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Introduction

In the May release notes, we are excited to introduce a set of new features and enhancements designed to enhance your experience with our products. We appreciate your ongoing partnership with Valor PayTech and are excited to showcase the advancements made to improve user experience, address feedback, and introduce innovative functionalities.

Issue Summary

This extensive May release covers a wide range of key updates and enhancements based on user-reported issues and suggestions to enhance the customer experience and streamline transaction processing. Our release encompasses the launch of new POS devices, certified TPP ID enhancements, enhanced customer management, Email receipts, POS integration reports, and much more to offer our users. These improvements maximize our services, resulting in uplifting businesses beyond standards.

Compatible products & their application versions

Devices	Version
VL100	v1.3.54
VL110	v1.3.54
VP100	v1.1.40
VL500	v2.0.38
VP500/VP550	v1.2.24
VP550E	v1.1.24



New Features

1. Show Card vs. Cash and Credit vs. Debit for Pre-Sale Ticket

Applicable Devices	VL100, VL110, VP100, VL500, VP500
Feature Description	For Dual Pricing profiles, Terminals will print the total amount for Cash and Card separately on paper receipts. Please be aware that this feature will work only if the 'Show Card/Cash for Presale' option is enabled on the portal. For the Bin-Based Surcharge profile, Terminals will print the total amount for Credit and Debit separately on paper receipts. Please be aware that this feature will work only if the 'Show Credit/Debit for Presale' option is enabled on the portal.
POS Navigation Pathway	Pathway for Dual Pricing based profile: Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen> Bin-based Dual Pricing > Show Card/Cash for Presale.
	Pathway for Surcharge based profile: Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen> Bin-based Surcharge > Show Credit/Debit for Presale.
Remarks	This feature only applies to the EPIs under Dual Pricing and Bin-based Surcharge home screens. It is already available for card and cash transactions for the Dual Pricing profile on both Classic and Improved Portals.



) Tip,Tax & Differential 📃 Receipt 🖻 Terminal & Transaction a Co	ollection 🔒 Support 🧭 Key Mana	gement	
(\$) Entered Amount	0	Trans: 1	Batch: 1
Card Price Cash Price		Amount	\$ 1.01
Validate Differential	1 Cnabled	Tatal	\$ 0.00
Show Credit/Debit For Presale Password For Cash	 Disabled Disabled 	Cardholder ackno receipt of good obligations set by the cardho agreement with	owledges ds and t forth lder's issuer.
Show Pricing On Receipt	1 Disabled		u
Card Label on Terminal CARD			
Differential Option			
🗅 Label	0		
Label			

Figure 2: Improved Portal showcasing the 'Show Card/Cash for Presale' option

HOME SCREEN/BIN			
APPLICATIONS OPTIONS DUAL PRICING	*		
AMOUNT CONFIRMATION SCREEN	YES NO	PRESENT DEVICE TO CUSTOMER	VES NO
REMOVE SUB TOTAL	YES NO	ENTERED AMOUNT	CARD PRICE CASH PRICE
VALIDATE FEE	YES NO	SHOW CARD/CASH FOR PRESALE	YES NO
PROMPT PASSWORD FOR CASH SALES	YES NO	SHOW PRICING ON RECEIPT	YES NO
CARD LABEL ON TERMINAL			
ALUE ADDED SERVICES			

Figure 3: Classic Portal showcasing the 'Show Card/Cash for Presale' option



TAG1: 123456	TAG2: 654321	TAG3:	TAG4:	TAG5:
Y TIP, TAX & FEE				
✓ RECEIPT				
✓ TERMINAL & TRANSACTION				
↑ HOME SCREEN/BIN				
APPLICATIONS OPTIONS BIN BASED SURCHARGE		¥		
AMOUNT CONFIRMATION SCREEN		YES NO		
VALIDATE FEE		YES NO	SHOW CREDIT/DEBIT FOR PRESALE	YES NO
VALUE ADDED SERVICES				

Figure 4: Classic Portal showcasing Bin-based Surcharge profile



William Hilfenhaus colorado DRESDEN XX 72363 978-954-6755
84/25/2024 20.04
Propolo Ticket
AMOUNT:
ANOUNT: \$103.00
11P. \$10.30
State lax \$6.00
CASH
DISCOUNT \$0.00
SUB TOTAL: \$119.30
TTP:
The last size and also and the last and the last has been and
TOTAL:
Dieses Comitate and
Please complete and
Submit with Your Payment
Card: \$119.38
Cash: \$106.60
Powered By ValorPay(v1.1.37)



Figure 5: Default Pre-sale ticket

Figure 6: Pre-sale ticket with Dual Pricing profile

Figure 7: Pre-sale ticket with Bin-based profile



2. Email Receipt

Applicable Devices	VP550E
Feature Description	Our new VP550E supports a convenient feature that allows users to opt to receive receipts via email. This provides cardholders with quick access to their receipts whenever necessary.
Portal and POS Navigation Pathway	Device management > Select device > Edit Parameters > Receipt > Print Option > Email Receipt
Remarks	Not applicable



Figure 8: POS Screen showcasing the 'Email Receipt' option



(\$) Tip,Tax & Differential 🗮 Receipt 🖃 Terminal & Transac	tion 🕅 Home Screen	E Data Collection 😡 Support 🧭 Key Management	
Header/Footer Batch Print Option			
Delivery Options			
لَحْضَ Hide Receipt Option	3 Disabled	Email receipt	0 C Enabled
SMS Receipt	6 C Enabled	Receipt for Declined Transaction	3 🕕 Disabled
Signature Options			
J Force On Screen Signature	0 Disabled	br Forced Signature	
		DEFAULT O ON DISPLAY O NONE	
Additional Print Options			
Merchant Receipt Options		O Customer Receipt Options	
Don't Print Auto Prompt		Don't Print Auto Prompt	

Figure 9: Improved Portal showcasing the 'Email Receipt' option

RECEIPT			
HEADER 1		HEADER 2	
choco		6	
HEADER 3		HEADER 4	
SIMPSON KS 67478		817-944-3192	
HEADER 5		FOOTER	
		Thank You	
ENABLE DISCLAIMER	YES NO		
SETTLEMENT REPORT DETAILED (PRINT)	YES NO	SETTLEMENT REPORT TIP (PRINT)	YES NO
SETTLEMENT REPORT SUMMARY (PRINT)	VES NO	SETTLEMENT REPORT FOR NO TRANSACTION BATCHES (PRINT)	YES NO
EMAIL SETTLEMENT REPORT	YES NO	PRINT FEE & BASE AMOUNT IN DETAIL	YES NO
HIDE RECEIPT OPTION	YES NO	EMAIL RECEIPT	YES NO

Figure 10: Classic Portal showcasing the 'Email Receipt' option



3. Batch Report Enhancements

Applicable Devices	VL100, VL110, VP100, VL500, VP500
Feature Description	The Detailed Report now customizes the receipt header based on the selected Home Screen/Bin profile. When the profile is set to 'Surcharge,' the receipt header will display as 'Surcharge Transactions.' If the profile is configured for 'Dual Pricing,' the receipt header will show as 'Dual Pricing Transactions.'
Portal and POS Navigation Pathway	Not applicable
Remarks	Not applicable

DETAIL REPORT
EPI: 2134898888
Device Type: VP199
Batch No: 56
Batch Totel: \$ 32104.60
Batch Open Date: 03/27/2024 08:34
Batch Close Date: 03/27/2024 08:45

Traditional Transactions
EDC: CREDIT
Tran Card Txn Acct Amount
Base Amount Differential Amount
Tip Amount Clerk
1 VT SI 5784 C 10000 07
S 1.00 S 8.00
\$ 9999.00 one
Surcharge Transactions
EDC: CREDIT
Tran Card Txn Acct Amount
Base Amount Differential Amount
Tip Amount Clerk
C1 0025 C1 00
4 VI SL 0025 51.00 9 1 88 S 8.88
\$ 9.99

Figure 13: Detailed report in Bin-based Surcharging profile

The second s
DETAIL REPORT
EPI: 212785140
Device Type:
Batch No:
Betch Totel: \$ 319.00
Batch Open Date: 84/29/2024 03:30
Batch Close Date: N/A

Traditional Transactions
EDC: CREDIT
Tran Card Two Acct Amount
Tip Amount Clerk
4 VI SL 5784 S 18.00
\$ 9.98
Duel Pricing Transactions
EDC: CREDIT
and The Aret Amount
Tran Caro Inn Acct Andant
Addition Addition
3 VI SL 5784 \$ 103.00
s 8.08 Karthi
798441646812345 Sheruk17871999
2 VI SL 5704 \$ 103.00
\$ 0.00 123456123 Second
1 VI SL 5784 S 103 89
\$ 0.00
123456789812345 123456789812345
End Of Report

Figure 14: Detailed report in Dual Pricing profile



4. Enabling and Disabling Device Parameters through API

Applicable Devices	Not applicable
Feature Description	This API feature is enabled for VL and VP POS terminals, Virtual Terminal, and RCKT. It provides complete control for ISOs to enable or disable all parameters for each device while onboarding an EPI. It's accessible for ISOs and Sub-ISOs and can enable the EPI parameters under the Merchant EPI.
Portal Navigation Pathway	Valor Portal > Device Management
Remarks	Please be aware that this API feature applies to both Classic and Improved Portal.

To learn more about the API, you can access the following links:

- Hardware devices
- <u>Virtual Terminal</u>
- <u>RCKT device</u>

5. Enhanced customer management by allowing duplicate customer names

Applicable Devices	Improved Portal
Feature Description	The Portal allows duplicate customer names in The Vault when adding a new customer. A new column titled 'Customer ID' has been introduced to enhance clarity and prevent confusion.
	The autocomplete option within the customer list has been modified to exhibit both the "customer name" and "customer ID" in the virtual terminal module for improved user experience. The customer's name and ID are now searchable in the Virtual Terminal, enabling autofill functionality.
Portal Navigation Pathway	Valor Portal > Vault > Add Customer
Remarks	This feature is exclusively available on the Improved Portal and is not supported in the Classic Portal.



📰 List Cus	stomer							
Search	۹ 0						EXPORT	
Customer ID	Customer name	No. of Saved cards	Email address	Phone number	No. of Transactions	No. of Recurring	Last Transaction date	
4563	John Smith	1	John@gmaiil.com	774-152-3356	0	0	•	:
4560	John Smith	1	Johndoe@gmail.com	884-152-2631	0	0		:

Figure 15: Improved Portal showcasing the Customer ID and Customer Name

 Virtual Terminal			EPI 2319916029(VT) V MANAGE >
Sale Recurring Authorization Refund	E-Invoice QR Cash		Enter Payment Info
Amount * § 50.00 Email Line Items	Customer Name John Smith - 4560	Phone Number Description	Card Number* CVV* MM/Y* Cardholder Name
✓ Customer Address			Summary ^ Base Amount \$50.00 Card Difference (4.000 %) \$2.00 © Total Amount \$52.00 CANCEL PROCESS PAYMENT
			 L3 Details Card Brands: Visa or Mastercard Required Data: Invoice Number, Tax, Address, Description, and Line Items ✓ Enable L2 & L3

Figure 16: Improved Portal showcasing the saved Customer name and ID details.



	I			EPI 2319918093(VT #1)	✓ MANAGE >
Sale Recurring	Authorization	Refund E-Invoice	QR Cash	Enter Payment Info	
mount * 0.00	Cus Joi	tomer Name hn Smith - 3301	Phone Number 880-764-0085	XXXX1111	
mail	Inv	voice Number	Description		V XX/XX VISA
Line Items					
∧ Customer Addres	\$\$			Available Cards	1111 🛛
Customer Addres Address Label	SS Detail			Available Cards	1111 🛛
Customer Addres Address Label Home Address	Detail 70 Washington Squ York 10012	uare Sout New York, NY - New		Available Cards VISA JOHN SMITH XXXX XXXX XXXX Summary	•
 Customer Addres Address Label Home Address Set Shipping Address 	Detail 70 Washington Squ York 10012 dress as Billing Addres	uare Sout New York, NY - New S		Available Cards VISA JOHN SMITH XXXX XXXX XXXX Summary Total Amount	11111 © ~ \$0.00

Figure 17: Improved Portal showcasing the auto-filled details

6. Accessing the Card Brand section under the Contact Details tab

Applicable Devices	Improved Portal
Feature Description	The card brand section is now accessible under the Contact Details tab in the onboarding process. It has been relocated to a more general section and is available for both quick and full-board access, aiming to save time and enhance user convenience.
Portal Navigation Pathway	Valor Portal > Merchant Management > Add New
Remarks	This feature is exclusively available on the Improved Portal and is not supported in the Classic Portal.



estingQADelete#1		4814 - TELECOMMUNICATI	ON SERVICE INCL V	FDR OMAHA(F/B)
scal URL *	~	Serial No 1486959		
ags ADD TAGS				
Cash Discount & Surcharge	e 前 Traditional Giff	Card	* ait	Domain Name
11015846931	40001		OM41856	www.mikey.com
EBT Cash	EBT Food	O Surcharge		O Flat Fee Amount \$ Custom Fee %
FNS No. *		Cash Discount		1.000
Card Acceptance		-		C Enable
VISA 🌒		DinessChib		

Figure 18: Merchant Management page showcasing the card acceptance section

1 Contact Details	0	Store Details		3 Modules
Jericho	NY - New York		► EST	~
Advanced				
✓ Use Default mail server(Yes/No)				
Card Updater				
Recurring Payments	Disabled	Vault Transactions		Disabled
Card Acceptance				Enabled
	Dimer Lib mark same			
© CLEAR	PREVIOUS	NEXT		Step

Figure 19: Contact Details tab showcasing the card acceptance section





7. POS Integration Report is now available

Applicable Devices	Classic Portal and Improved Portal				
Feature Description	A new POS integration report is now available for users. The Integration tab under the Terminal and Transaction screen includes a new field called 'POS Name', which is essential for creating the report.				
Portal Navigation Pathway	Pathway for the POS Name option:				
	Valor Portal > Device Management > [Select Device] > Edit Parameters > Terminal & Transaction > Integration > POS Integration > POS Name				
	Pathway for the POS Integration Report:				
	Valor Portal > Report > POS Integration Report				
Remarks	This feature is available on both Improved and Classic Portals.				

C Amount Confirmation	🚯 🌑 Enabled			
ide IP	0 Disabled			
Connection Type	0			
TCP Vebsocket				
alor POS		0		

Figure 20: Improved Portal showcasing the 'POS Name' option



POS Integratio	on Report								
EPI 🗸 Search		L.						EXPORT	💾 Last Month 🗸
Merchant Name	EPI	ISO	Sub ISO	POS Name	Device Type	Created On	Last Txn Date	Processor	Status
Valor Merchant	2319918264	isotester	•	POS Name	VL110	02/20/2024	04/23/2024	TSYS SIERRA	ACTIVE

Figure 21: Improved Portal showcasing the 'POS Integration' report

IANUAL CARD ENTRY	YES NO	CASH BACK ON DEBIT CARDS		YES NO
NABLE MANUAL FOR DEBIT	YES NO			
IYPASS CVV ENTRY	YES NO			
		BATCH OUT		AUTO MANUAI
		SETTLEMENT TIME (EST) 10:30 PM	•	
IN BYPASS ALLOWED	YES NO	QSR (RECEIPT & SIGNATURE ARE NOT REQUIRED)	YES NO
NISPLAY LOGO	YES NO	POSINTEGRATION		YES NO
		AMOUNT CONFIRMATION		YES NO
		HIDE IP		YES NO
		CONNECTION TYPE TCP	Valor Connect	
	YES NO	PASSWORD FOR VOID		YES N

Figure 22: Classic Portal showcasing the 'POS name' option



8. ISOs can now manage Menu and Inventory

Applicable Devices	Improved Portal
Feature Description	ISOs have the feature to manage the menu and inventory for their merchants. Under this tab, they have the option to add or remove line items. They can import them into Excel or export the items in the desired format. You have the flexibility to add or delete the items.
Portal Navigation Pathway	Valor Portal > Settings > Menu/Inventory > Product
Remarks	This feature is available only on the Improved Portal.

0	Valor		~	Search	Q 0				C	IMPORT	Action 🗸	ADD	тем
	Image		Item Name	SKU	Description	Category <i>≡</i>	Qty	Unit Cost	Тах	Inventory	Is Pinned / Pinned Order	Status :	
		*	Bacon Fries	BDS1234	Bacon	Food		\$ 10.00	No	No	YES / A1	0	:
		*	Pancake	ASEW2321	Pancake	Food	20	\$ 20.00	No	Yes	YES / A2	•	÷
		*	Pizza	ABS1234456	Pizza	Food	44	\$ 4,500.00	Yes	Yes	YES / A3	0	:

Figure 23: The Improved Portal showcasing the 'Menu/Inventory' screen with 'Import' option



2	Valor		~	Search		۹ 0				IN	IPORT	Action 🔨	ADD ITE
1	Image		Item Name	SKU	Description	Category <i>≡</i>	Qty	Unit Cost	Тах	Inventory	Is Pinned ,	Export	
1		*	Bacon Fry	BDS1234	Bacon	Food	•	\$ 10.00	No	No	YES / A1	 Print Sample File 	0
1		*	Cheese Pancake	ASEW2321	Pancake	Food	20	\$ 20.00	No	Yes	YES / A2	Upload History	
		*	Pizza	ABS123445	Pizza	Food	44	\$ 4,500.00	Yes	Yes	YES / A3	Activate De-Activate	-
1			Dounut	1212122	•	test	-	\$ 11.11	Yes	No	NO	Delete	-
1			Sandwich	Cdk1234	Sandwich	Food	43	\$ 64,444.00	Yes	Yes	NO	Ø	

Figure 24: The Improved Portal showcasing the 'Upload History' option

Settings						
Batches 🙆 Branding	8 Valor Connect B ACH Threshold	Menu/Inventory	🌽 Key Management	Card Acce	ptance	
Product Modifier						
S Valor Merchant	Search Q O				IMPORT	Action 🗸
Image Item Name	Unload File History	_		Inventory	Precedence	Status 📼
modifered (TEST				No	12212	0
TEST	Item Name	Created Date	Action	No	12213	0
	importData-1714991693642.xlsx	10:34:53 AM	Ū			

Figure 25: The Improved Portal showcasing the uploaded file details



E 1	Batches	٢	Branding	Valor Co	nnect 🔗	ACH Thresho	Id	🕅 Menu/Inve	ntory	🌽 Key Ma	nagement	Card Acceptance		
Produ	Valor	lifier	~	Search		Q 🗿				ІМ	PORT	Action	ADD ITE	м
	Image		Item Name	SKU	Description	Category <i>≡</i>	Qty	Unit Cost	Тах	Inventory	Is Pinned ,	Export	_	
		*	Bacon Fry	BDS1234	Bacon	Food		\$ 10.00	No	No	YES / A1	 Print Sample File 	0	:
		*	Cheese Pancake	ASEW2321	Pancake	Food	20	\$ 20.00	No	Yes	YES / A2	Upload History		;
~		*	Pizza	ABS123445	Pizza	Food	44	\$ 4,500.00	Yes	Yes	YES / A3	Activate	- [÷
		(Dounut	1212122		test		\$ 11.11	Yes	No	NO	De-Activate		:
~			Sandwich	Cdk1234	Sandwich	Food	43	\$ 64,444.00	Yes	Yes	NO	Ø		:

Figure 26: The Improved Portal showcasing the action options

Mo	difier										
		~] [Search	۹ ۵					IM	IPORT Action	~ ADD
э		Item Name	SKU	Description	Category 🚍	Qty	Unit Cost	Тах	Inventory	Is Pinned / Pinned Order	Status <i>≡</i>
1.1	*	Bacon fry	BDS1234	Bac Confi	rmation			8	No	YES / A1	0
n i a	*	Cheese Pancake	ASEW2321	Par					Yes	YES / A2	•
ria	*	Pizza	ABS1234456	Piz		•			Yes	YES / A3	0
r.		Dounut (STATIONARY)	1212122	tes	Are you sure want	to delete	the Product?		No	NO	0
4		Sandwich	Cdk1234	San	NO		YES		Yes	NO	0

Figure 27: The Improved Portal showcasing the delete Confirmation box



E	Batches	(A) B	randing & Valo	or Co	onnect 12	ACH Thresho		/lenu/Inventory	Key Manageme	nt t	Card Acceptance		
Prod	uct Mo	difier			Add Your Iten	n				8			
o	Valor		✓ Set	arch		ADD IMAC 150 x 150 px Pre	E eferable with	Item Name *			DRT Actio	on 🗸	ADD ITEM
	Image		Item Name	SK		maximum size o	if 5MB.]			Is Pinned / Pinned Or	rder Status ≓	
		*	Bacon fry	BC	SKU*		Category *		Unit Cost * \$ 0.00		YES / A1	0	:
		*	Cheese Pancake	AS	Description * Type here						YES / A2	•	:
		*	Pizza	AE	Inventory *		Qty		Status *		YES / A3	0	:
			Dounut	12			0			~	NO	0	:
			Sandwich	Cd	Pin Item	Ť	Pinned Iten	n Order *	GROUP	•	NO	•	I

Figure 28: Improved Portal showcasing the 'Add Your Item' box

9. New Skip and Postpone Options for Recurring Payments

Applicable Devices	Improved Portal
Feature Description	 A new set of recurring payment options for Merchants has been introduced: Skip the next payment option: Merchants can now choose to skip the next payment, which automatically adjusts the next payment date and installment count. Postpone next payment option: This option delays the upcoming payment without altering the installment count. Resume skipped payment option: Allows merchants to resume a previously skipped payment. Resume postponed payment option: Allows merchants to proceed with a postponed payment.
	Whenever a merchant modifies these options, automated email notifications will be sent to the merchant and customer and displayed in the portal notification bar.
Portal Navigation Pathway	Valor Portal > Virtual terminal > Recurring Billing > Skip Next Payment/ Postpone Next Payment/ Resume Skipped Payment/ Resume Postponed Payment



Remarks	This feature is available only on the Improved Portal.
---------	--

earch	Q 0							EXPORT V
Customer Name	Туре	Frequency	Start date	Upcoming Payment Car	d Status Amount	Total No.Instal/Subs.	Status	Total Charged Amount
1333 Micheal	Subscription	Bi-Weekly (Thursday)	04/25/2024	05/09/2024	\$1,224.72	б	0	\$1,224.72
1330 Steve	Subscription	Monthly	04/25/2024	05/25/2024	\$135.05	6	0	Overview
1328 Rambo	Subscription	Monthly	04/25/2024	05/25/2024	\$122.47	6	0	 View Transaction Deactivate Recurring Billing Skip Next Payment Postpone Next Payment View Audit

Figure 29: The Improved Portal showcasing the 'Skip Next Payment' option

Search		Q 🚯	Confirmation	8			EXPORT	
ID	Customer Name	Type Fr		int	Total No.Instal/Subs.	Status	Total Charged Amount	
24333	Micheal	Subscription Bi	Mentioned current recurring will be skipped and No.Instal/Subs will be reduced.	4.72	6	0	\$1,224.72 1 Payments	:
4330	Steve	Subscription M	Subscription ID: 24333 Current No.Instal/Subs :6	05	6	0	\$135.05 1 Payments	:
24328	Rambo	Subscription M	Current Upcoming payment:05/09/24 New No.Instal/Subs :5 New Upcoming payment:05/23/2024 Reason (Optional) Cancel Ok	47	6	•	\$122.47 1 Payments	I

Figure 30: The Improved Portal showcasing the Confirmation box with details



earch	Q 🚺							EXPORT	CR
Customer Name	Туре	Frequency	Start date	Upcoming Payment Card Status	Amount	Total No.Instal/Subs.	Status	Total Charged Amount	
1333 Micheal	Subscription	Bi-Weekly (Thursday)	04/25/2024	05/23/2024	\$1,224.72	5	0	\$1.224.72	1
I330 Steve	Subscription	Monthly	04/25/2024	05/25/2024	\$135.05	6	0	🖉 Edit Payment	1
1328 Rambo	Subscription	Monthly	04/25/2024	05/25/2024	\$122.47	6	0	 View Transaction Deactivate Recurring Billing Resume Skipped Payment View Audit 	-

Figure 31: The Improved Portal showcasing the 'Resume Skipped Payment' option

E-Invoic	e Recurring B	illing QR									
Search		9							EXPORT	7 C	
ID	Customer Name	Туре	Frequency	Confirmation	0	Amount	Total No.Instal/Subs.	Status	Total Charged Amount		
24333	Micheal	Subscription	Bi-Weekly (Thu	Mentioned recurring will be resumed		\$1,224.72	5	0	\$1,224.72 1 Payments	:	
24330	Steve	Subscription	Monthly	Subscription ID: 24333		\$135.05	6	0	\$135.05 1 Payments	:	
24328	Rambo	Subscription	Monthly	New No.Instal/Subs :6 New Upcoming payment:05/09/2024 Reason (Optional) cancel Ok		\$122.47	6	٢	\$122.47 1 Payments	I	
Rows on p	age 25 🗸			Showing	1 to 3 of 3 entrie	S			IC C		-1

Figure 32: The Improved Portal showcasing the Confirmation box with details



ged Amount
224.72 ayments
35.05
ment
te Recurring Billing
t Payment
dit
yr ra na u

Figure 33: The Improved Portal showcasing the 'Postpone Next Payment' option

earch	Q 0						E	XPORT	C
Customer Name	Туре	Frequency	Confirmation	0	Amount Tota	l No.Instal/Subs.	Status	Total Charged Amount	
4333 Micheal	Subscription	Bi-Weekly (Thu	Mentioned current recurring will be postponed.		\$1,224.72	6	Ø	\$1,224.72 1 Payments	:
4330 Steve	Subscription	Monthly	Subscription ID: 24330		\$135.05	6	Ø	\$135.05 1 Payments	:
1328 Rambo	Subscription	Monthly	Current Upcoming payment:05/25/24 New Upcoming payment will be:06/25/2024 Reason (Optional) cancel		\$122.47	6	•	\$122.47 1 Payments	:

Figure 34: The Improved Portal showcasing the Confirmation box with details



Search		Q 0								EXPORT
D	Customer Name	Туре	Frequency	Start date	Upcoming Payment	Card Status	Amount	Total No.Instal/Subs.	Status	Total Charged Amount
<u>4712</u>	Steve	Subscription	Monthly	05/24/2024	07/24/2024		\$12,507.60	6	0	\$12 627 60
									Edit Payment Edit View Transaction	
										Deactivate Recurring Billing
										Resume Postponed Payment View Audit
							1			

Figure 35: The Improved Portal showcasing the 'Resume Postponed Payment' option

earch	۹ 🛛					E	(PORT	S
Customer Name	Туре	Frequency	Confirmation	Amount T	otal No.Instal/Subs.	Status 1	otal Charged Amount	
1333 Micheal	Subscription	Bi-Weekly (Thu	Mentioned current recurring will be postponed.	\$1,224.72	6	Ø	\$1,224.72 1 Payments	:
1330 Steve	Subscription	Monthly	Subscription ID: 24330	\$135.05	6	Ø	\$135.05 1 Payments	:
1329 Rambo	Subscription	Monthly	Current Upcoming payment:05/25/24 New Upcoming payment will be:06/25/2024 Reason (Optional) cancel Ok	5122.47	6	0	\$122.47 1 Payments	1

Figure 36: The Improved Portal showcasing the Confirmation box with details



	VALOR			↓ V × E+ logout
Transactions				Notifications Mark As Read CLEAR
All 🗸 Search	Q Show Only Approved Transactions		MTD	Success O 05/24/2024 07:22 AM Subscription ID: 24712 postpone resumed
Date And Time TXN Type	Card Details Initiated By Transaction Mode	Store Invoice No Processor Nam	e EPI De	• Success O 05/24/2024 07:22 AM Subscription ID: 24712 postponed
✓ 05/24/2024 07:21 AM (CST) CREDIT SALE	VISA 1111 Valor Merchant Recurring Payment	Store - FDR OMAHA(F/	B) 2319918093 Vir	t de la constante de

Figure 37: The Improved Portal showcasing the notifications

10. New BIN label for enhanced flexibility

Applicable Devices	Improved Portal
Feature Description	A new BIN label has been added to improve user flexibility and experience.
Portal Navigation Pathway	Valor portal > User management > ISO > Overview > Overview Processor
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.



← BACK ISO	Overview				SUB ISO 0 Us
ABC Payments	Add Processor			8 24	O Audit Log
Abor dymento	Select Available Processor				Batch Settings
Dipali Sirwaya	Processor TSYS SIERRA 🗸			JY 14141	
Processor Availa	BIN Number 1 999991	BIN Label 1 Sample Bin Label] "	SSOR	Branding
Fiscal Integra		BIN Label			Devices
fiserv.	BIN Number		⊕ ADD		() Integration
	Agent Bank Number 1 * 111112 REMOVE	Agent Code 1 0124 REMOVE	Chain No 1 124578 REMOVE		A Merchants
					G Support
	Agent Bank Number 💮 ADD	Agent Code	Chain Number 💮 ADD		Tickets
	Label 1 Debitpruch	Debit sharing 1 ABDEF	Aba number 1 123456789		(a) Transaction
	Label *	Debit Sharing *	Aba Number *	⊕ ADD	8 Key Management
		SAVE			Modules 11
		UAVL			Modules Disabled 0

Figure 38: The 'Add Processor' box showcasing the 'BIN label' option

2 Processor Info	3 Bi	lling	4 Integration	5 Modules
	_			
				ADD PROCESSOR
				Û
_				⊕ ADD
Bi	N Label			
ADD A	gent Code		Chain No	● ADD
				⊕ ADD
DebitShari 85KLJN	JJ	AbaNu 0210	mber * 00021	
	PREVIOUS	NEXT		Ste
	ADD A DebitShari S5KLJN	ADD Agent Code DebitSharing* S5KLJNJJ PREVIOUS	BIN Label New ADD Agent Code ADD DebitSharing* AbaNu B5KLJNJJ 0210 PREVIOUS NEXT	BIN Label New Appl Agent Code O AD Chain No DebitSharing* B5KLJNJJ 021000021

Figure 39: The Improved Portal showcasing the 'BIN label' option



Add Device			8
Store Name Store Name * VP550E#1 Key Group VA-OrangePay-NL-1394 ~ Tags ADD TAGS	Device * VP550E V Processor * TSYS SIERRA V	Device Type * Smart POS Debit Share *	Merchant Name /alor Merchant Select Key Vendor FutureX Serial No
Cash Discount & Surcharge Traditional	Gift Card		
MID*	V#Number *	Store No *	Term No *
Agent *	industry *	Agent Bank Number *	Chain *

Figure 40: The 'Add Device' box showcasing the list of available labels

11. Increased Logo Limit and Replace Feature

Applicable Devices	Improved Portal
Feature Description	The logo limit within the Portal's User Management section has been raised from 5 to 10, accompanied by the addition of a convenient logo replacement option.
Portal Navigation Pathway	Valor portal > User Management > Select ISO > ISO Overview > Branding > Add > Update
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.



4	васк Вга	anding										
	_											
	 Main Acco 	unt										
	Portal Logo											
		# 		#=+								
	REMOVE	REMOVE	REMOVE	REMOVE	REMOVE	REMOVE	REMOVE	REMOVE	REMOVE	REMOVE		
	REPLACE	REPLACE	REPLACE	REPLACE	REPLACE	REPLACE	REPLACE	REPLACE	REPLACE	REPLACE		
-												

Figure 41: Main account option showcasing Portal logo in the Improved Portal

12. Enhanced ISO access for store and device lists

Applicable Devices	Improved Portal
Feature Description	ISOs can now access the list of stores and devices previously restricted to merchant control, enabling broader functionality within the system.
Portal Navigation Pathway	Valor portal > User management > Add Operator
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.



Assign Stores and Device Robert 2030358472 (FD DEVICE) 08/07/2029 08:18 AM	2102793056 (Fd(Omaha)) 12/14/2022 23:45 FM	
 Robert 2030358472 (FD DEVICE) 08/07/2023 03:18 AM CONSTRUCTION (C) (C) (C) (C) (C) (C) (C) (C) (C) (C)	2102793056 (Fd(Omaha)) 12/14/2022 23:45 FM	
✓ 2030358472 (FD DEVICE) 08/07/2023 03:18 AM	2102793056 (Ed(Omaha)) 12/14/2022 23:45 PM	
2102/59/09 (Fd(cardnetw)) 03/28/2024 00/31 AM	2102776248 (Fd(Nashvillew)) 12/01/2022 23:08 PM	
2103358527 (FD(CARDNET)) 02/03/2023 02.08 AM	2103343217 (FD(BUYPASS)) 05/04/2023 00:20 AM	
2103308470 (FD(NASHVILLE)) 09/12/2023 01:02 AM	2104886466 (ValueTech) 11/21/2022 02:53 AM	
2105455845 (cardNetpos110) 02/03/2023 02:08 AM	2105566886 (Omaghadataw) 03/27/2024 13:22 PM	
2105584256 (OmahaTest) 04/23/2024 07:05 AM	2105502087 (NorthDatawire) 02/03/2023 02:08 AM	
2106021000 (TestTsys) 06/19/2023 03:40 AM	2106143990 (TSYS_VT) 04/25/2024 04:38 AM	
2124426657 (NOopenbatch) 10/13/2022 03:03 AM	2125060383 (Tsys-Host-Error) 03/27/2024 12:24 PM	
2131926483 (Device7 Email) 06/13/2023 01:45 AM	2209714565 (EPX) 08/13/2023 23:53 PM	
2211282799 (BuyPass(VT1)) 06/13/2023 01:40 AM	2215057112 (Switch Internal) 09/19/2022 06:00 AM	
2217882287 (Device22)	2501000272 (Device22)	

Figure 42: The Improved Portal showcasing the stores and devices details

13. Addition of AVS Status column in the Transactions module

Applicable Devices	Improved Portal
Feature Description	A new column titled 'AVS status' has been included in the transactions module, providing Address Verification System information. This column is exportable and can be accessed for customization and sorting purposes.
Portal Navigation Pathway	Valor portal > Add Operator
Remarks	This feature is available only on the Improved Portal and not supported on the Classic Portal.



All 🗸 Search	1	٩	0	Show On	ly Approved Transaction	15				ŧ	т мтр	~	EXPORT		8	C
Date And Time	TXN Type	Card Det	aile	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	Device Type	AVS Status	Surcharge Label	Base Amount	Тір		
04/25/2024 05:42 AM (CST)	CREDIT VOID	VISA	1111		Virtual Terminal	AR Medicals		FDR OMAHA(F/B)	2319917155	Virtual Terminal		-	\$147.00	\$0.00	÷	
04/25/2024 0542 AM (CST)	CREDIT SALE	VISA	1111	AR Medicals	Virtual Terminal	AR Medicals		FDR OMAHA(F/B)	2 <mark>3199171</mark> 55	Virtual Terminal	APPROVE	Adjustment	\$147.00	\$0.00	÷	
04/25/2024 05:18 AM (CST)	CREDIT VOID	VISA	1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal		-	\$1.00	\$0.00	1	
04/25/2024 05:17 AM (CST)	CREDIT VOID	VISA	1111		Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal		-	\$100.00	\$0.00	÷	
04/25/2024 0513 AM (CST)	CREDIT REFUND	VISA	1111		Virtual Terminal	AR Medicals		FDR OMAHA(F/B)	2319917155	Virtual Terminal	APPROVE		\$16,162.50	\$0.00	1	
04/24/2024 07:37 AM (CST)	CREDIT SALE	VISA	1111	AR Medicals	Virtual Terminal	AR Medicals		FDR OMAHA(F/B)	2 <mark>3199171</mark> 55	Virtual Terminal	APPROVE	Adjustment	\$1.00	\$0.00	1	
04/24/2024 02:01 AM (CST)	CREDIT VOID	0			Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal		4	\$100.00	\$0.00	:	
04/24/2024 02:00 AM (CST)	CREDIT VOID	0		-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2 <mark>31</mark> 9917155	Virtual Terminal		-	\$100.00	\$0.00	1	
04/24/2024 01:58 AM (CST)	CREDIT VOID	VISA	1111	-	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal		54 -	\$100.00	\$0.00	÷	
04/24/2024 01:58 AM (CST)	CREDIT SALE	VISA	1111	AR Medicals	Virtual Terminal	AR Medicals	-	FDR OMAHA(F/B)	2319917155	Virtual Terminal	APPROVE	Adjustment	\$100.00	\$0.00	÷	
														_		
Rows on page 10 ∨														Prev		Next

Figure 43: The Improved Portal showcasing the 'AVS Status' column

14. Certified TPP ID Enhancements

Applicable Devices	Classic Portal and Improved Portal
Feature Description	Newly certified TPP IDs have been introduced for enhanced transaction processing during the onboarding process. They are as follows:
	 Omaha TPP ID Options: RME046 BuyPass TPP ID Options: RME047 Nashville/North/Cardnet: RME048
Portal Navigation Pathway	Valor portal > User Management > Add Customer
Remarks	This feature is available on both Improved and Classic Portals.



15. Tip Adjustment Capability Update for FDR North/Omaha Processors

Applicable Devices	Classic Portal
Feature Description	In the Classic Portal, users can now adjust tip amounts to be lower than the original tip provided. This includes tip adjustments below the initial amount and for online tipped transactions.
Portal Navigation Pathway	Valor portal > Transactions > Open Batch > Add tip
Remarks	Please note that this functionality is specific to FDR North/Omaha processors. It is exclusive to the Classic Portal and unavailable in the Improved Portal.

Recent 👻	٩		0		Show only Approved tx	₹	Action 👻
CREDIT SALE		Store:Store 1	Device:Devic	e 1 EPI:2319913	8879	2	VISA TSYS
	SXXXX 1111	团 05-06-20	024 08:33 AM (EST)	Amount: \$1,300.00	State Tax: \$26.78		View Receipt
9						E	B Open Batch
CREDIT SALE		Store:Store 1	Device:Devic	e 1 EPI:2319913	3879	6	Void Transaction
	B XXXX 1111	⊠ 05-06-20	024 08:26 AM (EST)	Amount: \$1,200.00	State Tax: \$24.72	6	Send Promotion
9	Tip: \$0.20	± User				G	Send Campaign Promotion
						6	Open Ticket
						Rows per	Convert to recurring payme
						_0	Transaction Log

Figure 44: The Classic Portal highlighting the 'Open Batch' option



2 Transactions	\$2,551.7 Volume	0			
	0	Search only Clerk ID/Name		Action -	
CREDIT SALE	Store : Store 1	Device Label: Device 1 (2319913879)		± Export ூ Batch Out	VISA
9	Tran No : 2 DBA : Valor Merchant EXXXX 1111 RRN: 412712500786	Date:05-06-2024 08:33 AM Approval Code: TAS356 Tax Amount:\$26.78	Swipe Amount: \$1,300.00 Non Cash charge: \$0.00 Tip Amount:\$0.00	🖍 Add Tip	\$1,326.78
CREDIT SALE	Store : Store 1	Device Label: Device 1 (2319913879)			VISA
8	Tran No : 1 DBA : Valor Merchant EXXXX 1111 RRN: 412712500486	Date:05-06-2024 08:26 AM Approval Code: TAS160 Tax Amount:\$24.72	Swipe Amount: \$1,200.00 Non Cash charge: \$0.00 Tip Amount:\$0.20 🚯		\$1,224.92





Figure 46: The Classic Portal highlighting Tip amount



2 Transactions	\$2,551.70 Volume		
2	0	Search only Clerk ID/Name	Action
CREDIT SALE	Store : Store 1	Device Label: Device 1 (2319913879)	
	Tran No : 2	Date:05-06-2024 08:33 AM	Swipe Amount: \$1,300.00
Gene	DBA : Valor Merchant	Tip Adjust Summary	Non Cash charge: \$0.00
	BXXXX 1111		Tip Amount:\$10.00
	RRN: 412712500786	Total tip adjust submitted : 1	
		Total tip adjust success : 1	
CREDIT SALE	Store : Store 1		
	Tran No : 1	OK	Swipe Amount: \$1,200.00
	DBA : Valor Merchant	Approval Code: TAS160	Non Cash charge: \$0.00
	BXXXX 1111	Tax Amount:\$24.72	Tip Amount:\$0.20 🚯
	RRN: 412712500486		
			Rows per page 25 🗣

Figure 47: The Classic Portal with the Tip Adjustment summary

16. Enabling notifications for multiple users

Applicable Devices	Improved Portal
Feature Description	Merchants can now send PayNow links to multiple users at once through Notification Manager.
Portal Navigation Pathway	Valor portal > Settings > Notifications Manager
Remarks	This feature is only available on the Improved Portal.





ettings					
Merchant Settings	Product	% Discount of A	PI Keys 🗘 Notification Manag	ger	
DBA / Customer Name	Name	Email	Username	Notifications	Phone Number
/alor	Valor Operator	johnsmith@valor	baytech.com Valor Operator		904-111-0221

Figure 48: The Improved Portal showcasing 'Notification Manager' tab

17. Acknowledging RKI download Status

Applicable Devices	VL100, VL110, VL300, VP100, VL500, VP500, VP550, Android and iOS, RCKT
Feature Description	The users must tap 'Okay' on the screen or press the 'OK' button in the device upon the successful download of RKI in the device.
Portal Navigation Pathway	Admin / ISO login > Device management > select EPI > edit parameter
Remarks	The acknowledgment flag enables showing the "OK" button and disabling the auto-close dialog. If disabled, it means it shows the RKI download status and automatically closes the dialog.



Tip,Tax & Differentia	I Receipt	E Terminal & Transaction	Home Screen	Data Collection	G Support	J Key Management
Key Management						
Key Groups VA-SecureBanCard-1394				~		
Ø Delete Keys			3 C Enabled			
Force Acknowledgemen	nt of RKI Download Sta	tus	3 C Enabled			

Figure 49: The Improved Portal showcasing 'Force Acknowledgement of RKI Download Status' option





Figure 50: Android device when the RKI status is disabled

Figure 51: Android device when the RKI status is enabled





Figure 52: iOS device when the RKI status download



Figure 53: iOS device when the RKI status download

18. RKI Status API

Applicable Devices	Android and iOS, RCKT
Feature Description	The RKI status API Call allows a system or application to inquire about the status of key injection operations on a particular device. This status information includes the following details:
	 Success/Failure: Whether the key injection process was successful or encountered an error.
	 Timestamp: The time and date of the key injection operation.



	 Key Information: Details about the keys injected, such as their types, identifiers, and validity. Device Status: Information about the device's readiness for operation after key injection. 			
Portal Navigation	ot Applicable			
Pathway				
Remarks	The process requires customer data like EPI, RKI date and time, device type, and			
	App version.			



Figure 54: The Improved Portal showcasing 'RKI Report' option



RKI Report	S						
Summary RKI	Detailed RKI	Failed RKI Det	ailed Failed RKI RK	Download Log			
ISO 🗸	Select Iso	~				EXPORT	🕆 Recent 🗸 📿
ISO	Sub ISO	Device Type	EPI	Date	Internet Connection Type	Current Version	Status
Valor ISO		VP100	2319918080	03/22/2024 12:47 AM	WiFi	v1.1.35	FAILED
Valor ISO		VL100	2233334323	03/22/2024 03:18 AM	WiFi	v1.3.49	SUCCESS
		Fiaure 55: T	he Improved Port	al listing the RKI repo	orts for the available	devices	

🗎 RKI Reports	S				
Summary RKI	Detailed RKI Failed RKI	Detailed Failed RKI RKI D	ownload Log		
Status All				EVDODT Pecant	
olulus / m					
Date	RKI Downloads	ISO	Success	Failed	
03/22/2024	2	Valor ISO	1	1	

Figure 56: The Improved Portal showcasing the summary of RKI



Enhancements and Upgrades

1. Real-time discount management in the Valor Portal

Applicable Devices	VP500, VP550, VP550E and VL500
Feature Description	The Valor Portal now offers enhanced functionality for adding and managing discount details. These discounts are updated and reflected in real-time on the Point of Sale (POS) inventory page. Merchants can view and select available discounts from a dedicated discount menu. This menu provides options for both flat and percentage discounts, enabling merchants to apply the chosen discount to inventory items. This feature ensures optimal savings for merchants while maintaining accurate pricing for customers, offering greater flexibility and control for users.
Portal Navigation Pathway	Valor Portal > Settings > Discount
Remarks	This feature is available for both Classic and Improved Portal





NG 🖹 🔒 9:22 AM 4 Checkout Items Card \$100.00 1 (+) \cap Swipe left to delete Discounts X Chirstmas (10.00%) \checkmark Chirstmasflat (\$0.01) ChristmasPercentage (0.36%) Offer_lowerFlat (\$0.15) \checkmark offer_lowerpercentage (0.03%)

Figure 57: POS Checkout when Discount is enabled

Figure 58: POS check-out screen

Apply

Cancel

EMAIL SE	TTINGS PRODUCT	SETTINGS DISCOUNT SETTINGS	API KEYS			
٩				ACTION -	+ ADD DISC	COUNT
	DISCOUNT NAME			COST		
	WeeklyOffer			2.50)%	
	MonthlyOffer			5.00)%	
	Offer			15.0)0%	
	NewYear			10.0)0%	
				Rows per page 25 🛪	1-4 of 4 I< <	> >1

Figure 59: Classic Portal showcasing the 'Discount Settings' tab



<i>B</i> 1	Merchant Settings	Product	% Discount	6 API Keys	O Notification Manager		
Search	n Q	. 0				Action 🗸	ADD DISCOUNT
	Discount Name					Discount Amount	
	WeeklyOffer					2.500%	÷
	MonthlyOffer					5.000%	÷
	Offer					15.000%	÷
	NewYear					10.000%	÷

Figure 60: Improved Portal showcasing different discounts

Conclusion & Contact Details

In conclusion, the latest updates highlight our commitment to delivering a platform that meets and exceeds the needs and expectations of our users. We've introduced significant enhancements across the Valor system, focusing on user control, transparency, and simplification. From fine-tuning features for greater use to streamlining processes for a smoother user encounter, every change has been guided by the goal of creating a more efficient and pleasurable experience. We believe these updates will make a substantial difference in your daily operations, and we are excited to see how they empower you and your clients to manage tasks with newfound ease and precision. Thank you for choosing our platform, and we look forward to supporting your continued success with these improvements.

If you have any questions or need assistance, please don't hesitate to contact our team at <u>sales@valorpaytech.com</u> or 1.800.615.8755. For additional resources, be sure to visit www.valorpaytech.com/kb. We appreciate your trust in us and look forward to serving your payment processing needs.



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Thank You



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