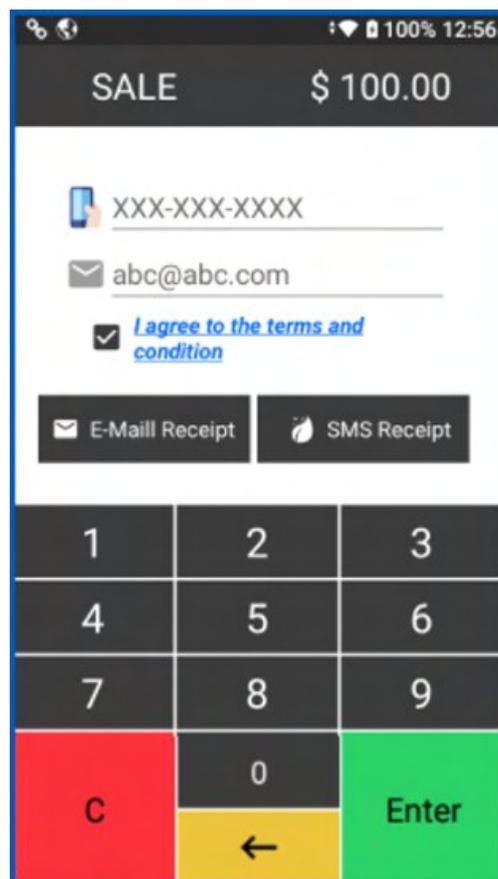


Figure 8: POS Screen showcasing the 'Email Receipt' option

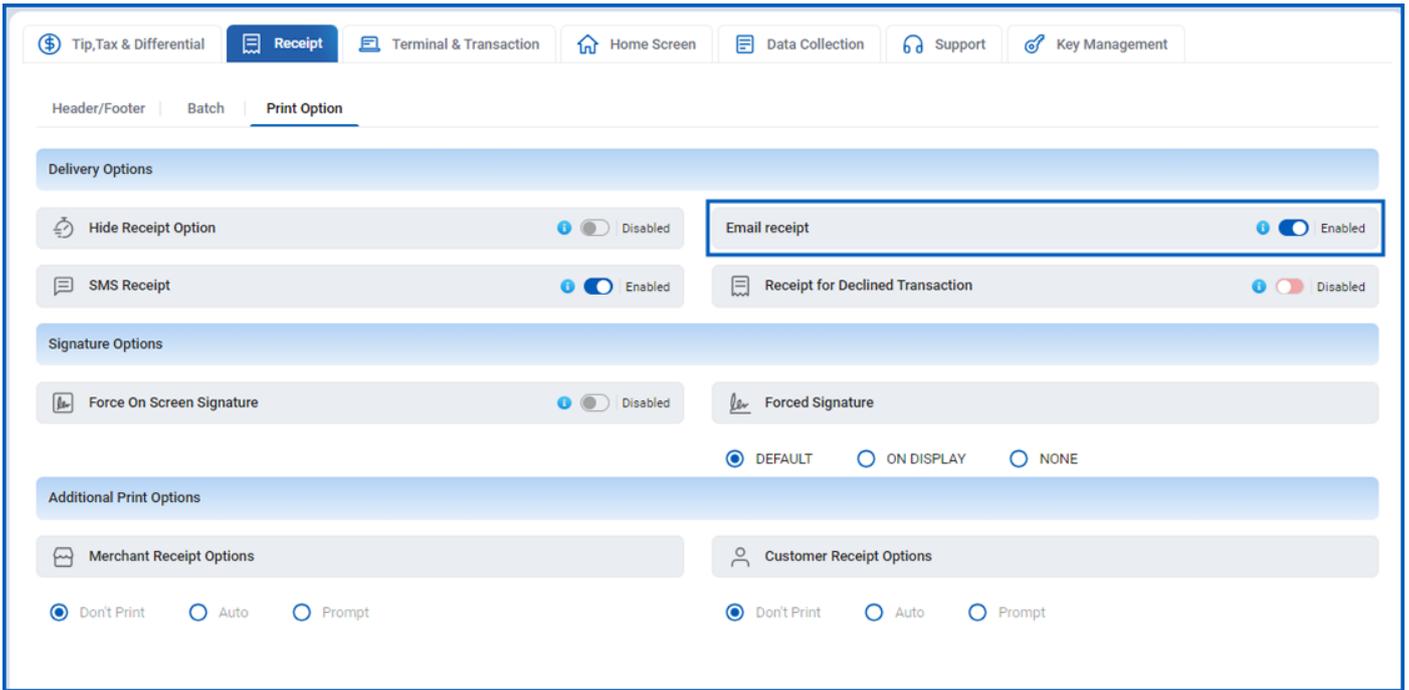


Figure 9: Improved Portal showcasing the 'Email Receipt' option

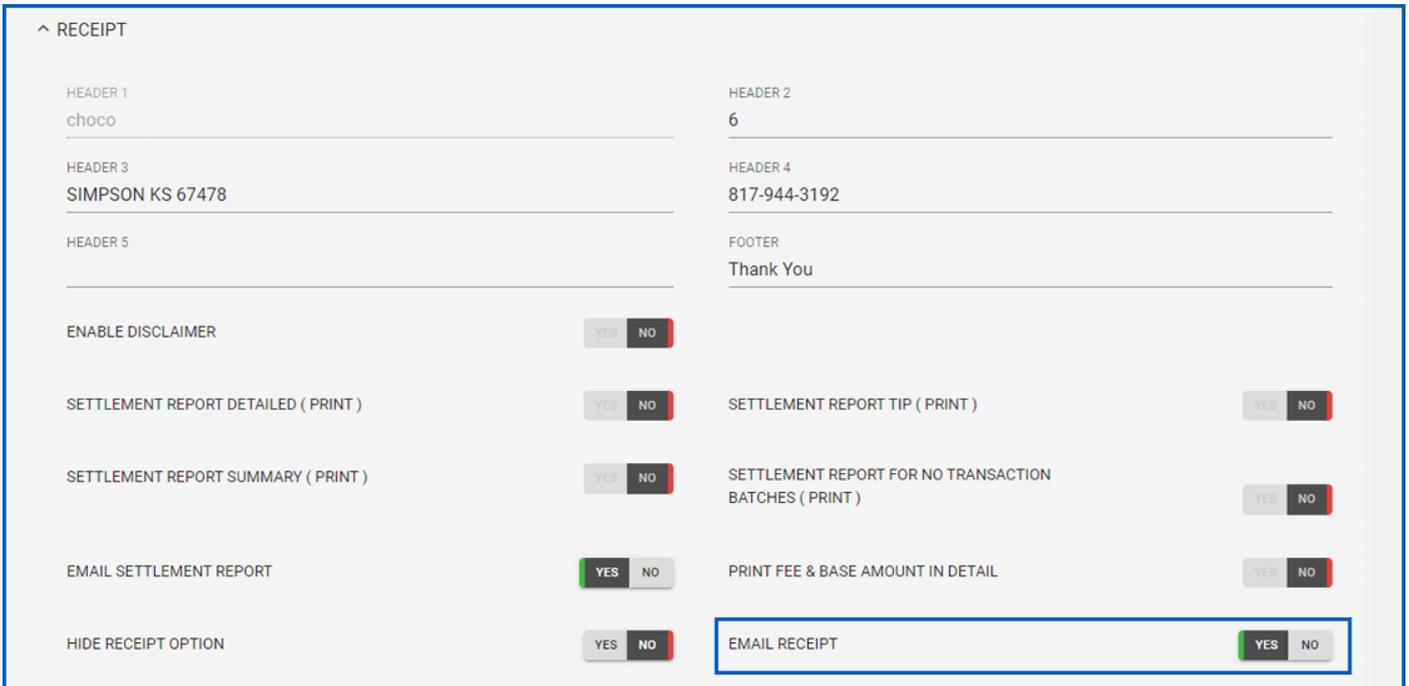


Figure 10: Classic Portal showcasing the 'Email Receipt' option

3. Batch Report Enhancements

Applicable Devices	VL100, VL110, VP100, VL500, VP500
Feature Description	The Detailed Report now customizes the receipt header based on the selected Home Screen/Bin profile. When the profile is set to 'Surcharge,' the receipt header will display as 'Surcharge Transactions.' If the profile is configured for 'Dual Pricing,' the receipt header will show as 'Dual Pricing Transactions.'
Portal and POS Navigation Pathway	Not applicable
Remarks	Not applicable



Figure 13: Detailed report in Bin-based Surcharging profile



Figure 14: Detailed report in Dual Pricing profile

4. Enabling and Disabling Device Parameters through API

Applicable Devices	Not applicable
Feature Description	This API feature is enabled for VL and VP POS terminals, Virtual Terminal, and RCKT. It provides complete control for ISOs to enable or disable all parameters for each device while onboarding an EPI. It's accessible for ISOs and Sub-ISOs and can enable the EPI parameters under the Merchant EPI.
Portal Navigation Pathway	Valor Portal > Device Management
Remarks	Please be aware that this API feature applies to both Classic and Improved Portal.

To learn more about the API, you can access the following links:

- [Hardware devices](#)
- [Virtual Terminal](#)
- [RCKT device](#)

5. Enhanced customer management by allowing duplicate customer names

Applicable Devices	Improved Portal
Feature Description	<p>The Portal allows duplicate customer names in The Vault when adding a new customer. A new column titled 'Customer ID' has been introduced to enhance clarity and prevent confusion.</p> <p>The autocomplete option within the customer list has been modified to exhibit both the "customer name" and "customer ID" in the virtual terminal module for improved user experience. The customer's name and ID are now searchable in the Virtual Terminal, enabling autofill functionality.</p>
Portal Navigation Pathway	Valor Portal > Vault > Add Customer
Remarks	This feature is exclusively available on the Improved Portal and is not supported in the Classic Portal.

List Customer

Search EXPORT Refresh

Customer ID	Customer name	No. of Saved cards	Email address	Phone number	No. of Transactions	No. of Recurring	Last Transaction date
4563	John Smith	1	John@gmail.com	774-152-3356	0	0	-
4560	John Smith	1	Johndoe@gmail.com	884-152-2631	0	0	-

Figure 15: Improved Portal showcasing the Customer ID and Customer Name

Virtual Terminal

EPI: 2319916029(VT) MANAGE

Sale
 Recurring
 Authorization
 Refund
 E-Invoice
 QR
 Cash

Amount * \$ 50.00

Customer Name dropdown: John Smith - 4560, John Smith - 4563

Phone Number

Email

Description

Line Items

Customer Address

Enter Payment Info

Card Number*

CVV* MM/YY*

Cardholder Name

Summary

Base Amount \$ 50.00

Card Difference (4.000 %) \$ 2.00

Total Amount \$52.00

L3 Details

Card Brands: Visa or Mastercard

Required Data: Invoice Number, Tax, Address, Description, and Line Items

Enable L2 & L3

Figure 16: Improved Portal showcasing the saved Customer name and ID details.

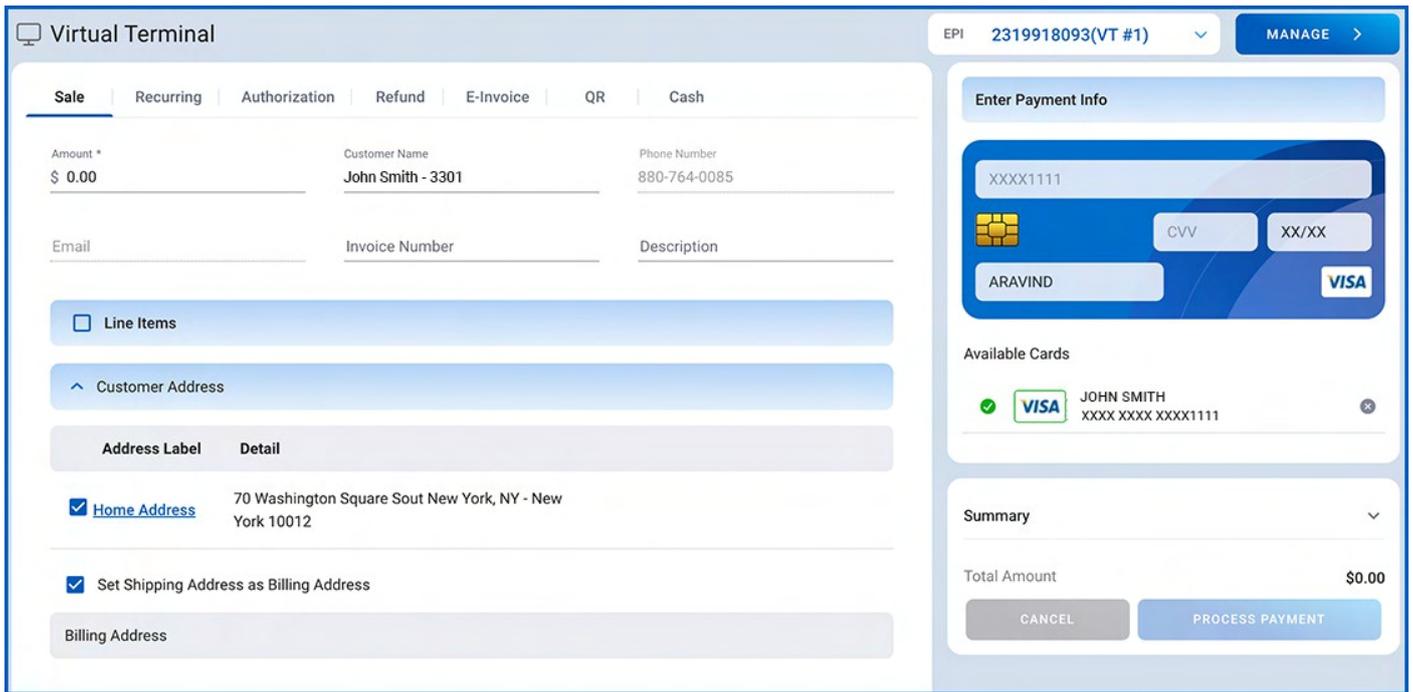


Figure 17: Improved Portal showcasing the auto-filled details

6. Accessing the Card Brand section under the Contact Details tab

Applicable Devices	Improved Portal
Feature Description	The card brand section is now accessible under the Contact Details tab in the onboarding process. It has been relocated to a more general section and is available for both quick and full-board access, aiming to save time and enhance user convenience.
Portal Navigation Pathway	Valor Portal > Merchant Management > Add New
Remarks	This feature is exclusively available on the Improved Portal and is not supported in the Classic Portal.

7. POS Integration Report is now available

Applicable Devices	Classic Portal and Improved Portal
Feature Description	A new POS integration report is now available for users. The Integration tab under the Terminal and Transaction screen includes a new field called 'POS Name', which is essential for creating the report.
Portal Navigation Pathway	<p>Pathway for the POS Name option:</p> <p>Valor Portal > Device Management > [Select Device] > Edit Parameters > Terminal & Transaction > Integration > POS Integration > POS Name</p> <p>Pathway for the POS Integration Report:</p> <p>Valor Portal > Report > POS Integration Report</p>
Remarks	This feature is available on both Improved and Classic Portals.

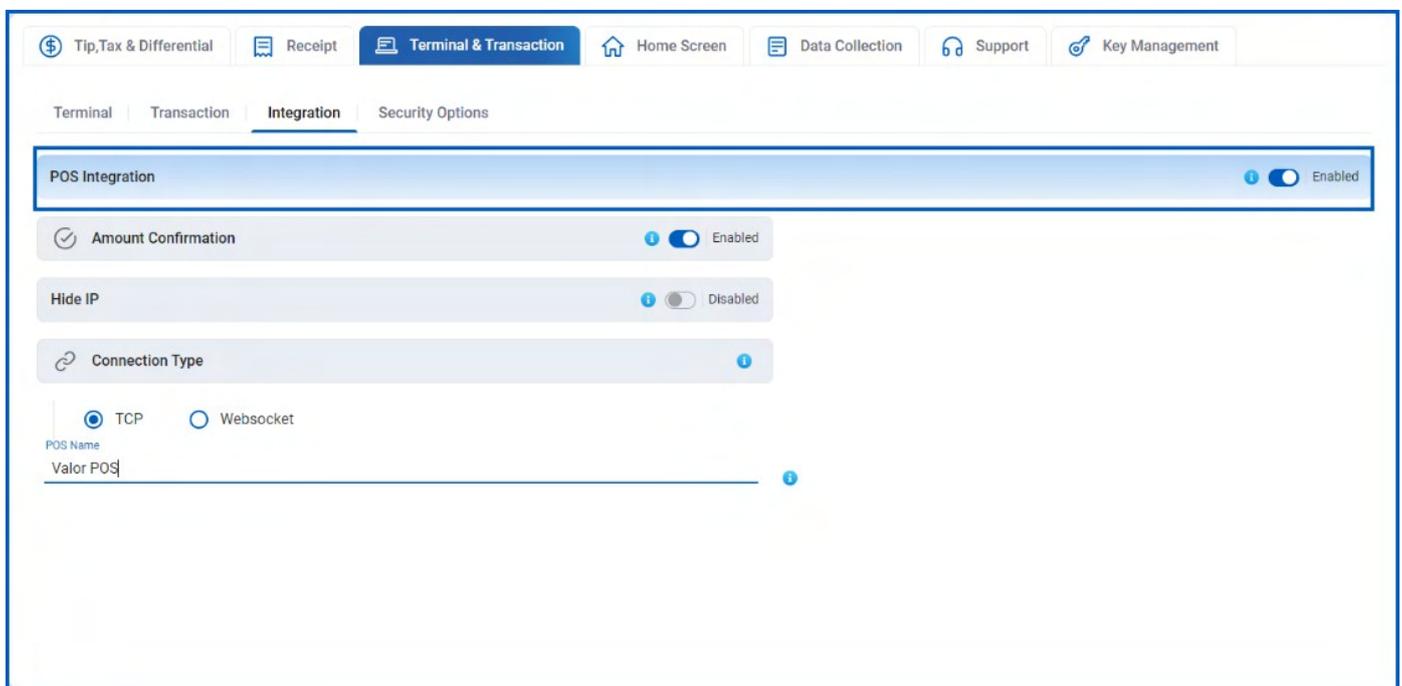


Figure 20: Improved Portal showcasing the 'POS Name' option

POS Integration Report

EPI Search Last Month

Merchant Name	EPI	ISO	Sub ISO	POS Name	Device Type	Created On	Last Txn Date	Processor	Status
Valor Merchant	2319918264	isotester	-	POS Name	VL110	02/20/2024	04/23/2024	TSYS SIERRA	ACTIVE

Figure 21: Improved Portal showcasing the 'POS Integration' report

MANUAL CARD ENTRY <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	CASH BACK ON DEBIT CARDS <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
ENABLE MANUAL FOR DEBIT <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
BYPASS CVV ENTRY <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
	BATCH OUT <input checked="" type="checkbox"/> AUTO <input type="checkbox"/> MANUAL
	SETTLEMENT TIME (EST) 10:30 PM
PIN BYPASS ALLOWED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	QSR (RECEIPT & SIGNATURE ARE NOT REQUIRED) <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
DISPLAY LOGO <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	POS INTEGRATION <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
	AMOUNT CONFIRMATION <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
	HIDE IP <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	CONNECTION TYPE TCP POS NAME Valor Connect
PASSWORD FOR REFUND <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	PASSWORD FOR VOID <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

Figure 22: Classic Portal showcasing the 'POS name' option

8. ISOs can now manage Menu and Inventory

Applicable Devices	Improved Portal
Feature Description	ISOs have the feature to manage the menu and inventory for their merchants. Under this tab, they have the option to add or remove line items. They can import them into Excel or export the items in the desired format. You have the flexibility to add or delete the items.
Portal Navigation Pathway	Valor Portal > Settings > Menu/Inventory > Product
Remarks	This feature is available only on the Improved Portal.

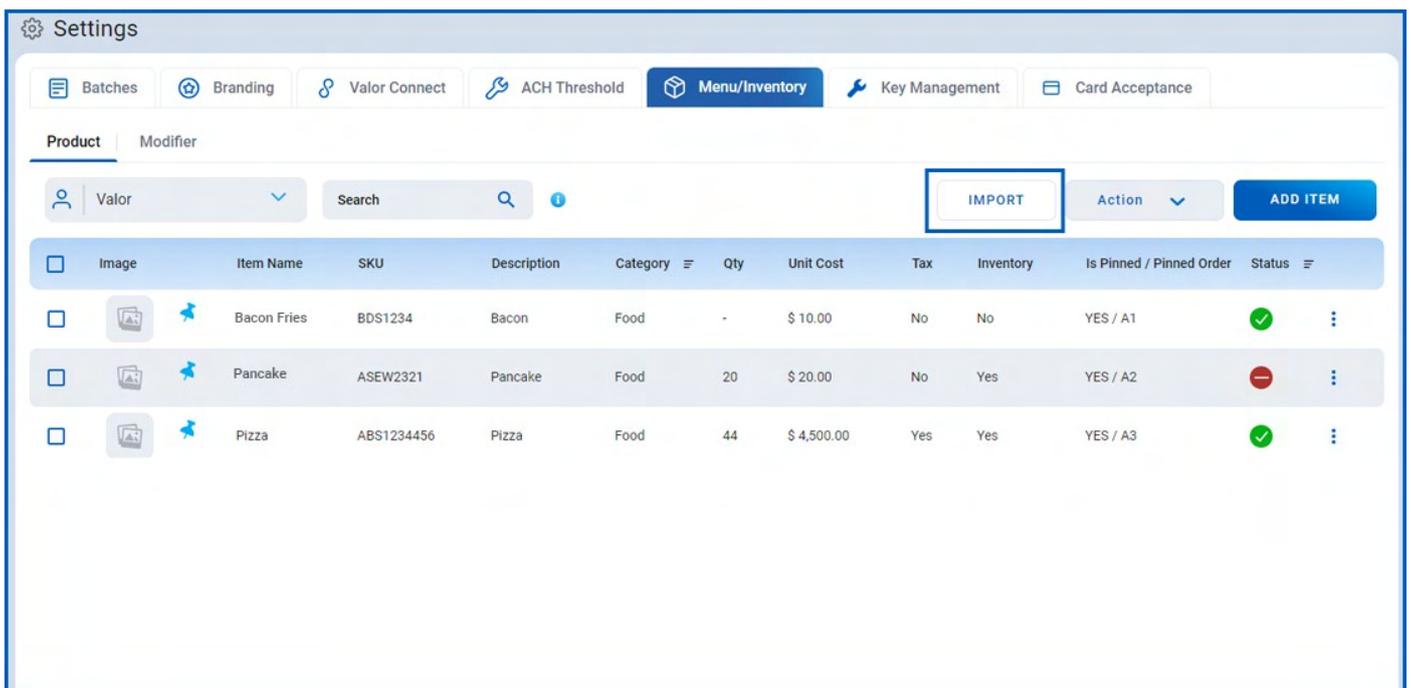


Figure 23: The Improved Portal showcasing the 'Menu/Inventory' screen with 'Import' option

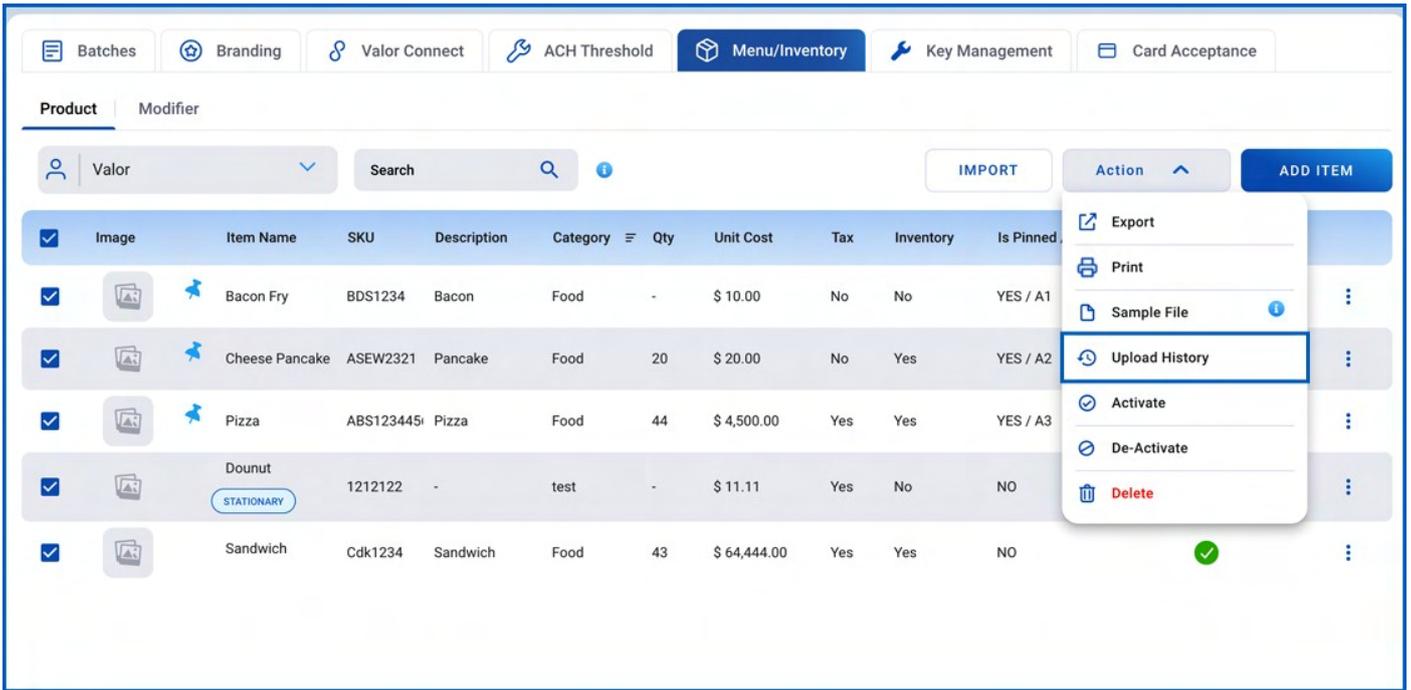


Figure 24: The Improved Portal showcasing the 'Upload History' option

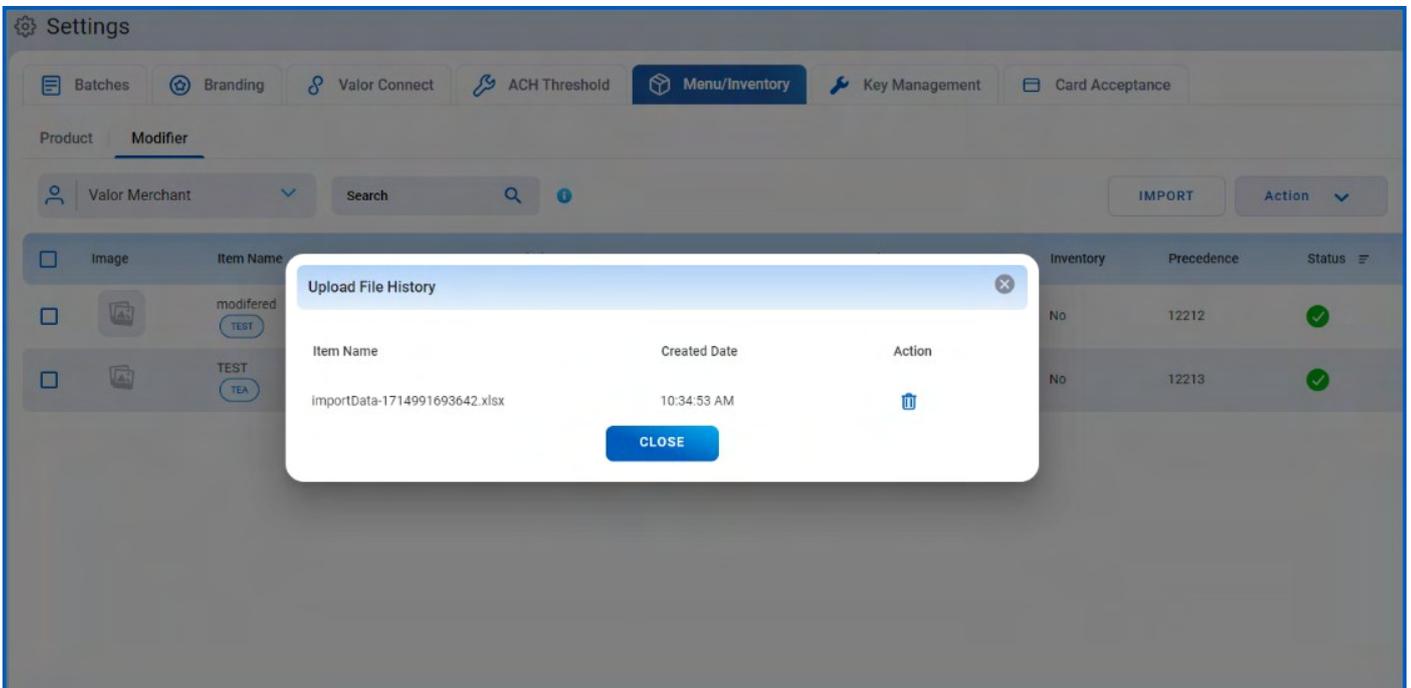


Figure 25: The Improved Portal showcasing the uploaded file details

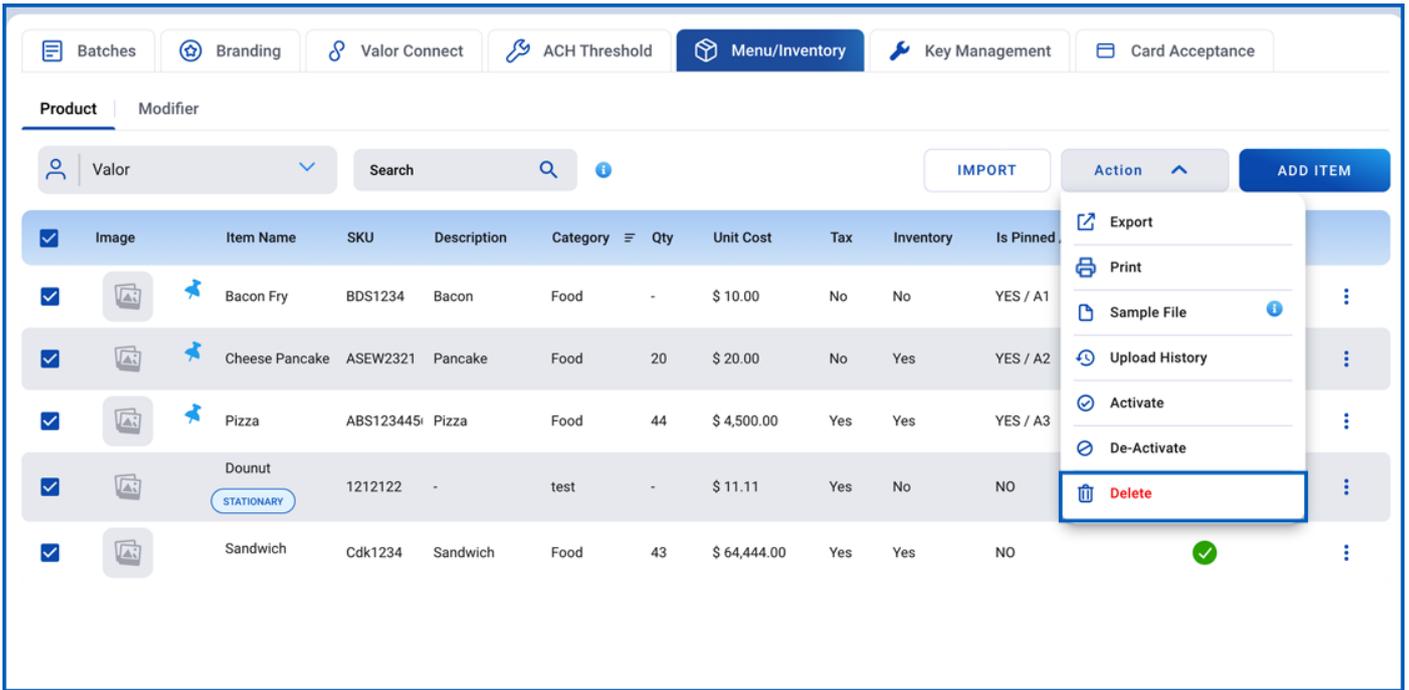


Figure 26: The Improved Portal showcasing the action options

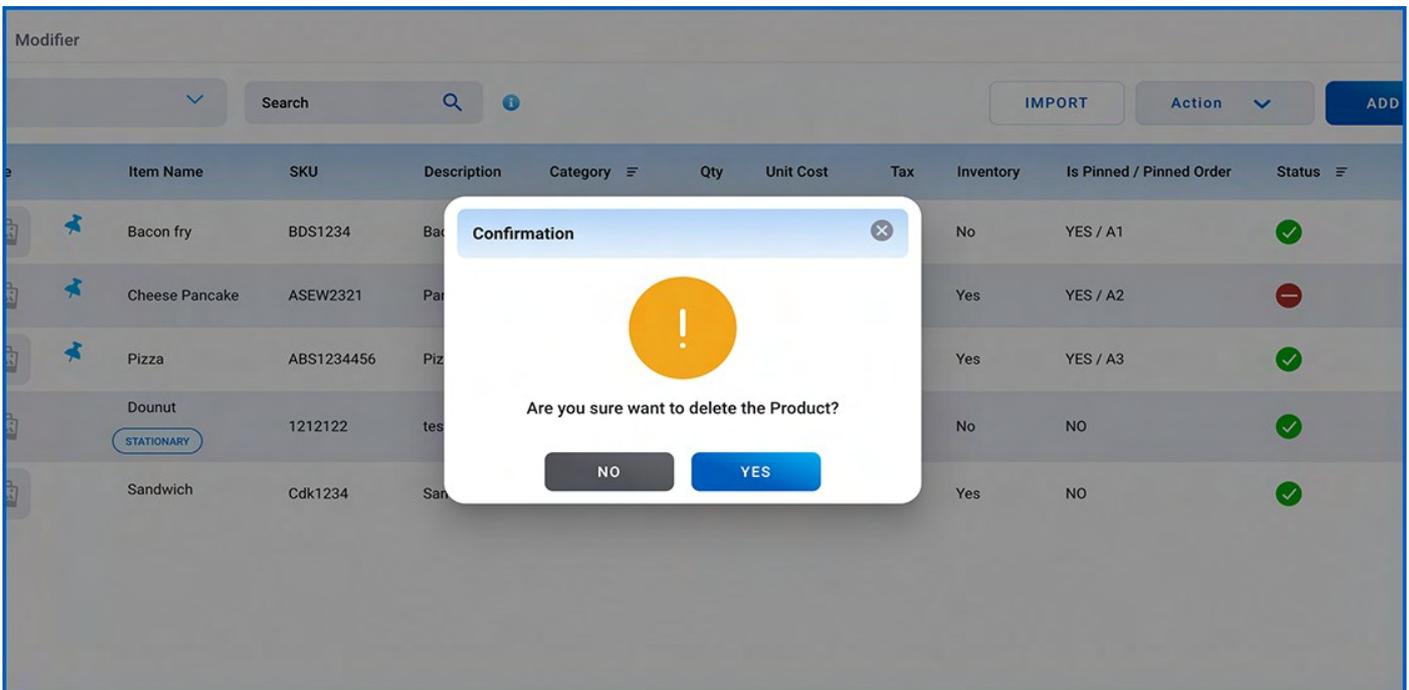


Figure 27: The Improved Portal showcasing the delete Confirmation box

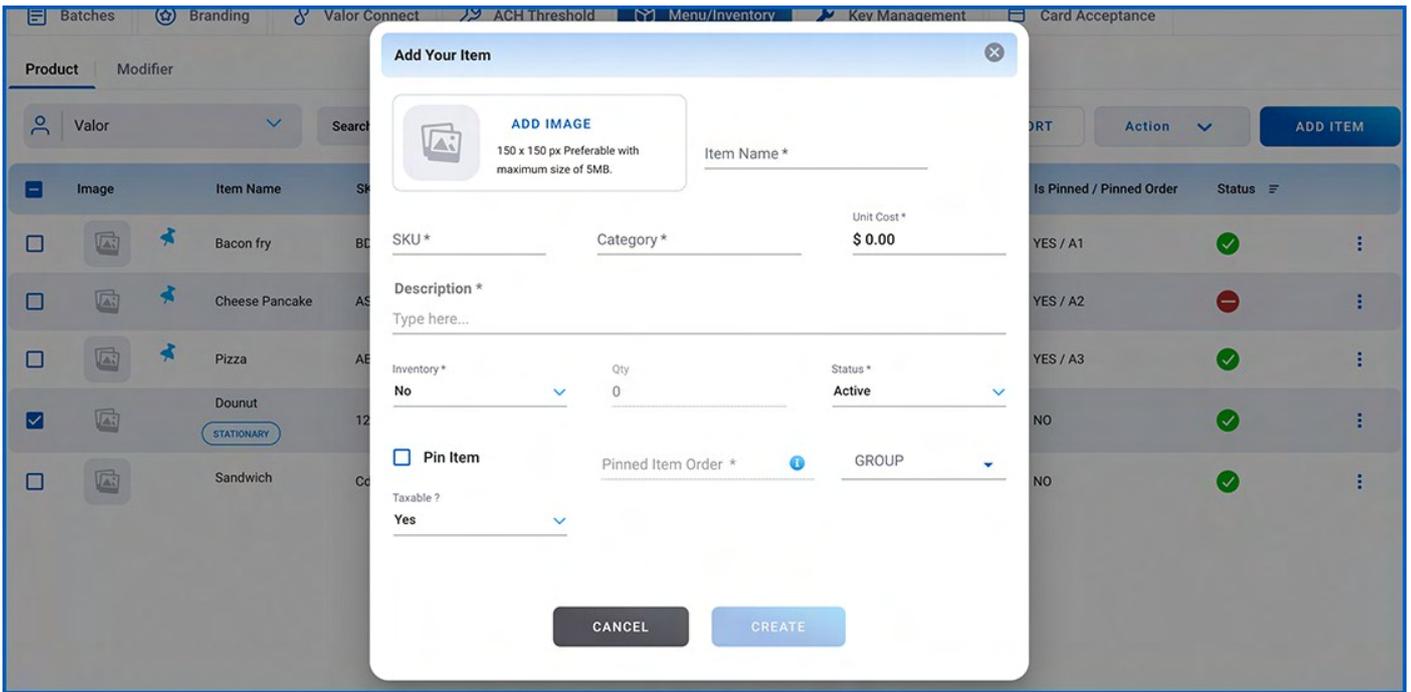


Figure 28: Improved Portal showcasing the 'Add Your Item' box

9. New Skip and Postpone Options for Recurring Payments

Applicable Devices	Improved Portal
Feature Description	<p>A new set of recurring payment options for Merchants has been introduced:</p> <ul style="list-style-type: none"> • Skip the next payment option: Merchants can now choose to skip the next payment, which automatically adjusts the next payment date and installment count. • Postpone next payment option: This option delays the upcoming payment without altering the installment count. • Resume skipped payment option: Allows merchants to resume a previously skipped payment. • Resume postponed payment option: Allows merchants to proceed with a postponed payment. <p>Whenever a merchant modifies these options, automated email notifications will be sent to the merchant and customer and displayed in the portal notification bar.</p>
Portal Navigation Pathway	Valor Portal > Virtual terminal > Recurring Billing > Skip Next Payment/ Postpone Next Payment/ Resume Skipped Payment/ Resume Postponed Payment

Remarks	This feature is available only on the Improved Portal.
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The screenshot shows the 'Recurring Billing' section of the portal. It features a table with columns: ID, Customer Name, Type, Frequency, Start date, Upcoming Payment, Card Status, Amount, Total No.Instal/Subs., Status, and Total Charged Amount. Three entries are visible:

ID	Customer Name	Type	Frequency	Start date	Upcoming Payment	Card Status	Amount	Total No.Instal/Subs.	Status	Total Charged Amount
24333	Micheal	Subscription	Bi-Weekly (Thursday)	04/25/2024	05/09/2024		\$1,224.72	6	✓	\$1,224.72
24330	Steve	Subscription	Monthly	04/25/2024	05/25/2024		\$135.05	6	✓	
24328	Rambo	Subscription	Monthly	04/25/2024	05/25/2024		\$122.47	6	✓	

A context menu is open for the first entry (ID 24333), listing options: Overview, Edit Payment, View Transaction, Deactivate Recurring Billing, Skip Next Payment (highlighted), Postpone Next Payment, and View Audit. The interface also includes a search bar, an 'EXPORT' button, and pagination controls at the bottom.

Figure 29: The Improved Portal showcasing the 'Skip Next Payment' option

The screenshot shows the same recurring billing table as Figure 29, but with a 'Confirmation' dialog box overlaid. The dialog box contains the following text:

Confirmation

Mentioned current recurring will be skipped and No.Instal/Subs will be reduced.

Subscription ID: 24333

Current No.Instal/Subs :6

Current Upcoming payment:05/09/24

New No.Instal/Subs :5

New Upcoming payment:05/23/2024

Reason (Optional)

Buttons: cancel, Ok

The background table is dimmed, showing the same three entries as in Figure 29.

Figure 30: The Improved Portal showcasing the Confirmation box with details

E-Invoice | **Recurring Billing** | QR

Search EXPORT Filter Refresh

ID	Customer Name	Type	Frequency	Start date	Upcoming Payment	Card Status	Amount	Total No.Instal/Subs.	Status	Total Charged Amount
24333	Micheal	Subscription	Bi-Weekly (Thursday)	04/25/2024	05/23/2024		\$1,224.72	5	✓	\$1,224.72
24330	Steve	Subscription	Monthly	04/25/2024	05/25/2024		\$135.05	6	✓	
24328	Rambo	Subscription	Monthly	04/25/2024	05/25/2024		\$122.47	6	✓	

\$1,224.72

- Overview
- Edit Payment
- View Transaction
- Deactivate Recurring Billing
- Resume Skipped Payment
- View Audit

Rows on page 25 Show 3 of 3 entries Navigation

Figure 31: The Improved Portal showcasing the 'Resume Skipped Payment' option

E-Invoice | **Recurring Billing** | QR

Search EXPORT Filter Refresh

ID	Customer Name	Type	Frequency	Amount	Total No.Instal/Subs.	Status	Total Charged Amount
24333	Micheal	Subscription	Bi-Weekly (Thu)	\$1,224.72	5	✓	\$1,224.72 1 Payments
24330	Steve	Subscription	Monthly	\$135.05	6	✓	\$135.05 1 Payments
24328	Rambo	Subscription	Monthly	\$122.47	6	✓	\$122.47 1 Payments

Confirmation ✕

Mentioned recurring will be resumed.

Subscription ID: 24333

New No.Instal/Subs :6

New Upcoming payment:05/09/2024

cancel Ok

Rows on page 25 Showing 1 to 3 of 3 entries Navigation

Figure 32: The Improved Portal showcasing the Confirmation box with details

ID	Customer Name	Type	Frequency	Start date	Upcoming Payment	Card Status	Amount	Total No.Instal/Subs.	Status	Total Charged Amount
24333	Micheal	Subscription	Bi-Weekly (Thursday)	04/25/2024	05/09/2024		\$1,224.72	6	✓	\$1,224.72 1 Payments
24330	Steve	Subscription	Monthly	04/25/2024	05/25/2024		\$135.05	6	✓	\$135.05
24328	Rambo	Subscription	Monthly	04/25/2024	05/25/2024		\$122.47	6	✓	

- Overview
- Edit Payment
- View Transaction
- Deactivate Recurring Billing
- Skip Next Payment
- Postpone Next Payment**
- View Audit

Figure 33: The Improved Portal showcasing the 'Postpone Next Payment' option

ID	Customer Name	Type	Frequency	Amount	Total No.Instal/Subs.	Status	Total Charged Amount
24333	Micheal	Subscription	Bi-Weekly (Thu)	\$1,224.72	6	✓	\$1,224.72 1 Payments
24330	Steve	Subscription	Monthly	\$135.05	6	✓	\$135.05 1 Payments
24328	Rambo	Subscription	Monthly	\$122.47	6	✓	\$122.47 1 Payments

Confirmation ✕

Mentioned current recurring will be postponed.

Subscription ID: 24330

No.Instal/Subs :6

Current Upcoming payment:05/25/24

New Upcoming payment will be:06/25/2024

Reason (Optional)

cancel
Ok

Figure 34: The Improved Portal showcasing the Confirmation box with details

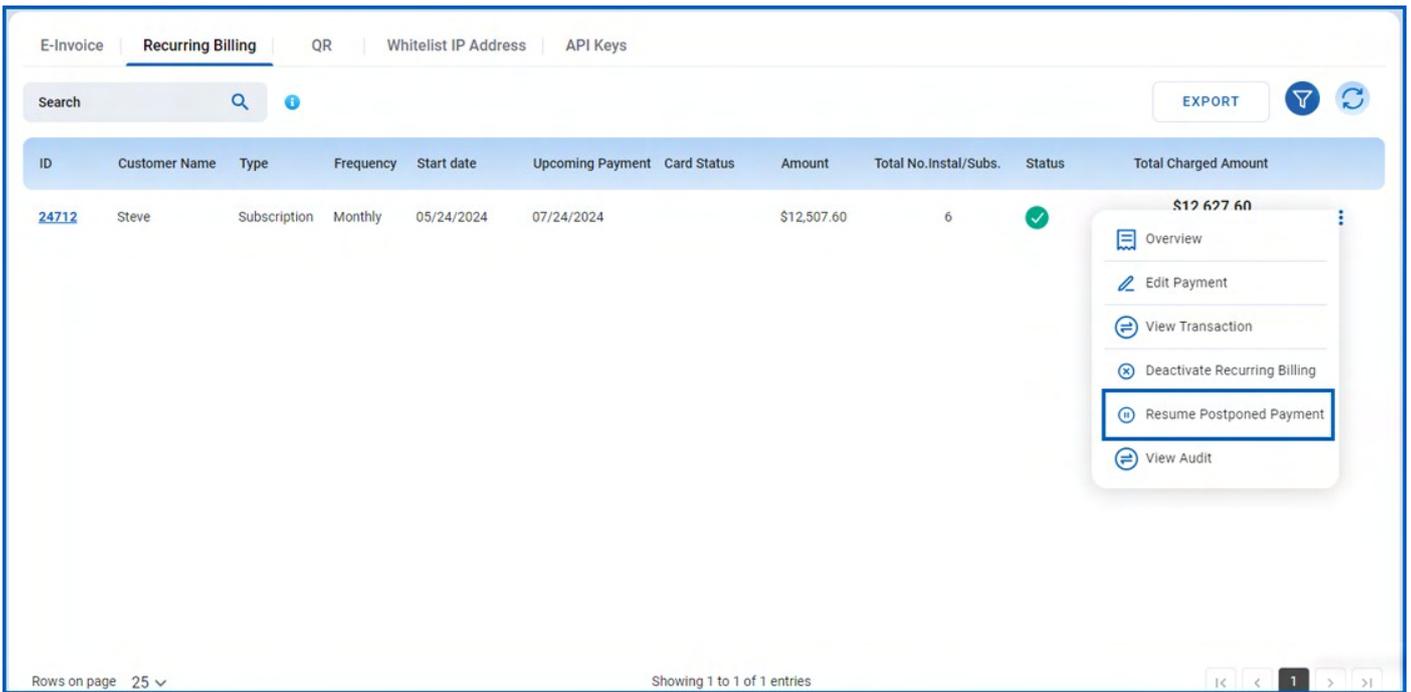


Figure 35: The Improved Portal showcasing the 'Resume Postponed Payment' option

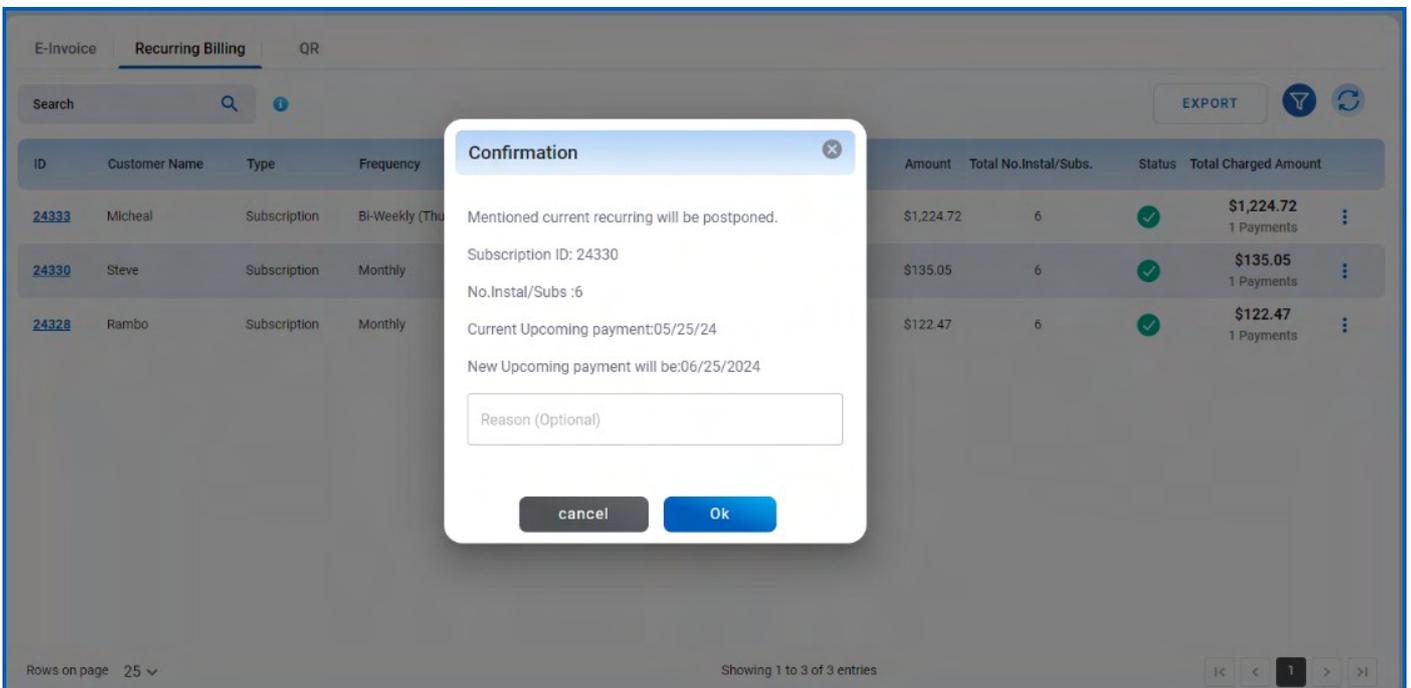


Figure 36: The Improved Portal showcasing the Confirmation box with details

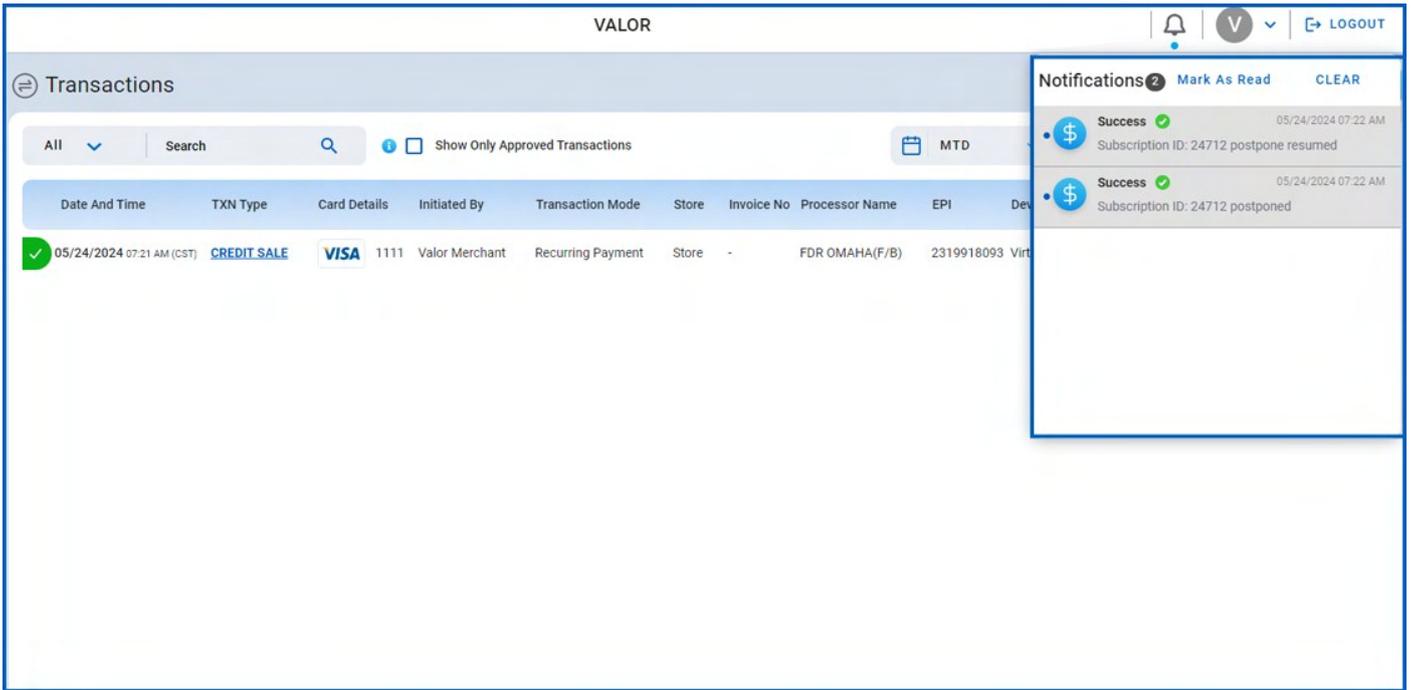


Figure 37: The Improved Portal showcasing the notifications

10. New BIN label for enhanced flexibility

Applicable Devices	Improved Portal
Feature Description	A new BIN label has been added to improve user flexibility and experience.
Portal Navigation Pathway	Valor portal > User management > ISO > Overview > Overview Processor
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.

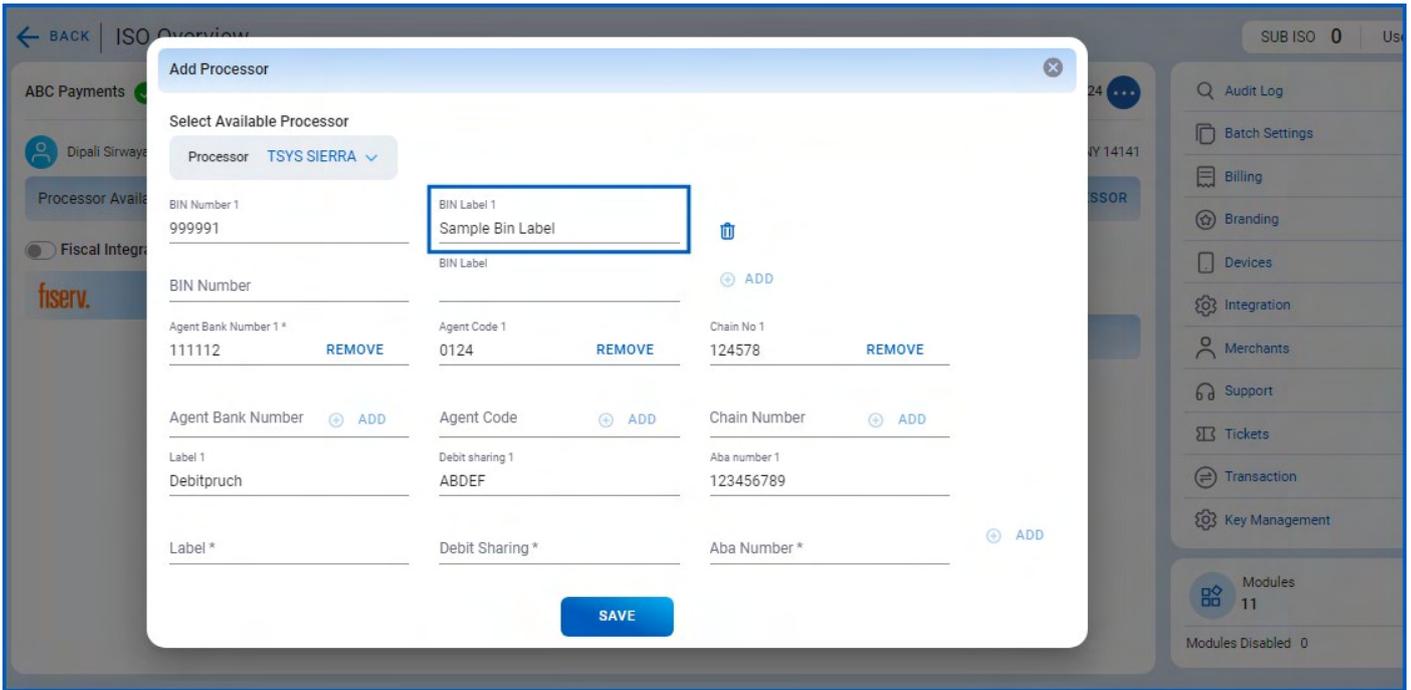


Figure 38: The 'Add Processor' box showcasing the 'BIN label' option

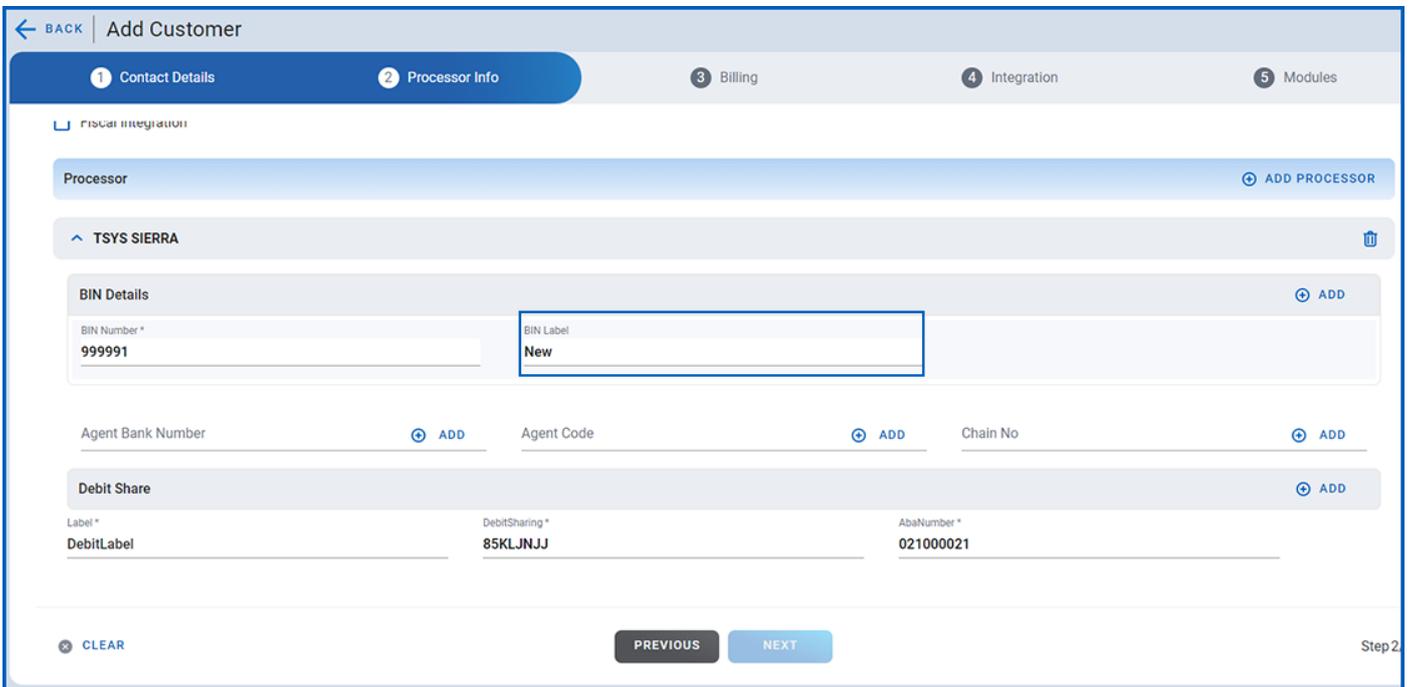


Figure 39: The Improved Portal showcasing the 'BIN label' option

Add Device
✕

<small>Store Name</small> Store	<small>Merchant Name</small> Valor Merchant
<small>Name *</small> VP550E#1	<small>Device *</small> VP550E
<small>Key Group</small> VA-OrangePay-NL-1394	<small>Device Type *</small> Smart POS
<small>Processor *</small> TSYS SIERRA	<small>Select Key Vendor</small> FutureX
<small>Debit Share *</small>	<small>Serial No</small>

Tags ADD TAGS

Cash Discount & Surcharge
Traditional
Gift Card

<small>MID *</small>	<small>V#Number *</small>	<small>Store No *</small>	<small>Term No *</small>
<small>Bin Number *</small>	<small>Industry *</small>	<small>Agent Bank Number *</small>	<small>Chain *</small>
<small>Agent *</small>			

Figure 40: The 'Add Device' box showcasing the list of available labels

11. Increased Logo Limit and Replace Feature

Applicable Devices	Improved Portal
Feature Description	The logo limit within the Portal's User Management section has been raised from 5 to 10, accompanied by the addition of a convenient logo replacement option.
Portal Navigation Pathway	Valor portal > User Management > Select ISO > ISO Overview > Branding > Add > Update
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.

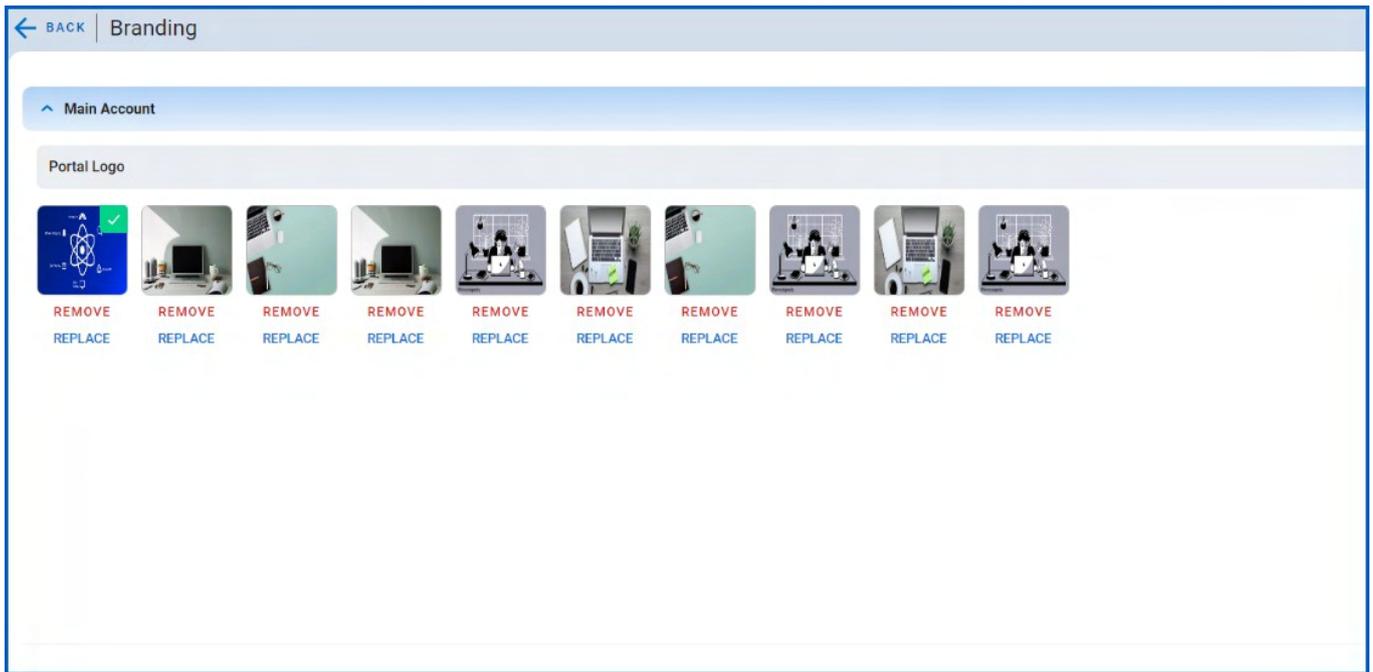


Figure 41: Main account option showcasing Portal logo in the Improved Portal

12. Enhanced ISO access for store and device lists

Applicable Devices	Improved Portal
Feature Description	ISOs can now access the list of stores and devices previously restricted to merchant control, enabling broader functionality within the system.
Portal Navigation Pathway	Valor portal > User management > Add Operator
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.

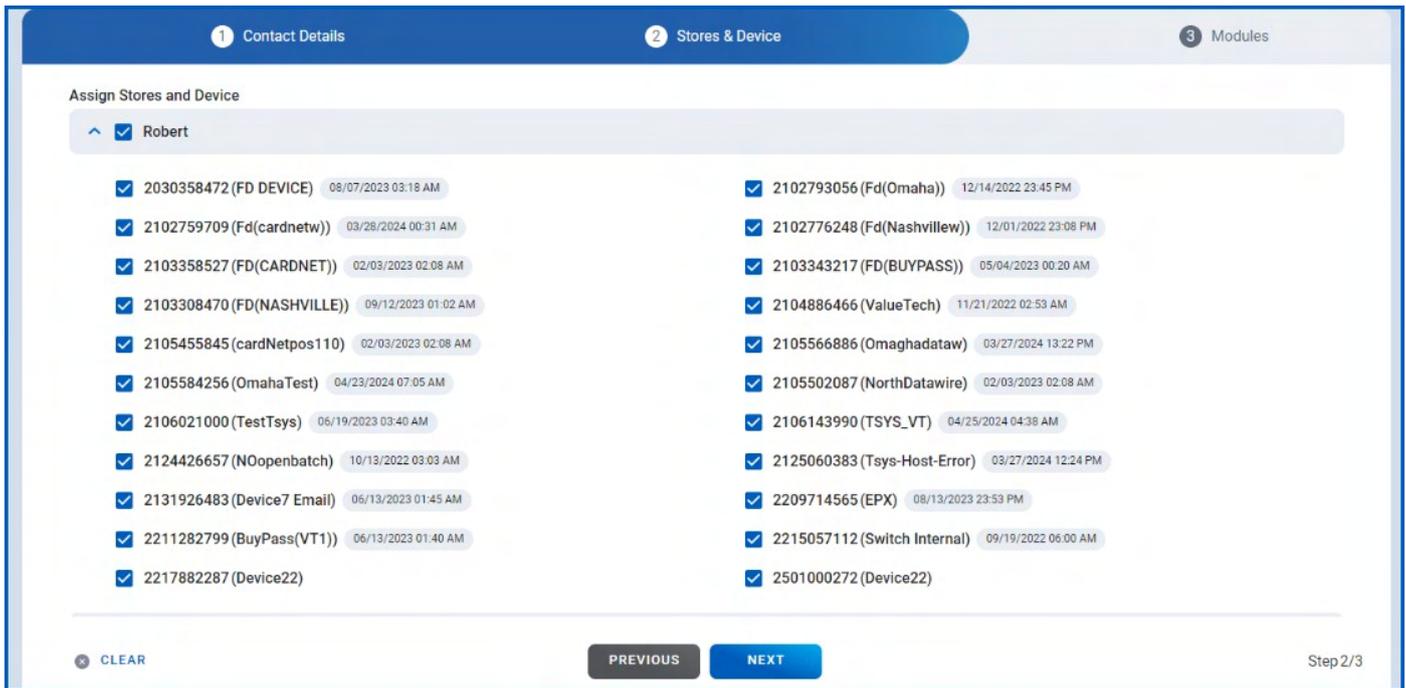


Figure 42: The Improved Portal showcasing the stores and devices details

13. Addition of AVS Status column in the Transactions module

Applicable Devices	Improved Portal
Feature Description	A new column titled 'AVS status' has been included in the transactions module, providing Address Verification System information. This column is exportable and can be accessed for customization and sorting purposes.
Portal Navigation Pathway	Valor portal > Add Operator
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.

Date And Time	TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	Device Type	AVS Status	Surcharge Label	Base Amount	Tip
04/25/2024 05:42 AM (CST)	CREDIT VOID	VISA 1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	-	-	\$147.00	\$0.00
04/25/2024 05:42 AM (CST)	CREDIT SALE	VISA 1111	AR Medicals	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	APPROVE	Adjustment	\$147.00	\$0.00
04/25/2024 05:18 AM (CST)	CREDIT VOID	VISA 1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	-	-	\$1.00	\$0.00
04/25/2024 05:17 AM (CST)	CREDIT VOID	VISA 1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	-	-	\$100.00	\$0.00
04/25/2024 05:13 AM (CST)	CREDIT REFUND	VISA 1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	APPROVE	-	\$16,162.50	\$0.00
04/24/2024 07:37 AM (CST)	CREDIT SALE	VISA 1111	AR Medicals	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	APPROVE	Adjustment	\$1.00	\$0.00
04/24/2024 02:01 AM (CST)	CREDIT VOID	?	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	-	-	\$100.00	\$0.00
04/24/2024 02:00 AM (CST)	CREDIT VOID	?	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	-	-	\$100.00	\$0.00
04/24/2024 01:58 AM (CST)	CREDIT VOID	VISA 1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	-	-	\$100.00	\$0.00
04/24/2024 01:58 AM (CST)	CREDIT SALE	VISA 1111	AR Medicals	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	APPROVE	Adjustment	\$100.00	\$0.00

Figure 43: The Improved Portal showcasing the 'AVS Status' column

14. Certified TPP ID Enhancements

Applicable Devices	Classic Portal and Improved Portal
Feature Description	<p>Newly certified TPP IDs have been introduced for enhanced transaction processing during the onboarding process.</p> <p>They are as follows:</p> <ol style="list-style-type: none"> Omaha TPP ID Options: RME046 BuyPass TPP ID Options: RME047 Nashville/North/Cardnet: RME048
Portal Navigation Pathway	Valor portal > User Management > Add Customer
Remarks	This feature is available on both Improved and Classic Portals.

15. Tip Adjustment Capability Update for FDR North/Omaha Processors

Applicable Devices	Classic Portal
Feature Description	In the Classic Portal, users can now adjust tip amounts to be lower than the original tip provided. This includes tip adjustments below the initial amount and for online tipped transactions.
Portal Navigation Pathway	Valor portal > Transactions > Open Batch > Add tip
Remarks	Please note that this functionality is specific to FDR North/Omaha processors. It is exclusive to the Classic Portal and unavailable in the Improved Portal.

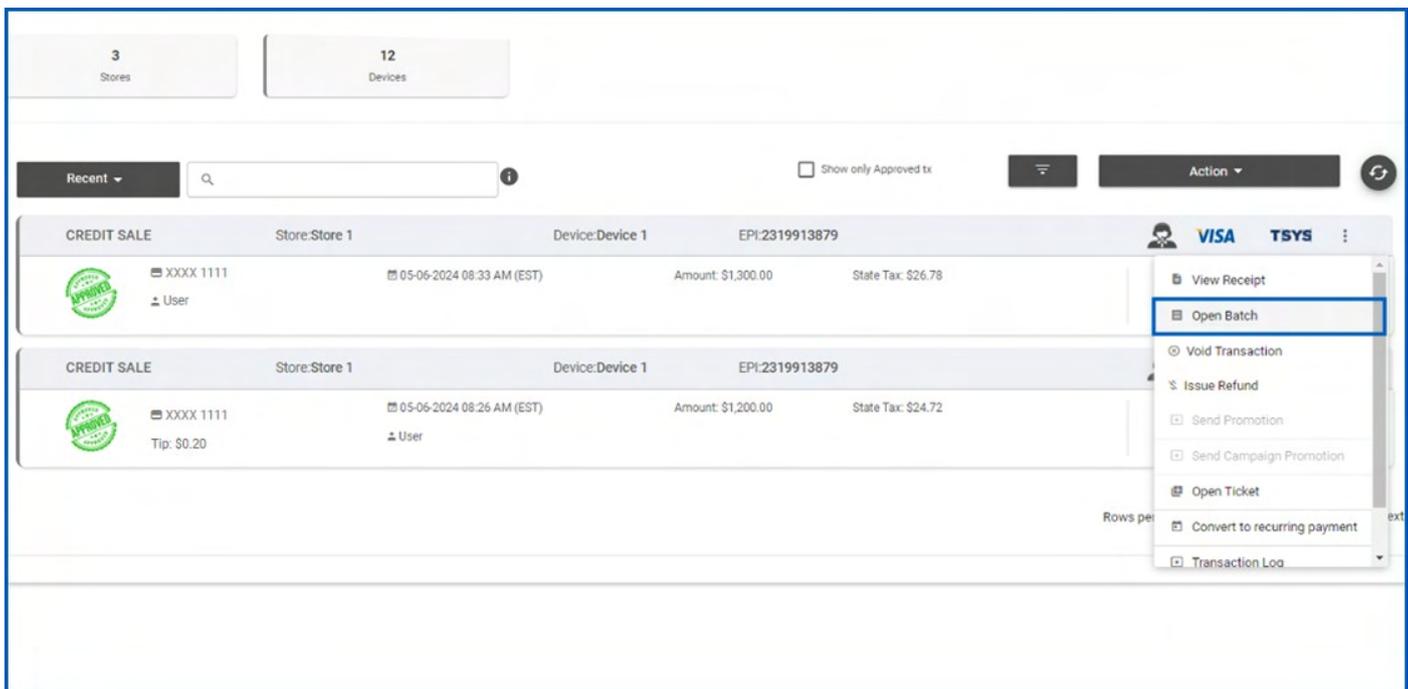


Figure 44: The Classic Portal highlighting the 'Open Batch' option

2 Transactions	\$2,551.70 Volume		
<input type="text"/> <input type="checkbox"/> Search only Clerk ID/Name		<div style="float: right;"> Action ▾ Export Batch Out Add Tip </div>	
CREDIT SALE Store : Store 1 Device Label: Device 1 (2319913879) VISA			
	Tran No : 2 DBA : Valor Merchant XXXX 1111 RRN: 412712500786	Date:05-06-2024 08:33 AM Approval Code: TAS356 Tax Amount:\$26.78	Swipe Amount: \$1,300.00 Non Cash charge: \$0.00 Tip Amount:\$0.00 \$1,326.78
CREDIT SALE Store : Store 1 Device Label: Device 1 (2319913879) VISA			
	Tran No : 1 DBA : Valor Merchant XXXX 1111 RRN: 412712500486	Date:05-06-2024 08:26 AM Approval Code: TAS160 Tax Amount:\$24.72	Swipe Amount: \$1,200.00 Non Cash charge: \$0.00 Tip Amount:\$0.20 \$1,224.92

Figure 45: The Classic Portal highlighting the 'Add tip' option

2 Transactions	\$2,551.70 Volume	1 Unsaved Tip Adjust Count		
<input type="text"/> <input type="checkbox"/> Search only Clerk ID/Name		<div style="float: right;"> Adjust Tip Undo Tip Adjust Action ▾ </div>		
CREDIT SALE Store : Store 1 Device Label: Device 1 (2319913879) VISA				
	Tran No : 2 DBA : Valor Merchant XXXX 1111 RRN: 412712500786	Date:05-06-2024 08:33 AM Approval Code: TAS356 Tax Amount:\$26.78	Swipe Amount: \$1,300.00 Non Cash charge: \$0.00 <input type="text" value="\$ 10.00"/>	\$1,336.78
CREDIT SALE Store : Store 1 Device Label: Device 1 (2319913879) VISA				
	Tran No : 1 DBA : Valor Merchant XXXX 1111 RRN: 412712500486	Date:05-06-2024 08:26 AM Approval Code: TAS160 Tax Amount:\$24.72	Swipe Amount: \$1,200.00 Non Cash charge: \$0.00 Tip Amount:\$0.20	\$1,224.92
Rows per page 25 ▾ 1-2 of 2 < >				

Figure 46: The Classic Portal highlighting Tip amount

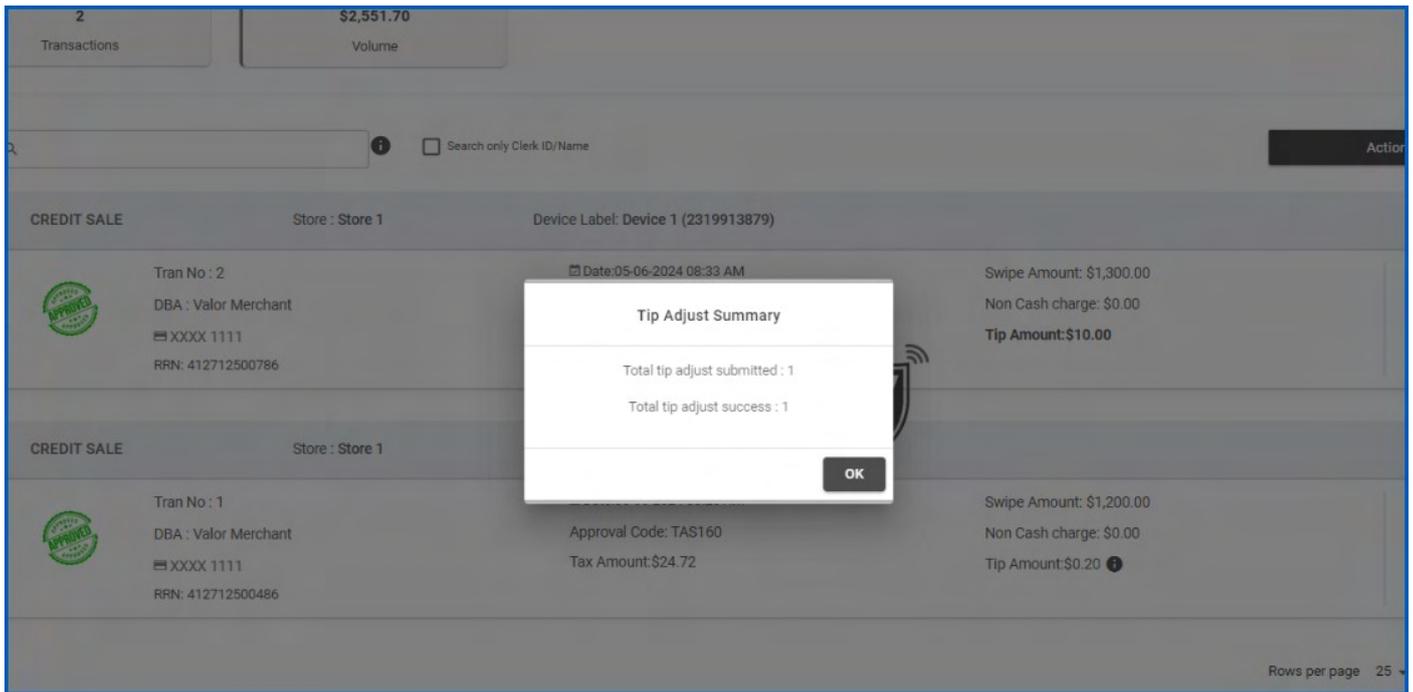


Figure 47: The Classic Portal with the Tip Adjustment summary

16. Enabling notifications for multiple users

Applicable Devices	Improved Portal
Feature Description	Merchants can now send PayNow links to multiple users at once through Notification Manager.
Portal Navigation Pathway	Valor portal > Settings > Notifications Manager
Remarks	This feature is only available on the Improved Portal.

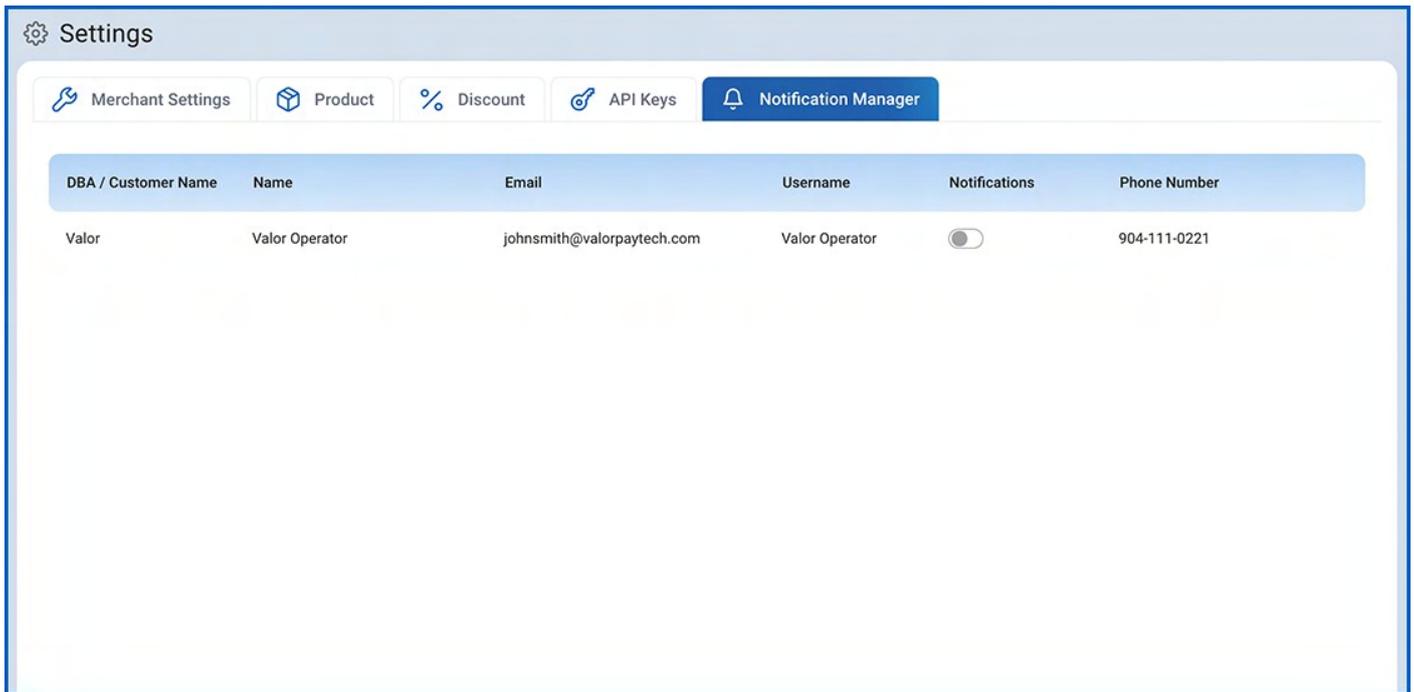


Figure 48: The Improved Portal showcasing 'Notification Manager' tab

17. Acknowledging RKI download Status

Applicable Devices	VL100, VL110, VL300, VP100, VL500, VP500, VP550, Android and iOS, RCKT
Feature Description	The users must tap 'Okay' on the screen or press the 'OK' button in the device upon the successful download of RKI in the device.
Portal Navigation Pathway	Admin / ISO login > Device management > select EPI > edit parameter
Remarks	The acknowledgment flag enables showing the "OK" button and disabling the auto-close dialog. If disabled, it means it shows the RKI download status and automatically closes the dialog.

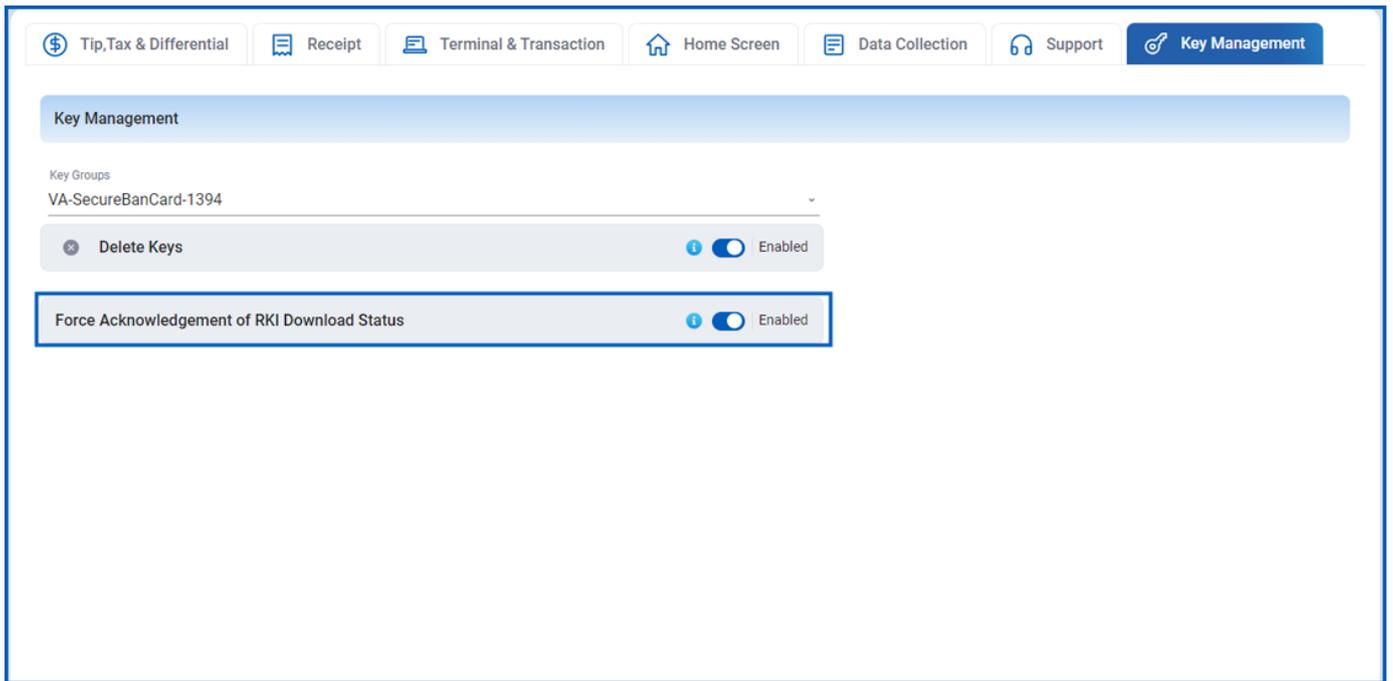


Figure 49: The Improved Portal showcasing 'Force Acknowledgement of RKI Download Status' option

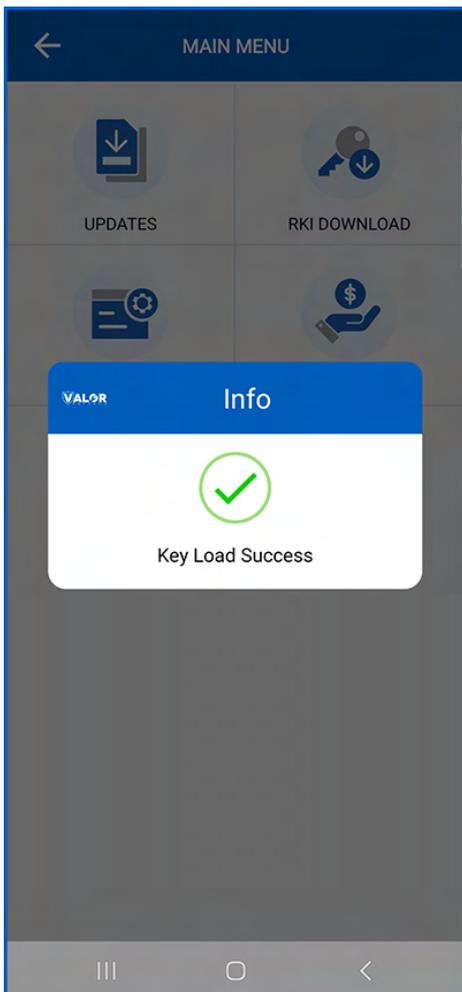


Figure 50: Android device when the RKI status is disabled

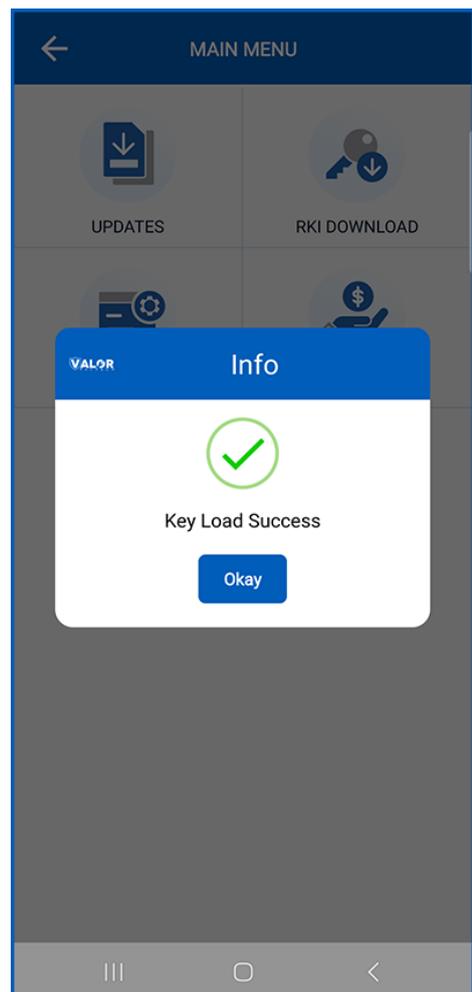


Figure 51: Android device when the RKI status is enabled

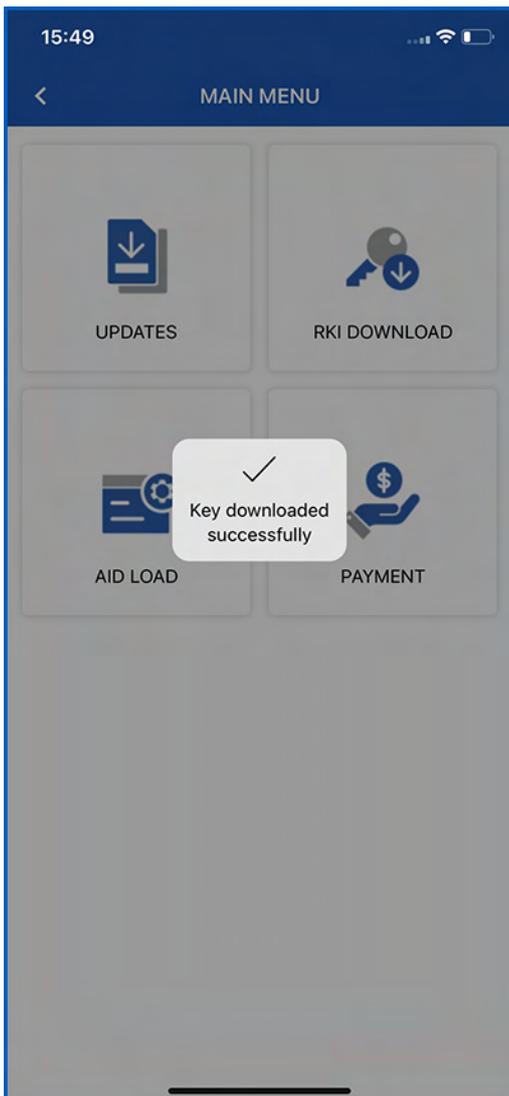


Figure 52: iOS device when the RKI status download

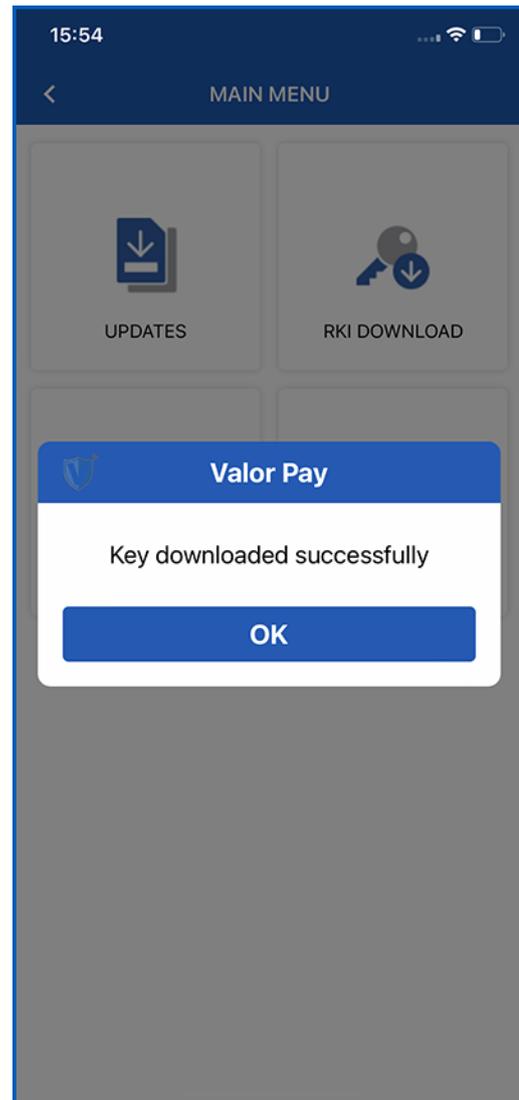


Figure 53: iOS device when the RKI status download

18. RKI Status API

Applicable Devices	Android and iOS, RCKT
Feature Description	<p>The RKI status API Call allows a system or application to inquire about the status of key injection operations on a particular device. This status information includes the following details:</p> <ul style="list-style-type: none"> • Success/Failure: Whether the key injection process was successful or encountered an error. • Timestamp: The time and date of the key injection operation.

	<ul style="list-style-type: none"> • Key Information: Details about the keys injected, such as their types, identifiers, and validity. • Device Status: Information about the device's readiness for operation after key injection.
Portal Navigation Pathway	Not Applicable
Remarks	The process requires customer data like EPI, RKI date and time, device type, and App version.

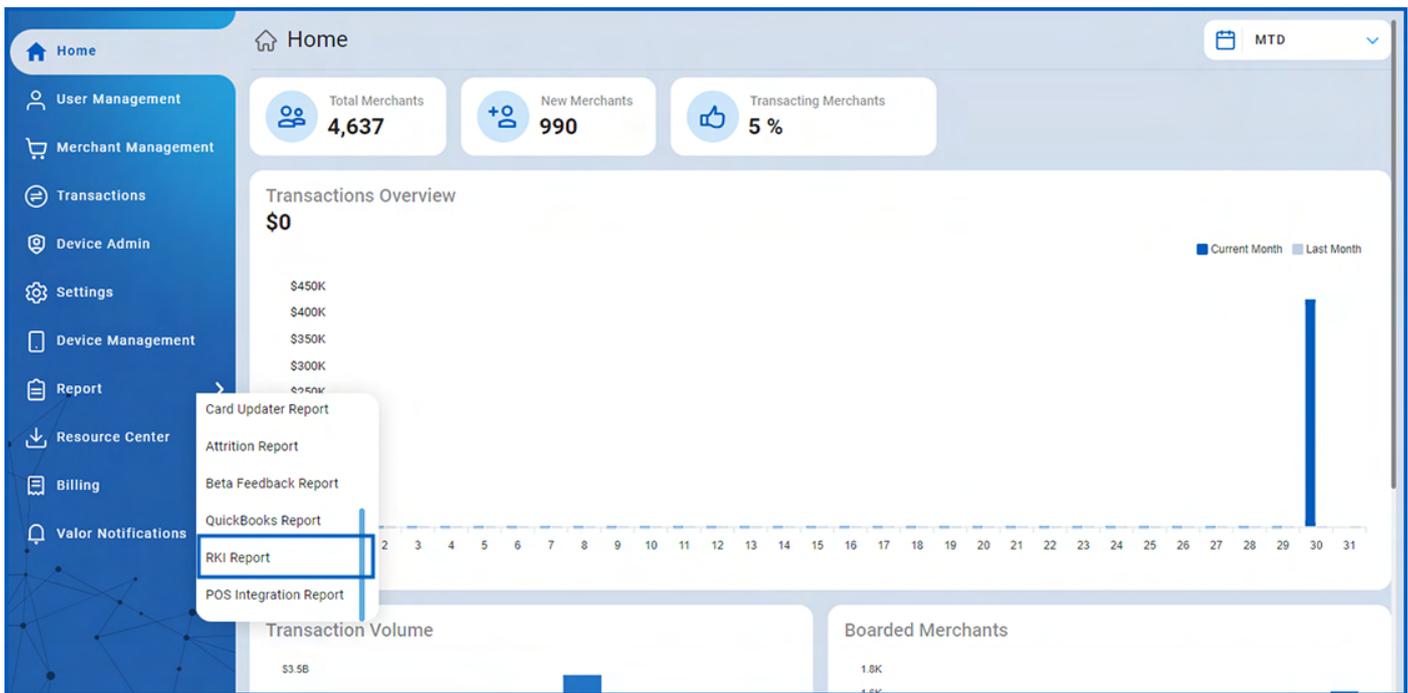


Figure 54: The Improved Portal showcasing 'RKI Report' option

RKI Reports

Summary RKI | Detailed RKI | Failed RKI | Detailed Failed RKI | **RKI Download Log**

ISO EXPORT Recent

ISO	Sub ISO	Device Type	EPI	Date	Internet Connection Type	Current Version	Status
Valor ISO	-	VP100	2319918080	03/22/2024 12:47 AM	WiFi	v1.1.35	FAILED
Valor ISO	-	VL100	2233334323	03/22/2024 03:18 AM	WiFi	v1.3.49	SUCCESS

Figure 55: The Improved Portal listing the RKI reports for the available devices

RKI Reports

Summary RKI | Detailed RKI | Failed RKI | Detailed Failed RKI | RKI Download Log

Status EXPORT Recent

Date	RKI Downloads	ISO	Success	Failed
03/22/2024	2	Valor ISO	1	1

Figure 56: The Improved Portal showcasing the summary of RKI

Enhancements and Upgrades

1. Real-time discount management in the Valor Portal

Applicable Devices	VP500, VP550, VP550E and VL500
Feature Description	The Valor Portal now offers enhanced functionality for adding and managing discount details. These discounts are updated and reflected in real-time on the Point of Sale (POS) inventory page. Merchants can view and select available discounts from a dedicated discount menu. This menu provides options for both flat and percentage discounts, enabling merchants to apply the chosen discount to inventory items. This feature ensures optimal savings for merchants while maintaining accurate pricing for customers, offering greater flexibility and control for users.
Portal Navigation Pathway	Valor Portal > Settings > Discount
Remarks	This feature is available for both Classic and Improved Portal

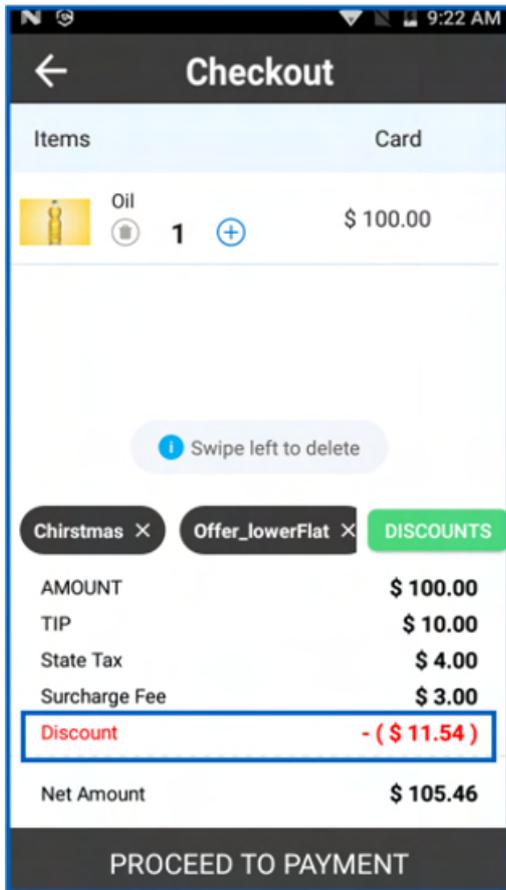


Figure 57: POS Checkout when Discount is enabled

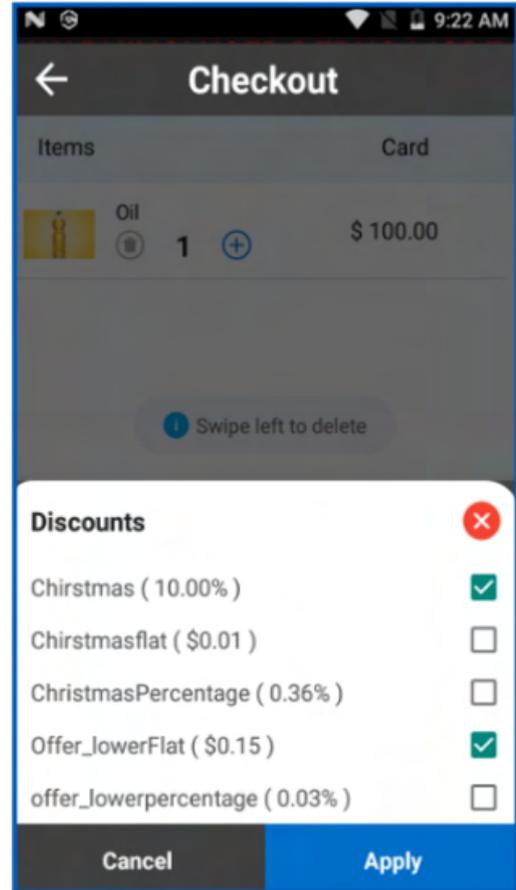


Figure 58: POS check-out screen

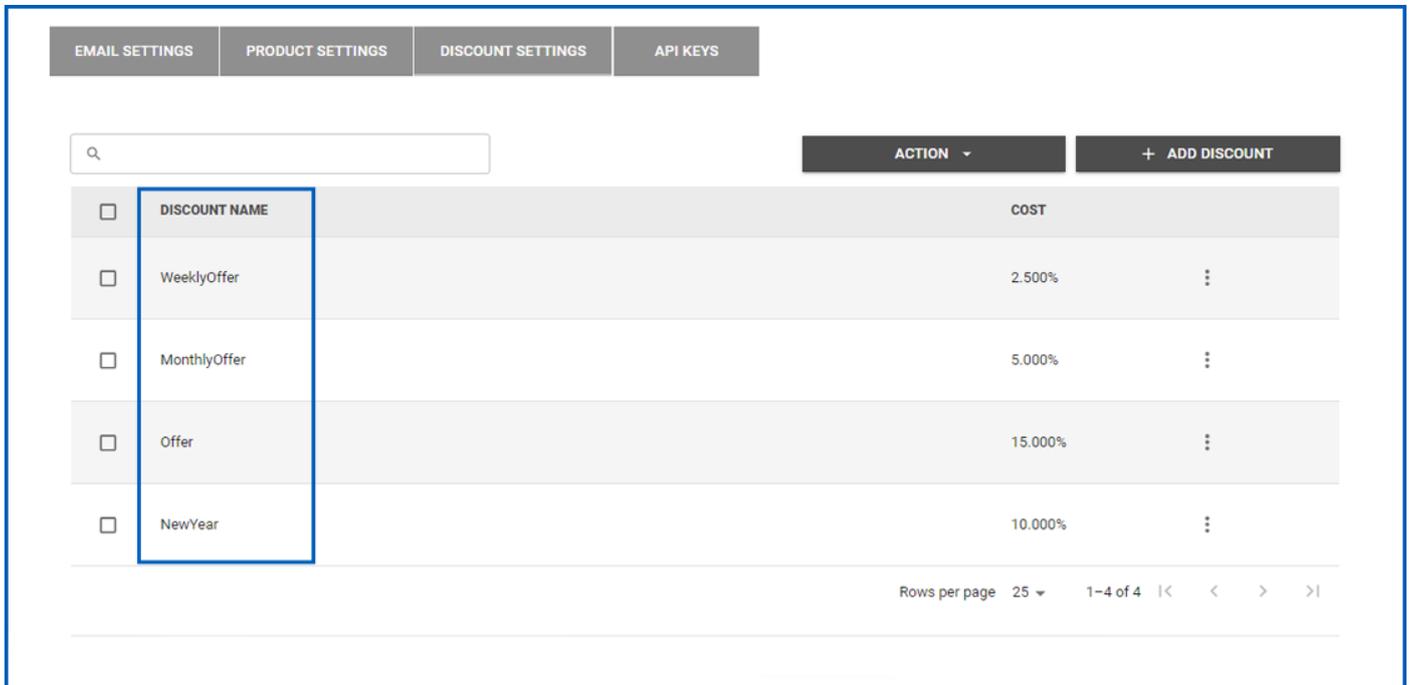


Figure 59: Classic Portal showcasing the 'Discount Settings' tab

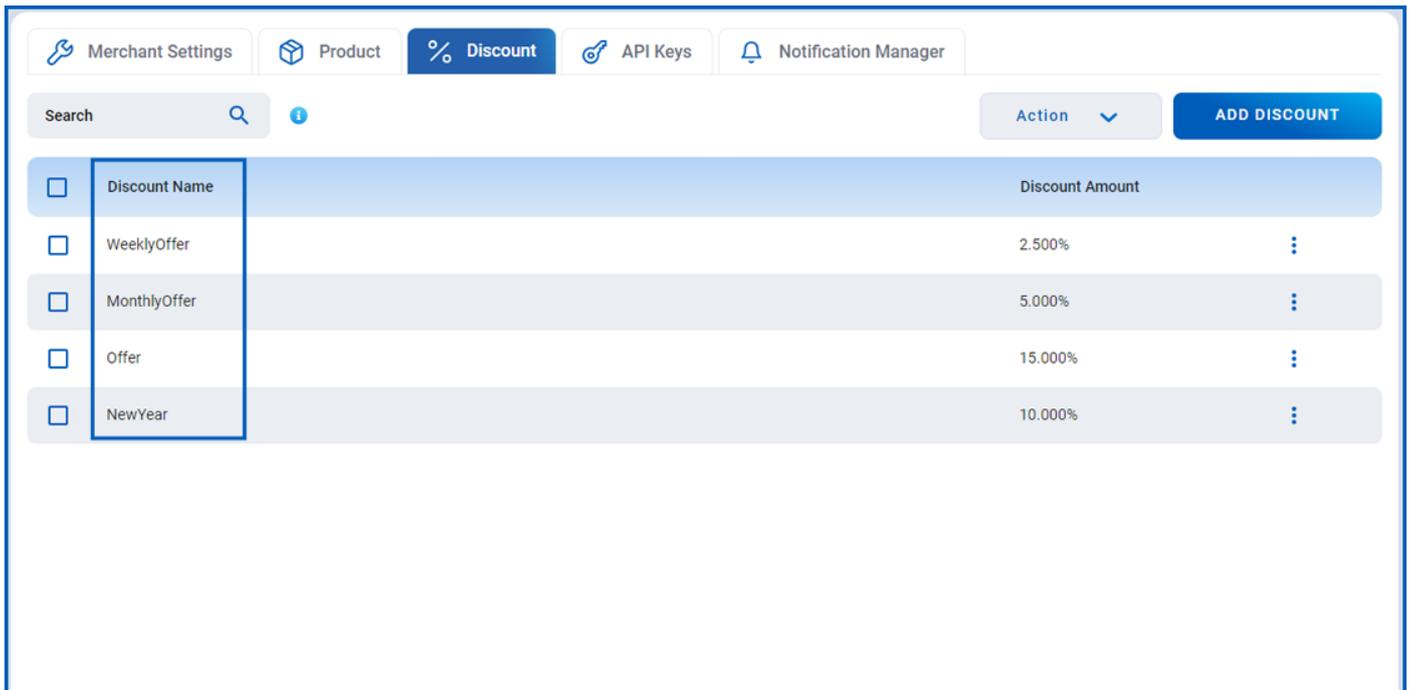


Figure 60: Improved Portal showcasing different discounts

Conclusion & Contact Details

In conclusion, the latest updates highlight our commitment to delivering a platform that meets and exceeds the needs and expectations of our users. We've introduced significant enhancements across the Valor system, focusing on user control, transparency, and simplification. From fine-tuning features for greater use to streamlining processes for a smoother user encounter, every change has been guided by the goal of creating a more efficient and pleasurable experience. We believe these updates will make a substantial difference in your daily operations, and we are excited to see how they empower you and your clients to manage tasks with newfound ease and precision. Thank you for choosing our platform, and we look forward to supporting your continued success with these improvements.

If you have any questions or need assistance, please don't hesitate to contact our team at sales@valorpaytech.com or 1.800.615.8755. For additional resources, be sure to visit www.valorpaytech.com/kb. We appreciate your trust in us and look forward to serving your payment processing needs.

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Thank You



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